

In this lesson, you have learned:

- AI raises ethical concerns because of the risks of bias and lack of transparency.
- AI professionals can mitigate against those risks.
- Mitigation strategies include providing effective training data, performing regular audits to ensure that AI systems are performing as expected, and adapting algorithms to adjust for bias.
- Many jobs will be lost to AI, and that the most vulnerable jobs will be those with rules-based, repeatable tasks, like call center workers and drivers.
- AI will generate new jobs, and new types of work.
- AI is already being used to benefit humankind in many fields, including healthcare, crime prevention, agriculture, and power generation, among others.
- Gaining public trust is key to allowing AI to reach its full potential.
- IBM follows three principles to develop ethical AI – Purpose, Transparency, and Skills.

To learn more about ethical AI, visit:

- BBC Future - [Machine Minds](#)
- IBM Think Blog - [Transparency and Trust in the Cognitive Era](#)
- IBM Think 2019 - [Trust and Ethics in Technology](#)