

REM

Interactions and Actors Data

Interactions between the team members for high-performance sessions:

- sender
- receiver
- time of the interaction
- type of interaction (dialogue act type)

Actors Data:

- name
- gender

```
# Interactions Data Frame (Edges)
high_perf_interactions <- readRDS("data/high_performance_sessions.RData") %>%
  select(session, sender_id, receiver_id, dialog, time)

interactions <- high_perf_interactions %>%
  mutate(
    sender_id = as.integer(sender_id),
    receiver_id = as.integer(receiver_id),
    dialog = as.factor(dialog)
  )

actors_attributes <- data.frame(
  id = 1:8,
  name = c("Igor", "Ashley", "Will", "Katya", "Saleh", "Oleg", "Vika", "Alex"),
  gender = c("male", "female", "male", "female", "male", "male", "female", "male")
)

# Create dummy variables for gender
dummyvars <- dummyVars("~ gender", data = actors_attributes)
actors_attributes <- cbind(actors_attributes, predict(dummyvars, actors_attributes)) %>%
  select(id, name, gendermale)
```

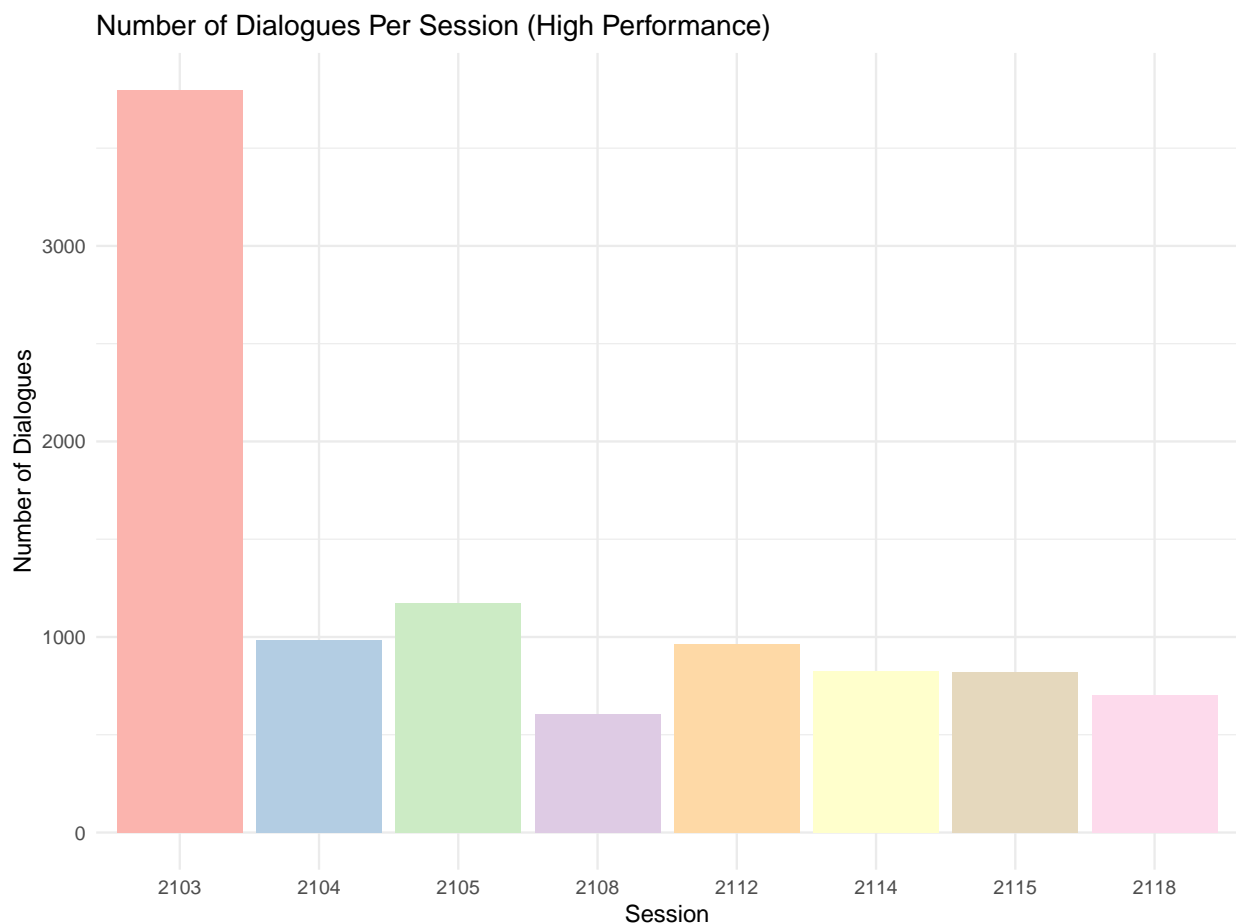
Summary by Session and Speaker

```

session_dialogues <- high_perf_interactions %>%
  group_by(session) %>%
  summarise(n = n())

ggplot(session_dialogues, aes(x = factor(session), y = n, fill = factor(session))) +
  geom_bar(stat = "identity") +
  scale_fill_brewer(palette = "Pastell1") +
  labs(title = "Number of Dialogues Per Session (High Performance)",
       x = "Session",
       y = "Number of Dialogues",
       fill = "Session") +
  theme_minimal() +
  theme(legend.position = "none")

```



```

dialogues_per_speaker_session <- high_perf_interactions %>%
  left_join(actors_attributes, by = c("sender_id" = "id")) %>%
  group_by(session, name) %>%
  summarise(number_of_dialogues = n(), .groups = 'drop') %>%
  arrange(session, desc(number_of_dialogues))

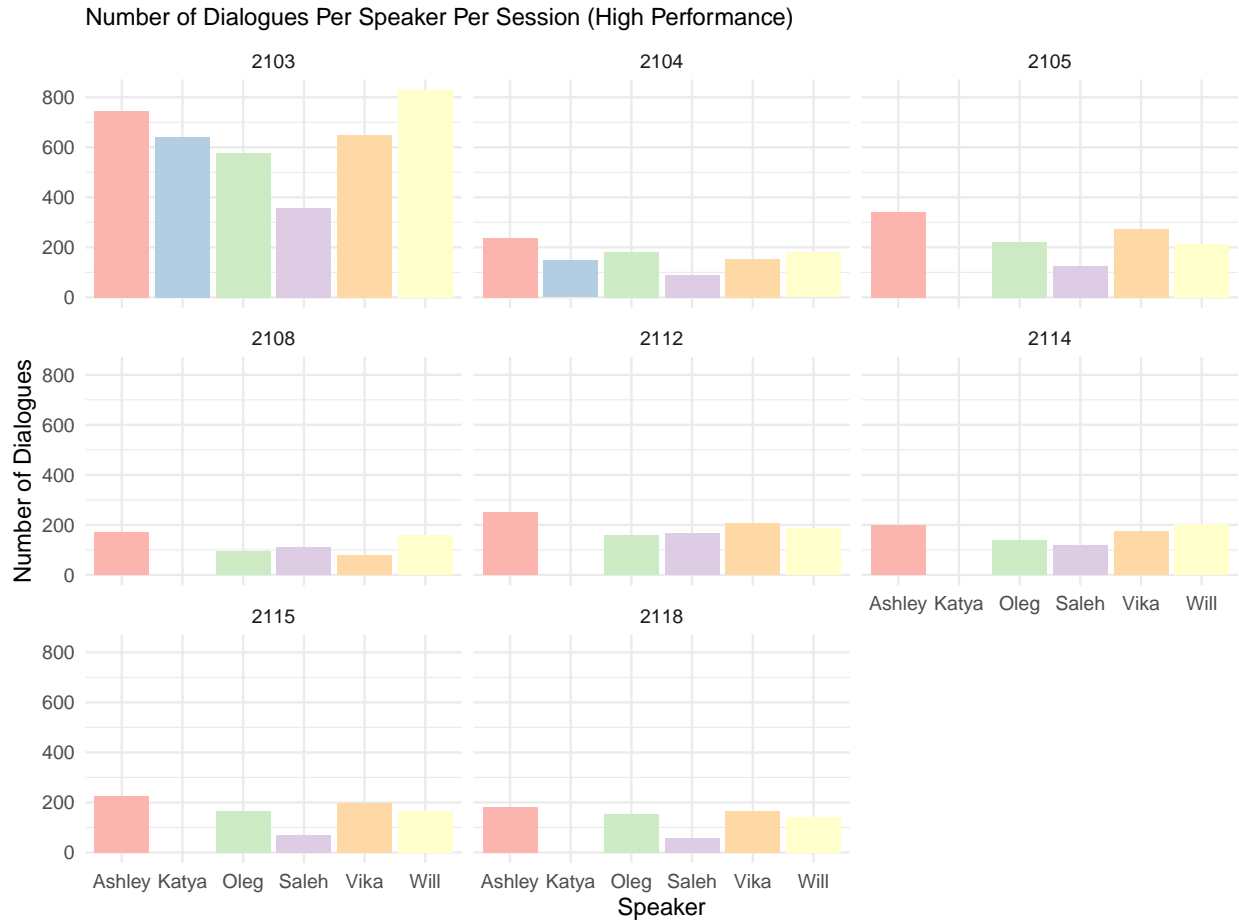
dialogues_summary_tibble <- as_tibble(dialogues_per_speaker_session)

```

```
print(dialogues_summary_tibble)
```

```
## # A tibble: 42 x 3
##   session name    number_of_dialogues
##   <dbl> <chr>          <int>
## 1    2103 Will            830
## 2    2103 Ashley         744
## 3    2103 Vika           649
## 4    2103 Katya          642
## 5    2103 Oleg           576
## 6    2103 Saleh          356
## 7    2104 Ashley         238
## 8    2104 Oleg           181
## 9    2104 Will           179
## 10   2104 Vika            153
## # i 32 more rows
```

```
ggplot(dialogues_summary_tibble, aes(x = name, y = number_of_dialogues, fill = name)) +
  geom_bar(stat = "identity") +
  facet_wrap(~session) +
  scale_fill_brewer(palette = "Pastel1") +
  labs(subtitle = "Number of Dialogues Per Speaker Per Session (High Performance)",
       x = "Speaker",
       y = "Number of Dialogues",
       fill = "Speaker") +
  theme_minimal() +
  theme(legend.position = "none")
```



```
target_session <- 2104

high_perf_interactions %>% filter(receiver_id != 0) %>% filter(session == target_session) %>% select(-sender_id)

actors_attributes %>% filter(id %in% interactions$sender_id) %>% filter(id %in% interactions$receiver_id)
head(actors_attributes)

##   id  name gendermale
## 2  2 Ashley         0
## 3  3  Will         1
## 4  4 Katya         0
## 5  5 Saleh         1
## 6  6  Oleg         1
## 7  7  Vika         0

g_subset <- graph_from_data_frame(interactions, directed = TRUE, vertices = data.frame(actors_attributes))

V(g_subset)$gender <- actors_attributes$gender[match(V(g_subset)$name, actors_attributes$name)]
V(g_subset)$name <- actors_attributes$name[match(V(g_subset)$name, actors_attributes$name)]
```

```

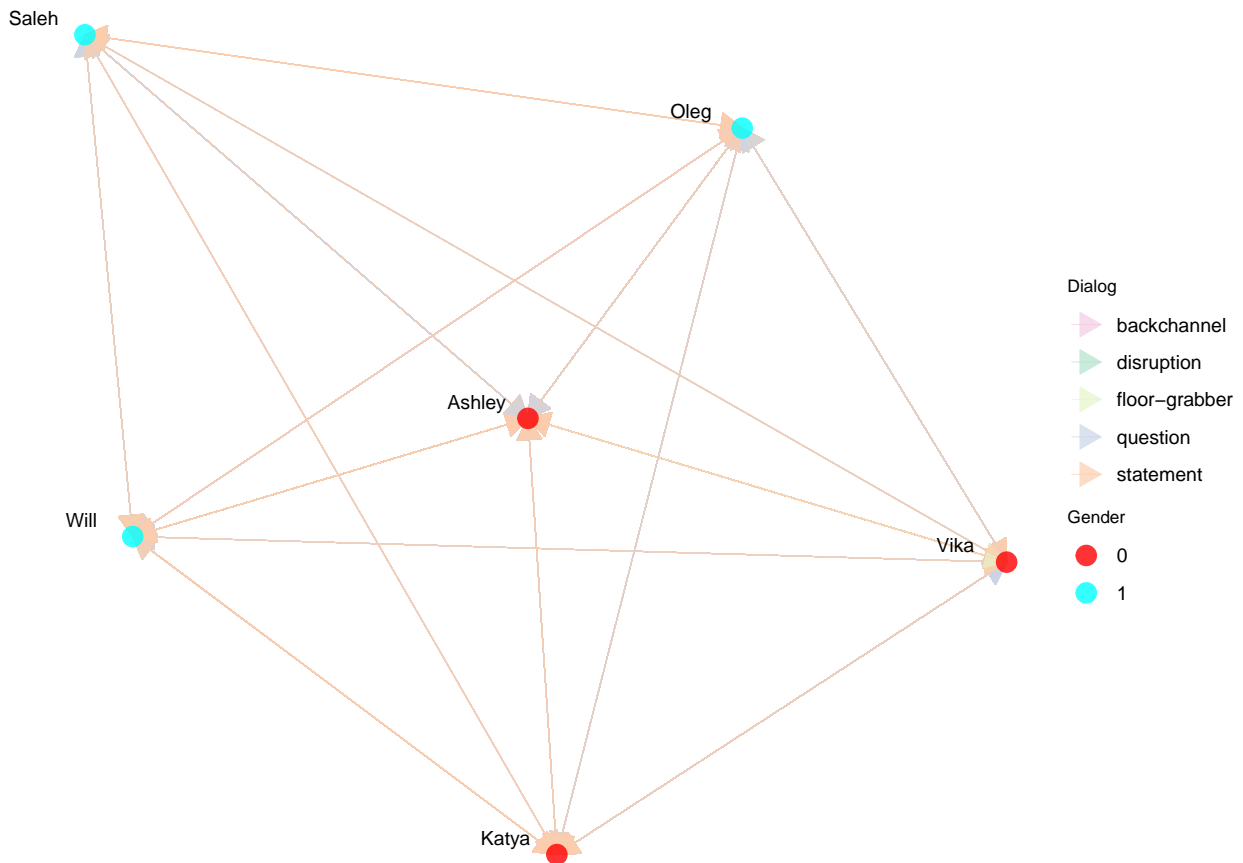
dialog_colors <- RColorBrewer::brewer.pal(n = length(unique(interactions$dialog)), name = "Pastel2")
dialog_color_map <- setNames(dialog_colors, unique(interactions$dialog))

ggraph(g_subset, layout = 'fr') +
  geom_edge_link(aes(color = dialog), alpha = 0.7, edge_width = .2, lineend = "butt", arrow = arrow(type = "triangle", angle = 90)) +
  scale_edge_color_manual(values = dialog_color_map) +
  geom_node_point(aes(color = factor(gender)), size = 4, alpha = 0.8) +
  geom_node_text(aes(label = name), repel = TRUE, color = "black", size = 3, vjust = 1, nudge_x = -.02) +
  scale_color_manual(values = c('0' = 'red', '1' = 'cyan')) +
  theme_void() +
  labs(subtitle = "High Performing Session 2104", color = "Gender", edge_color = "Dialog") +
  theme(legend.position = "right", legend.title = element_text(size = 8))

```

Dialogue Flow Illustration

High Performing Session 2104



```
degree_stats <- degree(g_subset, mode = "all")
```

```

betweenness_stats <- betweenness(g_subset, directed = TRUE)

network_stats_summary <- data.frame(
  name = V(g_subset)$name,
  degree = degree_stats
)

print(network_stats_summary)

```

Degree Distribution

```

##      name degree
## Ashley Ashley  473
## Will    Will   358
## Katya   Katya  294
## Saleh   Saleh  178
## Oleg    Oleg   363
## Vika    Vika   306

```

```

influencers <- network_stats_summary %>%
  arrange(desc(degree)) %>%
  head(3)
print(influencers)

```

```

##      name degree
## Ashley Ashley  473
## Oleg    Oleg   363
## Will    Will   358

```

- **Degree:** This is the number of direct connections a node has.
 - Ashley has the highest degree (473), or the greatest direct connections in the network.
- **Closeness:** This measures how quickly a node can access all other nodes in the network. Higher values represent shorter paths to all other nodes.
 - Ashley, with a closeness of 1.0000000, is the quickest to reach all other nodes.

Check for Isolates, Connectivity, and Directionality

```

isolates <- which(degree(g_subset) == 0)
if (length(isolates) > 0) {
  print(V(g_subset)$name[isolates])
}

is.fully.connected <- is_connected(g_subset)
print(is.fully.connected)

```

```
## [1] TRUE
```

```
is.directed <- is_directed(g_subset)
print(is.directed)
```

```
## [1] TRUE
```

```
in_degree_stats <- degree(g_subset, mode = "in")
out_degree_stats <- degree(g_subset, mode = "out")
total_degree_stats <- in_degree_stats + out_degree_stats
rbind(in_degree_stats, out_degree_stats, total_degree_stats)
```

```
##               Ashley Will Katya Saleh Oleg Vika
## in_degree_stats    236  179   147    89  182  153
## out_degree_stats   237  179   147    89  181  153
## total_degree_stats  473  358   294   178  363  306
```

REM Analysis

```
interactions$time<-as.numeric(interactions$time)
```

```
# Create the REM data set
```

```
REM.data <- createRemDataset(
  data = interactions,
  sender = interactions$sender_id,
  target = interactions$receiver_id,
  eventSequence = interactions$time,
  eventAttribute = interactions$dialog,
  atEventTimesOnly = TRUE,
  untilEventOccurs = TRUE,
  includeAllPossibleEvents = FALSE,
  returnInputData = FALSE
)
```

```
#save as RDS
```

```
#saveRDS(REM.data, "data/REM_data_onlyevent.RDS")
```

```
readRDS("data/REM_data.RDS") -> REM.data
```

```
# Check the structure of the REM.data
```

```
str(REM.data)
```

```
## 'data.frame':   90290 obs. of  12 variables:
## $ target      : chr  "2" "2" "2" "2" ...
## $ sender      : chr  "2" "3" "3" "6" ...
## $ eventID     : chr  "eventID1" "eventID96" "eventID96" "eventID969" ...
## $ eventTime   : num   1 38 39 959 960 961 962 179 180 181 ...
## $ eventDummy  : num   1 0 0 0 0 0 0 0 0 0 ...
## $ eventAtRiskFrom : num   1 1 1 949 949 949 949 1 1 1 ...
## $ eventAtRiskUntil: num   1 96 96 969 969 969 969 199 199 199 ...
```

```
## $ eventAttribute : chr "disruption" "statement" "statement" "statement" ...
## $ name.x : chr "Ashley" "Will" "Will" "Oleg" ...
## $ gendermale.x : num 0 1 1 1 1 1 1 0 0 0 ...
## $ name.y : chr "Ashley" "Ashley" "Ashley" "Ashley" ...
## $ gendermale.y : num 0 0 0 0 0 0 0 0 0 0 ...
```

```
head(REM.data)
```

```
## target sender eventID eventTime eventDummy eventAtRiskFrom
## 1 2 2 eventID1 1 1 1
## 2 2 3 eventID96 38 0 1
## 3 2 3 eventID96 39 0 1
## 4 2 6 eventID969 959 0 949
## 5 2 6 eventID969 960 0 949
## 6 2 6 eventID969 961 0 949
## eventAtRiskUntil eventAttribute name.x gendermale.x name.y gendermale.y
## 1 1 disruption Ashley 0 Ashley 0
## 2 96 statement Will 1 Ashley 0
## 3 96 statement Will 1 Ashley 0
## 4 969 statement Oleg 1 Ashley 0
## 5 969 statement Oleg 1 Ashley 0
## 6 969 statement Oleg 1 Ashley 0
```

```
surv_object <- Surv(time = REM.data$eventTime, event = REM.data$eventDummy)
```

```
cox_model <- coxph(surv_object ~ sender + target, data = REM.data)
```

```
summary(cox_model)
```

```
## Call:
## coxph(formula = surv_object ~ sender + target, data = REM.data)
##
## n= 90290, number of events= 986
##
## coef exp(coef) se(coef) z Pr(>|z|)
## sender3 -0.4268 0.6526 0.1033 -4.131 3.62e-05 ***
## sender4 -0.2163 0.8055 0.1072 -2.018 0.0436 *
## sender5 -0.8191 0.4408 0.1267 -6.463 1.03e-10 ***
## sender6 -0.4809 0.6182 0.1024 -4.697 2.63e-06 ***
## sender7 -0.4295 0.6509 0.1070 -4.015 5.94e-05 ***
## target3 -0.4370 0.6460 0.1033 -4.230 2.34e-05 ***
## target4 -0.1341 0.8745 0.1077 -1.245 0.2131
## target5 -0.7362 0.4789 0.1270 -5.798 6.72e-09 ***
## target6 -0.5767 0.5617 0.1027 -5.618 1.94e-08 ***
## target7 -0.1409 0.8686 0.1053 -1.339 0.1807
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## exp(coef) exp(-coef) lower .95 upper .95
## sender3 0.6526 1.532 0.5329 0.7991
## sender4 0.8055 1.241 0.6529 0.9938
```



```
## sender5      0.4408      2.268      0.3439      0.5651
## sender6      0.6182      1.618      0.5058      0.7556
## sender7      0.6509      1.536      0.5278      0.8026
## target3      0.6460      1.548      0.5275      0.7910
## target4      0.8745      1.143      0.7081      1.0800
## target5      0.4789      2.088      0.3734      0.6143
## target6      0.5617      1.780      0.4593      0.6869
## target7      0.8686      1.151      0.7067      1.0676
##
## Concordance= 0.606 (se = 0.011 )
## Likelihood ratio test= 93.47 on 10 df, p=1e-15
## Wald test          = 90.93 on 10 df, p=4e-15
## Score (logrank) test = 92.43 on 10 df, p=2e-15
```

```
model2_event <- coxph(surv_object ~ eventAttribute, data = REM.data)
summary(model2_event)
```

```
## Call:
## coxph(formula = surv_object ~ eventAttribute, data = REM.data)
##
## n= 90290, number of events= 986
##
##              coef exp(coef) se(coef)      z Pr(>|z|)
## eventAttributedisruption    0.1617    1.1755    0.2717  0.595    0.552
## eventAttributefloor-grabber  0.3357    1.3989    0.2273  1.477    0.140
## eventAttributequestion      0.9340    2.5447    0.1853  5.041 4.63e-07 ***
## eventAttributestatement     1.4839    4.4099    0.1789  8.294 < 2e-16 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
##              exp(coef) exp(-coef) lower .95 upper .95
## eventAttributedisruption    1.176    0.8507    0.6901    2.002
## eventAttributefloor-grabber  1.399    0.7148    0.8961    2.184
## eventAttributequestion      2.545    0.3930    1.7698    3.659
## eventAttributestatement     4.410    0.2268    3.1056    6.262
##
## Concordance= 0.641 (se = 0.009 )
## Likelihood ratio test= 207 on 4 df, p=<2e-16
## Wald test          = 172.3 on 4 df, p=<2e-16
## Score (logrank) test = 190.6 on 4 df, p=<2e-16
```

```
model3_snd_event <- coxph(surv_object ~ sender + eventAttribute, data = REM.data)
summary(model3_snd_event)
```

```
## Call:
## coxph(formula = surv_object ~ sender + eventAttribute, data = REM.data)
##
## n= 90290, number of events= 986
##
##              coef exp(coef) se(coef)      z Pr(>|z|)
## sender3        -0.32011    0.72607    0.09953 -3.216 0.001299 **
## sender4        -0.36260    0.69586    0.10563 -3.433 0.000598 ***
## sender5        -0.76721    0.46431    0.12467 -6.154 7.55e-10 ***
```

```

## sender6                -0.49032    0.61243    0.09967 -4.919 8.68e-07 ***
## sender7                -0.32726    0.72089    0.10440 -3.135 0.001720 **
## eventAttributedisruption    0.23939    1.27048    0.27340    0.876 0.381237
## eventAttributefloor-grabber 0.38767    1.47355    0.22795    1.701 0.088995 .
## eventAttributequestion      1.04592    2.84602    0.18777    5.570 2.55e-08 ***
## eventAttributestatement     1.58097    4.85967    0.18048    8.760 < 2e-16 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
##               exp(coef) exp(-coef) lower .95 upper .95
## sender3              0.7261      1.3773    0.5974    0.8825
## sender4              0.6959      1.4371    0.5657    0.8559
## sender5              0.4643      2.1538    0.3637    0.5928
## sender6              0.6124      1.6328    0.5038    0.7446
## sender7              0.7209      1.3872    0.5875    0.8846
## eventAttributedisruption 1.2705    0.7871    0.7434    2.1711
## eventAttributefloor-grabber 1.4735    0.6786    0.9426    2.3035
## eventAttributequestion   2.8460    0.3514    1.9697    4.1122
## eventAttributestatement  4.8597    0.2058    3.4118    6.9220
##
## Concordance= 0.665  (se = 0.01 )
## Likelihood ratio test= 254.2  on 9 df,   p=<2e-16
## Wald test               = 219.7  on 9 df,   p=<2e-16
## Score (logrank) test = 238.7  on 9 df,   p=<2e-16

```

- The Concordance statistic is a measure of the model's predictive ability, with 0.5 indicating no predictive ability and 1 indicating perfect prediction.

Survival Analysis

- How different factors (like senders, targets, event attributes) affect the likelihood of events:
- `coef` in the model indicate the *logarithmic* change in hazard rates for different categories compared to a *baseline*. A positive coefficient indicates an increased hazard (or risk) of the event occurring when the variable increases, while a negative coefficient indicates a decreased hazard.
- `exp(coef)` represents the *hazard ratio*, which explains the effect size. values greater than 1 indicate an increased hazard, values less than 1 indicate a decreased hazard.
- The p-values ($\Pr(>|z|)$) help determine the significance of the predictors.

Result Analysis:

Model 1: sender + target as predictors

predictors are the sender and target IDs of the events.

- **Senders 3, 4, 5, 6, and 7** have significant negative coefficients, suggesting that events sent by these individuals are less likely to occur compared to the baseline.
- **Target 3 and 6** have significant negative coefficients, indicating events targeting these individuals are less likely to occur than the baseline target.
- The p-values for the above mentioned actors are all below 0.05.
- The overall model shows good predictive power with a concordance index of 0.606.

Model 2: `eventAttribute` as predictors

- **question and statement types of dialog** have a positive and significant effect on the hazard, indicating these types of events are more likely to occur. Their coefficients are positive with low p-values ($< 2e-16$ for **statement**, $4.63e-07$ for **question**), showing strong evidence for their influence.
- The **disruption** and **floor-grabber** types do not show a significant effect since their p-values are above 0.05.
- The model has a concordance index of 0.641, indicating a reasonably good fit.

Model 3: `sender` + `eventAttribute` - senders and dialog types as predictors.

- Similar to Model 1, **senders 3, 4, 5, 6, and 7** are significant predictors with negative coefficients, meaning events from these senders are less likely to happen compared to the reference sender.
- As in Model 2, **question and statement** types of dialog are significant with positive coefficients, which means these event types are more likely to occur.
- The coefficients for **disruption** and **floor-grabber** are not significant in this model as well
- The concordance index is 0.665, the **highest** among the three models, suggesting this model has the best predictive ability.

Summary

- **Sender Effect:** Negative coefficients for all senders indicate they all decrease the event's hazard compared to a baseline, with **sender5** showing a significant reduction.
- **Target Effect:** Similarly, most targets also reduce hazard rates, except **target4** and **target7** where the effect is not significant.
- **Event Attributes** significantly increases the hazard of an event occurring.
 - The `eventAttribute` variables have significant coefficients for **question** and **statement**, indicating that these attributes are associated with the occurrence of events.
 - The hazard ratio of **statement** is about 4.41, suggesting its strong association with the occurrence of events...Is the effect of "statement" on event occurrences is genuinely significant, or is it inflated by the volume?
 - **question** turns out to be important!