

Thomas de Luca

01/03/1993

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🌐 thomasdeluca.nl

🐙 github.com/megatommy

📖 Education & Certifications

- 2010 - 2014 **Bachelor of ICT**, Hogeschool van Amsterdam
- 2019 [Scheda Capacità e Conoscenze, Tecnico Informatico \(UC3\)](#)
- 2020 [MS Certified: Azure Fundamentals \(AZ-900\)](#)
- 2021 [Linux Foundation Certified Sysadmin \(LFCS\)](#)

💬 Language proficiency

English	★ ★ ★ ★ ★
Dutch	★ ★ ★ ★ ★
Italian	★ ★ ★ ★ ★
Portuguese	★ ★ ☆ ☆ ☆

</> Technological knowledge

Languages	HTML, CSS, JavaScript, PHP, SQL
Libraries & Frameworks	Bootstrap, jQuery, Vue, NodeJS, Laravel
CMS & Site Generators	WordPress, GravCMS, Jekyll, Hugo
Project management	Git, Redmine, YouTrack, Kaseya BMS
Server software	Windows, Linux, Virtualbox, VMWare, Docker, Apache
Hardware	Raspberry Pi, Cambium Networks, Lexmark printers

👛 Work experience

References available upon request. Visit thomasdeluca.nl/portfolio for various projects I made.

- Feb. 2021 - Present [Boolean Careers](#), Remote
Position: Tutor for an intensive web development course
Activities: Helping students of the course with their questions and doubts regarding programming languages, preparing and giving recaps, verifying the homework done by the students
Technologies used: Zoom, HTML, CSS, JS, MySQL, PHP, Laravel, Git
- Oct. 2018 - Present [Centro Computer](#) / [InSupport](#) Forlì, Italy
Position: System Administrator in the Provincial Council
Activities: Configuring servers, troubleshooting issues remotely and onsite, quality control of hardware, writing scripts, provisioning workstations, configuring network, writing technical documentation
Technologies used: Windows Server, Linux, Netwrix, HDA (ticketing system), Iride, Libra
- Jan. 2019 - May 2019 [T-Consulting](#) (Apprenticeship), Forlì, Italy
Position: Network Operations Center (NOC) Specialist
Activities: Managing and troubleshooting computers remotely, managing and troubleshooting virtual machines, **developed the foundations of [Globaldash](#)**: a SaaS that enables companies to monitor their clients' infrastructure more accurately and efficiently
Technologies used: Windows AD, Kaseya Suite, Office365, Auvik, Laravel
- Jan. 2018 - Jul. 2018 [Sitel](#) / [Lexmark](#), Lisbon, Portugal
Position: Technical Customer Support Agent
Activities: Troubleshooting customers' Lexmark printer issues, **developed an internal application** to look up information faster thus decreasing the time needed to help customers.
Technologies used: Siebel, Boldchat, LogMeIn, internal app written with Hugo and Python.
- Mar. 2017 - Sep. 2017 [Movement on the Ground](#), Refugee camps on Lesbos, Greece
Jul. 2018 - Aug. 2018 **Position:** Volunteer, IT technician
Activities: Kids' activities, cooking, helping with solar panels and electricity, maintaining the website, fixing computers, improving WiFi connectivity
Technologies used: Cambium, Ubiquiti, RouterOS, Linux, WordPress, Grav CMS

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Nov. 2014 - Jul. 2015 [Virtuagym](#), Amsterdam, Netherlands
Feb. 2016 - Aug. 2016 **Position:** Software developer
Activities: Developing new features, fixing bugs, developing the API
Technologies used: PHP, MySQL, JS/jQuery, HTML, CSS/Bootstrap, Laravel

Curricular internships

Feb. 2014 - Jun. 2014 [KnowHowww](#), Amsterdam, Netherlands
Position: Intern, WordPress developer, UX Designer
Activities: Made my graduation assignment, Developing features for clients' websites
Technologies used: WordPress, JS, HTML, CSS

Nov. 2013 - Jan. 2014 [ICT in de wolken](#), Amsterdam, Netherlands
Position: Teacher assistant
Activities: Helping students learning how to code
Technologies used: Scratch, Java

Sep. 2012 - Feb. 2013 [Gen25](#), Amsterdam, Netherlands
Position: Intern, Developer
Activities: Changing content on websites, developing new modules for the CMS, evaluating the CMS from an UX point of view
Technologies used: Gen25 CMS, PHP, JS, HTML, CSS

Work and Travel

Short term jobs I've had while travelling.

Jul. 2019 - Sep. 2019 [Satt Restaurant \(Icelandair Natura Hotel\)](#), Reykjavik, Iceland
Position: Server
Activities: Helping customers, serving food, preparation of events

Nov. 2016 - Dec. 2016 [La Terrera Hostel](#), Tenerife, Spain
Position: Volunteer (cleaner, receptionist, IT support)
Activities: Cleaning hostel, making beds, checking in/out guests, helping with IT related tasks

Nov. 2015 - Jan. 2016 [Sevilla Backpackers Inn](#), Sevilla, Spain
Position: Volunteer (cleaner, chef)
Activities: Cleaning hostel, making beds, cooking for guests and staff

Sep. 2015 - Oct. 2015 [Lights Out Hostel](#), Malaga, Spain
Position: Volunteer (receptionist, cleaner, bar staff)
Activities: Checking in/out guests, cleaning hostel, night shifts, making beds, selling drinks at the bar