



Terms and Conditions for Guests

Booking and Payment

- All properties listed by NAMUVE are managed exclusively during the contract period.
- Clients are required to make timely payments for all Fees, including Management Fees, DET Fees, and Cleaning Fees.

Cancellation and Refunds

- Early termination or cancellation of bookings by the Client may result in penalties, including Management Fees and refund processing fees.

Guest Obligations

- Clients must ensure Property maintenance, timely payment of utilities, and compliance with applicable landlord regulations in the UAE.
- Clients must provide access to the Property (keys, fobs, etc.) and approve necessary repairs or purchases.

Liability

- The Client indemnifies and holds the Company harmless for any claims arising from breaches of this Agreement.

Fees and Payment

- DET Fees (UAE): As set out in Schedule 1.
- Management Fee: 20% of the rental income after deductions.
- Cleaning Fee: Charged separately to the Guest.
- Payments to Clients will be made monthly after deductions. In emergencies, a runner fee may apply for on-site visits due to unpaid utilities.

Termination

- Termination within the first six (6) months will incur an AED 5,000 fee.
- Post six (6) months, at least 60 days' notice is required to terminate without additional fees.
- Termination without notice may incur a fee of AED 1,500 and any associated costs.



Scheduling and Availability

- The Client must adhere to the agreed Property availability schedule. Once listed as available, the Client is committed to ensuring the Property remains available for that period.
- The Client is prohibited from taking paid bookings directly outside the Company's management.

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