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RAKESH MEHTA

Automation Test Lead

ABOUT ME

An IT professional with 13 years of experience in Automation testing and Production support within the Financial and Telecommunication domains. Proven expertise in developing and implementing automation frameworks, ensuring software quality, and providing efficient production support. Adept at collaborating with cross-functional teams to optimize system performance and enhance overall operational efficiency. Strong analytical and problem-solving skills with a commitment to delivering high-quality solutions in dynamic and challenging environments.

EXPERIENCE

State Street Corporation

May 2022 - Present

Assistant Manager

- Lead production support for critical financial applications, ensuring 99.9% uptime and rapid resolution of high-priority incidents across global environments.
- Designed and implemented automation testing frameworks using tools like Selenium and Java, reducing manual testing time by 60% and increasing release efficiency.

Wipro Technologies

September 2012 - May 2022

Technical Lead

- Led automation testing for 4 telecom and 2 financial domain clients, improving test coverage and reducing defect leakage by 40%.
- Developed custom automation scripts and tools to eliminate repetitive tasks in testing and support, saving 100+ hours of manual effort monthly.
- Provided production support for high-availability systems, managing incidents, root cause analysis, and performance optimization.
- Worked onsite in Africa for MTN Group, coordinating with cross-cultural teams and delivering high-impact solutions in a live telecom environment.

EDUCATION

- B.I.T.S Pilani** 2013 - 2016
Masters in Technology (Information Technology)
- D.A.V. College** 2009 - 2012
Bachelors of Science (Information Technology)

SKILLS

- Java Programming
- Selenium Webdriver
- TestNG, JUnit
- Cucumber
- Oracle SQL
- MySQL
- API Testing
- Testing Methodologies (waterfall, Agile)
- Test Management Tools (JIRA, HP ALM)
- Selenium IDE
- Unix Shell Scripting
- Basic Knowledge of Microsoft Azure Cloud

AWARDS & RECOGNITION

Received **Star of the Quarter Award** from Wipro's Geo Head Africa - Thomas George in December 2020.

REFERENCES

GAGANDEEP SINGH KOHLI

Currently working in Blackrock.