SARVINA ABIDJANOVA

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Summary

Hardworking and reliable worker with strong background in operating cash registers, stocking merchandise and keeping areas clean and neat. Highly organized, proactive and punctual with team-oriented mentality.

Skills

- Issue resolution
- Cash drawer balancing
- POS systems
- Cash management
- Customer assistance
- Detail-oriented
- Personnel training and development

Experience

Shift Leader   04/2017 - 08/2019
Tropical Smoothie Cafe | Oviedo, FL
- Maintained composure and level-headed mentality during challenging situations to best resolve situations and serve customers.
- Utilized approved food recipes and production standards to ensure proper quality, serving temperatures and standard portion control.
- Helped customers find specific products, answering questions and offering advice.
- Trained new team members in cash register operation, stock procedures and customer service.
- Maintained high productivity by efficiently processing cash, credit, debit and voucher program payments for customers.
- Provided every customer with professional and polite support for sales and service needs.
- Processed payments and maintained accurate drawers to meet financial targets.

Cashier   10/2018 - 12/2019
Starbucks | Orlando, FL
- Organized and maintained both physical and digital payment documentation for accurate filing and compliant recordkeeping.
- Monitored and recorded temperatures of food, storage, and service areas to maintain established, regulatory guidelines.
- Maintained high productivity by efficiently processing cash, credit, debit and voucher program payments for customers.

Education and Training

BBA: Finance   Expected in 05/2025
University Of Central Florida | Orlando, Florida
- 3.35 GPA

Volunteering

Volunteered with various organization such as
Club Base Camp (2014-2018)
Seminole County Public Library (2014-2015)
Arnold Palmer Children's Hospital (2014- present)
Ronald Mcdonald House (2018- present)