

Riley Abercrombie

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EXECUTIVE SUMMARY

Currently attaining a Marketing Degree at the University of Central Florida. Works well in high paced environments and thrives in group settings. Ability to find quick and effective solutions to problems with experience in customer service and food services.

EDUCATION

University of Central Florida, Orlando, FL

Current / Graduation Date: June 2025

Degree: Bachelor of Science in Business Administration

Major: Marketing

Cumulative GPA: 4.0

Graduated high school with honors; ranked 62 out of 429

RELEVANT COURSEWORK

- AP Calculus
- AP Statistics
- AP Psychology

PROFESSIONAL EXPERIENCE

Grit Gym – Anderson, SC

August 2020 – April 2021

Position: Childcare Attendant

- Provided childcare for children up to the age of 10 (including children with special needs)
- Provided age-specific activities for the children while under my supervision
- Maintained a clean and safe environment by following health & safety protocols & cleaning procedures before and after my shift
- Developed personal relationships with returning guests and their children, ensuring repeat business

Walt Disney World- Orlando, FL

August 2021- Present

Position: Part Time Food Service Quick Service Hostess

- Providing guests with their food as well as directing them to specific areas of the park
- Developing communication and problem-solving skills with guests
- Following health and safety protocols as well as cleaning the restaurant after closing
- Maintain guest satisfaction by constantly having a positive and calm attitude in high-pressure situations

ACADEMIC PROJECTS

- Honor graduate at T.L. Hanna High School

June 16, 2021

VOLUNTEER EXPERIENCE

- **AIM (Anderson Interfaith Ministries)**
- **Chick Fil A Run Fundraiser**
- **Salvation Army**

Fall 2019 – Spring 2021

Spring 2021

Fall 2019 – Spring 2021