Thomas de Luca

01/03/1993

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📓 Education & Certifications

2010 - 2014	**Bachelor of ICT**, Hogeschool van Amsterdam
2019	Scheda Capacità e Conoscenze, Tecnico Informatico (UC3)
2020	MS Certified: Azure Fundamentals (AZ-900)
2021	Linux Foundation Certified Sysadmin (LFCS)

💬 Language proficiency

English	★ ★ ★ ★ ★
Dutch	★ ★ ★ ★ ★
Italian	★ ★ ★ ★ ★
Portuguese	★ ★ ☆ ☆ ☆

</> Technological knowledge

Languages	HTML, CSS, JavaScript, PHP, SQL
Libraries & Frameworks	Bootstrap, jQuery, Vue, NodeJS, Laravel
CMS & Site Generators	WordPress, GravCMS, Jekyll, Hugo
Project management	Git, Redmine, YouTrack, Kaseya BMS
Server software	Windows, Linux, Virtualbox, VMWare, Docker, Apache
Hardware	Raspberry Pi, Cambium Networks, Lexmark printers

💼 Work experience

References available upon request. Visit thomasdeluca.nl/portfolio for various projects I made.

Feb. 2021 - Present — **Boolean Careers**, Remote
Position: Tutor for an intensive web development course
Activities: Helping students of the course with their questions and doubts regarding programming languages, preparing and giving recaps, verifying the homework done by the students
Technologies used: Zoom, HTML, CSS, JS, MySQL, PHP, Laravel, Git

Oct. 2018 - Present — **Centro Computer / InSupport** Forlì, Italy
Position: System Administrator in the Provincial Council
Activities: Configuring servers, troubleshooting issues remotely and onsite, quality control of hardware, writing scripts, provisioning workstations, configuring network, writing technical documentation
Technologies used: Windows Server, Linux, Zabbix, HDA (ticketing system), Iride, Libra

Jan. 2019 - May 2019 — **T-Consulting** (Apprenticeship), Forlì, Italy
Position: Network Operations Center (NOC) Specialist
Activities: Managing and troubleshooting computers remotely, managing and troubleshooting virtual machines, **developed the foundations of Globaldash**: a SaaS that enables companies to monitor their clients' infrastructure more accurately and efficiently
Technologies used: Windows AD, Kaseya Suite, Office365, Auvik, Laravel

Jan. 2018 - Jul. 2018 — **Sitel / Lexmark**, Lisbon, Portugal
Position: Technical Customer Support Agent
Activities: Troubleshooting customers' Lexmark printer issues, **developed an internal application** to look up information faster thus decreasing the time needed to help customers.
Technologies used: Siebel, Boldchat, LogMeIn, internal app written with Hugo and Python.

Mar. 2017 - Sep. 2017
Jul. 2018 - Aug. 2018 — **Movement on the Ground**, Refugee camps on Lesbos, Greece
Position: Volunteer, IT technician
Activities: Kids' activities, cooking, helping with solar panels and electricity, maintaining the website, fixing computers, improving WiFi connectivity
Technologies used: Cambium, Ubiquity, RouterOS, Linux, WordPress, Grav CMS

Nov. 2014 - Jul. 2015	**Virtuagym**, Amsterdam, Netherlands
Feb. 2016 - Aug. 2016	**Position:** Software developer
	Activities: Developing new features, fixing bugs, developing the API
	Technologies used: PHP, MySQL, JS/jQuery, HTML, CSS/Bootstrap, Laravel

🎓 Curricular internships

Feb. 2014 - Jun. 2014	**KnowHowww**, Amsterdam, Netherlands
	Position: Intern, WordPress developer, UX Designer
	Activities: Made my graduation assignment, Developing features for clients' websites
	Technologies used: WordPress, JS, HTML, CSS

Nov. 2013 - Jan. 2014	**ICT in de wolken**, Amsterdam, Netherlands
	Position: Teacher assistant
	Activities: Helping students learning how to code
	Technologies used: Scratch, Java

Sep. 2012 - Feb. 2013	**Gen25**, Amsterdam, Netherlands
	Position: Intern, Developer
	Activities: Changing content on websites, developing new modules for the CMS, evaluating the CMS from an UX point of view
	Technologies used: Gen25 CMS, PHP, JS, HTML, CSS

🌐 Work and Travel

Short term jobs I've had while travelling.

Jul. 2019 - Sep. 2019	**Satt Restaurant (Icelandair Natura Hotel)**, Reykjavik, Iceland
	Position: Server
	Activities: Helping customers, serving food, preparation of events

Nov. 2016 - Dec. 2016	**La Terrera Hostel**, Tenerife, Spain
	Position: Volunteer (cleaner, receptionist, IT support)
	Activities: Cleaning hostel, making beds, checking in/out guests, helping with IT related tasks

Nov. 2015 - Jan. 2016	**Sevilla Backpackers Inn**, Sevilla, Spain
	Position: Volunteer (cleaner, chef)
	Activities: Cleaning hostel, making beds, cooking for guests and staff

Sep. 2015 - Oct. 2015	**Lights Out Hostel**, Malaga, Spain
	Position: Volunteer (receptionist, cleaner, bar staff)
	Activities: Checking in/out guests, cleaning hostel, night shifts, making beds, selling drinks at the bar