

# WILLIAM WALKER

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## PROFESSIONAL SUMMARY

Technical Product Manager with 2+ years of experience. Skilled in KPIs, OKRs, Scrum.

## PROFESSIONAL EXPERIENCE

### Product Owner | ServiceNow | 4 years

- Led team of 11 engineers in developing new features
- Improved system performance by 30%
- Reduced costs by \$301K annually
- Launched 4 major features serving 2157K+ users

### Product Manager | Zoom | 4 years

- Led team of 3 engineers in developing new features
- Improved system performance by 55%
- Reduced costs by \$82K annually

### Product Owner | Microsoft | 2 years

- Led team of 12 engineers in developing new features
- Improved system performance by 53%
- Reduced costs by \$262K annually

### Senior Product Manager | DoorDash | 2 years

- Led team of 9 engineers in developing new features
- Improved system performance by 74%

## TECHNICAL SKILLS

KPIs, OKRs, Scrum, Figma, User Research, Go-to-Market, Data Analysis, Wireframing, Product Strategy, Jira, SQL

## EDUCATION

### PhD in Computer Science

Cornell University | Graduated: 2010 | GPA: 3.54