

PERSONAL PARTICULARS

Name : Dr. Faizah Bt Muhamad Zin
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Mobile No. : +6012-2507-112
Email : faizahzin@gmail.com
Date of Birth : 15th January 1979
Nationality : Malaysian
Gender : Female
Marital Status : Married with 3 kids
IC No. : 790115-14-5904
Profession : Medical Doctor
Position/ Grade : Senior Principal Assistant Director (UD 54)

ACADEMIC HISTORY

Level	: Sijil Pelajaran Malaysia	Level	: Matriculation
Grade	: 14 Aggregate	Grade	: Final CGPA 3.96
Field	: Pure Science	Field	: Science Matriculation
Institution	: Sekolah Menengah Sains Muar	Institution	: Universiti Putra Malaysia
Graduation	: 1996	Graduation	: 1997

Level	: Bachelor Degree	Level	: MD
Grade	: 2nd Class Upper	Grade	: Final CGPA 3.65
Field	: Medical Sciences (Hons.)	Field	: Medical Doctor
Institution	: Universiti Putra Malaysia	Institution	: Universiti Putra Malaysia
Graduation	: 2002	Graduation	: 2004

Level : Master Student
Grade : Passed Part 1 (2010)
Field : Surgery
Institution : Universiti Sains Malaysia
Graduation : 2008– 2014

• Did not sit for Part II examination due to family issues.

Currently, in 3rd Semester, studying on Master (Sc.) of Community Health (Hospital Administration and Health Economics) in UKM since October 2016. Expected to graduate in March 2019. Latest CGPA: 3.89.

LANGUAGE PROFICIENCY

	Spoken	Written
Bahasa Malaysia	10	10
English	9	9

EMPLOYMENT EXPERIENCE

Hospital : **Hospital Seri Manjung**

Duration : August 2004 - April 2006

Notes : Completed Houseman ship and continued as Surgical MO.

Hospital : **Hospital Serdang**

Duration : May 2006 – May 2008

Notes : Surgical MO in General Surgery Department

- Transferred due to family reason (just got married and following husband).
- Involved in the set-up of the Surgical Department as Serdang Hospital was a newly opened hospital.

Hospital : **Hospital Selayang**

Duration : June 2008 – December 2014

Notes : Transferred to Selayang Hospital for Master (Surgery) under USM.

- Passed MRCS.
- Passed Part 1 Master of Surgery Exam
- Completed rotations:
 - Urology, Cardiothoracic and Pediatrics Surgical in HUSM.
 - Colorectal and Plastic Surgery in Hospital Selayang
 - Neurosurgical in HKL
- Did not sit for Part 2 exam due to family reasons.
- In-charged of Houseman Training and Medical Officers Scheduling in the Surgical Department.
- Member of Pain Free Hospital Committee (at Hospital level and National level).
- APC in 2012.

Hospital	: Hospital Selayang
Duration	: December 2014 – October 2015
Notes	: Appointed as the Head of Quality Unit. <ul style="list-style-type: none">• Involved in various Quality Initiatives.• Involved in MSQH Accreditation (succeeded in 4 years certification).• Involved in MS: ISO certification (succeeded for recertification).• ISO Internal Auditor.• MOH KPI Auditor at the State Level (Selangor).
Division	: Medical Care Quality Section, Medical Development Division
Duration	: October 2015 - present
Notes	: October 2015 – May 2017 <ul style="list-style-type: none">• Worked in Clinical Performance Surveillance Unit : May 2017 – January 2018 <ul style="list-style-type: none">• Working in Clinical Audit Unit (Pain Free, POMR, Clinical Audit) : January 2018 - present <ul style="list-style-type: none">• Appointed as Head of Clinical Audit Unit

RELEVANT ACHIEVEMENTS

2016

- MOH's KPI Auditor.
- Facilitator for BSKB KPI's Workshop.
- Jury for Negeri Sembilan's QA Convention (Oral Category).
- Liaison Officer for Minister in the Prime Minister's Office during International Conference on Blue Ocean Strategy (ICBOS) KL.
- Participated in the IHSR and JLN Workshop on Quality Indicators involving JLN partner countries (i.e. Ghana, Philippines, Indonesia, Vietnam and India).
 - Poster Presentation
- Jury for Innovation Convention East Coast Region (Poster Category).
- Facilitator for RCA Course organized by Kedah State Health Department.
- Head Jury for Kelantan's QA Convention (Oral Category).
- Facilitator for KIK Workshop in Hospital Tuanku Jaafar Seremban.

2017

- MOH's KPI Auditor (until April 2017).
- Pain Free Hospital Auditor (May 2017-present)
- Participated in Medical Quality Workshop in Taiwan organized by ICDF Taiwan from 6th – 20th July 2017
 - Best Participants Award
- Participated in IHI-BMJ International Forum on Quality & Safety from 24th – 26th August 2017.
 - Poster Presentation.
 - Poster Stage Oral Presentation.
- Jury for IKN QA Convention (Clinical Audit Category).
- Facilitator for KIK Workshop in Hospital Tuanku Jaafar Seremban.
- Facilitator for QA Workshop in Hospital Tuanku Jaafar Seremban.
- Master of Ceremony in the National Patient Safety Seminar 2017.
- Member of TWG for Mid Term Review RMK-11 for Medical Programme.
- Liaison Officer of PTPK for Medical Development Division.
- Attended Ageing Conference in Taiwan organized by National Taiwan University from 19th – 21ST November 2017, as a Discussant.
- Appointed as the Chairman of Kelab Kebajikan Cawangan Kualiti Penjagaan Perubatan (February 2017 – present).

2018

- Chairman of Kelab Kebajikan Cawangan Kualiti Penjagaan Perubatan (February 2017 – present).
- Pain Free Hospital Auditor (May 2017-present).
- Appointed as Head of Clinical Audit Unit (January 2018 – present).
- Member of TWG for Autonomy Hospital Pilot Project under the Secretary General MOH.
- Deputy Team Leader for Autonomy Hospital Pilot Project for Medical Development Division.
- Member of TWG for Mid Term Review RMK-11 for Medical Programme.
- Appointed as a Mentor for Mentor-Menti Programme under the Secretary General MOH.