

LENDER JOURNEY

TRAINING MODULE

BRANCH USERS: CHECKER



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AUTO LOAN

DETAILED LENDER'S PROCESS FLOW



OVERALL PROCESS



Admin (Maker & Checker)

- Creation of Scoring Model and Scaling Matrix.
- Setting up Go-No-Go.
 Parameters for the Product.
- Assessment Method.

Branch Maker

- Conducting Due Diligence and Final checks on the In-Principle Approved Proposals.
- Compiling detailed information of the Borrower and fill the Final Section.

Branch Checker

- Approving the Due Diligence Report.
- Sanction/Hold/Reject the proposals.
- Disburse the sanctioned proposal.

Head Office

- Monitoring Proposals at their Branches.
- Monitoring Branches
 Performance.

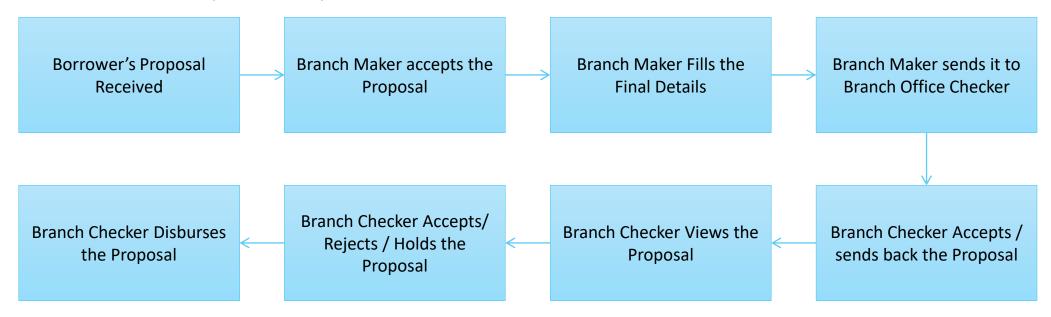


LENDER JOURNEY

In-Principle Approval (Admin)



Sanction/ Disbursement (Branch Office)



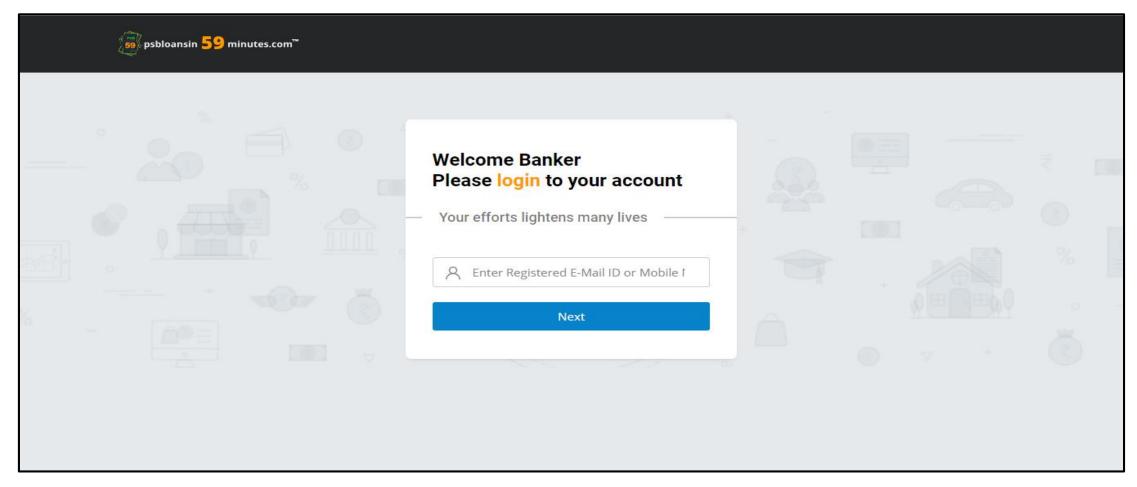


APPROVING DUE DILIGENCE REPORT

SCREENWISE WALK THROUGH



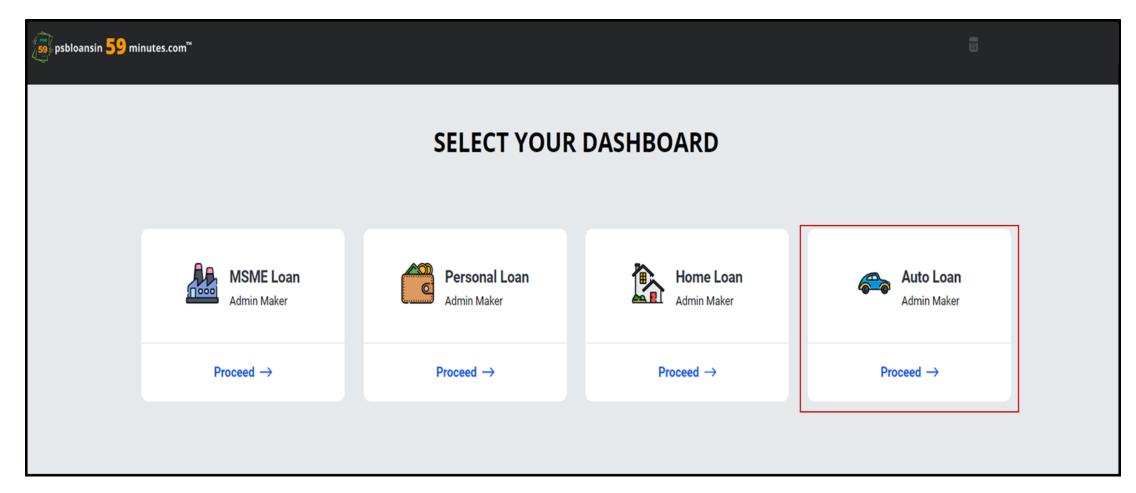
LOGIN



The URL is: https://www.psbloansin59minutes.com/banker



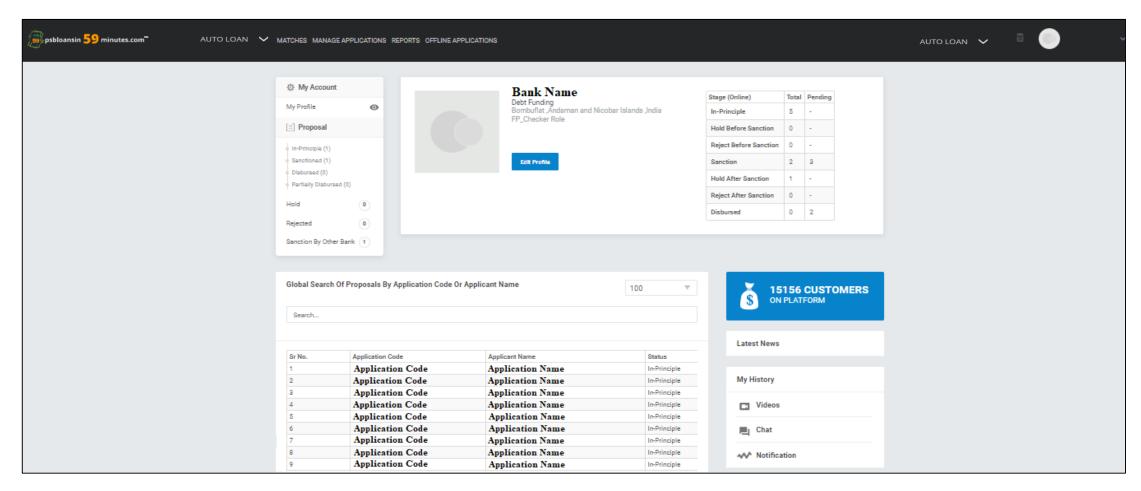
DASHBOARD



Lenders will select the dashboard based on the type of Proposal that they want to sanction.



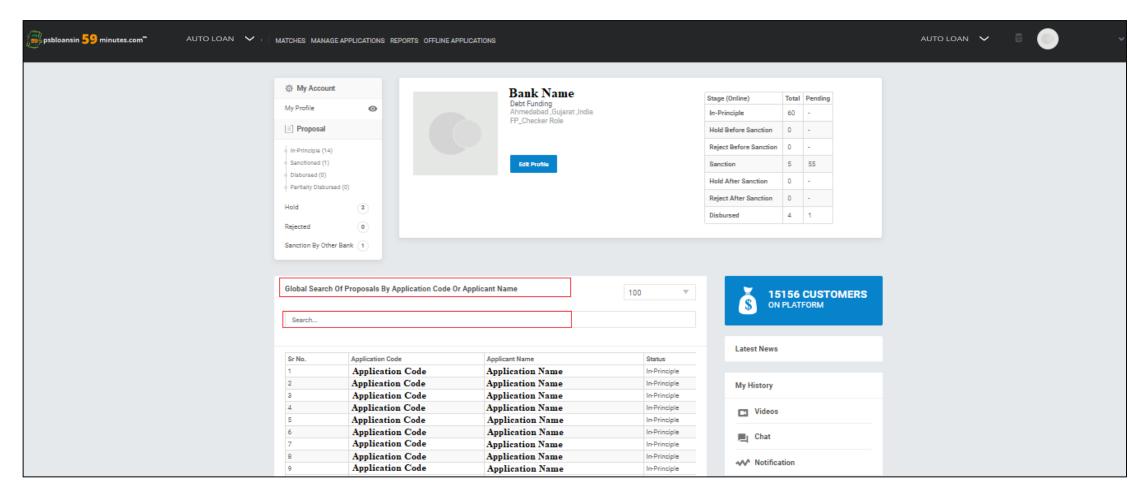
LANDING PAGE



Landing Page for Branch Checker.



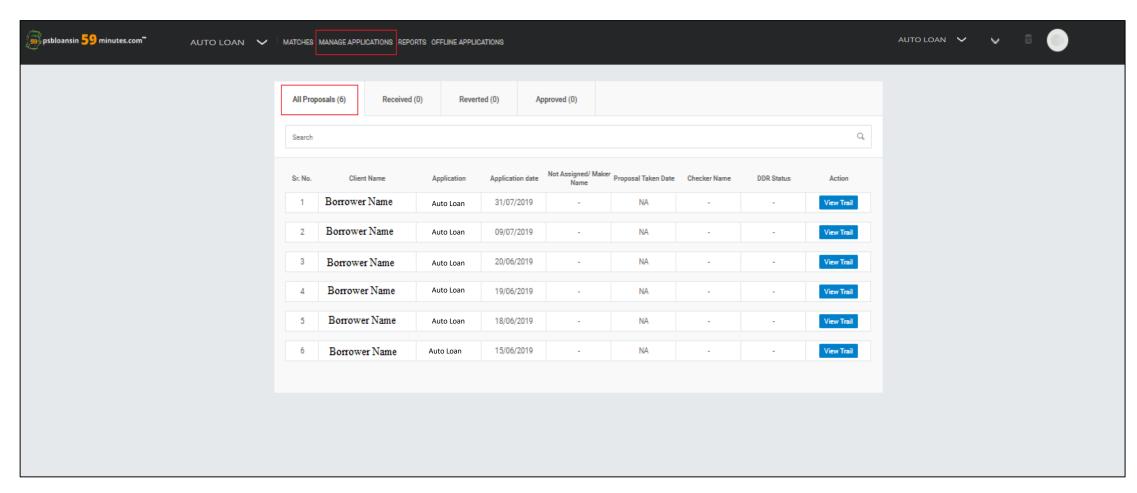
GLOBAL SEARCH



• On Branch Office dashboard, Global search option is provided with which user can search any proposal received by the branch with application code/ applicant name.



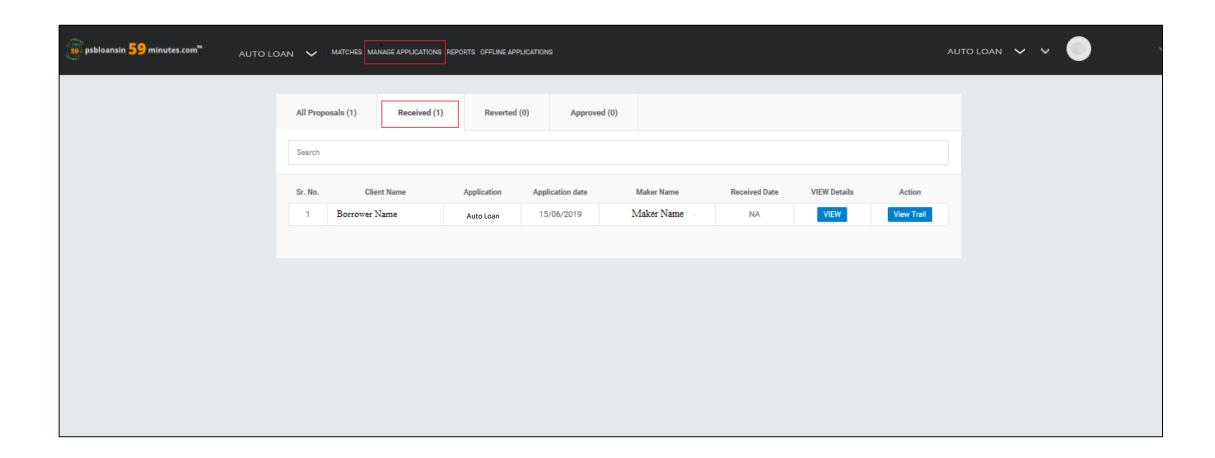
MANAGE APPLICATIONS - ALL PROPOSALS



The Branch Checker can see all the proposals tagged to that branch.



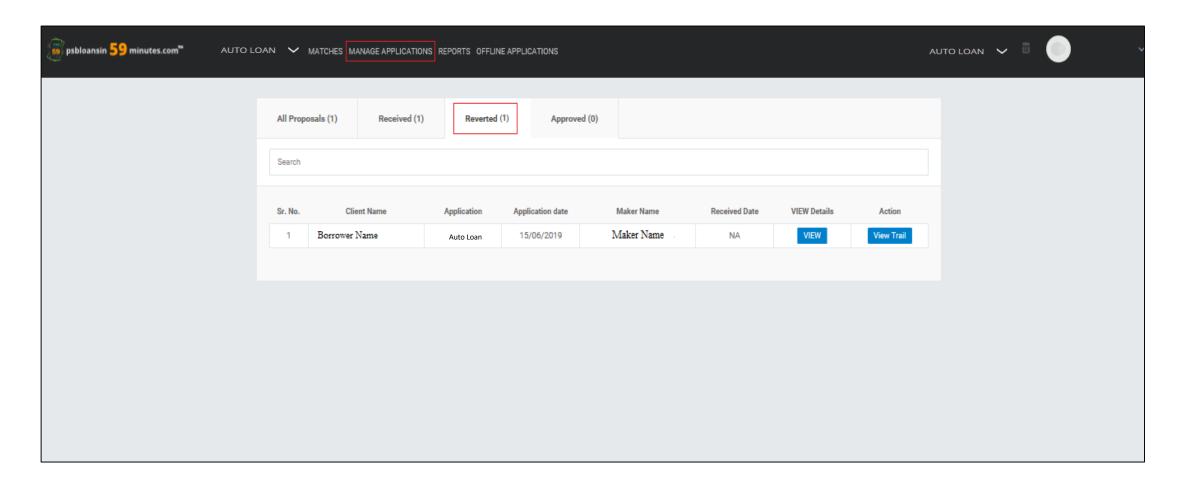
RECEIVED



- The Branch Checker can view the proposals that has been sent by the Branch Maker for DDR Approval.
- The Branch Checker can view the Due Diligence Report sent by Maker.



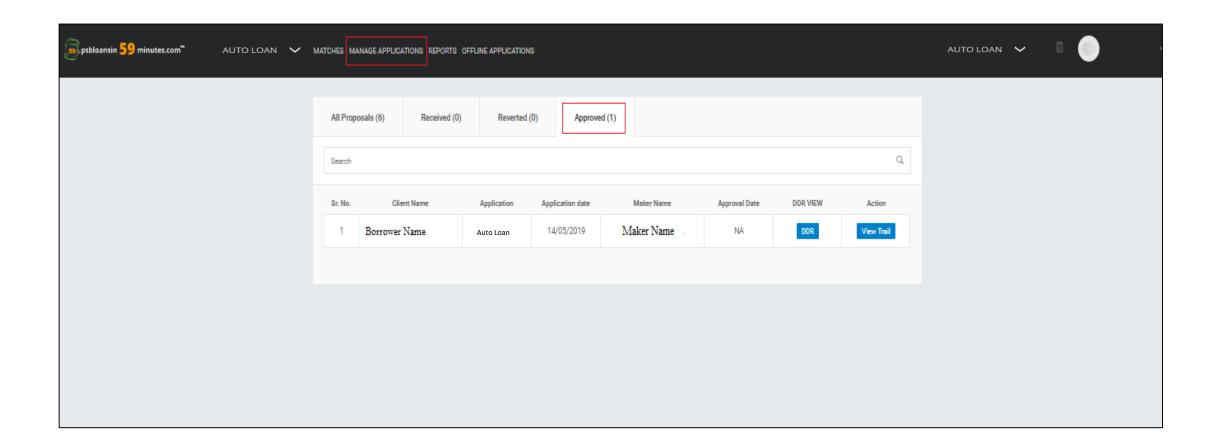
REVERTED



 All the proposals that are sent back to the Branch Maker by the Branch Checker for further due diligence are classified under the Reverted tab.



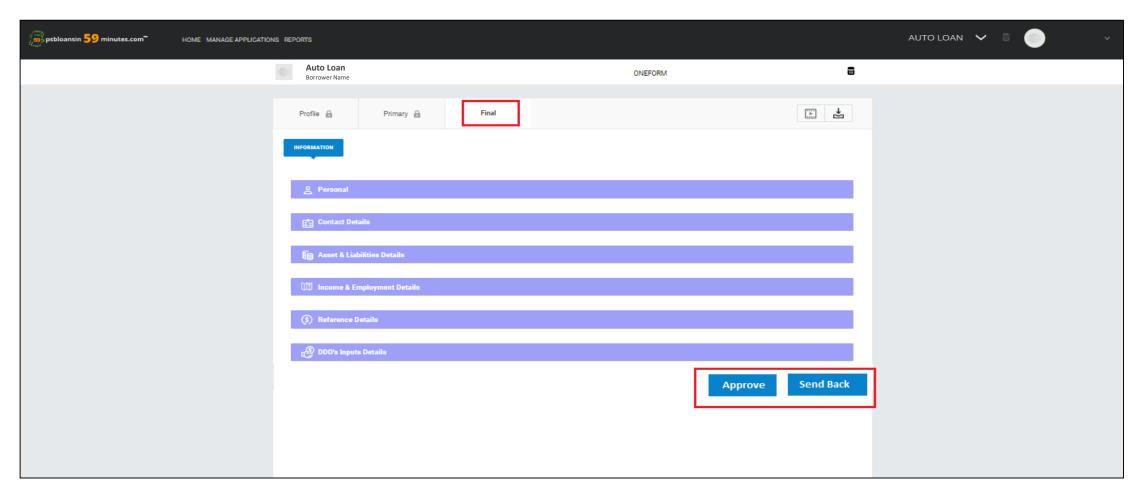
APPROVED



• Checker can see all the proposals whose DDR is approved by the Checker.



DDR APPROVAL



Once the Checker clicks on DDR, Checker can Approve or send Back the proposal to the Maker

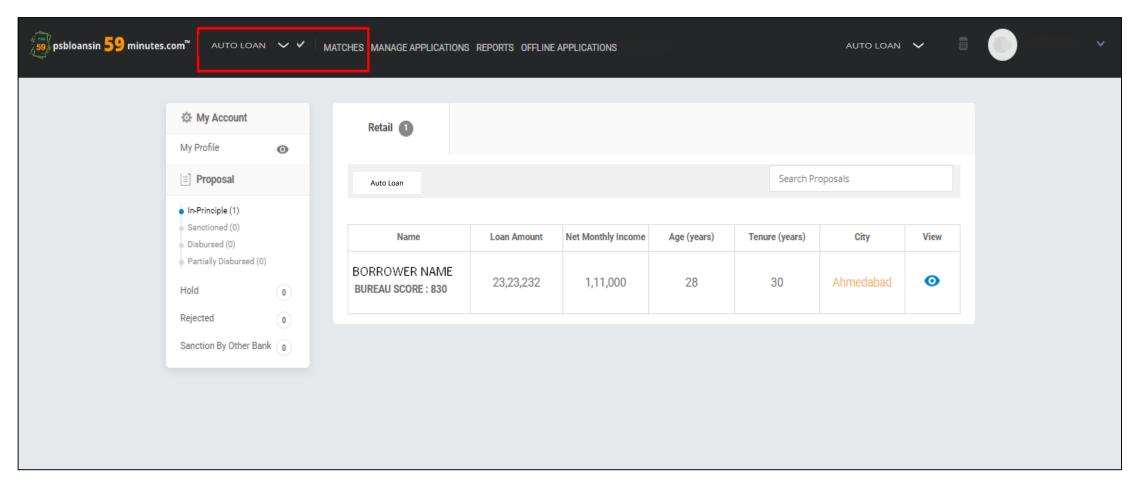


TEASER VIEW

SCREENWISE WALK THROUGH



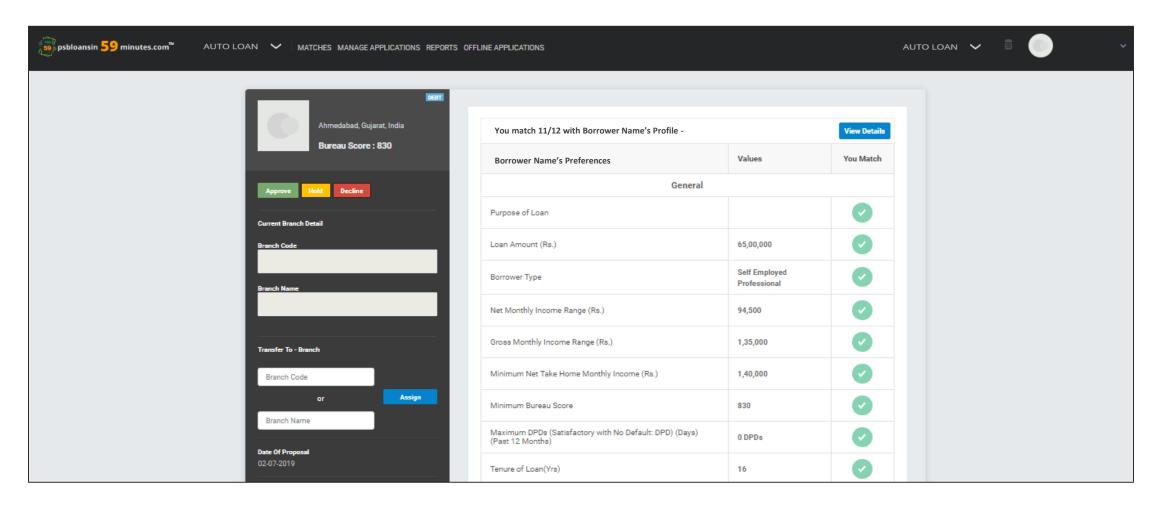
IN-PRINCIPLE APPROVED PROPOSALS



- Checker must select the product to view the proposals.
- In-Principle (1) Displays the In-Principle Proposals with the number of Proposals tagged to that Product.



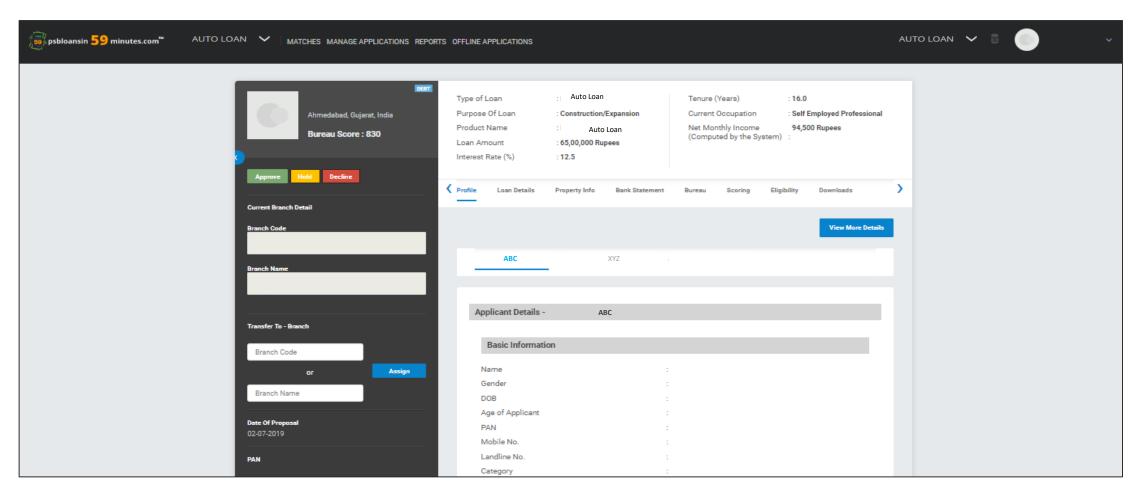
TEASER VIEW



Checker clicks on 'View Details' to view the proposal.



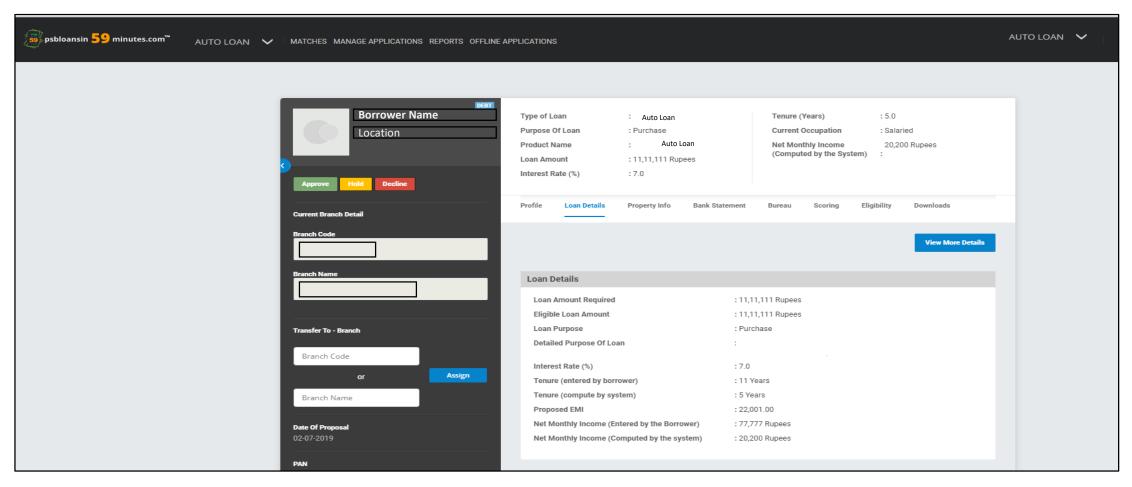
PROFILE



The profile section allows the Branch Checker to view the profiles of the Applicant and the Co-Applicant.



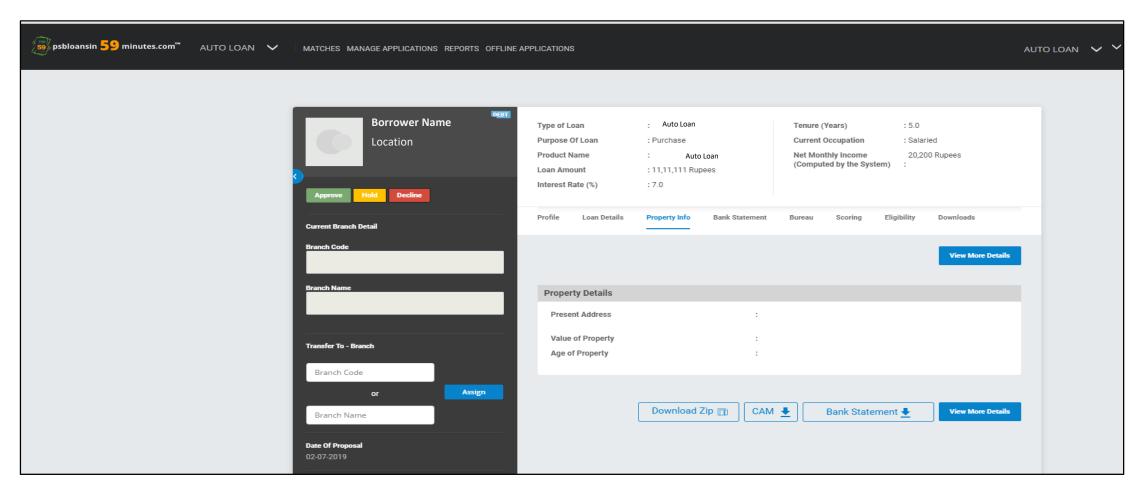
LOAN DETAILS



View the Loan Details of the Proposal.



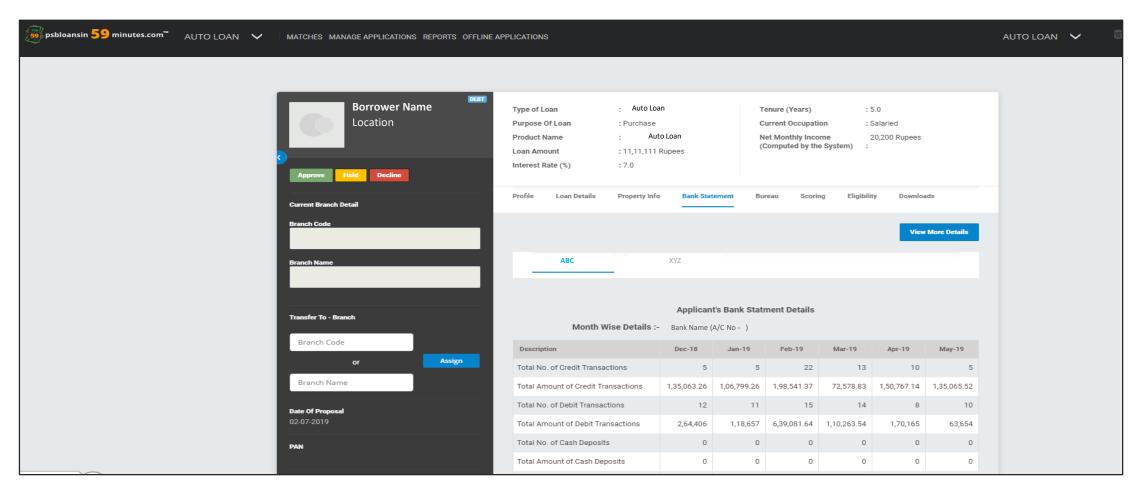
PROPERTY INFORMATION



View the Property Details of the Proposal.



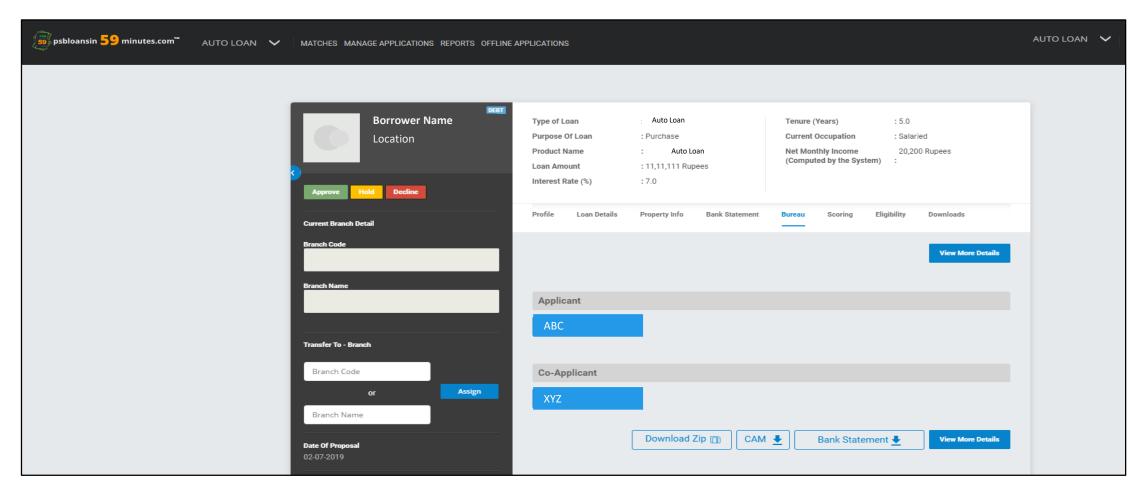
BANK STATEMENT ANALYSIS



View the Bank Statement Analysis of the Applicant as well as the Co-Applicant's bank statements.



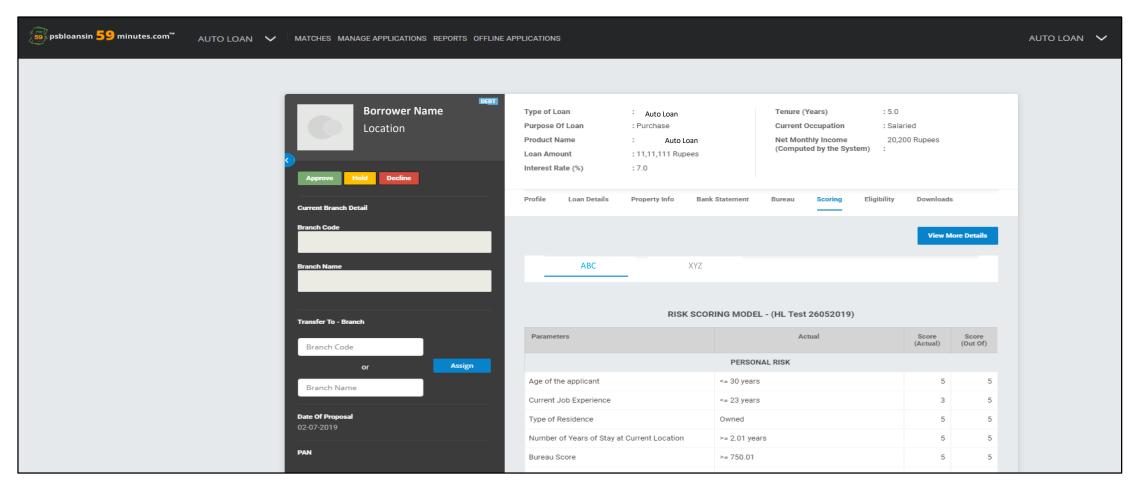
BUREAU



View the bureau report of the Applicant and Co-Applicant.



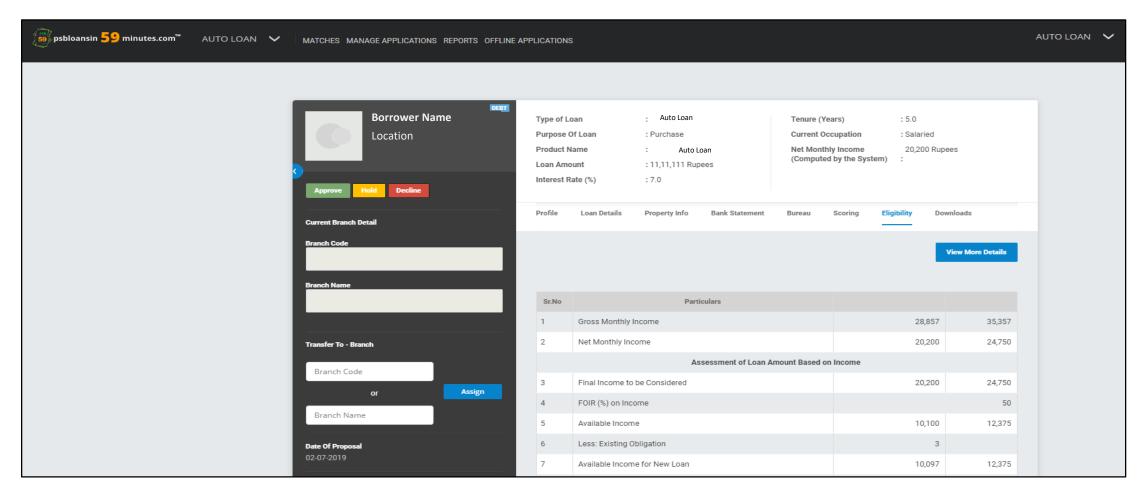
SCORING



View the Scoring model and the score obtained by the borrower's proposal under each criteria by the Applicant as well as the Co-Applicant.



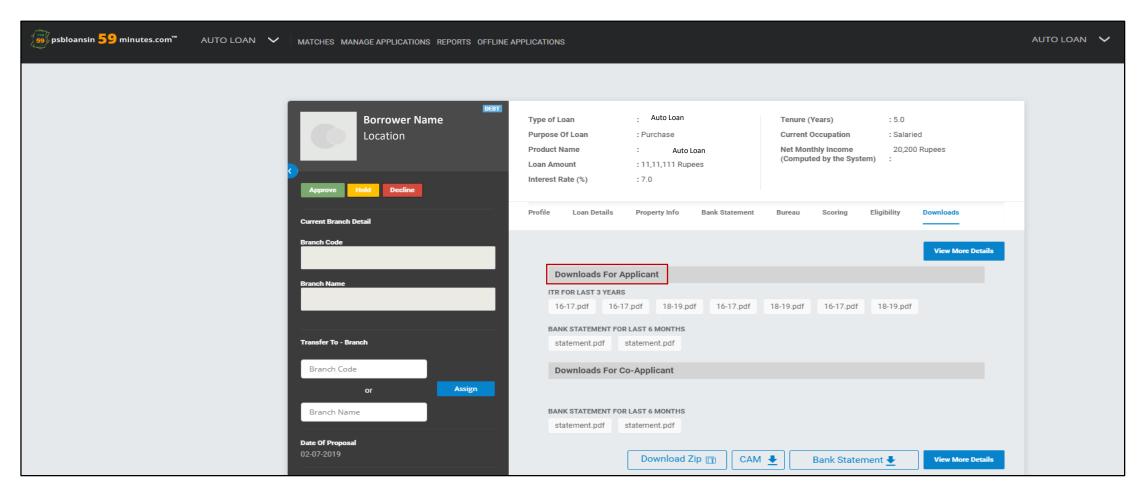
LOAN ELIGIBILITY AMOUNT



View the Loan Eligibility Amount Calculations of the Proposal.



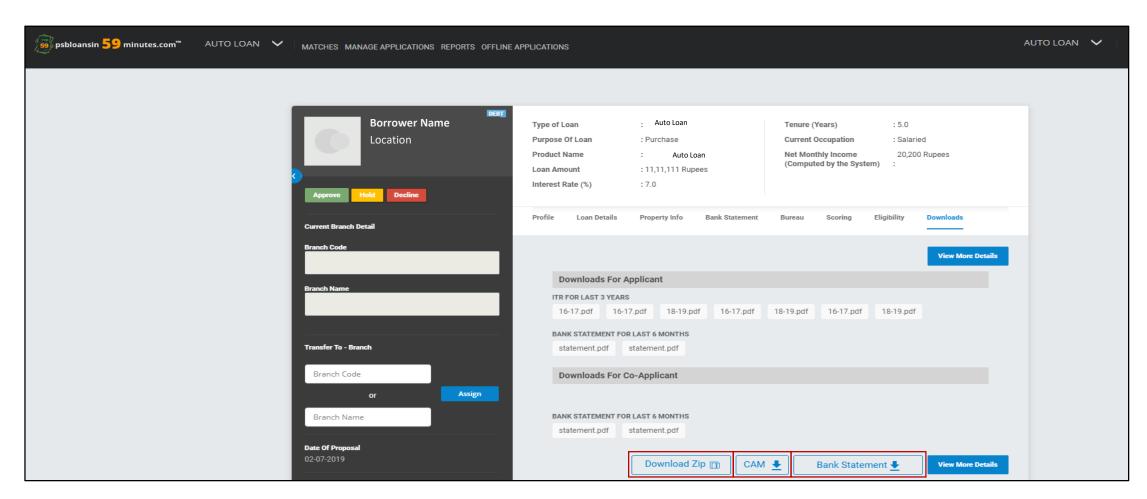
DOWNLOADS



Under the Download section, the Branch Checker can download all the documents provided by the borrower during the In-Principle Journey.



CAM REPORT DOWNLOAD



Checker can download the CAM report, Bank Statement (Month wise) and the other documents in ZIP file.

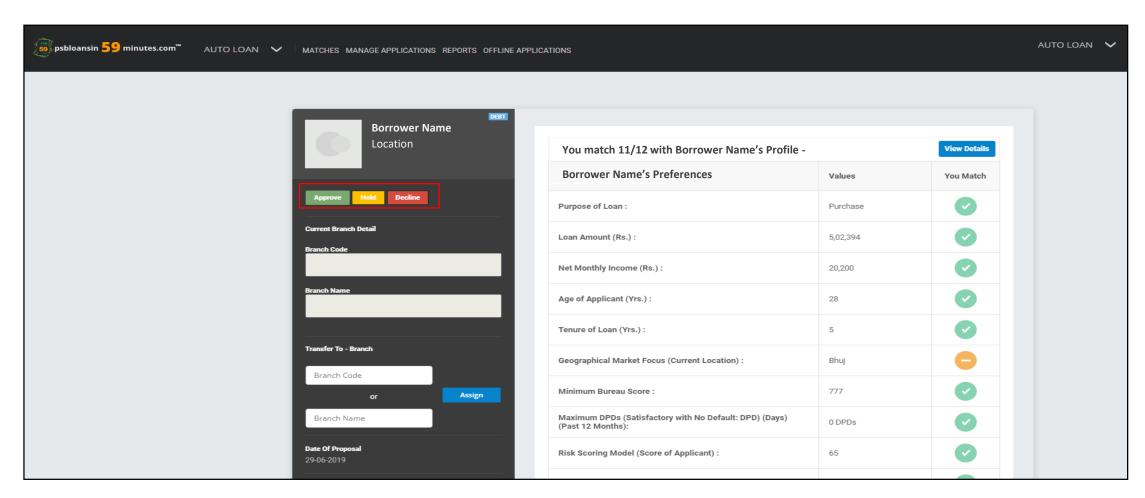


SANCTION/HOLD/REJECT A PROPOSAL

SCREENWISE WALK THROUGH



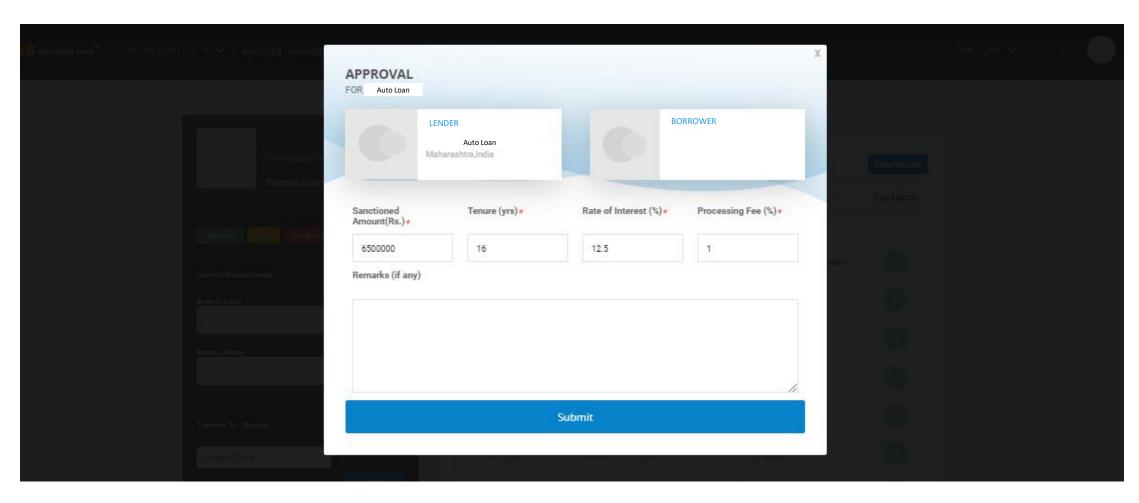
PROPOSAL VIEW



- Checker clicks on Approve/Hold/Decline button to either approve, hold or decline a proposal directly from teaser view.
- If the Branch Checker wants to put a proposal on Hold/Reject, he/she will have to provide a reason for the action.



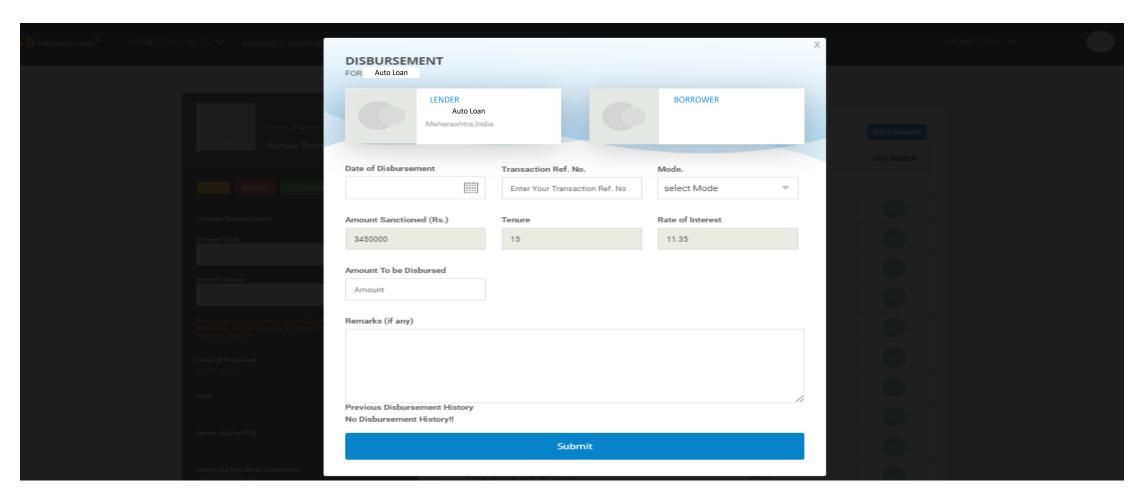
SANCTION/APPROVAL



To sanction a proposal, the Branch Checker will click on 'Approve', a pop up is shown to fill the required details to sanction the proposal.



DISBURSEMENT



To disburse a proposal, the Branch Checker will click on 'To Disburse', a pop up is shown to fill the required details to disburse the proposal.

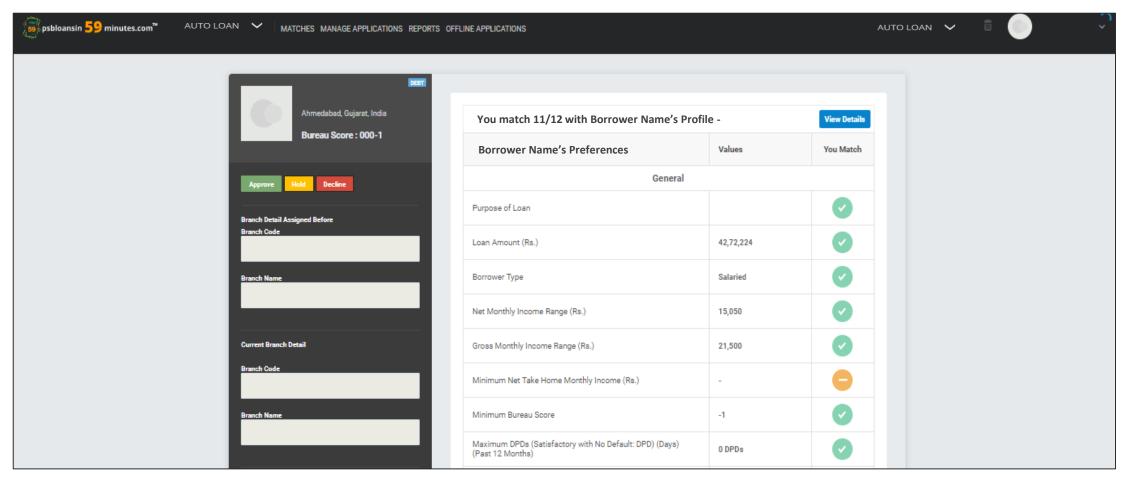


BRANCH TRANSFER

SCREENWISE WALK THROUGH



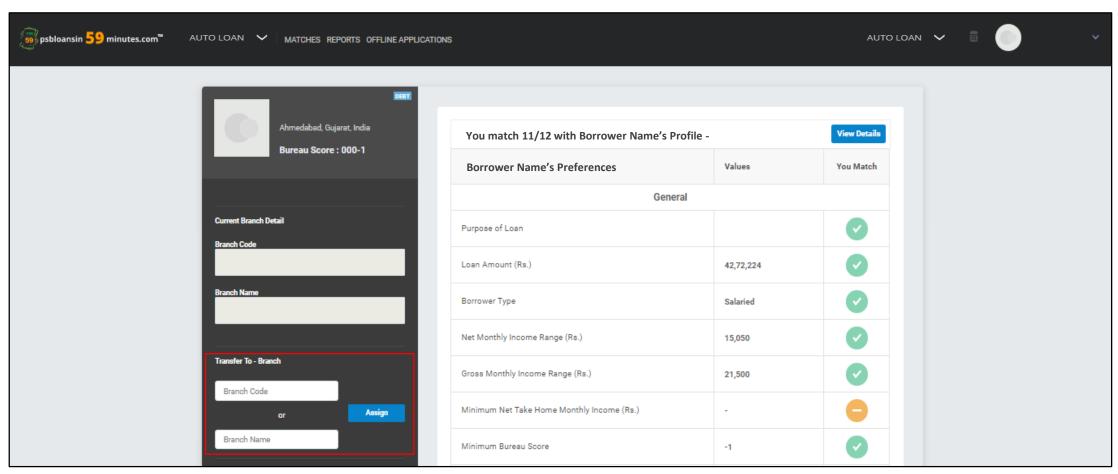
PROPOSAL VIEW



If any borrower has selected incorrect branch or selected a branch which is far away from borrower's location then the selected Branch Checker has an option to transfer that proposal to a correct or nearby branch.



TRANSFER BRANCH

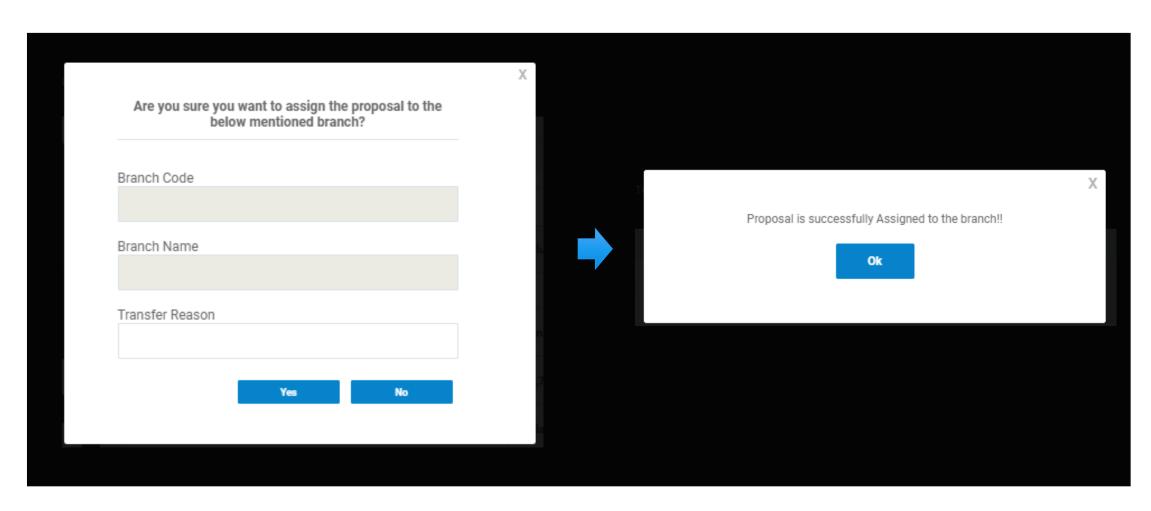


- To transfer branch of any proposal, fill the proposed branch details in "Transfer To Branch" and branches created for bank will be shown as suggestion. Select proposed branch where you want to transfer and click on assign.
- Note: Proposal can be transferred only if Branch Maker has not started any process for that proposal. Also proposal can be transferred only at In-Principle stage, if any decision/action is taken then such proposal can not be transferred.

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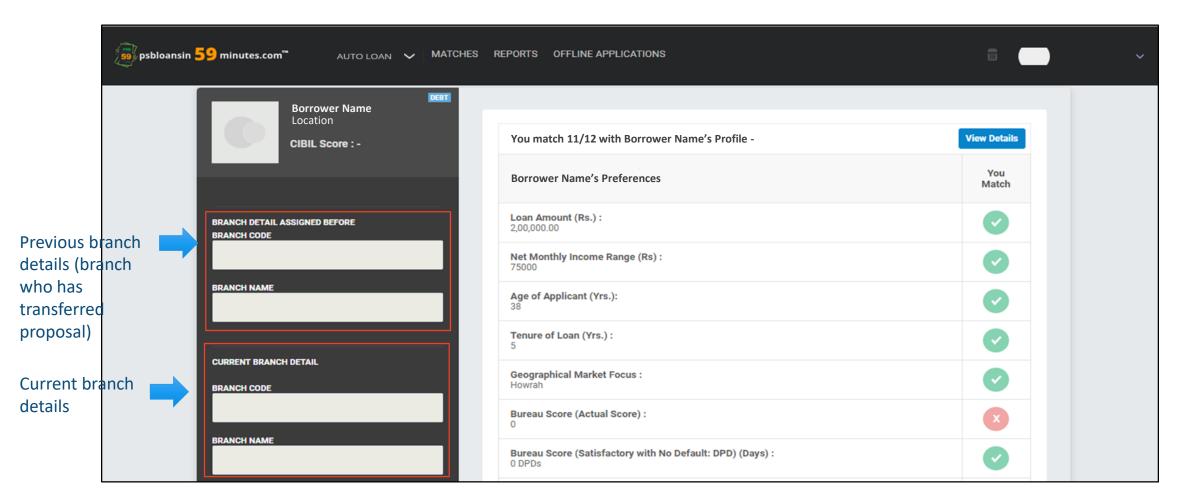
TRANSFER BRANCH



- On clicking on assign, confirmation pop up will be shown and clicking on "yes", said proposal will be transferred to proposed branch.
- Note: Transferred proposals will only be shown in transferred branch and will not be shown in branch from which proposal is transferred.



PROPOSAL VIEW IN TRANSFERRED BRANCH



In transferred branch, details of branch which has transferred proposal along with current branch details will be shown. Now proposed Branch Maker / Checker can continue their journey on said proposal.

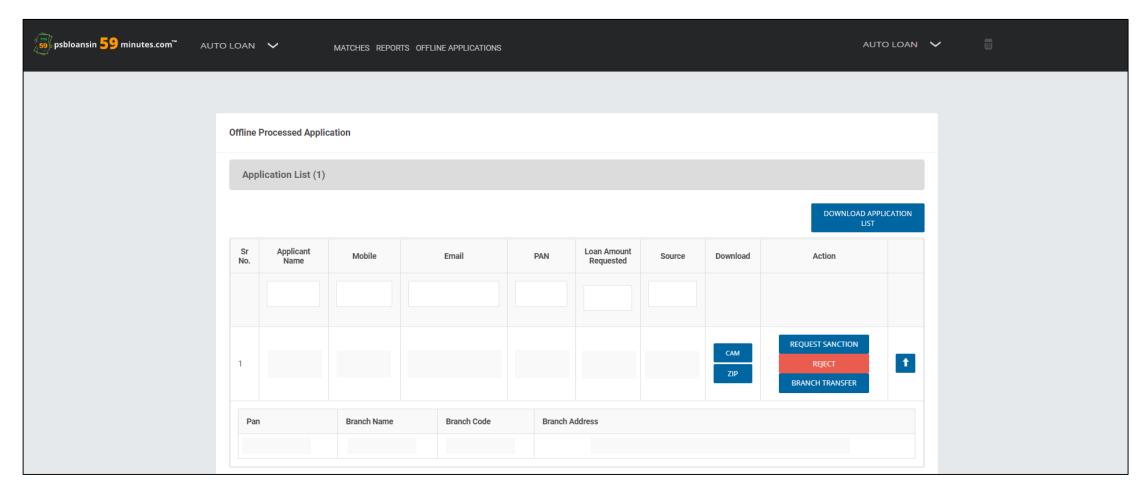


OFFLINE PROPOSALS

SANCTION/ DISBURSEMENT



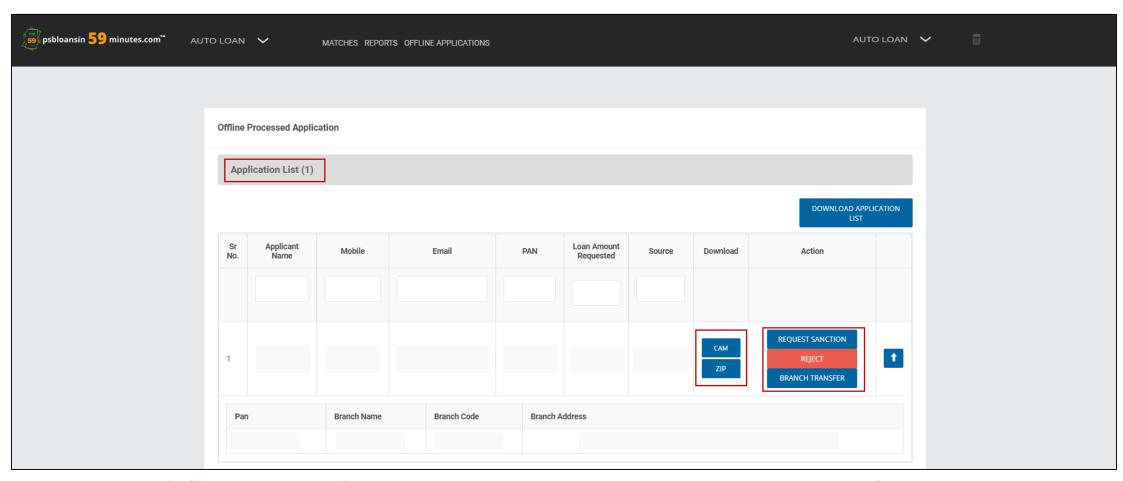
OFFLINE PROPOSALS



Landing Page for offline proposals.



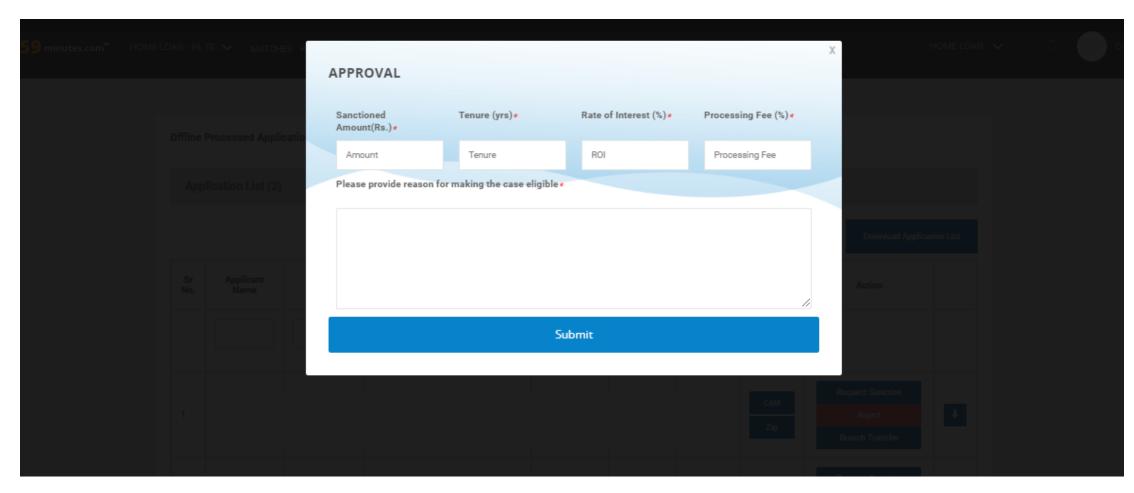
APPLICATION LIST



Once clicked on 'Offline Applications', Branch Checker can view the CAM report, download the zip file and Reject or Sanction the proposal from the Application List. Branch Checker can also Transfer the proposal to another Branch. If clicked on 'Reject' then Branch Checker has to fill the reason for rejection



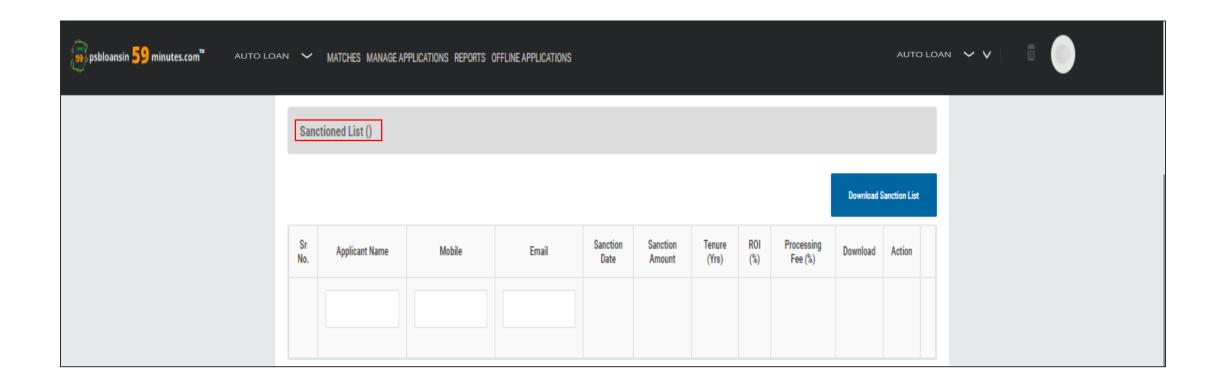
SANCTION OF OFFLINE PROPOSALS



Once the Branch Checker clicks on 'Request Sanction', the Approval pop up is shown



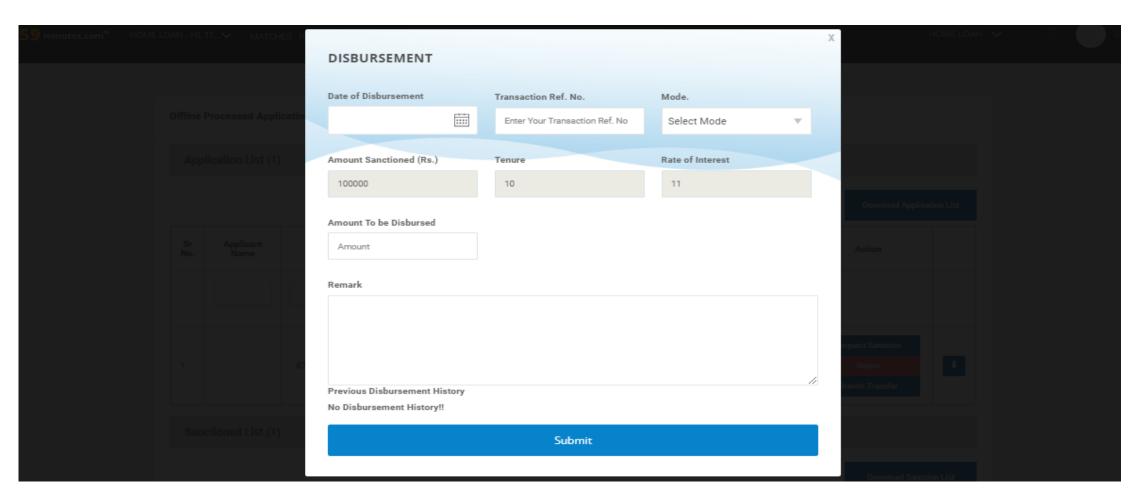
SANCTIONED PROPOSALS



Once the Offline Proposal is approved, the Proposal shifts to the 'Sanctioned List'. Branch Checker can click on 'Request Disbursement' to disburse the Proposal.



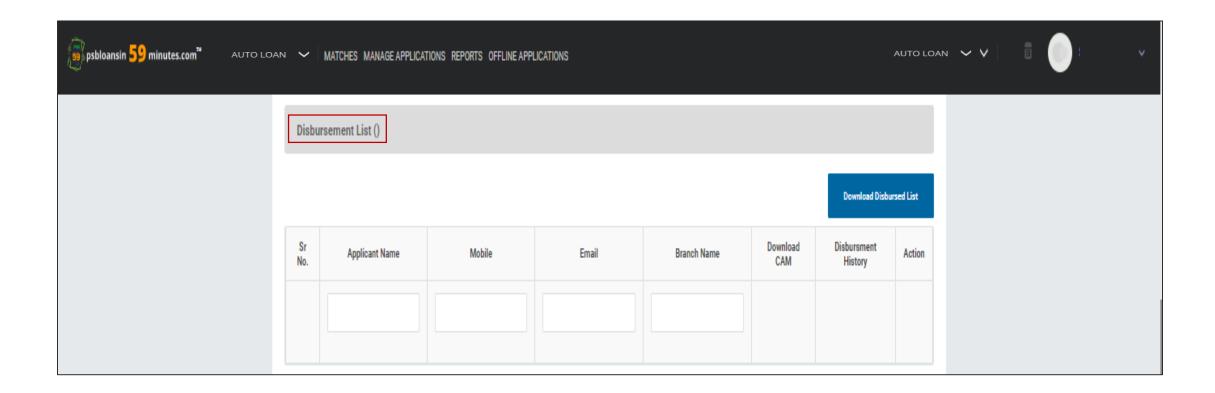
DISBURSING PROPOSALS



Once the Branch Checker clicks on 'Request Disbursement', the Disbursement pop up is shown



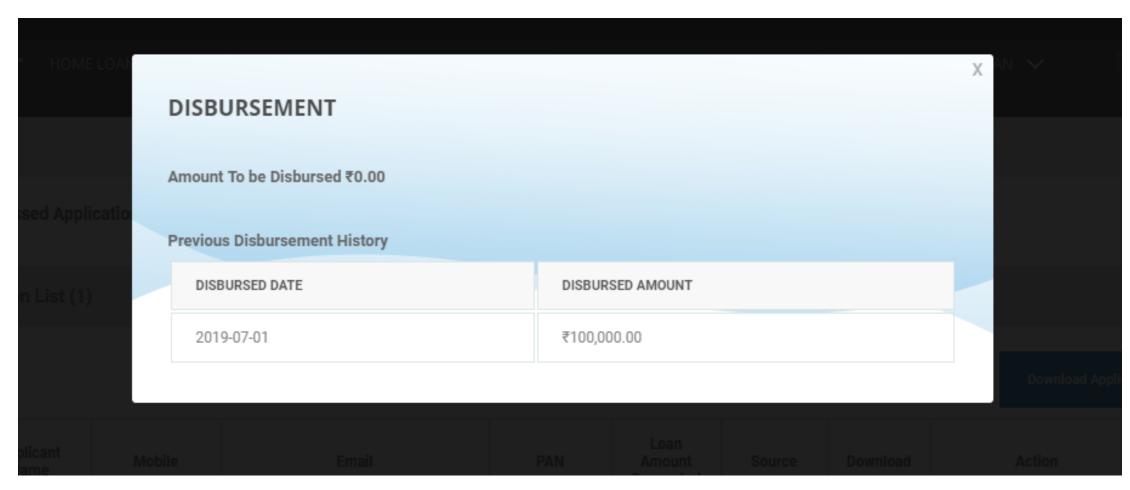
DISBURSED PROPOSALS



Once the Offline Proposal is disbursed, the Proposal shifts to the 'Disbursement List'.



VIEW DISBURSEMENT HISTORY

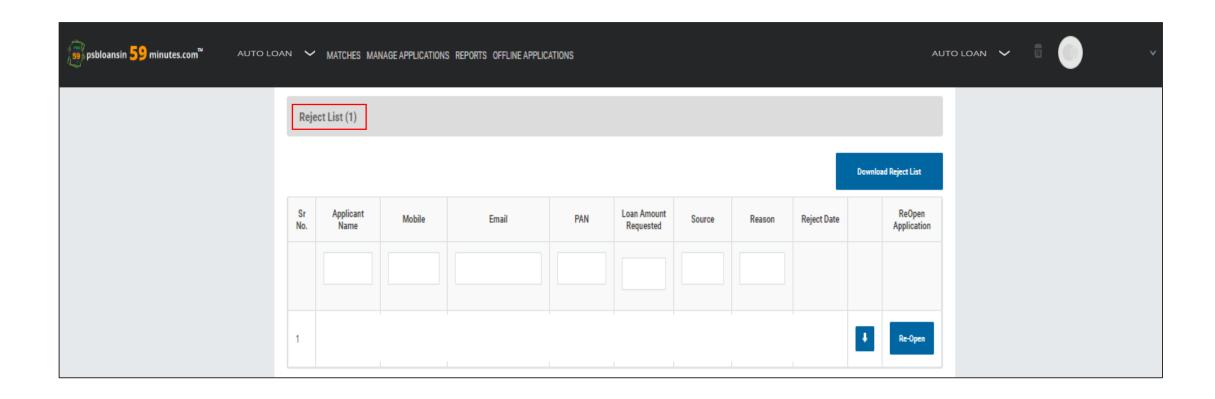


When Branch Checker clicks on 'View Disbursement History'

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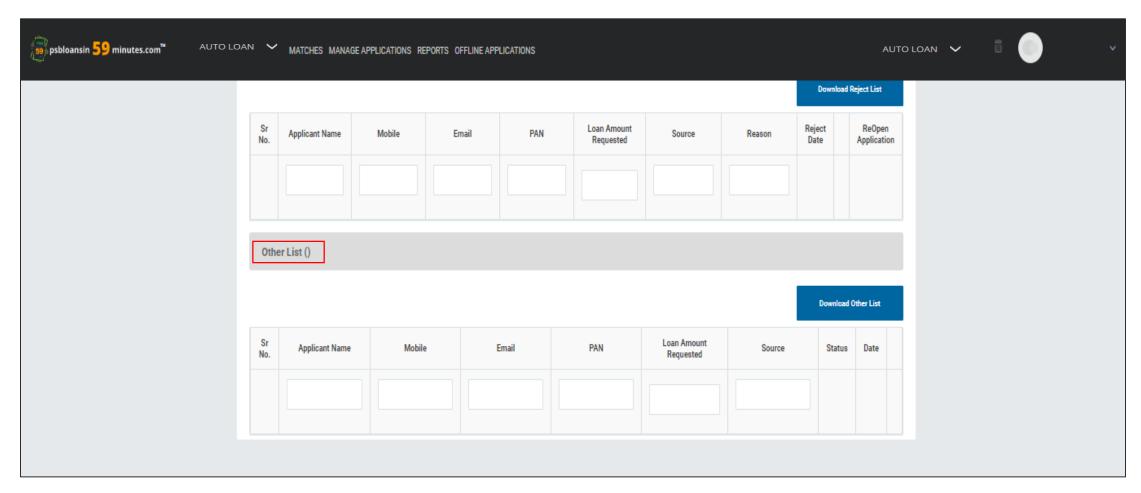
REJECT LIST



If Branch Checker Rejects the proposal from 'Application List', the proposal shifts to the 'Reject List'



OTHER LIST



List of proposals that have moved to other bank.



THANK YOU

Mail us at:

Borrower Journey Queries: support@psbloansin59minutes.com

Banker Journey Queries: <u>banksupport@psbloansin59minutes.com</u>

Customer Helpline No: 079-41055999