

# Thomas de Luca

01/03/1993

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🌐 [thomasdeluca.nl](https://thomasdeluca.nl)

🐙 [gitlab.com/tdeluca](https://gitlab.com/tdeluca)

## 📖 Education & Certifications

- 2010 - 2014 **Bachelor of ICT**, Hogeschool van Amsterdam
- 2019 [Scheda Capacità e Conoscenze, Tecnico Informatico \(UC3\)](#)
- 2020 [MS Certified: Azure Fundamentals \(AZ-900\)](#)
- 2021 [Linux Foundation Certified Sysadmin \(LFCS\)](#)

## 💬 Language proficiency

English	★ ★ ★ ★ ★
Dutch	★ ★ ★ ★ ★
Italian	★ ★ ★ ★ ★
Portuguese	★ ★ ☆ ☆ ☆

## </> Technological knowledge

Languages	HTML, CSS, JavaScript, PHP, SQL
Libraries & Frameworks	Bootstrap, jQuery, Vue, NodeJS, Laravel
CMS & Site Generators	WordPress, GravCMS, Jekyll, Hugo
Project management	Git, Redmine, YouTrack, Kaseya BMS
Server software	Windows Server, Linux servers (CentOS, Ubuntu), Virtualbox, Docker, Apache
Hardware	Raspberry Pi, Cambium Networks, Lexmark printers

## 👛 Work experience

References available upon request. Visit [thomasdeluca.nl/portfolio](https://thomasdeluca.nl/portfolio) for various projects I made.

- Oct. 2018 - Present **Centro Computer** Forli, Italy  
**Position:** System Administrator in the Provincial Council  
**Activities:** Configuring servers, troubleshooting issues remotely and onsite, quality control of hardware, fixing bugs in software, provisioning workstations, configuring network, writing technical documentation and manuals for IT dept. and other depts.  
**Technologies used:** Windows Server, Linux, Zabbix, HDA (ticketing system), Iride, Libra
- Jan. 2019 - May 2019 **T-Consulting** (Apprenticeship), Forli, Italy  
**Position:** Network Operations Center (NOC) Specialist  
**Activities:** Managing and troubleshooting computers remotely, managing and troubleshooting virtual machines, **developed the foundations of Globaldash:** a SaaS that enables companies to monitor their clients' infrastructure more accurately and efficiently  
**Technologies used:** Windows AD, Kaseya Suite, Office365, Auvik, Laravel
- Jan. 2018 - Jul. 2018 **Sitel / Lexmark**, Lisbon, Portugal  
**Position:** Technical Customer Support Agent  
**Activities:** Troubleshooting customers' Lexmark printer issues, **developed an internal application** to look up information faster thus decreasing the time needed to help customers.  
**Technologies used:** Siebel, Boldchat, LogMeIn, internal app written with Hugo and Python.
- Mar. 2017 - Sep. 2017 **Movement on the Ground**, Refugee camps on Lesbos, Greece  
Jul. 2018 - Aug. 2018 **Position:** Volunteer, IT technician  
**Activities:** Kids' activities, cooking, helping with solar panels and electricity, maintaining the website, fixing computers, improving WiFi connectivity  
**Technologies used:** Cambium, Ubiquity, RouterOS, Linux, WordPress, Grav CMS
- Nov. 2014 - Jul. 2015 **Virtuagym**, Amsterdam, Netherlands  
Feb. 2016 - Aug. 2016 **Position:** Software developer  
**Activities:** Developing new features, fixing bugs, developing the API  
**Technologies used:** PHP, MySQL, JS/jQuery, HTML, CSS/Bootstrap, Laravel

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## Curricular internships

- Feb. 2014 - Jun. 2014 [KnowHowww](#), Amsterdam, Netherlands  
**Position:** Intern, WordPress developer, UX Designer  
**Activities:** Made my graduation assignment, Developing features for clients' websites  
**Technologies used:** WordPress, JS, HTML, CSS
- Nov. 2013 - Jan. 2014 [ICT in de wolken](#), Amsterdam, Netherlands  
**Position:** Teacher assistant  
**Activities:** Helping students learning how to code  
**Technologies used:** Scratch, Java
- Sep. 2012 - Feb. 2013 [Gen25](#), Amsterdam, Netherlands  
**Position:** Intern, Developer  
**Activities:** Changing content on websites, developing new modules for the CMS, evaluating the CMS from an UX point of view  
**Technologies used:** Gen25 CMS, PHP, JS, HTML, CSS

## Work and Travel

*Short term jobs I've had while travelling.*

- Jul. 2019 - Sep. 2019 [Satt Restaurant \(Icelandair Natura Hotel\)](#), Reykjavik, Iceland  
**Position:** Server  
**Activities:** Helping customers, serving food, preparation of events
- Nov. 2016 - Dec. 2016 [La Terrera Hostel](#), Tenerife, Spain  
**Position:** Volunteer (cleaner, receptionist, IT support)  
**Activities:** Cleaning hostel, making beds, checking in/out guests, helping with IT related tasks
- Nov. 2015 - Jan. 2016 [Sevilla Backpackers Inn](#), Sevilla, Spain  
**Position:** Volunteer (cleaner, chef)  
**Activities:** Cleaning hostel, making beds, cooking for guests and staff
- Sep. 2015 - Oct. 2015 [Lights Out Hostel](#), Malaga, Spain  
**Position:** Volunteer (receptionist, cleaner, bar staff)  
**Activities:** Checking in/out guests, cleaning hostel, night shifts, making beds, selling drinks at the bar