

# MEGHAN E. RUD (RHYMES WITH DUDE)

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## SENIOR CONSULTANT

*Accurate, innovative, and detail-oriented data analyst and consultant*

Curious, creative and quick-learning professional with a track record of promotions resulting from quantitative and qualitative analysis in proactive insurance fraud detection, reactive insurance fraud investigation analyses, business administration and management consulting, corporate development, and ethics and compliance investigations. Skilled in researching and evaluating company, market, and fraud trends to maintain and improve organizational competitiveness, speed of detection, and departmental strategy. Excellent interpersonal communicator with ability to convey complex information to a wide variety of audiences in an understandable manner. Flexible in adapting work style and activities to changing environments. Experience in Microsoft and Apple, Inc. products, SAS, Git & GitHub, SQL, Tableau, R & RStudio.

### Core competencies include:

Statistical Data & Information Analysis · Charts / Executive Summaries · Trend Analysis & Reporting  
Engaging Presentations · Critical Thinking · Problem Solving · Researching  
Independent & Team Assignments · Process Improvement · Management Consulting

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## CAREER PROGRESSION

COLLEGE OF BIOMEDICAL EQUIPMENT TECHNOLOGY · SAN ANTONIO, TX | Remote

2020 – PRESENT

**Adjunct Instructor** ..... OCT 2020 – PRESENT  
Develop, maintain, and teach *Basic College Mathematics*. The intent of the course is to prepare students to be successful in their future electronics courses.

THE HARTFORD · Hartford, CT | Remote

2016 – PRESENT

**Senior Performance Analytics Consultant** ..... APRIL 2020 – PRESENT  
Support claim monitoring and strategy with root cause analysis and deep dive analytics into emerging trends; create innovative and advanced monitoring metrics for Claim initiatives supporting Hartford Global Specialty, both US and International, including Financial Lines, Marine, Specialty Casualty, Specialty Auto and Reinsurance claims; act as expert resource for Claim Senior Leadership to monitor the health of Claims operations; build trusted partnerships with Underwriting, Product, and Actuarial teams by converting claims metrics into actionable insights.

**Data Engineer** ..... OCTOBER 2016 – MARCH 2020  
Leverage data mining and business intelligence tools to analyze large amounts of data identifying relationships and patterns within the data; partner with various parts of the organization to build a working knowledge of the organization, business, processes, and its customers; solves a range of multi-dimensional technical and business questions; develop and present analyses to various business partners including senior management; conduct the metrics and key performance indicator presentation for senior management meetings.

**SIU Data Analyst** ..... MAY 2016 – OCTOBER 2016  
Responsible for providing quantitative analyses, data mining and optimizing SQL queries, profiling and identifying abnormal behaviors utilizing internal data analytics and fraud technology, conduct data mining and analysis to detect aberrancies/outliers using company data. Perform as an SIU team member to support SIU investigations, proactive fraud detection that span all aspects of insurance operations and lines of business, and management decisions by providing independent and objective appraisals of selected activities through data analyses, audits, reviews, investigations, special projects.

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CITIZENS PROPERTY INSURANCE CORPORATION • Tallahassee, FL & Jacksonville, FL

2004 – 2016

**Senior SIU Intelligence Analyst** ..... FEBRUARY 2016 – MAY 2016

In addition to duties of SIU Intelligence Analyst position, serves as team lead of SIU Analytics team; responsible for overseeing the daily operations of the team, distributing the workload amongst staff, ensuring motivation and performance levels are maintained, and independently making decisions about the strategic direction of the SIU Analytics unit, projects, analytical investigations.

**SIU Intelligence Analyst** ..... MARCH 2013 – FEBRUARY 2016

Responsible for providing quantitative analyses, data mining and optimizing SQL queries, profiling, and identifying abnormal behaviors utilizing internal data analytics and fraud technology, conduct data mining and analysis to detect aberrancies/outliers using company data. Perform as an SIU team member to support SIU investigations, proactive fraud detection that span all aspects of insurance operations, and management decisions by providing independent and objective appraisals of selected activities through data analyses, audits, reviews, investigations, special projects.

**Corporate Integrity Analyst** ..... AUGUST 2011 – DECEMBER 2012

Responsible for a variety of forensic and data analyses and investigative duties to support efficient and expeditious handling of the Office of Corporate Integrity caseload. Data analyses included: compiling, cleaning, and analyzing data to identify trends, anomalies, and outliers, and to highlight useful information to support informed decision-making. Responsible for identification and production of special projects and reports in support of department operations; management of department projects, project teams and programs. Responsible for identification and analysis of complex problems and development of recommendations and implementation of solutions. Work closely with Corporate Integrity field investigators and conducted desk analyses and investigations, to leverage the field investigation work product. Assisted in conducting audits, and other ad hoc audit assignments.

**Business Administration Analyst** ..... 2008 – AUGUST 2011

Supported Vice President of Administration by independently conducting projects and data analyses of a highly sensitive and confidential nature, conducted strategic planning, project management, produced executive-level analytical presentations. Data analyses included: compiling, cleaning, and analyzing data to identify trends, anomalies, and outliers, and to highlight useful information to support informed decision-making. Performed accurate financial impact analyses, process identification, process mapping and improvement, including technological efficiency improvements, and cost/benefit analyses. Developed and administered budget. Maintained knowledge of trends, research, business practices, regulation, and legal developments.

**Project Manager** ..... 2007 – 2008

Oversaw assigned projects and defined project scope, which included overall goal(s), standards, deliverables, and timeframe. Identified and managed resources required to complete projects. Analyzed data and addressed problems, questions, and issues. Data analyses included: compiling, cleaning, and analyzing data to identify trends, anomalies, and outliers, and to highlight useful information to support informed decision-making. Produced executive-level analytical presentations. Collaborated with Project Team to create project and implementation plans. Established procedures, staff work assignments, and schedules.

**Corporate Development Specialist** ..... 2007

Conducted needs assessment surveys to determine individual training needs on corporate wide basis. Selected appropriate instructional methods to enhance personal/professional development and standards compliance of all employees. Reviewed and recommended established training courses with technical and professional courses offered externally through community schools and other venues. Provided periodic feedback of trainees to their immediate supervisor, specifically close out review once training is complete.

**Project Assistant** ..... 2005

**Human Resources Assistant** ..... 2004

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## EDUCATION & TRAINING

**Master's degree in economics** (2011)

FLORIDA STATE UNIVERSITY

**Bachelor's degree in economics** (2007)

FLORIDA STATE UNIVERSITY

**Associate of Arts degree, general studies** (2004)

VALENCIA COMMUNITY COLLEGE

## TECHNICAL SKILLS & KNOWLEDGE

Microsoft Office (Word, Outlook, Excel, Access, PowerPoint, Visio, and Publisher) and Windows and Apple, Inc. operating systems; Experience with SAS, Git & GitHub, SQL, Tableau, R & RStudio.