

DONALD THOMPSON

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PROFESSIONAL SUMMARY

Project Manager with 10+ years of experience. Skilled in Strategic Planning, Business Intelligence, CRM.

PROFESSIONAL EXPERIENCE

Project Manager | Zoom | 4 years

- Led team of 11 engineers in developing new features
- Improved system performance by 50%
- Reduced costs by \$137K annually
- Launched 7 major features serving 4250K+ users

Account Manager | Tech Startup Inc | 4 years

- Led team of 7 engineers in developing new features
- Improved system performance by 62%
- Reduced costs by \$89K annually
- Launched 8 major features serving 2842K+ users

TECHNICAL SKILLS

Strategic Planning, Business Intelligence, CRM, SQL, PowerPoint, Financial Modeling, Data Analysis, Stakeholder Management, Project Management, Tableau, Agile

EDUCATION

Master of Business Administration

UCLA | Graduated: 2014 | GPA: 3.89