



# NIKO MEHILÄINEN

B.E. Engineering Student (Information & Communication Technology)

Passionate about programming and game development, focused on creating software that is both functional and enjoyable to use. Working in customer service for several years has taught me how to collaborate with different teams, communicate with a variety of people, and adapt to diverse situations.

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## Work Experience

### Sales Specialist

Verkkokauppa.com Oyj

Apr 2021 - Present

My primary job was to assist customers in purchasing home appliances. Different brand representatives provided me with extensive knowledge on products. I also helped customers purchase other product categories, like cameras.

I also represented the company on social media (TikTok) and hosted numerous auctions and public events for customers. I represented Verkkokauppa.com on season 3 of the Finnish reality TV show 'Diili', also known as 'The Apprentice'.

### Shift Manager

McDonald's Finland

Oct 2018 - Apr 2021

I worked as a shift manager, leading daily restaurant operations and supervising team members during shifts. I was responsible for customer service, staff coordination, and making sure the restaurant ran smoothly and met company standards.

## Education

### Bachelor of Engineering (B.E.) in Information and Communication Technology

Metropolia University of Applied Sciences

Jan 2024 - Jan 2028

### Exchange Student

Seoul National University of Science and Technology

Mar 2026 - Jun 2026

## Achievements

### Employee of the year

Verkkokauppa.com Oyj

Dec 2021

### Employee of the month

Verkkokauppa.com Oyj

Oct 2021

### Golden Hat

McDonald's Finland Business School top student

Apr 2019

## Key skills

- Teamwork
- Communication
- Customer service
- Software engineering
- Game development

## Technical skills

### Programming Languages

C#, HTML/CSS, Java, JavaScript, Python, SQL, TypeScript

### Frameworks & Libraries

.NET MAUI, Expo, Express.js, Godot, JavaFX, Node.js, React, React Native, Tailwind CSS, Unity, Vite

### Database

MariaDB, Supabase

### Design & Tools

Blender, Figma, Git, GitHub, Miro, Photoshop, StarUML, Trello

### DevOps & Quality

Github Actions, Docker, Jenkins, SonarQube

## Language Proficiency

- |           |        |
|-----------|--------|
| • Finnish | Native |
| • English | B2     |
| • Russian | B2     |
| • Swedish | C2     |