

# **DESIRE2LEARN OPEN COURSES - LEARNER TERMS OF USE AGREEMENT**

PLEASE READ THIS TERMS OF USE AGREEMENT ("TERMS OF USE") CAREFULLY BEFORE REGISTERING ON AND/OR ACCESSING THE DESIRE2LEARN OPEN COURSES MASSIVE OPEN ONLINE COURSE ("MOOC") AND OTHER AREAS OR MATERIALS ON THIS SITE.

BY REGISTERING, ENROLLING, LOGGING IN AND/OR USING THE DESIREZLEARN OPEN COURSES MOOC PROVIDED ON THIS SITE, (THE "SITE"), WHICH INCLUDES ANY SERVICES, IMAGES, TEXT, CODE, LAYOUTS, DISPLAYS OR OTHER CONTENT IN ANY FORM INCLUDING AUDIO OR VIDEO, OR OTHER DATA INCLUDING THIRD PARTY MATERIALS, ALL AS MAY BE MODIFIED FROM TIME TO TIME (COLLECTIVELY, "MATERIALS") AT THE SITE,

- (I) YOU AGREE TO BE BOUND BY THESE TERMS OF USE; AND
- (II) YOU AGREE TO USE THE SERVICE ONLY IN A MANNER THAT IS CONSISTENT WITH [INSERT ORGANIZATION NAME] (COURSE PROVIDER) ACCEPTABLE USE POLICY (INSERT URL TO ORGANIZATION TERMS OF USE) AND THESE TERMS OF USE.

IF YOU DO NOT WISH TO BE BOUND BY THESE TERMS OF USE, YOU MUST EXIT THE SITE NOW. IF YOU HAVE ANY ISSUES OF ANY KIND WITH THIS SITE, YOUR SOLE REMEDY IS TO STOP USING THE SITE.

#### 1. Parties; Terms of Use; Sponsor.

The Course Provider and Desire2Learn Incorporated and its affiliates (collectively, "us" or "we") are providing the Site to you, subject to your compliance with all the terms, conditions, and notices contained or referenced herein, as well as with any other agreement between us and you. In addition, when using Materials on this Site, you shall be subject to any additional rules applicable to such Materials that may contain terms and conditions in addition to those in these Terms of Use. All such rules are hereby incorporated by reference into these Terms of Use.

By registering or participating in services or functions on the Site, you affirm that you (i) are at least the age of majority in your jurisdiction of residence; or (ii) are over the age of 13 and have your parent's or legal guardian's consent to agree to these Terms of Use. If you are under the age of 13, you may not use the Site. You also agree that you will register for this MOOC only once.

We expressly reserve the right to change these Terms of Use from time to time without notice to you, and it is your responsibility to review this Site and these Terms of Use periodically to familiarize yourself with any modifications. Your continued use of this Site after any modifications will constitute agreement with the Terms of Use as modified.

References to our "Partners" in these Terms of Use include our owners, affiliates, officers, directors, suppliers, licensors, partners, sponsors, and advertisers, and include all parties involved in creating, producing, and/or delivering this Site and/or its Materials.

[++THE FOLLOWING SECTION SHALL ONLY APPLY and shall only be included IF THE MOOC HAS BEEN IDENTIFIED IN THE ORDER FORM AS BEING SPONSORED FOR SPECIFIC RESEARCH PURPOSES WHERE THERE IS A NAMED THIRD PARTY INTERESTED IN THE RESEARCH OUTSIDE OF D2L OR THE CLIENT. RESEARCH IS NOT INCLUDED AS PART OF THE FREE OFFERING:++]

This MOOC is sponsored by [insert research sponsor name here]. The goal of that project is to help talented, committed faculty members improve their practice and reach more learners while enabling a broader range of learners to potentially benefit from MOOCs. These grants aim to:

- Expand MOOC content to include more introductory courses, and to make such content available and accessible to a broader range of learners.

  Presently, MOOC content is aimed at upper division content and, for the most part, learners with more advanced academic proficiency. The only way to understand the potential impact and benefit of MOOCs for low-income young adults is to make sure they can access and utilize the courses;
- Better understand different "use cases" for MOOCs, including how they might be integrated into classroom practice in order to support completion and lower costs; and
- Conduct research to understand the learner-level impact of such courses and to understand how these types of tools are most effectively implemented.

In order to achieve these goals, we and our Partners may collect certain information about your interaction with the Site. As part of the Site, we may also automatically upload information about your computer or mobile device, your use of the Site, and Site performance. ]

[++ END OF SECTION ONLY APPLICABLE IF RUNNING RESEARCH ++]

# 2. Materials and Access to Site.

This Site contains Materials including online education services, course content, and related services. We have the sole right to modify or discontinue the Site and its Materials at any time with or without notice to you. We are not liable to you or any third party if we exercise this right. You are solely responsible for obtaining, at your own expense, all equipment necessary to access and use the Site, and for paying all internet access, course registration and other fees.

## 3. User Data and Privacy

To access the Materials on this Site, you are required to create and use your unique account and password as prompted when completing our online registration form, which requests certain information and data ("Data"), and maintaining and updating your Data as required. You agree that all information you provide as Data (i) is your own personal information; and (ii) is true and accurate, and that you will maintain and update this Data as needed in order to keep it current, complete, and accurate at all times.

Toll Free: 1 888.772.0325 (U.S. & Canada)

Telephone: +1 519.772.0325 Fax: +1 519.772.0324



The information we obtain through your use of this Site, including your Data, is subject to our Privacy Policy (https://opencourses.desire2learn.com/privacy/opencoursesprivacy\_english.asp) which is incorporated by reference into these Terms of Use. By using the Site, you also grant us the right to disclose your Data to third parties. We, our Partners and certain third parties may use the Data (i) in aggregate form for certain business purposes; e.g. to create other materials and services by performing statistical analyses of the collective characteristics and behavior of all users, and/or by measuring demographics and interests regarding specific areas of the Site; and (ii) to contact you if you have opted into receiving different forms of email communications.

#### 4. Conduct

Your use of the Site is subject to all applicable laws and regulations. By using the Site to communicate and/or by posting information on the Site or by using any communications service, chat room, message board, newsgroup, software library, or other interactive service that may be available to you on or through this Site, you agree that you will not upload, download, use, share, post, or otherwise disclose, distribute or facilitate distribution of anything in any form that:

- contemplates illegal activities or encourages others to commit such activities;
- libels, defames, victimizes, harasses or threatens others;
- infringes another party's copyrights, moral rights, patents, trademarks or trade secrets;
- contains obscene (e.g., pornographic) language or images;
- constitutes or contains advertising, spam, promotional materials, any form of commercial solicitation or chain letters;
- contains software viruses or any other computer code, files, or programs that are designed or intended to disrupt, disable, damage, or limit the
  functioning of any software, hardware, or telecommunications equipment or to damage or obtain unauthorized access to any data or other information of
  any third party or otherwise harms other users of the Site; or
- is otherwise unlawful or that violates any applicable local, state, national or international law.

We do not assume any liability of any kind for content uploaded or submitted by you or by third party users of the Site ("User Materials"). In general, we do not screen, monitor, approve of or edit User Materials. However, we and our Partners have the unilateral right to remove any User Materials that, in our or our Partners' judgment, does not comply with these Terms of Use and any other rules of user conduct for this Site, or is otherwise harmful, objectionable, or inaccurate, though we are not responsible for any failure or delay in removing such User Materials. You hereby waive any claim against us arising out of such removal of User Materials.

If you upload or make available User Materials, you represent and warrant that (i) you have the necessary rights to provide the User Materials and permit us and our Partners to use such User Materials; and (ii) the User Materials will not infringe or misappropriate infringes another party's copyrights, moral rights, patents, trademarks or trade secrets. You are and shall remain responsible to pay any fees arising from the User Materials you upload or make available.

You agree not to (i) misrepresent your identity or impersonate any person; (ii) copy, sell, resell or exploit any part of the Site or its Content other than as expressly allowed under these Terms of Use; (iii) use our or our Partners' names, logos or other intellectual property in connection with unsolicited communications; or (iv) use any automated or electronic means (such as robots, spiders, scripts or web-scrapers) to access the Site; or (v) use any means (such as framing or pop-ups) to affect how the Site is displayed; or (vi) interfere in any way with anyone else's use and enjoyment of the Site. Also, you must not breach security of another account or attempt to gain unauthorized access to another network or server, or to an area of the Site that may be unavailable to you.

Users who violate this Section of these Terms of Use may incur criminal or civil liability. You agree that we may at any time, and at our sole discretion, terminate your membership, account, or other affiliation with our Site without prior notice to you if we have reason to believe that you have violated or may attempt to violate these Terms of Use. In addition, you acknowledge that we will cooperate fully with investigations of systems or network security violations, including law enforcement authorities in investigating suspected criminal violations.

## 5. Third Party Sites and Information

This Site may contain (i) links to other sites on the Internet; or (ii) content, data, documents, software, materials and/or services provided by other parties (collectively, "Third Party Materials") that may offend some people. These Third Party Materials are not under our control and we are not responsible for the Third Party Materials in any way, nor are we claiming or implying any endorsement of, or association with, the Third Party Materials or their creators.

## 6. Intellectual Property Information

All Materials presented to you on this Site are protected by copyrights, trademarks, service marks, patents or other proprietary rights and laws, and are the sole property of us, our Partners, and third parties, as applicable. You are only permitted to use the Materials as expressly authorized by us or the specific Materials provider. You may not copy, reproduce, modify, republish, upload, post, transmit, or distribute any documents or information from this Site in any form or by any means without prior written agreement from us or the specific content provider.

All trademarks or service marks are property of their respective owners. Nothing in these Terms of Use grants you any right to use any trademark, service mark, logo, and/or the name of the Course Provider or its Partners.

# 7. Use of Materials; Notification of Infringement

Subject to our Privacy Policy (https://opencourses.desire2learn.com/privacy/opencoursesprivacy\_english.asp), any communication or material that you transmit to this Site or to us, whether by electronic mail, post, or other means, for any reason, will be treated as non-confidential and non-proprietary. This includes your suggestions, ideas and input about the Site. While you retain the rights in such communications or material, you grant us and our Partners a non-exclusive, paid-up, perpetual, and worldwide right to copy, distribute, display, perform, publish, translate, adapt, modify, and otherwise use such material for any purpose regardless of the form or medium (now known or not currently known) in which it is used.

Last updated: 2014-04-24



Please do not submit confidential or proprietary information to us unless we have mutually agreed in writing otherwise.

If you or any user of this Site believes its copyright, trademark or other intellectual property rights have been infringed by a posting on this Site, you should send notification to our Legal Department (as identified below) immediately. To be effective, the notification must be prepared as follows:

- Identify in detail the work that you believe has been infringed upon or other information sufficient to specify the work being infringed).
- Identify the Material that you claim is infringing the work listed in item 1 above.
- Provide information reasonably sufficient to permit us to contact you (email address is preferred).
- Provide information, if possible, sufficient to permit us to notify the owner/administrator of the allegedly infringing webpage or other content (email address and phone number in addition to other details).
- Include the following statement: "I have a good faith belief that use of the Materials described above is not authorized by the owner."
- Include the following statement: "I swear, under penalty of perjury, that the information in the notification is accurate and that I am the owner, or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed."
- Sign the paper.
- Send the written communication to the following address:

Contact: Desire2Learn Legal Department	Contact:((	Course Provider)
Address: 151 Charles Street W., Suite 400, Kitchener, ON N2G 1H6	Address:	
Phone: 519-772-0325	Phone:	
Email: Legal@Desire2Learn.com	Email:	

You agree that upon receipt of a notice of a claim of infringement, we may immediately remove the identified Materials from our Site without liability to you or any other party and that the claims of the complaining party and the party that originally posted the Materials will be referred to the United States Copyright Office for adjudication as provided in the Digital Millennium Copyright Act.

#### 8. Disclaimer of Warranties

THIS SITE AND ALL MATERIALS ON IT ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. WITHOUT LIMITING THE FOREGOING, WE MAKE NO WARRANTY THAT (I) THE SITE WILL MEET YOUR REQUIREMENTS, (II) THE SITE OR ACCESS TO IT WILL BE UNINTERRUPTED, TIMELY, ACCURATE, SECURE, OR ERROR-FREE, (III) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SITE WILL BE EFFECTIVE, ERROR-FREE, ACCURATE OR RELIABLE, OR (IV) THE QUALITY OF THE SITE WILL MEET YOUR EXPECTATIONS OR BE FREE FROM MISTAKES OR DEFECTS.

WE MAY MAKE CHANGES TO THE THIS SITE AT ANY TIME WITHOUT NOTICE. THE SITE MAY BE OUT OF DATE, AND WE MAKE NO COMMITMENT TO UPDATE THE SITE. THE USE OF THE SITE OR MATERIALS IS DONE AT YOUR OWN DISCRETION AND RISK AND WITH YOUR AGREEMENT THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM SUCH ACTIVITIES.

THROUGH YOUR USE OF THE SITE AND THE MATERIALS, YOU MAY HAVE THE OPPORTUNITIES TO ENGAGE IN COMMERCIAL TRANSACTIONS WITH OTHER PARTIES. YOU ACKNOWLEDGE THAT ALL TRANSACTIONS RELATING TO ANY MERCHANDISE OR SERVICES OFFERED BY ANY PARTY, INCLUDING, BUT NOT LIMITED TO THE PURCHASE AND PAYMENT TERMS, WARRANTIES, GUARANTEES, MAINTENANCE AND DELIVERY TERMS RELATING TO SUCH TRANSACTIONS, ARE AGREED TO SOLELY BETWEEN THE OTHER PARTY AND YOU. WE MAKE NO WARRANTY REGARDING ANY TRANSACTIONS EXECUTED THROUGH, OR IN CONNECTION WITH THIS SITE, AND YOU UNDERSTAND AND AGREE THAT SUCH TRANSACTIONS ARE CONDUCTED ENTIRELY AT YOUR OWN RISK. ANY WARRANTY THAT IS PROVIDED IN CONNECTION WITH ANY PRODUCTS, SERVICES, MATERIALS, OR INFORMATION AVAILABLE ON OR THROUGH THIS SITE FROM A THIRD PARTY IS PROVIDED SOLELY BY SUCH THIRD PARTY. AND NOT BY US.

MATERIALS AVAILABLE ON THIS SITE MAY CONTAIN OPINIONS AND JUDGMENTS. WE DO NOT ENDORSE, NOR ARE WE RESPONSIBLE FOR THE ACCURACY OR RELIABILITY OF, ANY OPINION, ADVICE, OR STATEMENT MADE BY ANYONE OTHER THAN AN AUTHORIZED COURSE PROVIDER SPOKESPERSON SPEAKING IN HIS OR HER OFFICIAL CAPACITY.

SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES, SO SOME OF THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

# 9. Limitation of Liability

UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE TO YOU OR ANY THIRD PARTY WITH RESPECT TO ANY SUBJECT MATTER OF THESE TERMS OF USE (INCLUDING ANY BREACH OF SECURITY OR DATA LOSS) UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOST PROFITS, LOSS OR INACCURACY OF DATA OR DOCUMENTS OR COST OF PROCUREMENT OF SUBSTITUTE GOODS, SERVICES OR TECHNOLOGY, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE OR OTHERWISE. IN NO EVENT SHALL OUR LIABILITY TO YOU OR TO ANY THIRD PARTY EXCEED THE GREATER OF (I) TWENTY DOLLARS (US\$20.); OR (II) THE AMOUNT YOU PAID TO US FOR YOUR USE OF THE SITE DURING THE SIX MONTHS IMMEDIATELY PRECEDING THE CLAIM. YOU AGREE THAT THE FOREGOING LIMITATION IS A NECESSARY REQUIREMENT FOR US TO BE ABLE TO MAKE THE SITE AVAILABLE TO YOU.

IN ADDITION, WE ARE NOT LIABLE IN ANY WAY FOR THIRD PARTY MATERIALS OFFERED THROUGH THIS SITE OR FOR ASSISTANCE IN CONDUCTING COMMERCIAL TRANSACTIONS THROUGH THIS SITE, INCLUDING THE PROCESSING OF ORDERS.

SOME JURISDICTIONS PROHIBIT THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.





#### 10. Indemnification

You shall defend, indemnify, and hold us and our Partners harmless from all liabilities, claims, and expenses, including attorneys' fees, which arise from your acts, omissions, use or misuse of the Site. We reserve the right, at our own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will cooperate with us in asserting any available defenses.

#### 11. Password; Security

You alone are responsible for maintaining the confidentiality of your password and account and for any and acts or omissions that occur through the use of your password and account. Therefore, you must take steps to ensure that others do not gain access to your password and account. Our personnel will never ask you for your password. You may not transfer or share your account with anyone, and we reserve the right to immediately terminate your account if you transfer or share your account.

We take reasonable measures to protect the security, confidentiality and integrity of the Data you upload. We have security measures in place to protect the loss, misuse, and alteration of the Data under our control. Unfortunately, there is no such thing as perfect security. Although we strive to protect all Data including personal information, we cannot ensure or guarantee the security of any Data transmitted to us through or in connection with the Site.

#### 12. Participation in Promotions

From time to time, this Site and/or other links available at this Site may include advertisements offered by third parties. You may enter into correspondence with or participate in promotions of the advertisers showing their products on this Site. Any such correspondence or promotions, including the delivery of and the payment for goods and services, and any other terms, conditions, warranties or representations associated with such correspondence or promotions, are solely between you and the advertiser. We assume no liability, obligation or responsibility for any part of any such correspondence or promotion.

### 13. E-mail, Messaging, Blogging, and Chat

We may make email, messaging, blogging, or chat functionalities (collectively, "Communications") available to users of the Site, either directly or through a third-party provider. We will not inspect or disclose the contents of private Communications except with the consent of the sender or the recipient, or in situations provided under the Electronic Communications Privacy Act or other relevant laws, or as other required by law or by court or governmental order. Further information is available in our Privacy Policy (https://opencourses.desire2learn.com/privacy/opencoursesprivacy\_english.asp).

We may employ automated monitoring devices or techniques to protect our systems and users from mass unsolicited communications (also known as "spam") and/or other types of communications that we deem inconsistent with our business purposes. However, such devices or techniques are not perfect, and we will not be responsible for any legitimate communication that is blocked, or for any unsolicited communication that is not blocked.

## 14. International Use

Although this Site may be accessible worldwide, we do not represent that materials on this Site are appropriate or available for use in your jurisdiction, and accessing them from territories where their contents are illegal may be prohibited. Those who choose to access this Site from other locations do so on their own initiative and are responsible for compliance with local laws. Any offer for any product, service, and/or information made in connection with this Site is void where prohibited.

# 15. Termination; Suspension of Your Account

We may, in our sole discretion, terminate or suspend your access to all or part of the Site with or without notice and for any reason, including breach or potential breach of these Terms of Use.

Upon termination or suspension, regardless of the reasons, your right to use this Site immediately ceases, and you acknowledge and agree that we may immediately deactivate or delete your account and all related information and files in your account and/or bar any further access to such files or this Site. We shall not be liable to you or any third party for any claims or damages arising out of any termination or suspension or any other actions taken by us in connection with such termination or suspension.

# 16. Governing Law

This Site (excluding any linked sites) is controlled by us and by our Partners. It can be accessed globally. As laws in the jurisdiction where the Site is accessed may differ from those where the MOOC is being provided or hosted, by accessing this Site, we both agree that the statutes and laws of the relevant jurisdiction below will apply, without regard to the conflicts of laws principles thereof:

If you are located in:	The law governing this Agreement is:	The courts having exclusive jurisdiction over this Agreement are located in:
Canada, Mexico, Central America and South America (excluding Brazil)	The laws of the province of Ontario and the relevant Canadian federal laws	Toronto, Ontario, Canada
The United States	The laws of the State of Maryland and the relevant United States federal laws	Baltimore, Maryland, U.S.A.
Europe, Africa and the Middle East	The laws of England and Wales	London, England
Australia, New Zealand, Oceania, China, India and the rest of Asia (excluding Singapore)	The laws of the State of New South Wales, Australia	Sydney, New South Wales, Australia
Singapore	The laws of Singapore	Singapore
Brazil	The laws of Brazil	São Paolo, state of São Paolo, Brazil



#### 17. Miscellaneous

You shall not assign your rights and obligations under these Terms of Use to any party, and any purported attempt to do so will be null and void. We may freely assign our rights and obligations under these Terms of Use.

You shall not sell, resell, reproduce, use for any commercial purposes, duplicate or copy any portion of this Site, or use of or access to this Site. In addition to any excuse provided by applicable law, we shall be excused from non-performance or delay in delivery of the Site arising from any event beyond our reasonable control, whether or not foreseeable by either party.

Any failure by us to enforce or exercise any provision of these Terms of Use or related rights shall not constitute a waiver of that right or provision. If any part of these Terms of Use is held invalid or unenforceable, that portion shall be construed in a manner consistent with applicable law to reflect, as nearly as possible, the original intentions of the parties, and the remaining portions shall remain in full force and effect.

#### 18. Notices and Contact Information

All notices to a party shall be in writing and shall be made either via email, mail or courier. Notices to us must be sent to the contact details below. Notices to you may be sent to the address supplied by you as part of your Data. In addition, we may post notices on the Site to inform you of changes to the Site or other matters, and such publications shall constitute notice to you at the time of posting.

Contact: Desire2Learn Legal Department	Contact:,(Course Provider)
Address: 151 Charles Street W., Suite 400, Kitchener, ON N2G 1H6	Address:
Phone: 519-772-0325	Phone:
Email: Legal@Desire2Learn.com	Email:

## 19. Entire Agreement

These Terms of Use (including any rules, policies and other documents incorporated by reference) constitute the entire agreement and understanding between us concerning the subject matter of these Terms of Use. You may not alter, supplement or amend these Terms of Use in any way. Any attempt to alter, supplement or amend this document shall be null and void.