# MEGAN CRUZEN

# SOFTWARE DEVELOPER

# CONTACT

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# **EDUCATION**

#### NASHVILLE SOFTWARE SCHOOL

#### Software Development | 2018 - 2019

A six-month, full-time Web Developer Bootcamp, with a focus on Javascript, React, C#, and .NET.

# **UNIVERSITY OF TENNESSEE**

### B.A. Linguistics, Japanese | 2005 - 2009

- Chancellor Honors Program
- Graduated Summa Cum Laude

# **SKILLS**

HTML5 · CSS3 · JavaScript · ReactJS Bootstrap · Reactstrap · JSON WordPress · Email Development Project Management · E-Commerce

# **VOLUNTEERING**

#### **REBEL LEGION**

#### Base Event Coordinator | 2016 - present

The Rebel Legion is an international Star Wars costuming organization that gives back to the community through costumed volunteer activities and charity events. I became part of the Corellian Base Event Coordination Team in 2017 and have been leading the team since late 2018.

# **EXPERIENCE**

#### SOFTWARE DEVELOPER

#### Nashville Software School | 2018 - 2019

- Hands-on application of OOP fundamentals through group and individual projects.
- Single-page application development using HTML, CSS, JavaScript, and React.
- Task automation with Grunt, linting with ESLint, module bundling with Browserify.
- Project management/tracking with Trello and Git/GitHub.
- Application styling with Bootstrap, Reactstrap, and CSS.
- Application design through white boarding dependencies and constructing ERDs.

#### **EMAIL DEVELOPER**

#### Emma/Campaign Monitor | 2014 - 2018

- Owned, from project start to finish, the Emma and Campaign Monitor production design service experience.
- Developed client-submitted designs to utilize editor functionality in both Emma and Campaign Monitor as well as render correctly in the inbox.
- Tested and troubleshot HTML, CSS, and JSON markup.
- Provided screenshare training on Emma Template Builder and recommended email markup structure.
- Documented email development best practices as resources for the design services team.

#### FOUNDER, OWNER

# Hey Kitty Kitty | 2011 - 2014

An online boutique that offered fun and trendy products for cat lovers and their cats.

- Managed all aspects of business, including: purchasing, inventory management, order fulfillment, accounting, marketing, and social media.
- Designed and maintained e-commerce website.

# QA ANALYST / PLATFORM SPECIALIST / UX DESIGNER / TECH SUPPORT ASST MANAGER

#### SumEffect Software | 2010 - 2014

- Ensured quality of CoreCommerce e-commerce software through manual testing.
- Worked with development team to conceptualize, design, and build new features.
- Improved and maintained customer Knowledgebase and other support documentation.
- Assisted with product research and marketing.
- Managed the support department and handled escalations.