HARI DARAKH & ASSOCIATE 1ST FLOOR C WING

CHEQUE NO.

D OFFICE BHARAT BAZAR API CORNER

NEAR PROZONE MALL AURANGABAD

CONTACT NO: 918XXXXXX996

431006 MH RBLBANK



AMOUNT ₹

apno ka bani

Please mention your complete card number on your cheque while making the payment

FULL NAME

CARD NUMBER

PAYMENT DUE DATE

 Hariprasad Darakh
 5369 XXXX XXXX 0473
 07/02/2019

 EMAIL ADDRESS
 MOBILE NUMBER
 MINIMUM PAYMENT DUE ₹

 haXXXXXXXk@rediffmail.com
 918XXXXXXX996
 2,925.18

Please detach this coupon and attach it to your cheque/draft. Please do not staple the cheque.

CITY

# ACCOUNT SUMMARY

BANK NAME

FULL NAME CARD NUMBER

5369 XXXX XXXX 0473

43854

CHEQUE DATE

STATEMENT PERIOD

19/12/2018 to 18/01/2019

18/01/2019

MINIMUM PAYMENT DUE ₹
2,925.18

PAYMENT DUE DATE 07/02/2019

1,178.82

Hariprasad Darakh

PAYMENTS & CREDITS 1,193.06 NEW PURCHASES\* 39.090.30

MONTHLY EMI DEBITS
2,241.42

GOODS & SERVICES TAX
25.26

TOTAL AMOUNT DUE

UNBILLED PRINCIPAL\*

10,851.90

TOTAL CREDIT LIMIT\*
41,000

AVAILABLE CREDIT LIMIT
14,711.36

AVAILABLE CASH LIMIT 11.480.00

\*New Purchases include all other fees and charges

\*This limit refers to the Total Limit across all your RBL Bank Credit Card Accounts

## REWARD POINTS SUMMARY

OPENING REWARD POINTS

EARNED

ADJUSTED

REDEEMED 0 CLOSING REWARD POINTS 4403

POINTS TO EXPIRE

0

EXPIRING ON

It's the end of season sale . Don't hold back on all that you wish for. Split your purchases into easy monthly installments instantly at our partner merchants like Croma, Vijay Sales, HP, Panasonic, LG, Reliance Digital, Samsung mobiles, Flipkart ,Amazon , Paytm , Snapdeal and many more. Visit <a href="http://rblbank.com/Split n Pay.aspx#Merchant<a href="http://rblbank.com/Split n Pay.aspx#Merchant</a> + <a href="http://rb

## EMI Details

| DATE        | DESCRIPTION                         | FOREIGN CURRENCY<br>AMOUNT | AMOUNT ₹ |
|-------------|-------------------------------------|----------------------------|----------|
| 18-Jan-2019 | EMI INSTALMENT-001/006(SPLIT N PAY) |                            | 2,241.42 |

## NEW DOMESTIC TRANSACTIONS FOR HARIPRASAD DARAKH 5369 XXXX XXXX 0473

| DATE        | DESCRIPTION                            | FOREIGN CURRENCY<br>AMOUNT | AMOUNT ₹ |
|-------------|--|----------------------------|----------|
| 26-Dec-2018 | IBPS BILLDESK MUMBAI MAH               |                            | 100.85   |
| 31-Dec-2018 | RELIANCE JIO INFOCOMM MUMBAI<br>MAH    |                            | 399.00   |
| 01-Jan-2019 | SHANTAI PETROLEUM AURANGABAD<br>MAH    |                            | 1,515.00 |
| 01-Jan-2019 | SHANTAI PETROLEUM AURANGABAD<br>MAH    |                            | 11.25 Cr |
| 02-Jan-2019 | HOTEL NEW SWAGAT AHMEDNAGAR IND        |                            | 220.00   |
| 03-Jan-2019 | HOTEL NEW SWAGAT AHMEDNAGAR IND        |                            | 190.00   |
| 03-Jan-2019 | PIN*swagat lodging and Loni Bk IND     |                            | 1,100.00 |
| 04-Jan-2019 | Sapna super shoppee AURANGABAD IND     |                            | 6,180.45 |
| 05-Jan-2019 | BHAVANI AUTO SERVICE AURANGABAD<br>MAH |                            | 202.00   |

Pay your Card bill using RBL MyCard Mobile App.

To download, give a **Missed Call** on **7045 906 905** 



Scan to make an online payment now

Explore
www.rbtrewards.com/
SuperCard
for a wide range of
Reward redemption
options.

Register your mobile number & email address to get regular updates and important information on your Credit Card. To update, call our Customer Services at 022-71190900. Kindly ignore, if already updated.

Book your winter travel with us ! Get Rs. 1200 instant discount on your domestic flight bookings ( Min. transaction : Rs. 6000) every Sunday and 7.5% off ( up to Rs. 8,000 ; min transaction of Rs. 10,000) every Friday at Makemytrip website / mobile app. Use promocode : RBLMINT. On Saturdays, you can avail flat 15% off (max. up to Rs. 1500) on Domestic flight bookings and 10% off ( max up to Rs. 10,000) on International flight bookings and Golbibo website / mobile app when you book using your Bajaj Finserv RBL Bank SuperCard. Use promo Code : GORBL. Offer valid bill 31st March 2019. Offers valid on first eligible transaction per Card per week. Taca peply.

This document should not be considered as an invoice as per GST legislation, GST compliant invoice will be issued separately as per statutory timeline. This Account Statement pertains to your Credit Card Account with RBL Bank Limited.
 Please see overleaf for important information on fees, charges, apportionment of payment, Goods and Services Tax & Other Terms & Conditions. Contents of this Statement will be considered correct if no error is reported within 30 days of Statement Date. Please note that your Credit Card Account status is reported to Credit Information Bureau (India) Limited (Information Bureau (India) Limited (India) Limited (Information Bureau (India) Limited (Information Bureau (India) Limited (Information Bureau (India) Limited (India) Limited (India) Limited (India) Limited (India) Lim

HARI DARAKH & ASSOCIATE 1ST FLOOR C WING

CHEQUE NO.

D OFFICE BHARAT BAZAR API CORNER

NEAR PROZONE MALL AURANGABAD

CONTACT NO: 918XXXXXX996

431006 МН



Please mention your complete card number on your cheque while making the payment FULL NAME CARD NUMBER PAYMENT DUE DATE Hariprasad Darakh 07/02/2019 5369 XXXX XXXX 0473 EMAIL ADDRESS MOBILE NUMBER MINIMUM PAYMENT DUE ₹ haXXXXXXXk@rediffmail.com 2,925.18 918XXXXXX996

CHEQUE DATE BANK NAME CITY

Please detach this coupon and attach it to your cheque/draft. Please do not staple the cheque.

# ACCOUNT SUMMARY

**FULL NAME** CARD NUMBER

5369 XXXX XXXX 0473

STATEMENT PERIOD 19/12/2018 to 18/01/2019 STATEMENT DATE 18/01/2019

MINIMUM PAYMENT DUE ₹

2,925.18

PAYMENT DUE DATE

AMOUNT ₹

07/02/2019

LAST BILL AMOUNT

Hariprasad Darakh

PAYMENTS & CREDITS 1,193.06

43854

**NEW PURCHASES**\$ 39.090.30

MONTHLY EMI DEBITS

GOODS & SERVICES TAX

UNBILLED PRINCIPAL\*

1,178.82

2,241.42

25.26

TOTAL AMOUNT DUE 15,436,74

10,851.90

TOTAL CREDIT LIMIT\* 41,000

AVAILABLE CREDIT LIMIT 14,711.36

AVAILABLE CASH LIMIT

11.480.00

New Purchases include all other fees and charges

\*This limit refers to the Total Limit across all your RBL Bank Credit Card Accounts

## **REWARD POINTS SUMMARY**

OPENING REWARD POINTS

FARNED

**ADJUSTED** 

REDEEMED 0

CLOSING REWARD POINTS 4403

POINTS TO EXPIRE 0

**EXPIRING ON** 

It's the end of season sale . Don't hold back on all that you wish for. Split your purchases into easy monthly installments instantly at our partner merchants like Croma, Vijay Sales, HP, Panasonic, LG Reliance Digital, Samsung mobiles, Flipkart ,Amazon , Paytm , Snapdeal and many more. Visit http://rblbank.com/Split n Pay.aspx#Merchant <a href="https://rblbank.com/Split">https://rblbank.com/Split n Pay.aspx</a> to explore 20,000+ outlets. T&C Apply.

| 05-Jan-2019 | BHAVANI AUTO SERVICE AURANGABAD MAH    | 1.50 Cr     |
|-------------|--|-------------|
| 05-Jan-2019 | HOTEL EKTA JALNA MAH                   | 565.00      |
| 07-Jan-2019 | MONGINIS AURANGABAD MAH                | 150.00      |
| 10-Jan-2019 | CapitaWorld Platform P AHMEDABAD IND   | 1,180.00    |
| 10-Jan-2019 | CapitaWorld Platform P AHMEDABAD IND   | 1,180.00    |
| 12-Jan-2019 | BHAVANI AUTO SERVICE AURANGABAD MAH    | 202.00      |
| 12-Jan-2019 | BHAVANI AUTO SERVICE AURANGABAD<br>MAH | 1.50 Cr     |
| 12-Jan-2019 | FLIPKART PAYMENTS BANGALORE IND        | 12,953.00   |
| 04-Jan-2019 | PAYMENT RECEIVED - ELECTRONIC XFR      | 1,178.81 Cr |
| 15-Jan-2019 | SPLIT N PAY BOOKING                    | 12,953.00   |
| 18-Jan-2019 | Goods & Services Tax                   | 25.26       |

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To download, give a Missed Call on **7045 906 905** 



Scan to make an online payment now

Explore www.rblrewards.com/ SuperCard

for a wide range of Reward redemption options.

Register your mobile number & email address to get regular updates and important information on your Credit Card. To update, call our Customer Services at 022-71190900. Kindly ignore, if already updated.

Book your winter travel with us ! Get Rs. 1200 instant discount on your domestic flight bookings ( Min. transaction : Rs. 6000) every Sunday and 7.5% off ( up to Rs. 8,000 ; min transaction of Rs. 10,000) every Friday at Makemytrip website / mobile app. Use promocode : RBLMINT. On Saturdays, you can avail flat 15% off (max. up to Rs. 1500) on Domestic flight bookings and 10% off ( max up to Rs. 10,000) on International flight bookings and Golbibo website / mobile app when you book using your Bajaj Finserv RBL Bank SuperCard. Use promo Code : GORBL. Offer valid bill 31st March 2019. Offers valid on first eligible transaction per Card per week. Taca peply.

This document should not be considered as an invoice as per GST legislation, GST compliant invoice will be issued separately as per statutory timeline. • This Account Statement pertains to your Credit Card Account with RBL Bank Limited.

Please see overleaf for important information on fees, charges apportionment of payment, Goods and Services Tax & other Terms & Conditions. Contents of this Statement will be considered correct if no error is reported within 30 days of Statement ate. • Please note that your Credit Card Account status is reported to Credit Information Bureau (india) Limited every month.

# **\*\***

## Choose the below Payee details while making NEFT payment:

- Payee Name: Name as on your RBL Bank Credit Card
- Payee Account Number: RBL Bank Credit Card number.
  For more payment options, visit www.rblbank.com
- Bank Name: RBL Bank
   IFSC Code: RATNOCRCARD
- Branch Location: NOC Goregaon, Mumbai



Pay instantly using any Bank account.
Use Online Credit Card Payment (Quick Bill Pay)
option on www.rblbank.com

#### 1. FEES AND CHARGES

a) Bajaj Finserv RBL Bank Supercard Schedule Of Charges And Interest Rate - The Bank exclusively retains the right to alter any/all charges or fees from time to time or to introduce any new charges or fees, as it may deem appropriate, upon issuing at least a 30 day prior notice to the Cardmember of such change/alteration in the charges or fees. It is clarified that the said change may be indicated/communicated to the Cardmember through any media chosen exclusively by the Bank in its sole discretion.

#### BAJAJ FINSERV RBL BANK SUPERCARD SCHEDULE OF CHARGES AND INTEREST RATE

| Joining Fees   | Up to ₹ 4,999 (Plus Goods & Services Tax) (Based on card variant)   |
|--|---|
| Annual Fees (2 <sup>nd</sup> year onwards)   | Up to ₹ 4,999 (Plus Goods & Services Tax) (Based on card variant)   |
| Add-on Card Fees   | NIL   |
| Finance Charges (Retail Purchases & Cash)  | APR upto 3.99%% p.m. (47.88% p.a.)  |
| Cash Advance Transaction Fees  | 2.5% (Min. ₹ 100) of the Draft Amount   |
| Overdue Penalty/Late Payment Fees  | 15% of Total Amount Due (Min. ₹ 350, Max. ₹ 1000)   |
| Overlimit Penalty  | ₹ 600   |
| Cheque Return/Dishonour Fees Auto Debit ₹ 500 Reversal-Bank Account Out of Funds           | ₹ 500   |
| Cash Payment at Branch   | ₹ 250 per transaction   |
| Surcharge on Purchase/Cancellation of Railway Tickets                                      | IRCTC Service charges* + Payments Gateway. Transaction charge [Upto 1.8% of (ticket amount + IRCTC service charge). Refer IRCTC website for details |
| Fuel Transaction Charge - For Transactions made at petrol pumps in India to purchase fuel^ | 1% surcharge on Fuel transaction value or ₹ 10, whichever is higher   |
| Foreign Currency Transaction*  | 3.5%  |
| Minimum Amount Due (MAD):  | MAD is 5% of Total Amount Due+ Overlimit Amount + EMI   |

Goods and Services Tax as notified by GOI is applicable on all fees, interests and other charges and is subject to change as per Government of India guidelines.

- b) Finance Charges Are applicable under the following circumstances/scenario
- In an event when the Cardmember deposits part of the Total Payment Due or the Minimum Amount Due (MAD\*), the balance outstanding amount payable shall be carried forward to subsequent Statements.

This amount attracts Finance Charges on entire outstanding, including fresh purchases and other Bank charges till the date of full and final payment.

\*Minimum Amount Due is calculated by adding New EMI debits for the month, previously unpaid EMI debits (In case you have availed loan on your Credit Card), any overlimit amount and 5% of other plan balances (Subject to minimum of ₹ 200 on each plan). MAD also includes previously unpaid MAD and applicable Goods & Services Tax.

c) Finance Charge Calculation - Finance Charge is calculated on a daily basis at the end of every day, basis the current outstanding balance of the customer.

**Example of Interest Charge Calculation -** If only a part of the outstanding amount is paid by Payment Due Date, the interest calculation will be as shown in the table tt

## TRANSACTION:

| Date      | Transaction:        | Amount  |
|-----------|---------------------|---|
| 02-Jul-17 | Statement Date      | Total Amount Due= 10,000 Minimum Amount Due= 500        |
| 10-Jul-17 | Hotel Transaction   | 4,000   |
| 15-Jul-17 | Mobile Bill Payment | 2,000   |
| 22-Jul-17 | Payment Credit      | 500   |
| 02-Aug-17 | Statement Date      | Total Amount Due= ₹16094.73* Minimum Amount Due= 890.92 |

Interest on the Amount Due will be charged as below:

Daily Interest = Outstanding Amount\*(3.5%\*12 months)/365

\*Total Amount Due includes outstanding amount, new purchases, interest charges (interest calculation illustrated below), and applicble Goods and Services taxes on interest.

## INTEREST CALCULATION:

| Transaction Amount                                       | Period                  | Number of Days | Interest Amount |
|--|-------------------------|----------------|-----------------|
| 4,000  | 10-Jul-17 to 02-Aug -17 | 24             | 110.47          |
| 2,000  | 15-Jul-17 to 02-Aug -17 | 19             | 43.73           |
| 10,000 (Last month Outstanding)                          | 03-Jul-17 to 21-Jul-17  | 19             | 218.63          |
| 9,500 (Remaining Balance after adjusting payment of 500) | 22-Jul-17 to 02-Aug -17 | 12             | 131.18          |

Thus the total interest charged would be: ₹ 504.01/-. As the Cardmember has not paid the previous month's outstanding balance in full therefore all future transactions will bear interest from the day of transaction and the complete outstanding balance will continue to accrue interest on a daily basis. Goods and Services tax will be levied at the applicable rate on the interest amount.

Example cited above is for illustration purpose only. Actual finance charges would vary as per APR offered to the customer.

- d) Late Payment Charges Will be applicable, if Minimum Amount Due is unpaid after the Payment Due Date or the amount paid is less than the Minimum Amount Due.
- e) Overlimit Penalty Overlimit Penalty is levied in case the outstanding on the Card account exceeds the total current limit. Overlimit Charges are payable on Total Outstanding exceeding the credit limit.
- 2. CREDIT AND CASH WITHDRAWAL LIMITS The Bank will at its sole discretion determine your Credit and Cash withdrawal limit and communicate the same in the Card carrier and in the monthly Statements. You may however request for a lower limit and also a specific credit limit maybe assigned to the Additional Cardmember, basis the Flexi Limit feature. Credit Limit sanctioned on the Card Account maybe revised from time to time, basis a review as per the Bank policies. Total Credit Limit and available Credit Limit across all your Card accounts is reflected in the statement and is available for use across all your Card accounts, including all your Add-on Cards. The Bank will be constrained to not honor any authorigations exceeding the Card limit.
- 3. BILLING AND STATEMENT The Bank will send at your mailing address, an Account Statement once a month, for each billing period (hereinafter 'Statement') during which there is any transaction or outstanding on the Card Account. Non-receipt of Statement would not affect your obligations and liabilities under this Agreement and you shall be liable to settle the Outstanding Balance on the Card within 30 days of incurring the charges.

Duplicate copy of Credit Card Statements can be obtained by logging into Cards online (http://cards.rblbank.com) or calling Customer Services at 022-71190900. Email statements can also be activated by calling Customer Services.

In case of any change in communication address, you are advised to call the Bank by phone, to ensure that you receive the Statements regularly on time.

The Bank will not send physical statements by mail/courier to customers who have an outstanding balance less than ₹ 100.

PAYMENTS - Payments received from Cardmember(s) shall be adjusted towards taxes, fees, other charges, interest charges, purchases & cash advances in that order.

**Note:** Please note that making only the Minimum Amount Due every month would result in the repayment stretching over a long period, with consequent interest payment on your outstanding balance. For e.g.: If you spend 5000 and you pay back exactly the Minimum Amount Due every month, then it may result in the repayment stretching over 6 years with consequent Interest Payment on the Outstanding Amount. Therefore, whenever your cash flow allows, you should pay back more than your MAD.

Refer to the section on top for Card Payment options or visit RBL Bank website.

- 5. BILLING DISPUTES All contents of the Statement(s) will be deemed correct and accepted by the Cardmember(s) unless, within 30 days of the issue of Statement, the Cardmember(s) informs the RBL Bank of any discrepancies. As per the MasterCard regulation, in case of a discrepancy, it is mandatory to inform the Bank in writing to initiate a Charge Dispute on your behalf. We would request you to email or send us the signed disputeform available on our website http://www.rblbank.com/consumer/creditcard/disputeform pdf. The Bank shall inform the Cardmember the outcome of the investigations and action will be taken within 60 days of the cardmember raising the dispute.
- Lost/Theft/Misuse of Card The Cardmember must immediately notify RBL Bank in case
  of Lost/Theft or suspected Misuse of Card by calling the 24 hour Customer Service
  Number 022-71190900 and block the Card to prevent any further transaction on the
  Card

**GRIEVANCE REDRESSAL** - The Cardmember can contact the Bank through any of following communication channels for any enquiries and/or redressal of concerns.

## Level-

Call Customer Services at **022-71190900** or Email to **supercardservice@rblbank.com** or write to: Card Services, RBL Bank Limited, Cards Operating Center, Unit 306 - 311, 3<sup>rd</sup> Floor, JMD Megapolis, Sohna Road, Sector - 48, Gurgaon, Haryana – 122 018. Please quote your Card number along with the reference number provided to you, in response to your call at Customer Services or your correspondence/email to the Bank. We will respond to you on priority and in not later than 3 working days of receiving your letter or email, depending on the nature of your query and the time required for resolution and communication.

# Level-II

If your concern is still not resolved, you can write to headcardservice@rblbank.com

## Level-II

In case you are still not satisfied with the resolution provided, you may escalate to our nodal officer Ms. Rozina Sehgal by calling at **0124 - 6102221** or writing to **principalnodalofficercards@rblbank.com** 



Website: www.rblbank.com



Customer Service: 022-71190900 | supercardservice@rblbank.com



Cards Online: http://cards.rblbank.com

Please refer to our website www.rblbank.com for details on Most Important Terms and Conditions, Card Member Agreement and BCSBI Bank's Commitment to customers.

<sup>#</sup> Refer IRCTC website for details

<sup>\*</sup>Transactions at merchant establishments that are registered overseas, even if the merchant is located in India attract a cross-border charge.

<sup>^</sup> Fuel surcharge waiver is at the sole discretion of the Bank and is subject to change.