

LISA THOMPSON

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PROFESSIONAL SUMMARY

Sales Engineer with 14+ years of experience. Skilled in Tableau, Data Analysis, Business Intelligence.

PROFESSIONAL EXPERIENCE

Business Analyst | Shopify | 1 years

- Led team of 5 engineers in developing new features
- Improved system performance by 33%

Operations Manager | Twitter | 3 years

- Led team of 3 engineers in developing new features
- Improved system performance by 76%
- Reduced costs by \$403K annually
- Launched 7 major features serving 1297K+ users

Sales Engineer | Zoom | 4 years

- Led team of 5 engineers in developing new features
- Improved system performance by 54%
- Reduced costs by \$55K annually
- Launched 6 major features serving 1411K+ users

TECHNICAL SKILLS

Tableau, Data Analysis, Business Intelligence, SQL, CRM, Financial Modeling, Strategic Planning, Agile, Project Management, Stakeholder Management, Salesforce, Excel

EDUCATION

Bachelor of Engineering in Software Engineering

Purdue University | Graduated: 2017 | GPA: 3.58