

MODEL NUMBER: **SU10000RT3U**

SmartOnline 208/240V 10kVA 9kW Double-Conversion UPS, 6U, Extended Run, Network Card Slot, USB, DB9, Bypass Switch, NEMA



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- 10kVA / 10,000VA / 9000W on-line double-conversion UPS; 0.9 power factor
- 200/208/220/230/240V 50/60Hz output with economy mode option
- Included maintenance bypass switch enables live replacement of UPS with zero downtime
- 6U Rack / Tower compatible; Hot-swappable power and battery modules
- USB, RS232 & EPO ports; Slot for Network Management Card options
- Front panel LEDs with detailed LCD monitoring and control screen

- Expandable runtime with optional external battery packs
- Hardwire input (3 wire); L6-30R & L6-20R outlets

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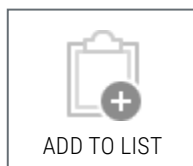
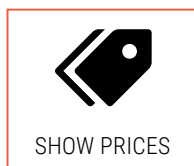
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Overview

Tripp Lite SU10000RT3U 10,000VA / 10kVA / 9000 watt online, double-conversion UPS system offers complete power protection for critical network applications. This system delivers online, double-conversion UPS protection with zero transfer time, suitable for advanced networking applications. Fault-tolerant auto-bypass prevents unexpected service interruptions during UPS overload or internal fault conditions. Included detachable PDU with manual bypass switch enables hot-swappable replacement of entire UPS power module with no interruption to connected equipment. Enhanced availability, fault tolerance and simple hot-swap replacement options make this UPS ideal for advanced networking applications in data centers, computer rooms, network closets and rugged industrial locations.

Features

- Tripp Lite SU10000RT3U 10kVA / 10,000VA / 9000 watt on-line, double-conversion UPS system in 6U total rack/tower configuration(3U UPS power module and 3U external battery pack)
- Detachable PDU with manual bypass switch enables hot-swappable UPS power module replacement with no interruption in output power to connected networking equipment
- Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Hardwire input; 2 L6-30R and 4 L6-20R outlets
- Maximum installed rack depth of only 32.5 in. / 82.6cm
- Full-time active power conditioning provides clean, continuous dual-conversion AC output free of voltage fluctuations, power interruptions and line noise
- Double-conversion operation converts raw input from AC to DC, then resynthesizes output power back to perfect sine wave AC with enhanced protection from harmonic distortion, fast electrical impulses and other hard-to-solve power problems not addressed by other UPS types
- Maintains full-time sine wave output within 2% of selectable 200/208/220/230/240V nominal during brownouts as low 100V and overvoltages as high as 300V
- Supports 50/60Hz operation for worldwide frequency compatibility
- Expandable runtime is supported with optional BP240V10RT3U (<http://www.tripplite.com/External-240V-3U-RackTower-Battery-Pack-Enclosure-DC-Cabling-Select-UPS-Systems-BP240V10RT3U~BP240V10RT3U>); BP240V557C-1PH (<http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-Select-Tripp-Lite-UPS-Systems-BP240V557C-1PH~BP240V557C-1PH>); BP240V787C-1PH (<http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-use-with-Select-Tripp-Lite-UPS-Systems-BP240V787C-1PH~BP240V787C-1PH>); BP240V1037C-1PH (<http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-Select-Tripp-Lite-UPS-Systems-BP240V1037C-1PH~BP240V1037C-1PH>); BP240V1407C-1PH (<http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-Select-Tripp-Lite-UPS-Systems-BP240V1407C-1PH~BP240V1407C-1PH>) external battery packs
- Intelligent battery management system with temperature-compensated charging extends battery life
- Some external battery configurations require the use of Tripp Lite's External Battery Configuration Software(see manual)
- Highly efficient operation in optional economy mode significantly reduces BTU heat output and operating energy costs
- Battery independent restart ensures automatic UPS power-up without user interaction after lengthy power outages, even when batteries are expired and require replacement
- PowerAlert monitoring software offers detailed site power and UPS updates with support for safe auto-shutdown of connected systems as UPS batteries become depleted
- Includes Free PowerAlert monitoring software packages; PowerAlert LOCAL for desktops and small business networks, PowerAlert NSA(Network Shutdown Agent) for larger networks and PowerAlert NMS(Network Management System) for monitoring up to 250 SNMP-enabled UPS, PDU and other networking devices
- Supports detailed monitoring of equipment load levels, self-test data and utility power conditions via built-in RS-232 and USB interfaces
- HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- Slot for network management card options

- Compatible Tripp Lite UPS management card options TLNETCARD (<http://www.tripplite.com/Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~TLNETCARD>), WEBCARDLX (<http://www.tripplite.com/Web-Management-Accessory-Card~WEBCARDLX>), SNMPWEBCARD (<http://www.tripplite.com/SNMP-Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~SNMPWEBCARD>), MODBUSCARD (<http://www.tripplite.com/MODBUS-Management-Accessory-Card-UPS-Remote-Monitoring-Control~MODBUSCARD>) and RELAYIOCARD (<http://www.tripplite.com/Programmable-Relay-I-O-Card~RELAYIOCARD>) support a wide variety of UPS control and monitoring capabilities
- Optional RELAYIOMINI (<http://www.tripplite.com/3-Relay-I-O-Mini-module~RELAYIOMINI>) interface module offers three configurable hard contact closure outputs for custom event notification(requires removal of USB interface module)
- Supports Emergency Power Off(EPO) via built-in interface
- Included rail kit supports 6U 19 inch rackmount installation in 4 post racks
- Optional 2POSTRMKITHD (<http://www.tripplite.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD>) supports installation in 2 post 19 inch racks
- Front panel LEDs and LCD readout with scroll controls and password option supports visual monitoring of all major UPS functions and advanced UPS settings for charge level, nominal voltage selection, frequency conversion and other operational parameters
- LED / LCD display panel rotates for viewing in rackmount or tower configurations
- Network-grade AC surge and noise suppression
- Industrial mode option(factory preset) enables supports high current startup loads by momentarily switching to bypass mode in response to short duration overload conditions
- Frequency conversion mode enables conversion of 60Hz to 50Hz or 50Hz to 60Hz(no de-rating)
- External battery packs are field replaceable and hot swappable

Package Includes

- SU10000RT3UPM (<http://www.tripplite.com/SmartOnline-200-240V-10kVA-9kW-UPS-Spare-Redundant-Power-Module-3U-Rack-Tower~SU10000RT3UPM>) 3U UPS power module
- BP240V10RT3U (<http://www.tripplite.com/External-240V-3U-RackTower-Battery-Pack-Enclosure-DC-Cabling-Select-UPS-Systems-BP240V10RT3U~BP240V10RT3U>) external battery pack
- SUPDMB710 (<http://www.tripplite.com/Detachable-PDU-option-for-compatible-SmartOnline-UPS-Systems-Hardwired-Input-L6-20R-L6-30R~SUPDMB710>) Detachable PDU with manual bypass switch
- Four post compatible rack rail kit(2 sets)
- Tower stands for upright tower configuration
- PowerAlert software, complete data cabling and user manual





(/company/environmental-statement)



Specifications

OUTPUT	
Output Volt Amp Capacity (VA)	10000
Output kVA Capacity (kVA)	10
Output Watt Capacity (Watts)	9000
Output kW Capacity (kW)	9.0
Output Capacity Details	Supports up to 105% load continuously in double conversion mode, 106 to 125% for 1 minute, 126% to 150% for 30 seconds; Loads over 150% trigger immediate bypass mode operation to support loads directly from mains power; Double conversion mode is automatically restored as load levels are reduced to 95% or less
Power Factor	0.9
Crest Factor	3:1

Nominal Output Voltage(s) Supported	200V; 208V; 240V
Nominal Voltage Details	Voltage selection via front panel LCD interface
Frequency Compatibility	50 / 60 Hz; Supports 50 to 60 Hz and 60 to 50 Hz conversion
Frequency Compatibility Details	Output frequency matches input nominal on startup; Frequency conversion mode enables conversion of 60Hz to 50Hz or 50Hz to 60Hz (No de-rating); Output frequency regulation +/- 0.05Hz (free running)
Output Voltage Regulation (Line Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Battery Mode)	+/- 2%
Output Receptacles	(4) L6-20R; (2) L6-30R
Output Circuit Breakers	20A double-pole (x2) protects 2 L6-20R outlets each, 30A double-pole (x2) protects 1 L6-30R outlet each
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave

INPUT

Rated input current (Maximum Load)	56.1A (200V), 54A (208V), 51A (220V), 48.8A (230V), 46.8A (240V)
Nominal Input Voltage(s) Supported	200V AC; 208V AC; 240V AC
UPS Input Connection Type	Hardwire
UPS Input Connection Description	3 wire single phase input (L1, L2, G)
Recommended Electrical Service	60A
Input Phase	Single-Phase

BATTERY

Full Load Runtime (min.)	4.3 min. (9000w)
Half Load Runtime (min.)	12.5 min. (4500w)
Expandable Battery Runtime	Supports extended runtime with optional external battery packs
External Battery Pack Compatibility	BP240V10RT3U (http://www.tripplite.com/External-240V-3U-RackTower-Battery-Pack-Enclosure-DC-Cabling-Select-UPS-Systems-BP240V10RT3U~BP240V10RT3U); BP240V557C-1PH (http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-Select-Tripp-Lite-UPS-Systems-BP240V557C-1PH~BP240V557C-1PH); BP240V787C-1PH (http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-use-with-Select-Tripp-Lite-UPS-Systems-BP240V787C-1PH~BP240V787C-1PH); BP240V1037C-1PH (http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-Select-Tripp-Lite-UPS-Systems-BP240V1037C-1PH~BP240V1037C-1PH); BP240V1407C-1PH (http://www.tripplite.com/External-240V-Tower-Battery-Pack-for-Select-Tripp-Lite-UPS-Systems-BP240V1407C-1PH~BP240V1407C-1PH)
DC System Voltage (VDC)	240
Battery Recharge Rate (Included Batteries)	Less than 6 hours from 10% to 90% (typical, full load discharge)
Battery Replacement Description	Hot-swappable, user replaceable external battery packs
Expandable Runtime	Yes

VOLTAGE REGULATION

Voltage Regulation Description	2% output voltage regulation in standard online, double-conversion mode
Overvoltage Correction	Corrects overvoltages up to 300V
Undervoltage Correction	Corrects undervoltages as low as 100V

USER INTERFACE, ALERTS & CONTROLS

Front Panel LCD Display	Selectable LCD display with scroll and selection buttons enables UPS control and detailed monitoring options; LED/LCD panel rotates for viewing in rack/tower formats; LCD Display supports ENGLISH, FRENCH, GERMAN, ITALIAN, SPANISH and PORTUGUESE (see manual)
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation; 2 additional switches support set and execute scrolling LCD functions; bundled PDU includes bypass switch to enable hot-swap UPS power module replacement
Alarm Cancel Operation	Alarm cancel switch
Audible Alarm	Unique audible alarms for all major UPS, environmental and power conditions (see manual)
LED Indicators	6 LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options

SURGE / NOISE SUPPRESSION

UPS AC Suppression Response Time	Instantaneous
EMI / RFI AC Noise Suppression	Yes

PHYSICAL

Included Mounting Accessory Description	2 sets of adjustable 4 post rack rails included; 2-9U STAND tower kit included
Installation Form Factors Supported with Optional Accessories	2 post rackmount(2POSTRMKITHD (http://www.tripplite.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD))
Optional Mounting Accessory Notes	2 sets of 2POSTRMKITHD (http://www.tripplite.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD) required for 2 post rackmount installation of separate power module and battery pack
Primary Form Factor	Rackmount
UPS Power Module Dimensions (hwd, in.)	5.14 x 17.5 x 25.82

Rack Height (U Spaces)	6
Maximum Device Depth (in.)	32.5
Minimum Required Rack Depth (inches)	37.5
UPS Power Module Weight (lbs.)	43
UPS Dimensions Details	Includes 3U UPS/power module, 3U external battery pack plus SUPDMB710 PDU with bypass; MAXIMUM DEVICE DEPTH specification refers to the whole UPS installed depth with bypass PDU installed
Included Battery Pack Dimensions (hwd / in.)	5.25 x 17.5 x 25
Included Battery Pack Weight (lbs.)	158.7
UPS Shipping Dimensions (hwd / in.)	27 x 42 x 45
Shipping Weight (lbs.)	300
Cooling Method	Fan
UPS Housing Material	Steel
Minimum Required Rack Depth (mm)	952
Primary UPS Height (mm)	131
Primary UPS Width (mm)	444
Primary UPS Depth (mm)	656
Shipping Height (mm)	686
Shipping Width (mm)	1067

Shipping Depth (mm)	1143
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ENVIRONMENTAL

Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	3415
AC Economy Mode BTU / Hr. (Full Load)	1275
AC Mode Efficiency Rating (100% Load)	91%
AC Economy Mode Efficiency Rating (100% Load)	96%
Operating Elevation (ft.)	0-3000m (0 to 10,000 ft.)
Audible Noise	60 dBA at front side 1 meter

COMMUNICATIONS

Communications Interface	USB (HID enabled); DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface
Network Management Cards	SNMPWEBCARD; TLNETCARD; WEBCARDLX; MODBUSCARD; RELAYIOCARD
Network Monitoring Port Description	Additional contact closure support with optional RELAYIOCARD and RELAYIOMINI interface cards. RELAYIOMINI installation requires removal of panel containing USB ports
PowerAlert Software	Included
Communications Cable	USB, DB9 serial and EPO cables included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications

LINE / BATTERY TRANSFER

Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Transfer Time (Economy Mode)	8 ms. typical power failure response in optional economy mode
Low Voltage Transfer to Battery Power (Setpoint)	100V
High Voltage Transfer to Battery Power (Setpoint)	300V

SPECIAL FEATURES

Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
Economy Mode Operation	Optional economy mode enables high efficiency bypass operation with a maximum output voltage variation of +/-10%. Double conversion mode is automatically restored as mains voltage varies beyond +/-10% with less than 1 millisecond transfer time between modes.
High Availability UPS Features	Automatic inverter bypass; Hot swappable batteries; Hot swappable UPS power module; Manual bypass switch
Green Energy-Saving Features	High efficiency economy mode operation; Schedulable daily hours of economy mode operation

CERTIFICATIONS


UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); CE; Meets FCC Part 15 Category A (EMI)
UPS Certification Details	IEC 61000-4-5 1995 B Surge Immunity

WARRANTY

Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 Ultimate Lifetime Insurance (http://www.tripplite.com/support/insurance-policy)

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usb-db9-bypass-switch-nema-outlets-50a-plug~SU8000RT3UN50TF/)

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(/smartonline-208-120v-8kva-7.2kw-double-conversion-ups-6u-rack-tower-extended-run-snmp-option-usb-db9-bypass-switch-nema-outlets-50a-plug~SU8000RT3UN50TF/)

SmartOnline 208 & 120V 8kVA 7.2kW Double-Conversion UPS, 6U Rack/Tower, Extended Run, Network Card Options, USB, 50A plug

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Start-Up Services



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(/208v-ups-start-up-service-regular-hours-350-mi-range-excludes-on-site-warranty-service~W02BW0/)

208V UPS Start-Up Service, Regular Hours, 350 mi. range - excludes on-site warranty service

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(/208v-ups-start-up-service-regular-hours-350-mi-range-incl-1-year-next-business-day-break-fix-on-site-

warranty~W02BW11BD/)

W02-BW1-1BD

(/208v-ups-start-up-service-regular-hours-350-mi-range-incl-1-year-next-business-day-break-fix-on-site-

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208V UPS Start-Up Service, Regular Hours, 350 mi. range - incl. 1-Year, Next Business Day, Break/Fix, On-site Warranty

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(/208v-ups-start-up-service-regular-hours-250-mi-range-incl-1-year-24-7-break-fix-on-site-

warranty~W02BW1247/)

W02-BW1-247

(/208v-ups-start-up-service-regular-hours-250-mi-range-incl-1-year-24-7-break-fix-on-site-warranty~W02BW1247/)

208V UPS Start-Up Service, Regular Hours, 250 mi. range - incl. 1-Year, 24/7, Break/Fix, On-site Warranty

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W02-BW2-1BD

(/208v-ups-start-up-service-regular-hours-350-mi-range-incl-2-year-next-business-day-break-fix-on-site-

warranty~W02BW21BD/)

208V UPS Start-Up Service, Regular Hours, 350 mi. range - incl. 2-Year, Next Business Day, Break/Fix, On-site Warranty

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(/208v-ups-start-up-service-regular-hours-350-mi-range-incl-2-year-24-7-break-fix-on-site-

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(/208v-ups-start-up-service-regular-hours-350-mi-range-incl-2-year-24-7-break-fix-on-site-warranty~W02BW2247/)
208V UPS Start-Up Service, Regular Hours, 350 mi. range - incl. 2-Year, 24/7, Break/Fix, On-site Warranty

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208V UPS Start-Up Service, Regular Hours, 350 mi. range - incl. 3-Year Next Business Day, Break/Fix, On-site Warranty

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(/208v-ups-start-up-service-regular-hours-350-mi-range-incl-3-year-24-7-break-fix-on-site-warranty~W02BW3247/)
208V UPS Start-Up Service, Regular Hours, 350 mi. range - incl. 3-Year, 24/7, Break/Fix, On-site Warranty

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208V UPS Start-Up Service, Evening/Weekend, 350 mi. range - excludes on-site warranty service

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(/208v-ups-start-up-service-weekend-evening-350-mi-range-incl-1-year-next-business-day-break-fix-on-site-warranty~W02EW11BD/)

W02-EW1-1BD

(/208v-ups-start-up-service-weekend-evening-350-mi-range-incl-1-year-next-business-day-break-fix-on-site-warranty~W02EW11BD/)
208V UPS Start-Up Service, Weekend/Evening, 350 mi. range - incl. 1-Year Next Business Day, Break/Fix, On-site Warranty

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(/208v-ups-start-up-service-weekend-evening-250-mi-range-incl-1-year-24-7-break-fix-on-site-

warranty~W02EW1247/)

W02-EW1-247

(/208v-ups-start-up-service-weekend-evening-250-mi-range-incl-1-year-24-7-break-fix-on-site-warranty~W02EW1247/)

208V UPS Start-Up Service, Weekend/Evening, 250 mi. range - incl. 1-Year 24/7, Break/Fix, On-site Warranty

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(/208v-ups-start-up-service-evening-weekend-350-mi-range-incl-3-year-next-business-day-break-fix-on-site-

warranty~W02EW31BD/)

208V UPS Start-Up Service, Evening/Weekend, 350 mi. range - incl. 3-Year Next Business Day, Break/Fix, On-site Warranty

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208V UPS Start-Up Service, Weekend/Evening, 250 mi. range - incl. 3-Year 24/7, Break/Fix, On-site Warranty

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Resources



Documentation

- Owner's Manual for BP Battery 932487 (Multi-language) (<http://www.tripplite.com/shared/techdoc/Owners-Manual/932487.pdf>) 
- Owner's Manual for SmartOnline 8kVA-10kVA UPS 932897 (Multi-language) (<http://www.tripplite.com/shared/techdoc/Owners-Manual/932897.pdf>) 
- SU10000RT3U runtime chart (<http://www.tripplite.com/shared/techdoc/Runtime-Chart/SU10000RT3U-Runtime-Chart-EN.pdf>) 






Product Literature

- UPS Systems 120V Brochure 953426 (English) (<http://www.tripplite.com/shared/literature/Brochure/UPS-Systems-Brochure-9533B9-EN-120V.PDF>) 
- Integrated Solutions Brochure 953479 (English) (<http://www.tripplite.com/shared/literature/Brochure/Tripp-Lite-Integrated-Solutions-Brochure-9533AD-EN-Domestic.pdf>) 
- Common Power Problems and Power Protection Solutions White Paper 120v (English) (<http://www.tripplite.com/shared/literature/White-Paper/Common-Power-Problems-and-Power-Protection-Solutions-White-Paper-EN.pdf>) 
- Common Power Problems and Power Protection Solutions White Paper 230v (English) (<http://www.tripplite.com/shared/literature/White-Paper/Common-Power-Problems-and-Power-Protection-Solutions-White-Paper-230v-EN.pdf>) 

Case Studies




- Whiteriver Unified School District Case Study (English) (<http://www.tripplite.com/shared/other/case-study/Whiteriver-School-District-Casestudy-EN.pdf>) 
- Andover Public Schools Case Study - VoIP Network Protection (English) (<http://www.tripplite.com/shared/other/case-study/Andover-Case-Study.pdf>) 

Useful Web Pages

- UPS Systems Buying Guide (<http://www.tripplite.com/products/ups-buying-guide>) 
- Single-Phase vs. 3-Phase Power (<http://www.tripplite.com/products/single-vs3-phase>) 
- Custom Products from Tripp Lite Are One Call Away (<http://www.tripplite.com/products/custom-products>) 
- Economy Mode Explained (<http://www.tripplite.com/products/economy-mode>) 
- Top 12 Questions to Consider When Choosing UPS Systems for Network/Server Applications (<http://www.tripplite.com/support/articles/articleid/top-12-questions-when-choosing-a-network-ups>) 

- [UPS Sizing \(http://www.tripplite.com/products/ups-sizing\)](http://www.tripplite.com/products/ups-sizing) 

Product Videos


- **SU10000RT3U SmartOnline UPS System**
<https://www.tripplite.com/video/su10000rt3u-smartonline-ups-system/60540>
(http://www.tripplite.com/video/su10000rt3u-smartonline-ups-system/60540) 
- **The Need for Hot-Swappable UPS Systems Demo**
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- **8-10kVA SmartOnline UPS Hot-Swap Demo**
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