	Customer importance rating $(1 = low, 5 = high)$	e rating	e rating												
	ing (1	ortano				X	$\times$ $\times$ $\times$			X		Competitor research			
		Percent of customer importance rating	Quick & easy finger print entry	Video surveillance	App availability	Support infinite users	Remote Key access to	Battery Life (<= 3months)	Less Expensive (< \$400)	Easy Hardware	System log notifhistory	Nest X Yale (A)	August Smart Lock Pro (B)	Lockly secure plus(C)	NS
Quick Keyless Entry	5	12%	•									F	G	F	G
Highly Secured Access &Information Security	5	12%	(	•							•	Р	Р	F	G
Ease of everyday use	5	12%	•	•	C		)		)	$\wedge$		F	F	F	G
Compatibility with iOS and Andriod	4	10%		$\triangle$	•						$\triangle$	G	G	G	G
Support Multiple users	4	10%				•		)				G	F	G	G
Remote Access to Guests	3	8%				)		)			$\triangle$	F	F	F	G
Cost Effective	3	8%							•			G	G	F	G
Battery powered	3	8%						•				F	G	G	F
Ease of installation	3	7%								•	)	G	F	Р	G
Activity log of people	2	5%		•		$\triangle$	Δ.				•	F	F	Р	G
Importance rating			90	103	62	62	96	63	27	32	67				
Target Values (Technical Attributes)			Finger print access = 10 secs</th <th>Motion sensing cameras activate within 1 sec of activity</th> <th>\$0 to downlaod Apps</th> <th>Infinite user support</th> <th><!--= 10 sec</th--><th>Greater/= to 3 months</th><th>Product cost <!--= \$350</th--><th>Installed within 30 mins</th><th>Minimum 15 days of activity log</th><th></th><th></th><th></th><th></th></th></th>	Motion sensing cameras activate within 1 sec of activity	\$0 to downlaod Apps	Infinite user support	= 10 sec</th <th>Greater/= to 3 months</th> <th>Product cost <!--= \$350</th--><th>Installed within 30 mins</th><th>Minimum 15 days of activity log</th><th></th><th></th><th></th><th></th></th>	Greater/= to 3 months	Product cost = \$350</th <th>Installed within 30 mins</th> <th>Minimum 15 days of activity log</th> <th></th> <th></th> <th></th> <th></th>	Installed within 30 mins	Minimum 15 days of activity log				
Technical Evaluation of companies		Α	Y	1	V	Y	N	Y	Y	Y	Y	N			
		В	Y		V	Y	Y	N	Y	Y	Y	Y			
		С	Y		V	Y	N	N	Y	Y	N	N			
		Us	<10s	ec '	Y	\$0	Inf	Y	Y	<350	< <b>30</b> міns	Y			