Qi Mei Tan

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https://github.com/mei1

Summary

- Experienced Graphic Designer with good experience in Mobile Applications, Game Designs and Website Design.
- Java Developer with experience in developing Web Services.
- Android Developer with experience in developing native Android Apps.

Education

Bachelor's in Creative Multimedia, Interface Design
2008-2012
Multimedia University, Malaysia

MOOC's (Udacity) & Self-study

- Intro to Java Programming, RESTful APIs, Spring
- Android Basics, Advanced Android App Development
- UX Design, Material Design for Android Developers

Skills

Java, Spring, RESTful services, Database (SQLite, MySQL), ORM (ORMLite), Junit, Cucumber, JSON, Maven, Jenkins, Tomcat, Eclipse, Git (GitHub)

Android, Jasonette (iOS & Android), Android Studio, Xcode

Adobe Creative Suite (Illustrator, Photoshop, Lightroom, Flash, Dreamweaver, After Effect)

Autodesk 3D Max, Auto CAD, Microsoft Office

Experience

Application Developer (Part time - https://github.com/mei1, Feb 2016 – present)

Java Projects (Invoices, Recipes, Employee Management, To-do)

- Develop RESTful web services for saving and retrieving data, using Spring framework.
- Develop application logic for various features like
  - Overdue and Recent invoices, Export to PDF, Send invoice by email, etc.
  - Create new recipe, Search recipes by ingredients and titles, Create shopping list for ingredients, etc.
  - Create and maintain employee details, Work station details, Performance Reviews, etc.
  - Simple to-do app to create new tasks, Categories, Group by categories and retrieve, etc.
- Write Database queries and ORM code using ORMLite for MySQL and SQLite.
- Write unit tests using Junit and functional tests using Cucumber.
- Use Maven for dependancies management and application builds, code is maintained in GitHub.
- Use Tomcat server for running the application.

Android and iOS apps (Invoices and Recipes)
- App Design - Come up with ideas for UX and wireframes for all use cases
- App Development
  - Use Jasonette for app UI development for both iOS and Android
  - Send and retrieve data from server using JSON format
  - Add AdMob for monetizing the apps.
  - Package and submit the app to Play Store

Customer Service Representative at Teledirect (Singapore, Nov 2015 – present)
- Answered calls from customers of Singapore Airlines, provided services to meet customer's expectation
- Being part of the team, often offered helps to junior agents as a senior agents
- Being innovative in solving customer's issues
- Being willing to follow up pending cases proactively to go extra miles in assisting customers
- One of the top agents in the company whom always met monthly KPI

Customer Service Representative at Agoda (Malaysia, Jun 2014– Oct 2015)
- Answered calls and replied email from customers of Agoda
- Being a team player, was able to work with new project to test on new features of the website
- Being able to negotiate with hotels booking for last minutes reservations by customers

R&D Department Officer at Top Thermo (Malaysia, Sept 2012– May 2014)
- Communicate with HQ in Japan upon receiving graphic design of packaging
- Make adjustment / alteration of the design
- Communicate with local suppliers, price negotiation & delivery