# Thomas de Luca

01/03/1993

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thomasdeluca.nl

github.com/megatommy

#### Education & Certifications

### Language proficiency

2010 - 2014 Bachelor of ICT, Hogeschool van Amsterdam

2019 Scheda Capacità e Conoscenze, Tecnico Informatico (UC3)

2020 MS Certified: Azure Fundamentals (AZ-900)

2021 Linux Foundation Certified Sysadmin (LFCS)

English ★ ★ Dutch Italian Portuguese ★ ★ ☆ ☆ ☆

#### </> Technological knowledge

HTML, CSS, JavaScript, PHP, SQL Languages Libraries & Frameworks Bootstrap, jQuery, Vue, NodeJS, Laravel CMS & Site Generators WordPress, GravCMS, Jekyll, Hugo Project management Git, Redmine, YouTrack, Kaseya BMS

Server software Windows, Linux, Virtualbox, VMWare, Docker, Apache Hardware Raspberry Pi, Cambium Networks, Lexmark printers

## Work experience

References available upon request. Visit thomasdeluca.nl/portfolio for various projects I made.

Feb. 2021 - Present Boolean Careers, Remote

Position: Tutor for an intensive web development course

Activities: Helping students of the course with their questions and doubts regarding programming languages,

preparing and giving recaps, verifying the homework done by the students Technologies used: Zoom, HTML, CSS, JS, MySQL, PHP, Laravel, Git

Oct. 2018 - Present Centro Computer Forli, Italy

Position: System Administrator in the Provincial Council

Activities: Configuring servers, troubleshooting issues remotely and onsite, quality control of hardware, writing

scripts, provisioning workstations, configuring network, writing technical documentation Technologies used: Windows Server, Linux, Zabbix, HDA (ticketing system), Iride, Libra

Jan. 2019 - May 2019 T-Consulting (Apprenticeship), Forli, Italy

Position: Network Operations Center (NOC) Specialist

Activities: Managing and troubleshooting computers remotely, managing and troubleshooting virtual machines, developed the foundations of Globaldash: a SaaS that enables companies to monitor their clients'

infrastructure more accurately and efficiently

Technologies used: Windows AD, Kaseya Suite, Office365, Auvik, Laravel

Jan. 2018 - Jul. 2018 Sitel / Lexmark, Lisbon, Portugal

Position: Technical Customer Support Agent

Activities: Troubleshooting customers' Lexmark printer issues, developed an internal application to look up

information faster thus decreasing the time needed to help customers.

Technologies used: Siebel, Boldchat, LogMeIn, internal app written with Hugo and Python.

Mar. 2017 - Sep. 2017 Movement on the Ground, Refugee camps on Lesbos, Greece

Jul. 2018 - Aug. 2018 Position: Volunteer, IT technician

Activities: Kids' activities, cooking, helping with solar panels and electricity, maintaining the website, fixing

computers, improving WiFi connectivity

Technologies used: Cambium, Ubiquity, RouterOS, Linux, WordPress, Grav CMS, I hereby authorize the use of my personal data in accordance to the GDPR 679/16 - "European regulation on the protection of personal data".

Nov. 2014 - Jul. 2015 Virtuagym, Amsterdam, Netherlands

Feb. 2016 - Aug. 2016 Position: Software developer

Activities: Developing new features, fixing bugs, developing the API Technologies used: PHP, MySQL, JS/jQuery, HTML, CSS/Bootstrap, Laravel

#### Curricular internships

Feb. 2014 - Jun. 2014 KnowHowww, Amsterdam, Netherlands

Position: Intern, WordPress developer, UX Designer

Activities: Made my graduation assignment, Developing features for clients' websites

Technologies used: WordPress, JS, HTML, CSS

Nov. 2013 - Jan. 2014 ICT in de wolken, Amsterdam, Netherlands

**Position**: Teacher assistant

Activities: Helping students learning how to code

Technologies used: Scratch, Java

Sep. 2012 - Feb. 2013 Gen25, Amsterdam, Netherlands

Position: Intern, Developer

Activities: Changing content on websites, developing new modules for the CMS, evaluating the CMS from an

UX point of view

Technologies used: Gen25 CMS, PHP, JS, HTML, CSS

#### Work and Travel

Short term jobs I've had while travelling.

Jul. 2019 - Sep. 2019 Satt Restaurant (Icelandair Natura Hotel), Reykjavik, Iceland

Position: Server

Activities: Helping customers, serving food, preparation of events

Nov. 2016 - Dec. 2016 La Terrera Hostel, Tenerife, Spain

Position: Volunteer (cleaner, receptionist, IT support)

Activities: Cleaning hostel, making beds, checking in/out guests, helping with IT related tasks

Nov. 2015 - Jan. 2016 Sevilla Backpackers Inn, Sevilla, Spain

Position: Volunteer (cleaner, chef)

Activities: Cleaning hostel, making beds, cooking for guests and staff

Sep. 2015 - Oct. 2015 Lights Out Hostel, Malaga, Spain

Position: Volunteer (receptionist, cleaner, bar staff)

Activities: Checking in/out guests, cleaning hostel, night shifts, making beds, selling drinks at the bar