

CURRICULUM VITAE

ANIL KUMAR

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OBJECTIVE GOAL:-

To advance my career in the present competitive environment by joining the professional and technology driven organization that encourage protective approach and provide necessary exposure for the professional and personal equipment.

EDUCATION QUALIFICATIONS:-

- M.C.A from KSOU University.
- B.C.A from Vinayaka Mission University
- 10+2 from Haryana Education Board, Bhiwani
- 10th from Haryana Education Board, Bhiwani

Present Employer: PNB METLIFE INSURANCE C0. LTD in APC channel

About The Previous Organization

- **Bajaj Allianz life Insurance as a Territory manager in IM channel (Aug 2021- Dec 2021)**
- **Max life Insurance as a Agency development Manager in Agency channel (May 2018- July 2021)**
- **Kotak Mahindra Bank as Associate Manger in sales (2016-2018)**
- **IndusInd Bank as Associate Manger in operation banking (2014 -2016).**
- **ICICI BANK, as Associate IT Engineer in (2008-2014)**

PROFILE:-

- 1 Supervising customer services operations for rendering & achieving quality services, providing first line customer support by answering queries & resolving their issues.
- 2 An effective communicator with excellent problem solving & relationship management skills.
- 3 Monitoring various processes, identifying improvement areas and implementing adequate measures to maximize customer satisfaction level.
- 4 Identifying & implementing strategies for building team effectiveness by promoting a spirit of cooperation between team members.

INVENTORY EVALUATION

Handling the opening and day closing inventory.

APPRECIATIONS FOR:

Awarded for excellent customer service and best grooming standards.
ADM of the year in Max life insurance in 2018.

4 International contest Qualify (Istanbul, Pattaya, Dubai, Kuala lumpur)

KEY FACTORS

- 1 Operations Handling
- 2 Cash Handling
- 3 Tele booking
- 4 Front-end customer Handling & Door to Door Marketing
- 5 Taking Follow ups
- 6 Team handling
- 7 Recruit, develop and retain.

COMPUTER EDUCATION :

- 1 year diploma in **Hardware & Networking** from **INNOVATIVE CAREER SOLUTIONS**

LANGUAGES KNOWN:

English, Hindi, Punjabi

STRENGTHS:

Positive attitude, Hardworking, Responsible, Easy to adjust in every Environment.

PERSONAL DETAILS:

Father's Name	:	SH.NARESH KUMAR
Date of Birth	:	31 st March.1984
Nationality	:	Indian
Sex	:	Male
Marital Status	:	Married

Declaration

I hereby confirm that the above-mentioned information is true by all respects and if given a chance I assure to serve your organization to the best of my abilities.

Panchkula

(ANIL KUMAR)