



12 February 2019

Mr. Shri Chandra
Deputy General Manager
Railtel Corporation of India Ltd.
Plot No-143, Sector -44
Gurugram, Haryana 122003
India

Re: Tier III Certification of Constructed Facility for Railtel Corporation of India Ltd. – Railtel Gurugram Data Centre

Dear Mr. Shri Chandra,

Uptime Institute Professional Services is pleased to announce the Railtel Corporation of India Ltd. – Railtel Gurugram Data Centre in Gurugram, Haryana, India, as fulfilling Tier III Concurrently Maintainable criteria. The Tier Certification is based on the design and on-site verification of the constructed facility completed 29 November-2 December 2016, 8-10 January 2019, and documentation subsequently received through 29 January 2019.

This Certification recognizes the Railtel Corporation of India Ltd. – Railtel Gurugram Data Centre as supporting any planned work on the site infrastructure without disrupting computer room power and cooling capacity. This Tier III Certification is based on a total IT load of 547 kilowatts (kW). This includes 515 kW in the data hall, 18 kW in the network room, 8 kW in the telco room, and 6 kW in the staging room.

Tier III Concurrently Maintainable criteria are founded on the capability to complete planned facility maintenance or modifications on a scheduled basis; equipment failures or distribution path faults may lead to unplanned outages. Certain operations-related errors (such as procedural errors during reconfiguration of redundant systems, components, or site infrastructure equipment) may still impact the critical load.

This Tier Certification is valid until the facility is modified, including any changes to the capacity components or distribution paths depicted in the design identified above, and submitted for review. This Certification is subject to the limitations set forth in Schedule I hereto and incorporated herein.

This Tier III Certification of Constructed Facility represents the culmination of Railtel Corporation of India Ltd.'s investment and commitment to site uptime availability.

Congratulations on this significant achievement.

Sincerely,

A handwritten signature in dark ink, appearing to read "Christopher Brown".

Christopher Brown
Chief Technical Officer