

Tanu Mehrotra

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With more than 10 years of experience in Quality Assurance, Agile Development, and Client Engagement seeking to transition into product and program management roles.

WORK & RELEVANT EXPERIENCES

IBM Global Services, Middletown NJ, USA

July 2008-August 2019

Project Manager

July 2017-August 2019

- Led 10-member API testing for Next Generation Transformation of Micro services for client AT&T.
- Fostered Agile culture for international team and managed the verification of all client requirements.
- Worked with the cross functional teams in different time zones to develop project roadmaps.
- Developed end to end solutions and worked with the engineering team for implementation.

Business Analyst

April 2015-July 2017

- Led 6-member team from the U.S. and India for the execution of Golden Contact Database project.
- Actively engaged with customer to define business requirement specification and manage risk mitigation.
- Gathered non-functional requirements by establishing a trusted communication channel with customer.

Quality Assurance Team Lead

April 2013-April 2015

- Led 4-member team from India to develop test automation scripts for web services.
- Identify risk associated with different software modules and successfully developed mitigation/contingency plans by leveraging project planning documents and status reports.
- Led root cause analysis on escalated customer problems and recommended appropriate solutions.

Quality Assurance Tester

Bengaluru, India

July 2008-April 2013

- Resolved 10-15 tickets daily, planned feature tests and functional test specifications, and introduced early-stage testing which reduced final QA issues by 50%.
- Wrote SQL queries to provide timely reports from business intelligence.
- Developed test automation infrastructure leading to an on-time delivery of the project.

EDUCATION

Master of Technology Management

UC Santa Barbara

June 2020

BTech Paint Technology

Harcourt Butler Technological University

May 2008

TECHNICAL & BUSINESS PROFICIENCIES

- **Business:** Project Management, SAFe® 4 Certified Professional, Team Building, and Customer Interaction.
- **Certifications:** SAFe® 4, Oracle 9i SQL, ISTQB Certified Tester, Cloud Enabled Transformation.
- **Programming Languages:** Python Scripting, SQL, Unix, Java Web Services Testing, Rest APIs Testing, Micro services Testing, DMAap, Kafka, Basic Shell Scripting, ETL Testing, Jenkins build in CI/CD pipeline, JSON, XML
- **Automation Tools:** IBM Rational Functional Tester, ITKO LISA tool for automation of web services testing, Rest Assured, TestNg, Junit, PACT, Jmeter for Performance Testing, Postman.
- **Configuration Tool:** Rational Clear Quest, Mercury Quality Center, Run rate, Prism, TDP
- **Database:** Oracle 9i, PL/SQL, MongoDB
- **Reporting Tools:** HP Quality Center, IBM Clear Quest, Run rate, Oracle SQL Developer, SQL *PLUS, SQLdbx, Web Intelligence Java, Toad, IBM Info Sphere Data Stage, IBM WebSphere, Prism, ALM

ADDITIONAL

- Top Contributor Award, Best of IBM Award, IBM Team Award, Client Appreciation Award (multiple years)
- Active volunteer providing education to under-served children in India through Asha for Education.
- Responsible for organizing team events at IBM, such as sports, potluck and other cultural events.
- State-level badminton player during high school and represented the school in multiple tournaments.