

CURRICULUM VITAE



PERSONAL DETAILS

Name : Dr Nur Sufiza Binti Ahmad
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Mobile No : 017-6228371
Date of Birth : 2 April 1975
Age : 45 years
I.C. Number : 750402-07-5586
Nationality : Malaysian
Gender : Female
Race : Malay
Religion : Muslim
Status : Married
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EDUCATION BACKGROUND

Universiti Kebangsaan Malaysia 2020 : Doctor of Philosophy
Ketelusan Harga Ubat dalam Mekanisme Kawalan Harga Ubat di Sektor Kesihatan Swasta di Malaysia

Universiti Kebangsaan Malaysia 2010 : Master of Pharmacy
The Pattern of Use of Anti-diabetic Drugs and Cost Treatment of Type2 Diabetes Mellitus in Primary Health Clinics

University Science of Malaysia 1999 : Bachelor of Pharmacy (Hons)
Second Class

WORKING EXPERIENCES

SERDANG HOSPITAL

**Position: Head of Unit
Pharmacy Specialist Clinic
(August 2020 - current)**

- Management for dispensing of all prescriptions ordered by the prescriber at Specialist Clinics
- Arrangement and conducting outpatient counseling.
- Handling all relevant prescriptions according to e-Plan value-added services (Posting medicine, E-Med, E-Card, E-Mail, SPUB).
- Monitor all stock and storage of medicines in the unit
- Manage all statistical data and reporting data at specialist clinic
- Arrange and handle A / A * list of prescription drugs

- discharged from the hospital to the health clinic.
- Management and monitoring Medication Therapy Adherence Clinic (MTAC) for Diabetes, Warfarin, Respiratory, Methadone, Cardiology and Lipid
- Manage all operation of methadone dispensing services at AADK

**PHARMACEUTICAL
SERVICES DIVISION**

**Position: Principle Assistant
Director (June 2011 –
August 2016)**

- Involving in price negotiation for new drug listing in MOH Drug Formulary
- Involving in price negotiation for MOH drug for government contract
- Coordinate planning, scheduling and monitoring of the project - Medicine Price Monitoring Survey following WHO HAI Methodology for baskets of drugs
- Coordinate planning, scheduling and monitoring of the project - Medicine Costing Analysis in Public Setting
- Responsible in development of medicine price data involving public and private sector
- Development of medicine price information for public
- Involving in development of medicine list for GST – zero rated and issue related
- Involving in Medicine Analytical Team for Malaysia Health System Research with Harvard Team for Health Transformation in Malaysia

SERDANG HOSPITAL

**Position: Senior Pharmacist
Pharmacy Logistic
(September 2004 - June 2007)**

- Monitors pharmaceutical purchases, facilities and maximizes the purchase of the most cost effective products and initiates costs savings proposals when feasible.
- Coordinates pharmaceutical, therapeutic conversions to contract items in order to take optimal advantage of cost saving opportunities.
- Manage inventory levels to minimize drug shortages and maximize inventory turnover.
- Develop inventory control policies and procedures, educate staff.
- Responsible for forecasting supply needs and requirements. Establishes inventory levels based on fluctuating usage, workload, emergency requests, and special handling and/or storage requirements.
- Coordinates with fiscal and pharmacy leadership on preparation of pharmacy annual budget.
- Responsible for fund control point transactions and usage record maintenance.
- Reconciles billing and payment of leased equipment within pharmacy; incorporates expenditures into budget projections.
- Serves as a drug information resource providing up-to-date drug information to prescriber, other health care professionals, patients and care givers.
- Implements Pharmacy and Therapeutic Committee policies

including therapeutic interchanges, and automatic substitutions to include appropriate patient and provider educations.

PHARMACEUTICAL SERVICES DIVISION

**Position: Assistant Director
(September 1999- August 2004)**

- Coordinate the collection of statistical data for the provision of financial and non-drug remedies required by Procurement and Privatisation Ministry of Health, the Finance Ministry of Health and other agencies.
- Manage the distribution and storage of drugs for influenza preparedness and other emergency situations, including monitoring the status of stock levels, expiration dates and any other issues related to all stores stockpile coordinator has been appointed.
- Manage the monitoring report slow moving items / almost free of public setting.
- Investigate and provide feedback for all complaints / issues received from customers about the lack / shortage of medicines.
- Designing and lists of drugs for renewal tender before the contract expires
- Secretariat to the Committee on Drug Specification for tender.
- Secretariat to the Technical Evaluation Committee Medicines tendered
- Coordinate data entry into the system tender for the tender process at all stages of BPF.
- Representative (standby) to assist the secretariat briefing paper presents the tender offer in the Board meeting conducted by the MOH Procurement Procurement & Privatisation.
- Monitor the procurement of medicines in quantity supply contract and supplier performance.
- Coordinate all relevant feedback to tender Procurement and Privatisation Division.
- Update the list of contract pharmaceutical drugs via the intranet.
- Creating a compilation of product quality complaints to analyze the nature of complaints for non-concession

PUBLICATIONS

1. **Ahmad, N. S.,** Hatah, E. & Makmor-Bakry, M. 2020. Multi stakeholders of health and industries perspectives on medicine price transparency initiative in private health care settings in Malaysia. *Saudi Pharmaceutical Journal*. 28 (7): 850-858
2. **Ahmad, N. S.,** Hatah, E. & Makmor-Bakry, M. 2019. Association between medicine Price declaration by pharmaceutical industries and retail prices in Malaysia's private healthcare sector. *Journal of Pharmaceutical Policy and Practice* 12(15): 1–8.
3. **Ahmad, N. S.,** Hatah, E. & Makmor-Bakry, M. 2019. Drug price transparency initiative: Scoping review. *Research in Social and Administrative Pharmacy*. <https://doi.org/10.1016/j.sapharm.2020.01.002>

4. **Ahmad, N. S.** & Islahudin, F. 2018. Affordability of essential medicine prices in Malaysia ' s private health sector. *Patient Preference and Adherence* 12: 1231–1237
5. **Ahmad, N. S.**, Islahudin, F. & Thomas, P.T. 2013. Factors associated with good glycemic control among patients with type 2 diabetes mellitus. *Journal of Diabetes Investigation* doi:10.1111/jdi.12175, 2013
6. **Ahmad, N. S.**, Islahudin, F. & Thomas, P.T. 2013. Medication adherence in patients with type 2 diabetes mellitus treated at primary health clinics in Malaysia. *Patient Preference and Adherence* 7: 525-530.
7. Ramli, A., **Ahmad, N. S.**, & Thomas, P.T. 2012. Medication adherence among hypertensive patients of primary health clinics in Malaysia. *Patient Preference and Adherence* 6: 613-622.

HONORS & AWARDS

Ministry of Health Malaysia: Service Excellence Award	2014
Ministry of Health Malaysia: Service Excellence Award	2003

EXTRACURRICULAR AND VOLUNTEER EXPERIENCE

1. Accreditor Articles for My Health Portal, Ministry of Health Malaysia 2014-2015
2. Malaysia Medical Relief (MERCY Malaysia) Volunteer 2003-2008
3. University Science Malaysia, Pharmaceutical Student Association USM 1997 – Secretary General

TRAINING

1. Attachment on Pharmaceutical Benefit Scheme Australia
Pharmaceutical Benefit Advisory Committee (PBAC)
Ministry of Health Australia -2015
2. Attachment on Mechanism of Medicine Price Setting
Ministry of Health New Zealand, PHARMAC and Univesristy of Otago, New Zealand – 2013
3. Hands-On IMS Analysis Manager
IMS Malaysia, Damansara Uptown - 2015

REFERENCES

Dr Ernieda Md Hatah
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 Faculty of Pharmacy
 Universiti Kebangsaan Malaysia
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