

Letter of Reference

Ms Mayte Cabrera born on 8 January 1994 was employed in our company from 1 September 2021 to 30 November 2022 in the Q QMS DE department as a Working Student.

WS Audiology was founded in 2019 by the merger of Sivantos and Widex and combines more than 140 years of experience. Using innovative technologies, we help people with hearing loss to hear the sounds that make life wonderful. Today, the company employs more than 11,000 people worldwide, is active in over 125 markets and has annual sales of more than 2.0 billion euros. WS Audiology offers a broad portfolio of hearing aids and services through its brands, which include Signia, Widex, Rexton and Audio Service.

As Working Student in the Quality Management System department Ms Cabrera supported the following tasks:

 Global Document Control and Global CAPA team for archiving records in the respective software

· Administration of the Quality intranet page and keeping it up to date

 Report creation for various quality areas, e.g. for Global Post Market Surveillance for data analysis of customer feedback

Ms Cabrera possesses particularly well-founded specialist knowledge, which she always applied in a beneficial manner. Due to her precise analytical ability, she was always able to understand complex situations immediately and to find good solutions straight away. Ms Cabrera always worked using her own initiative and fully identified with her responsibilities and our company at all times. She displayed a high level of dedication and motivation. Ms Cabrera was extremely willing to learn. She always demonstrated resilience even in highly stressful situations.

She completed her tasks completely independently, extremely carefully and according to a well thought-out plan. She worked calmly, thoughtfully, in a target-oriented manner and extremely precisely at all times. She continuously impressed us both in terms of quality and quantity. Ms Cabrera was very reliable.

Already after a short period of induction, she was able to find good solutions, even for difficult problems, and always achieved impeccable work results. Ms Cabrera always carried out her tasks to our complete satisfaction.

She was respected by everyone for her friendly and well-balanced demeanour. She was always helpful, courteous, and where necessary, she put the interests of others before her own. Her personal conduct towards her line managers, colleagues and clients was always impeccable.

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The collaboration with Ms Cabrera was very pleasant and gratifying. We believe that she is well-suited for her chosen profession, would like to thank her for her consistently good performance, and wish her continued success and all the best in her future career and private life.

Erlangen, 30 November 2022

Sivantos GmbH

Christopher Vater Head of QMS EMEA

Evelyn Steinhoff

Senior HR Business Partner & Manager Labor Relations