



Certificate no: UC-53fb8e78-af15-4758-b4b0-07d827afbb06

Certificate url: [ude.my/UC-53fb8e78-af15-4758-b4b0-07d827afbb06](https://ude.my/UC-53fb8e78-af15-4758-b4b0-07d827afbb06)

Reference Number: 0004

CERTIFICATE OF COMPLETION

# Introduction to Service Management with ITIL 4

Instructors **Jason Dion • 1.8 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

## Mehmetcan Demir

Date **Jan. 14, 2025**

Length **2 total hours**