

# MARK DAVIS

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## PROFESSIONAL SUMMARY

Senior UX Researcher with 5+ years of experience. Skilled in Prototyping, Information Architecture, Wireframing.

## PROFESSIONAL EXPERIENCE

**UI/UX Designer** | ServiceNow | 4 years

- Led team of 9 engineers in developing new features
- Improved system performance by 38%
- Reduced costs by \$371K annually

**Design Lead** | Shopify | 4 years

- Led team of 4 engineers in developing new features
- Improved system performance by 30%
- Reduced costs by \$22K annually

**UX Designer** | Digital Solutions Corp | 2 years

- Led team of 8 engineers in developing new features
- Improved system performance by 44%

## TECHNICAL SKILLS

Prototyping, Information Architecture, Wireframing, Typography, User Research, Sketch, HTML/CSS, Photoshop

## EDUCATION

**Bachelor of Engineering in Software Engineering**

Harvard University | Graduated: 2015 | GPA: 3.87