

Meggie Fisher

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EMPLOYMENT

Epic, Madison, WI — Technical Services

JULY 2015 - PRESENT

Technical support at leading enterprise EHR company. Received overwhelming praise for using quick thinking, ability to instantly acquire industry and technical knowledge, project management skills, and technical prowess to ensure success of major implementation and upgrade for company's largest customer. Used communication skills to put analysts, CEOs, and project managers at ease when faced with critical issues. Consistently came up with creative solutions to scalability challenges for implementation that brought in volumes multitudes greater than any before. Became knowledgeable in cross-functional areas and supported multiple go-lives across areas and customers. Took on many internal development projects, becoming independent owner of several areas. Asked to be a mentor and HR partner for demonstrating knowledgeability as well as relatability.

Agility Recovery, Charlotte, NC — Sales Support Intern

NOVEMBER 2014 - APRIL 2015

Part time internship in sales. Handled assembling and sending of promotional packages for trade shows and inquiring clients.

Sundance, Park City, UT — Archives Metrics Intern

JUNE 2014 - AUGUST 2014

Implemented MS Dynamics CRM. Collected, consolidated, and imported 3+ yrs worth of data into system. Taught team of volunteers to use new system. Adjusted build and communicated with outsourced development team as necessary.

EDUCATION

Davidson College, Davidson, NC — B.S. in Mathematics

AUGUST 2011 - MAY 2015

Mathematics major, pre-medicine. GPA 3.47/4.00, major GPA 3.54/4.00.

Study abroad semester at NYU in London - Fall 2013

Work study program with biology and physics departments

Volunteer math tutor, teacher, and note taker

EXPERIENCE

Software development & implementation

Training, teaching, tutoring, mentoring

Customer service

Project management

Reporting/querying

Writing (creative & technical)

Research & analysis

Healthcare industry

CRM & Insurance software

SKILLS

MUMPS

Unix

Intersystems Cache

Excel

SQL

HTML/CSS

Python

R

MATLAB

LaTeX

Microsoft Dynamics

French

Epic