### Mehul Kaushal

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# **Career Objective**

Enthusiastic and customer-focused professional with strengths in customer service, leadership, and technology. Passionate about problem-solving, improving user experiences, and driving business success through technical and managerial skills.

#### **Education**

# **Bachelor of Information Technology**

La Trobe University, Bundoora, Melbourne Feb 2023 – Present

#### **Certifications**

- Career Ready Advantage Program (Silver Level) La Trobe University, July 2024
- AWS Certified (4 Certifications) Udemy, March 2025
- C++ Programming Certification Coding Ninjas, April–June 2023
- Industry Challenges & Hackathons
  - o La Trobe x Coles Group Industry Challenge
  - o Medibank Hackathon
  - Workplace Experience Challenge Hackathon
     Contributed to solving real-world business problems through innovation and teamwork

### **Professional Experience**

Assistant Manager – Fresh Department | May 2023 – Present

- Managed daily operations, optimized inventory, and reduced waste
- Led team to enhance efficiency and customer service outcomes
- Ensured stock quality and departmental compliance

### **Junior Engineer Company**

Python, Minecraft & Robotics Tutor | Nov 2023 - Sept 2024

- Taught Python, Minecraft modding, and robotics to young learners
- Designed engaging, hands-on coding exercises
- Fostered STEM learning and creativity

# **Initium Technology Ltd.** (Remote – Melbourne)

Software Engineer Intern | Aug 2023 – Nov 2023

- Supported frontend and backend development for internal projects
- Improved site performance and user experience
- Gained experience with agile workflows and full-stack tools

# **Key Skills**

- **Programming:** C++, Python, R
- Web: HTML, CSS, JavaScript, React
- Tools & Tech: GitHub, Godot, Java, Power BI
- Soft Skills: Leadership, Communication, Problem Solving, Teamwork

### **Projects**

• Digital Industry Project (Dec 2023)

Collaborated on a two-week innovation sprint, developing real-world digital strategies

Hackathons & Challenges

Delivered business solutions under pressure using agile teamwork and tech skills

#### Volunteer Work

#### Sant Nirankari Mission (Universal Brotherhood), Rowville

Volunteer – Feb 2023 – Present

- Assist in planning and organizing community engagement programs and events
- Contribute to promoting social harmony and volunteer-driven initiatives