

DR NORHIDAYAH BINTI MAT DIAH

MEDICAL OFFICER UD52

INSTITUTE FOR HEALTH MANAGEMENT, MINISTRY OF HEALTH

TEL/FAX: 03-22962824/0322962832

EMAIL: drnhidayah.diah.moh@1govuc.gov.my / hidayahmatdiah@yahoo.com

EDUCATION BACKGROUND:

Sekolah Keb. Kg. Gelam (1989-1994); Sekolah Men. Seri Tanjong (1995-1999); Kolej Matrikulasi Melaka (1999-2000); Universiti Sains Malaysia (2001-2006)

WORKING CRONOLOGY:

1. House Officer at Hospital Melaka; Jan/2007- Jan/2009
2. Medical Officer at Surgical Department; Jan/2009-Jun/2009
3. Medical Officer at Radiology Department; Jun/2009-Nov/2010
4. Medical Officer at Klinik Kesihatan Klang; Nov/2010-Aug/2012
5. Medical Officer at Klinik Kesihatan Meru; Aug/2012-May/2013
6. Medical Officer at Pasukan Kesihatan Sekolah, Bukit Kuda; Sept-Oct/2013
7. Medical Officer at NCD unit, Jabatan Kesihatan Negeri Selangor; Nov/2013-Feb/2014
8. Medical Officer at Institute for Health Management (IHM); since Feb/2014

WORKING EXPERINCES:

1. *Pegawai Perubatan Yang Menjaga (PPYM)*, Klinik Kesihatan Anika (2012)
2. *Timbalan Pengerusi Panel Penasihat*, Klinik Kesihatan Anika (Klang) (2012)
3. DSA Broncho Asthma, Pejabat Kesihatan Daerah (PKD) Klang (2012)
4. Measles Outbreak, PKD Klang (2012)
5. Tuberculosis Management Team, PKD Klang (2012)
6. Obesity Programmed, PKD Klang (2012-2013)
7. Medical Officer in Pasukan Kesihatan Sekolah, PKD Klang (2013)
8. Speaker Bahaya Merokok, to Primary and Secondary school students, PKD Klang (2013)
9. Cancer Registry in charge, Jabatan Kesihatan Negeri Selangor (November 2013 – January 2014)
10. Attended Design Thinking Innovation Ambassador (DTIA), 26 February – 2 March 2018.

TRAINING:

TALENT GROOMING PROGRAMME (TGP) SECRETARIAT.

Institute for Health Management (IHM)

Main secretariat: TGP Professional Development (Training) Secretariat since Feb 2014.

The responsibilities:

- 1) Recognize and coordinate the generic compulsory courses and research enhancement courses.
- 2) Identify the trainers and suitable module 10-12 TGP courses per year.
- 3) Monitoring training requirement for each TGP participants and the attendances.

TGP Compulsory Courses (2015-2018):

- 1 Creative Leadership - Uncovering The Leader in You
- 2 Empowering Your Team and Transforming Your Organization
- 3 Lead and Inspire: Unlocking & Empowering The Leader in You
- 4 Assertiveness Skills: Communicating with Authority and Impact
- 5 The Art of Influencing and Negotiating
- 6 Financial and Integrity Base Leadership
- 7 Empowering Your Team and Transforming Your Organization
- 8 Lead and Inspire: Unlocking & Empowering The Leader in You
- 9 Assertiveness Skills: Communicating with Authority and Impact
- 10 The Art of Influencing and Negotiating
- 11 Financial and Integrity Base Leadership
- 12 Thinking Outside The Box

IHM TRAINING PLANNING AND COORDINATOR:

- 1) Calendar planning and monitoring.
- 2) Training secretariat coordinator.
- 2) Coordinator and contact person for all collaboration courses
(*Program Kesihatan awam and Program Perubatan*)
- 2) Training budget monitoring and planning (*Latihan Dalam Perkhidmatan* (LDP)) for the whole IHM.

NATIONAL INSTITUTE OF HEALTH (NIH) TRAINING COORDINATOR.

- 1) Planning and coordinate training for all institutes under NIH.
- 2) Budget monitoring and planning (*Latihan Dalam Perkhidmatan* (LDP))

RESEARCH:

As a Medical research officer in Institute for Health Management

1. Research Projects:

- a) Sharing of the Best Practices; How far we Have Achieved (2014-2016)
- b) HO Extension and analysis of Secondary Data (2015-2016)
- c) Exploring the Best Model Training Structure in Ministry of Health (2015-2016)
- d) Evaluation of Full Paying Patient Services: Patients Satisfaction (2017)

2. Scoping/Systematic Review:

- a) A scoping review: Method and elements in implementation of future healthcare leaders' training (FHLT) in Ministry of Health (MOH), Malaysia.
- b) Systematic Review Protocol: The Effectiveness of Vaccination and Good Hygiene Practice among Food Handlers in Prevention of Typhoid Fever.

3. Full Paying Patients Improvement Using Action Research (Fasilitator)

4. JPP-NIH Reviewer

SCIENTIFIC PRESENTATIONS:

Year	Conference	Title
2015	11 th MOH-AMM Scientific Meeting Incorporating The 18 th Annual National Ethics Seminar	Poster: a) Transit Centre For Flood Disaster Dec 2014- 2015; Psychological Impact On Volunteers b) Sharing Of The Best Practices In Ministry Of Health
2016	National Public Health Conference, 2-4 th August 2016:	Poster: "We Decided To Continue Working Here!": Socio-demographic Characteristics Of Doctors Who Were Serving In Sabah And Sarawak 2014
	NIH Research Week 2016 Incorporating the 19 th NIH Scientific Seminar, 19-23 November 2016	Poster: Developing The Talent Grooming Programme For Technical Healthcare Professionals (TGP) For Ministry Of Health (MOH)
	IKN Research Day 2016, 30 August 2016:	Poster: Development Of TGP Competency Matrix: How Do We Do It?
2017	APH Public Health Conference 10-13 September 2017	Poster: Finishing houseman ship In Time: Two Years Or More?
	12 th MOH_AMM Scientific Meeting 2017 (incorporating the 20 th NIH Scientific	Poster: Trainers Perception And Readiness To Pursue

	Seminar and the 5th International Clinical Conference in Emergency Medicine 2017, 30 October- 1 November 2017	Research Activity
2018	12th National Conference For Clinical Research	Poster: Patients Satisfaction Survey Towards FPP Services In Malaysia, MOH Hospitals
	9th National Public Health Conference Royal Chulan Hotel, Seremban, 16-18 Julai 2018	Poster: Upgrading Of MOH Colleges: What Really Matters?
	12 th Allied Health Conference 2018, 4-5 September 2018	Poster: Are Our Trainers Left Behind?": Gap Analysis Of Ministry Of Health (MOH) College Trainers

PUBLICATION:

No	Year	Publication
1	2015	Abstract Journal Supplement 11th MOH-AMM Scientific Meeting Incorporating The 18th Annual National Ethics Seminar Title: TRANSIT CENTRE FOR FLOOD DISASTER DEC 2014-2015; PSYCHOLOGICAL IMPACT ON VOLUNTEERS. Munirah I, Norhidayah MD
2		Article: Journal of Health Management (Special edition) FLOOD DISASTER DEC 2014-JAN 2015 Title: TRANSIT CENTRE FOR FLOOD DISASTER DEC 2014-2015; PSYCHOLOGICAL IMPACT ON VOLUNTEERS. Munirah I, Norhidayah MD
3	2017	Research Highlight Title: TALENT GROOMING PROGRAMME FOR TECHNICAL HEALTHCARE PROFESSIONALS COMPETENCY MATRIX (TGP CM) FOR MINISTRY OF HEALTH (MOH): WHAT IS IT?
4	2018	Research Highlight Title: FULL PAYING PATIENT (FPP) SERVICE IN MOH HOSPITALS: ARE THE PATIENTS SATISFIED? Norhidayah MD , Ili Liyana KA,, Mohd Anis H, Muhammad Yusof S, Muhammad Nur Amir AR, Hairusnizan H, Pangie AB, Nor Haniza Z, Nursyahda Z, Hafidza B, Malindawati MF, Nor Izzah AS.
5		Research Highlight Title: CLIENT SATISFACTION STUDY AMONG FULL PAYING PATIENTS (FPP) IN MINISTRY OF HEALTH (MOH)

		Ili Liyana KA, Norhidayah MD , Mohd Anis H, Muhammad Yusof S, Muhammad Nur Amir AR, Hairusnizan H, Pangie AB, Nor Haniza Z, Hafidza B, Nursyahda Z, Malindawati MF, Nor Izzah AS
6		Research Highlight Title: ARE OUR TRAINERS LEFT BEHIND?": GAP ANALYSIS OF MINISTRY OF HEALTH (MOH) COLLEGE TRAINERS Pangie B, Ili L KA, N Haniza Z, Munirah I, Norhidayah MD , N Izzah AS
7		Abstract: Journal Supplement 9th National Public Health Conference. Title: UPGRADING OF MOH COLLEGES: WHAT REALLY MATTERS? Munirah Ismail, Nor Haniza Zakaria, Pangie Bakit, Norhidayah Mat Diah , Nursyahda Zakaria, Ili Liyana Khairul Anuar, Nor Izzah Ahmad Shauki
8		Article: Journal of Health Management Title: HOUSE OFFICER WITH EXTENSION: HOW SOON CAN THEY FINISH HOUSEMANSHIP. Munirah I, Nor Haniza Z, Minson Ma, Norhidayah MD , Nur Amir AR, Ili Liyana KA, Nor Izzah AS

RESEARCH RELATED TRAINING:

Year	Course Title
2014	Systematic Review: Considering Their Application For Evidence Informed Public Health Practice Workshop
	Research Methodology
	NIH Scientific Reviewer
	Good Research Practices Course
	Research Methodology- Qualitative
2015	7 th Medical Statistic and Research Methodology Workshop
	Research Methodology- Quantitative
	Kursus SPSS
	Kursus Systematic Review
	Publication and scientific Writing
2016	Introduction to Clinical Research
2017	5 th Questionnaire Validation Workshop
	Good Clinical Practice
2018	Systematic Review And Scoping Review
	Kursus Scoping Review Workshop
	Latihan Complex Sampling & Analysis
	Kursus Scientific Writing And Publication
	Kursus Journalism And Professional Writing: Aim High...
	Bengkel Pemantauan Action Research Bagi Penambahbaikan Fpp Services

OTHERS

1. Community involvement:
 - a. Breast feeding society, as a member. Involve in breast feeding society activities, since 2013.
 - b. Volunteer:
 - Religion related activities, since 2013.
 - Puncak Alam I care Volunteer, since 2016.
 - Rakan hidayah programme, under Masjid Puncak Alam 2018.
 - Hidayah Center Faundation, Malaysia (Santuni Muallaf) 2018.
 - c. Active in Zumba activities and in promoting healthy lifestyle in Puncak Alam.
 - Attended *Kursus Jurulatih Senamrobik Tahap 1 2018*.
2. Ahli Majlis Tertinggi, Persatuan Kesihatan dan Rekreasi Anggota Kesihatan (KRAK) PKD, Klang.
3. Wakil Pekerja, Majlis Bersama Jabatan (2014-2015)
4. Timbalan Pengerusi, Kelab Kebajikan dan Rekreasi Institut Pengurusan Kesihatan (2015-2016)
5. Ahli Ekosistem Kondusif Sektor Awam (EKSA)
6. Received *Anugerah Inovasi Pentadbiran*, during *Anugerah Penyelidikan dan Inovasi NIH 2016*.

-
- Interested to explore/learn new SKILLS/ KNOWLEDGE and critical.
 - Interested in motivational activities for ownself and others.
 - Love to be a volunteer, to help others.
 - Aim to do more qualitative research and systematic review for subsequent years.
 - Challenge myself to do more focus reading and writing in future.