NIKO MEHILÄINEN

B.E. Engineering Student (Information & Communication Technology)

Passionate about programming and game development, focused on creating software that is both functional and enjoyable to use. Working in customer service for several years has taught me how to collaborate with different teams, communicate with a variety of people, and adapt to diverse situations.

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Work Experience

Sales Specialist
Verkkokauppa.com Oyj   Apr 2021 - Present

My primary job was to assist customers in purchasing home appliances. Different brand representatives provided me with extensive knowledge on products. I also helped customers purchase other product categories, like cameras.

I also represented the company on social media (TikTok) and hosted numerous auctions and public events for customers. I represented Verkkokauppa.com on season 3 of the Finnish reality TV show 'Diili', also known as 'The Apprentice'.

Shift Manager
McDonald's Finland   Oct 2018 - Apr 2021

I worked as a shift manager, leading daily restaurant operations and supervising team members during shifts. I was responsible for customer service, staff coordination, and making sure the restaurant ran smoothly and met company standards.

Education

Bachelor of Engineering (B.E.) in Information and Communication Technology
Metropolia University of Applied Sciences   Jan 2024 - Jan 2028

Exchange Student
Seoul National University of Science and Technology   Mar 2026 - Jun 2026

Achievements

Employee of the year
Verkkokauppa.com Oyj   Dec 2021

Employee of the month
Verkkokauppa.com Oyj   Oct 2021

Golden Hat
McDonald's Finland Business School top student   Apr 2019

Key skills

- Teamwork
- Communication
- Customer service
- Software engineering
- Game development

Programming Languages

- C#
- Java
- JavaScript
- Python

Software

- Adobe Photoshop
- Blender
- Figma
- Microsoft 365
- VSCode
- Unity

Language Proficiency

- Finnish   Native
- English   B2
- Russian   B2
- Swedish   C2