MARK YOUNG

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PROFESSIONAL SUMMARY

Senior UX Researcher with 9+ years of experience. Skilled in HTML/CSS, Photoshop, Responsive Design.

PROFESSIONAL EXPERIENCE

Creative Director | Innovation Labs | 4 years
• Led team of 11 engineers in developing new features
• Improved system performance by 53%

Product Designer | Spotify | 2 years
• Led team of 4 engineers in developing new features
• Improved system performance by 30%
• Reduced costs by $471K annually
• Launched 5 major features serving 1836K+ users

UX Designer | Amazon | 3 years
• Led team of 9 engineers in developing new features
• Improved system performance by 58%
• Reduced costs by $270K annually
• Launched 3 major features serving 2461K+ users

TECHNICAL SKILLS

HTML/CSS, Photoshop, Responsive Design, Usability Testing, Sketch, InVision, Information Architecture, Figma, User Research, Accessibility

EDUCATION

Bachelor of Science in Electrical Engineering
Cornell University | Graduated: 2022 | GPA: 3.95