

# ROBERT THOMPSON

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## PROFESSIONAL SUMMARY

Strategy Consultant with 2+ years of experience. Skilled in CRM, Project Management, Data Analysis.

## PROFESSIONAL EXPERIENCE

### **Operations Manager** | Workday | 4 years

- Led team of 11 engineers in developing new features
- Improved system performance by 56%
- Reduced costs by \$469K annually

### **Business Analyst** | Square | 3 years

- Led team of 10 engineers in developing new features
- Improved system performance by 70%
- Reduced costs by \$467K annually
- Launched 6 major features serving 869K+ users

### **Marketing Manager** | Digital Solutions Corp | 4 years

- Led team of 5 engineers in developing new features
- Improved system performance by 57%
- Reduced costs by \$322K annually

### **Project Manager** | Google | 3 years

- Led team of 7 engineers in developing new features
- Improved system performance by 45%

## TECHNICAL SKILLS

CRM, Project Management, Data Analysis, Stakeholder Management, SQL, Business Intelligence, Financial Modeling, Salesforce, Market Research

## EDUCATION

### **Master of Science in Data Science**

University of Wisconsin | Graduated: 2010 | GPA: 3.6