

Terms and Conditions

1. Booking and Payment

- 1.1. For Guests: A booking is confirmed only upon receipt of a confirmation email. All bookings are subject to availability.
 - 1.2. Full payment is required at the time of booking unless stated otherwise. Accepted payment methods are detailed on our website.
 - 1.3. For Clients: All properties listed by NAMUVE are managed exclusively during the contract period.
 - 1.4. Clients must make timely payments for all applicable fees, including Management Fees, DET Fees, and Cleaning Fees.
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2. Cancellation and Refunds

- 2.1. For Guests: Cancellation policies vary by property and will be provided during the booking process.
 - 2.2. If the Company cancels due to force majeure or unforeseen circumstances, Guests will receive either a full refund or alternative accommodation.
 - 2.3. For Clients: Early termination or cancellation of bookings by the Client may result in penalties, including Management Fees and refund processing fees.
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3. Obligations

- 3.1. For Guests: Guests must provide accurate booking information, adhere to house rules, and comply with all applicable laws during their stay.
- 3.2. Any damages to the Property during the stay must be reported, and Guests may be charged for repair or replacement costs.
- 3.3. For