

Megan Ellman

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Top Skills

- Problem-Solving
- Pseudocode
- HTML5
- Cascading Style Sheets (CSS)
- Javascript
- ES6
- Command Line
- Developer Tools (Elements, Console, Network, Sources, Application, etc)
- Bootstrap
- Web API
- jQuery
- Server Side API
- Third Party API
- Dayjs
- Insomnia / Postman
- AJAX
- Fetch
- JSON
- Git
- GitHub
- Node.js
- Express.js
- Rest API
- Heroku
- Object-oriented Programming (OOP)
- TDD
- Unit Testing w/ JEST
- Frontend Development
- React
- SQL
- MySQL
- MongoDB
- RESTful API design

Work Experience

ClickUp, San Diego

Talent Development Specialist, Onboarding Coordinator 01/2021-05/2022

Designed and implemented an effective onboarding program to ensure seamless integration of new hires into the organization. Developed and delivered training programs for employees at all levels, including leadership development, soft skills training, and technical training. Collaborated with cross-functional teams to develop and implement talent management initiatives, such as performance management, succession planning, and career development.

ClickUp, San Diego

Client Success Specialist 09/2021-01/2021

Provided exceptional customer service to clients by answering questions, resolving issues, and addressing concerns in a timely and professional manner. Proactively identified and resolved potential issues before they became problems, and communicated those issues to clients in a clear and timely manner. Collaborated with cross-functional teams to ensure that client needs were effectively communicated and addressed throughout the organization. Stayed up-to-date on industry trends and best practices in client success and incorporated them into organizational strategy.

Her Campus Media, Santa Barbara

Social Media/PR and Editorial Intern 09/2021-01/2021

Assisted with the development and implementation of social media campaigns across various platforms, including Facebook, Instagram, Twitter, and LinkedIn. Created and curated engaging content for social media channels, including graphics, videos, and written content.

Education

B.A. in Communication, Graduation Year (2020), University of California, Santa Barbara