

STEVEN CHEN

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PROFESSIONAL SUMMARY

Business Analyst with 5+ years of experience. Skilled in Project Management, Business Intelligence, Strategic Planning.

PROFESSIONAL EXPERIENCE

Project Manager | Spotify | 2 years

- Led team of 8 engineers in developing new features
- Improved system performance by 79%
- Reduced costs by \$431K annually

Account Manager | Square | 4 years

- Led team of 7 engineers in developing new features
- Improved system performance by 62%
- Reduced costs by \$172K annually
- Launched 3 major features serving 3319K+ users

TECHNICAL SKILLS

Project Management, Business Intelligence, Strategic Planning, Agile, SQL, Salesforce, Data Analysis, Market Research, PowerPoint, Excel, Tableau, Stakeholder Management, Financial Modeling, CRM

EDUCATION

Master of Business Administration

University of Illinois | Graduated: 2010 | GPA: 3.57