

Aaliyah Ali

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EXECUTIVE SUMMARY

Freshman Marketing major at the University of Central Florida with 3 years of customer service in the food service industry. Experienced in building long-lasting relationships with clients to ensure repeated business. Well-versed in multitasking and problem solving in fast-paced environments.

EDUCATION

University of Central Florida, Orlando, FL
Bachelor of Science in Business Administration, Marketing
Cumulative GPA: 3.3

May 2026

Achievements/Awards: Adobe Photoshop Certified, Microsoft Office Suite

PROFESSIONAL EXPERIENCE

Ocean One Bar and Grill – Delray Beach, FL

July – August 2022

Server

- Abiding by the 7 steps of service including quick greeting times
- Performing technological tasks on a POS system for ordering and paying services
- Serving a maximum of 6 tables simultaneously including food and drink

Ocean One Bar and Grill – Delray Beach, FL

December 2020 – August 2022

Hostess

- Assist customers in finding seating with quick greeting times
- Performing technology involved tasks on a POS including observing the total amount of tables per server, checks, plates, and drink production
- Cleaning hostesses stand as well as lunch/dinner/drink menus
- Training new hostesses

Moe's Southwest Grill – Boynton Beach, FL

November – December 2020

Server

- Calculating amounts with cash, card, and other remote payment options
- Cooking and assembling cold/hot food stations
- Cleaning: placing all cold food in the freezer, sweeping, mopping, and restocking bathroom/storage

LEADERSHIP AND SERVICE EXPERIENCE

Committee Member, National Honor Society

August 2020 - May 2022

- Provided tutoring to peers in a variety of subjects (online/in school)
- Participated in/boosted volunteer opportunities
- Upheld the four pillars (scholarship, leadership, service, and character)

Member, Model United Nations

August 2020 - May 2022

- Competed in Florida's premier High School Model UN
- Plan and organize team building, all working towards similar argument/goal
- Establish teamwork while correcting one another's work

Volunteer Captain, Morikami Museum and Japanese Gardens

August 2018 - August 2020

- Manage and oversee volunteers on a set amount of given tasks
- Organize and lead activities including admission, food/vendor selling, and children's games
- Ensure a fun and safe environment for all attendees

References

- Ocean One Manager - Frank Viola - 561-396-5261
- Mentor - Marissa Kingham - marissa.kingham@palmbeachschools.org