



Dated: - 12/9/2022

MIRRORCOOL INVESTMENTS
19B AMBY DRIVE, GREENDALE, HARARE

Booking no : 24733545
Bill of Lading : HLCUKHI221010900
Port Of Loading : MUHAMMAD BIN QASIM
Port Of Discharge : DURBAN
Arrival Date : 11/18/2022
Shipper : PETEXPO
Container : CLHU 3846458

We refer to the consignment shipped in aforesaid container per above captioned details, We further notify you that cargo remains un-cleared at the aforesaid place .We must insist that you arrange for taking possession of the consignment stuffed in the container to avoid further accrual of container detention and demurrage & storage charges. You are notified to take delivery of your consignments or process the shipment back to Port of load and advise us of new shipping instructions, within 7 (seven) business days from receipt of this letter . Should you neither respond to this letter nor arrange to take possession of the consignment stuffed in the said container nor give us new shipping instructions within the time stipulated above, we will consider the subject consignment stuffed in the aforesaid container to be abandoned by you. In that event we as carriers or as their agents shall be free to inform the Customs authority and the custodians of cargo to go ahead and carry on the cargo auction or disposal process as per local laws, rules & regulations.

Please note you being the consignee shall remain responsible for payment of all the charges, costs, penalties, demurrage, detention, storage & other local charges for this shipment as per terms and conditions of the contract of carriage under the Bill of Lading We being the carrier have completed our contract of carriage and we shall not be responsible for any actions by Customs or any other local authorities in respect of your cargo, if same remains unattended and un-cleared, to sell /dispose of the said consignment pursuant to applicable laws, rules & regulations .

Kindly expedite your action of clearance and arrange to make payment of accrued detention i.e. 0 till date and is accruing on a daily basis and storage charges and all other local charges as applicable. , which you are also liable to pay as per prevailing tariff. We hereby call upon you to pay/settle the same prior to the release of the said consignment stuffed in the said container/s.

Please acknowledge the receipt of this letter and resolve this matter as early as possible. Kindly contact the undersigned accordingly.

Yours faithfully,

Customer Service Import
Hapag-Lloyd Quality Services
Board Line: +234 19 030 092