**Here’s the deal.**

At Ericsson, you can be a game changer. Because working here isn't just a deal. It’s a big deal. Sounds interesting? [Enter Ericsson career site](https://www.ericsson.com/en/careers/working-here/our-people-film) and stay tuned for the Internship and Graduate Programs to be rolled out this year, as well as for full-time opportunities **meant to support your competences’ development**.

**We are ...**

Proactive. Service-centric. Data-driven. Leveraging AI, automation and an array of powerful capabilities meant to enable clients to operate next generation services. [We are Ericsson](https://www.ericsson.com/en/managed-services), a diverse & inclusive company, supportive and providing solutions for the worldwide community, right from the heart of Romania’s Global Site team.

**Are you in?**

We know that you want to perform at a really high level in life and you seek to associate yourself with mentors and coaches who can develop you into the best person and professional that you can possibly be. As part of our team, **you will help us drive change**; setting the bar for technology to be inclusive and accessible; empowering an intelligent, sustainable and connected world. [Be the one who did that!](https://www.ericsson.com/en/careers/working-here/our-people-film)

Ericsson is here. YOU are here.

**It’s time to say “HELLO”**

**1st Level Operation Broadcasting Engineer**

**Our vision and purpose:** “Our purpose is to empower an intelligent, sustainable and connected world. For more than a century, we have been putting smart tools in the hands of people in every sector of our society, creating intelligent technologies that drive positive change. We remain committed to this effort, leaving no one behind.” - Börje Ekholm, President and CEO, Ericsson

**So..who is Ericsson today and, how it supports you and the community?**

In a world that is increasingly complex, we are on a quest for easy. We are creating game changing technology that is easy to use, adapt and scale, enabling our customers to capture the full value of connectivity. Find out how our IoT, 5G and automation technology stands ready to unlock a wave of new value!

**The impact of your role at Ericsson**

We are now looking for a 1st Level Operations professional.

This job role is responsible for the coordination, support, management and execution of reactive maintenance activities to ensure that services provided to customers are continuously available and performing to Service Level Agreement (SLA) performance levels.

We are delivering services for one of the world greatest broadcasters and ensure the continuity of their business evolves at the highest standards and ensure that any outages or infrastructure issues are addressed accordingly.

**You will also perform**:

* Event management activities
* Incident management activities
* Assurance support activities
* User access management activities

**How your expertise will make the difference (Qualifications needed)**

• Education: preferably bachelor’s degree in engineering (IT, Telecom)

• English language is a must, both written and verbal.

• Basic Linux is not required, yet would be considered a plus

• Organizational and planning skills.

• Good interpersonal skills, excellent active listening skills.

• Analytical skills, continuous driving for improvement and progress.

• Logical approach to solving problems.

• Ability to rapidly assimilate new knowledge

• Willingness to learn and progress in a fast-paced environment.

**Benefits to suit your dreams (What’s in it for you?)**

• Contract type: full time – update if applicable;

• 25 vacation days/year (yes, we give you 4 days more, because you deserve it!);

• Medical & life insurance;

• Career plan mentoring;

**Bussines Support System Engineer**

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**The impact of your role at Ericsson**

We are now looking for a 1st Level Operations professional. This job role is responsible for the coordination, support, management and execution of reactive maintenance activities to ensure that services provided to customers are continuously available and performing to Service Level Agreement (SLA) performance levels.

**You will also:**

* Constitute first point of contact for specific software and hardware solutions delivered to customers;
* Be responsible for opening trouble tickets, initiation of functional escalation of incidents and receiving orders requests from the customer, in various types of applications;
* Be responsible of alarm monitoring in IT/Telecom networks;
* Offer support to the field engineers during their actions (by phone and e-mail

**How your expertise will make the difference (Qualifications needed)**

* Key Qualifications:
* Bachelor degree
* Willing to learn about telecommunication networks
* SQL basic/medium knowledge
* Linux and Unix basic knowledge
* Fluent in English
* Availability to work in shifts (day and night)
* Able to collect, classify and interpret information
* Perseverance, initiative, teamwork, self-confidence, practical spirit.

**Benefits to suit your dreams (or What’s in it for you?)**

* Contract type: full time;
* 25 vacation days/year (yes, we give you 4 days more, because you deserve it!);
* Medical & life insurance;
* Gym subscription;
* Career plan mentoring;
* Flexible benefits from your favorite brands available on flexible benefits portal;
* Internal learning platform to develop your knowledge, skills and competencies & curated external content -- articles, videos, courses, podcasts, and books from external libraries such as Skillsoft, Pluralsight, Big Think, EdX, TED Talks, Khan Academy, YouTube, and the open web itself (learning platform mobile enabled);
* Part of an active community via Brand Ambassadors, CSR Activities, Sports Teams;
* Competitive referral bonuses for recommending your friends to work at Ericsson;
* In case of travel, daily allowance, transport, and accommodation will be paid by the company;
* & more other benefits that the recruiting colleagues are looking forward to present them to you, once applied.

**Data Analytics - Internship**

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**How your expertise will make the difference (Qualifications needed)**

* 3rd year student, in one of the following Universities: Polytechnic – Electronics and Telecommunications/Applied Sciences, ASE – Cybernetics, UB – Computer Science - Mate-Info.
* Good command of data structures, databases, query language (SQL, T-SQL, Oracle, MySQL etc)
* Good knowledge of statistical analysis, theory of probabilities, design of experiments and machine learning.
* Knowledge of programming language & software environment for statistical analysis, graphics representation and reporting i.e. Python, R, SPSS, SAS, Statistica, Mathlab
* Problem solving and attention to details
* Good communication skills
* Proactive and team player
* Good learning and researching skills
* Analytical mindset

**The impact of your role at Ericsson**

* As a Data Analytics Intern, you will have the chance to learn and develop your knowledge and skills in a fast-paced and multinational environment.
* Work alongside with professionals to develop scientific methods, processes and systems to extract knowledge or insights to drive the future of applied analytics. Collaborate with business and process owners to understand business issues, and with engineers to implement and deploy scalable solutions, where applicable.
* Learn about Ericsson and our way of working
* Build basic data analysis, diagnostics and dashboards, statistical models and algorithms to discover trends, patterns and provide predictive insights related to network and business objectives
* Translate data, algorithms and ideas into actionable management insights and solutions

**Graduate Front Office Engineer**

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**How your expertise will make the difference (Qualifications needed)**

• Willing to learn about telecommunication networks;

• Fluent in English;

• Availability to work in shifts (day and night);

• Able to collect, classify and interpret information;

• Perseverance, initiative, teamwork, self-confidence, practical spirit.

**The impact of your role at Ericsson**

We are now looking for a Graduate Front Office Engineer for the coordination, support, and execution of 1st Level proactive and reactive maintenance activities.

You will also:

•Constitute the first point of contact for specific software and hardware solutions delivered to customers;

• Be responsible for opening trouble tickets, initiation of functional escalation of incidents and receiving orders requests from the customer, in various types of applications;

• Be responsible for alarm monitoring in IT/Telecom networks;

• Offer support to the field engineers during their actions (by phone and e-mail).

**Benefits to suit your dreams (What’s in it for you?)**

• Contract type: full time;

• 25 vacation days/year (yes, we give you 4 days more, because you deserve it!);

• Medical & life insurance;

• Career plan mentoring;

• Competitive referral bonuses for recommending your friends to work at Ericsson;

• Flexible benefits from your favorite brands available on flexible benefits portal;

• Gym subscription (available in flex benefits together with a series of other options);

• Internal learning platform to develop your knowledge, skills and competencies & curated external content -- articles, videos, courses, podcasts, and books from external libraries such as Skillsoft, Pluralsight, Big Think, EdX, TED Talks, Khan Academy, YouTube, and the open web itself (learning platform mobile enabled);

• In case of travel, daily allowance, transport, and accommodation will be paid by the company;

• Part of an active community via Brand Ambassadors, CSR Activities, Sports Teams;

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**ICT Front Office Technician**

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**The impact of your role at Ericsson**

We are now looking for an Information and Communication Technology (ICT) Technician. In this role, you will install and monitor hardware, and perform maintenance activities in our Service Delivery environment. Success will be measured by your quality work that meet both, our user’s requirements and their business needs.

**You will also:**

* Plan installation of hardware;
* Install hardware including physical connections and power;
* Supervise and maintain installed hardware;
* Handle surplus, including preparation of equipment for transportation.

**How your expertise will make the difference (Qualifications needed)**

* Education: Technical/IT/Telecom field University graduated;
* Good knowledge of Linux, SQL;
* Basic networking knowledge;
* Knowledge of BMC Remedy Application (it’s a plus);
* Knowledge with ticketing tools (Service Now, Jira);
* Knowledge of ITIL Methodologies (it’s a plus).

**Benefits to suit your dreams (or What’s in it for you?)**

• Contract type: full time;

• 25 vacation days/year (yes, we give you 4 days more, because you deserve it!);

• Medical & life insurance;

• Career plan mentoring;

• Competitive referral bonuses for recommending your friends to work at Ericsson;

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**Still curious? Find your job!**

As a global pioneer in communications technology, there’s a lot more than meets the eye at Ericsson. We invite you to get to know us better. Working with us you will find all sorts of job opportunities. Everything from Developer to Data Scientist to Designer. Plus all those other roles who do not start with the letter 'D'. (<https://www.ericsson.com/en/careers/job-opportunities>)