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Klinik Kesihatan Seremban,
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Career Objective

Self-motivated and determined pharmacy graduate with clinical and community pharmacy experience and a passion for customer service seeks a full-time position where I can apply my medication dispensing and medical counseling skills to provide exceptional health services to patients.

Education

Sarjana Farmasi (Bachelor of Pharmacy)
Yogyakarta, Indonesia
Universitas Gadjah Mada
Graduated: 2009

Sijil Tinggi Pelajaran Sekolah (STPM)
Seremban, Negeri Sembilan
SMK St Paul
Graduated: 2004

Key Skills and Abilities

- 5 years of primary healthcare pharmacy experience
- Excellent patient care service and interpersonal skills
- Capable to work independently and as a part of a dynamic team
- Attention to detail with great logical skills
- Flexible, organized, and team oriented
- Fluent in English, Malay, Bengali, Tamil, Hindi and Indonesian languages
- Good organizational, assessment and problem solving skills
- Ability to dispense and compound pharmaceuticals

- Positive attitude towards patients in critical situations
- Extensive knowledge of medicines, compounds, and their dosages
- Proficient in conducting drug regimen reviews and therapeutic interventions
- Advance knowledge of medical terminologies and concepts
- Knowledge of planning effective drug therapies and patient medication adherence
- Comprehensive knowledge of word processing, spreadsheet, database searching, and internet applications
- Good research and communication skills
- Outstanding ability to prioritise and juggle multiple tasks, including patient counseling, dispensing, technical and administrative tasks.

Work Experience

December 2009 – February 2011

Hospital Seberang Jaya, Pulau Pinang

Provisionally Registered Pharmacist (PRP)

Responsibilities:

- Outpatient and In – Patient Pharmacy Services -Reviews prescriptions to ensure prescription of correct doses, assists pharmacist technicians in filling prescriptions, counselling patients, and contacting other healthcare institutions when required and management of Psychotropic Drugs and Dangerous Drugs. Maintains and stocks pharmacy products and checks their expiry dates.
- Clinical Pharmacokinetic Services (TDM) – Running assays and calculation of therapeutic range and poisoning for Paracetamol, Salicylic acid, anti-epileptic drugs, Gentamicin, Vancomycin, Aminophylline and Lithium.
- Galenikal & Re-packing -Supervises the preparation and production of ointments, liquid medicines, tablets, powders, and other medications
- Drug and Poison Information Services (DIS) - Generates information and suggestions on the use and effects of medications, provides advice to medical practitioners on incompatibilities of drugs and contraindications
- Parenteral Nutrition/Intravenous Additive Services (TPN) & Oncology Pharmacy Services (CDR) – Provides suggestions on therapeutic therapies and issues prescribed medicines and packages in accordance with strict control procedures
- Inventory Control And Management -Handles stocks and order supplies of medicines and drugs as well as maintains inventories of pharmaceuticals.

- Ward Pharmacy Practice (Medical, Pediatric, NICU, ICU) - Prepares prescriptions for patients under the guidance of healthcare professionals, conducts research on prevention and treatment of diseases
- Enforcement – Conduct intelligence based on the information received/gathered. Conduct raids on the premises selling/supply/store/manufacture of unregistered products and un-notified cosmetics. Conduct raids on the premises selling/supply/store/manufacture of poisons, psychotropic substances, chemicals and controlled medicines operating without a valid licence. Conduct audits on controlled medicines at ports and airport.

Achievements/Activites :

- Successfully completed PRP-ship in December 2010.
- Successfully passed the Qualifying Examination For Registration As A Practising Pharmacist in Malaysia – March 2010
- Kursus Gantian Therapy Methadone anjuran Bahagian Perkhidmatan Farmasi Pulau Pinang

March 2011 – July 2012
PKD Batang Padang , Ipoh
Klinik Kesihatan Tapah

Responsibilities:

March 2011 – July 2011

- Initiated Methadone Replacement Therapy Clinic for Klinik Kesihatan Tapah – quickly adapted to the dynamics of the environment where Dispensing, counseling for patient and family and patient care were done.

July 2011 – July 2012

- Head of Outpatient pharmacy services - Reviews prescriptions to ensure prescription of correct doses, assists pharmacist technicians in filling prescriptions, counselling patients, and contacting other healthcare institutions when required and management of Psychotropic Drugs and Dangerous Drugs. Maintains and stocks pharmacy products and checks their expiry dates. Management of the department.
- Initiated the 'Pink Card system' – for elderly patients to collect their medication with less waiting time (Value added service – 'sistem kad temujanji).

- Initiated 'Carta ubat Pesakit' – For patients' who do not remember or understand their medication a chart is giving with example of the drug, indication and dose in Bahasa Melayu and their preferred language for future identification and knowledge.
- Coordinator of 5s for outpatient pharmacy services –initiated in December 2011.
- Coordinator of Medication Error for PKD Batang Padang – Initiated Medication error reporting for all 'klinik kesihatan' in Batang Padang and introduced medication error to the healthcare providers of Klinik Kesihatan Tapah.
- Coordinator of Know Your Medicine for PKD Batang Padang – organised various campaigns and talks for the public in Klinik Kesihatan and outside.
- Initiated Therapeutic Drug Monitoring and a system for Anti-Epileptic Drugs – Interpretation of results and suggestions for dosing.
- Initiated a proper system for Drug and poison information services.
- Monitoring of Adverse Drug Reaction
- State Committee for Medication Safety under Bahagian Perkhidmatan Farmasi (BPFK) Perak.

Achievements/Activities :

- Data Collector for the study titled "Improving Prescription Practices in MOH Primary Care Clinics" - 2012
- Bengkel Pengurusan TB - 2011
- Kursus kaunseling penagihan bagi Program Rawatan Terapi Gantian Methadone peringkat Negeri Perak – 2011
- Bengkel Kajian Kos Ubat per preskripsi (KKUPP) – 2011
- Bengkel 'Quality Use of medicine – consumer' (Training of Trainers) -2012
- Bengkel Training of Trainers Duta Kenali Ubat Anda Zon Tengah anjuran BPFK Kementerian Kesihatan Malaysia -2012
- Penceramah - Kenali ubat Anda anjuran KEMAS Batu Tiga, Temoh, Perak - 2012

August 2012 till now
PKD Seremban, Negeri Sembilan
Klinik Kesihatan Seremban

Responsibilities:

August 2012 – March 2013

- Responsibilities include dispensing prescriptions, maintaining automated dispensing cabinets, answering drug information questions and patient counseling.

March 2013- December 2013

- Responsibilities include dispensing prescriptions, maintaining automated dispensing cabinets, answering drug information questions and patient counseling.
- Initiated Therapeutic Drug Monitoring and a system for Anti-Epileptic Drugs – Interpretation of results and suggestions for dosing.
- Medication Error – Identifying, intervention and reporting.
- Adverse Drug Reaction - Identifying, intervention and reporting.
- Preceptor for Provisionally Registered Pharmacist – To monitor and teach them.
- Ketua Unit Promosi 5S Farmasi Klinik Kesihatan Seremban.

January 2014 – December 2014

- Head of Outpatient pharmacy services - Reviews prescriptions to ensure prescription of correct doses, assists pharmacist technicians in filling prescriptions, counselling patients, and contacting other healthcare institutions when required and management of Psychotropic Drugs and Dangerous Drugs. Maintains and stocks pharmacy products and checks their expiry dates. Management of the department.
- Therapeutic Drug Monitoring for Anti-Epileptic Drugs – Interpretation of results and suggestions for dosing.
- Coordinator of Medication Safety for PKD Seremban.
- Initiated new system for Drive through Pharmacy (Value added Service).
- Penyelaras 5S Farmasi Klinik Kesihatan Seremban.

January 2015 - 2016

- Head of Galenikal & Repacking - Supervises the preparation and production of ointments, liquid medicines, tablets, powders, and other medications. Initiated various new systems for a systematic and efficient work procedure. Management of the department.
- Coordinator of Medication Safety for PKD Seremban.

- Adverse Drug Reaction - Identifying, intervention and reporting.
- Penyelaras 5S Farmasi Klinik Kesihatan Seremban.

January 2017

- Head of Outpatient pharmacy services - Reviews prescriptions to ensure prescription of correct doses, assists pharmacist technicians in filling prescriptions, counselling patients, and contacting other healthcare institutions when required and management of Psychotropic Drugs and Dangerous Drugs. Maintains and stocks pharmacy products and checks their expiry dates. Management of the department.
- Coordinator of Value Added Service for PKD Seremban.
- TB & RVD – counseling & patient care

Achievements/Activities :

- Penceramah – Training of Trainers Duta Kenali Ubat Anda Negeri Perak anjuran BPFK Perak - 2012
- Kursus Geriatrik Peringkat Zon Selatan – 2012
- Kursus Pemonitoran Terapeutik Dadah (TDM) -2012
- Penceramah - Bengkel Training of trainers (TOT) Penggunaan ubat secara Berkualiti pengguna (PUB-P) – 2013.
- Penceramah – Kempen Kenali Ubat Anda Peringkat Negeri Sembilan -2013
- Bengkel ‘Medication Safety’ – 2013
- Penceramah – Medication safety in Primary Healthcare for Bengkel ‘ Medication Safety’ anjuran BPFK Negeri Sembilan – 2014
- Penceramah – Kenali ubat anda for Secondary school - 2015
- Penceramah - Medication safety in Primary Healthcare for Bengkel ‘ Medication Safety ’ untuk semua warga kesihatan anjuran Farmasi Hospital Tuanku Jaafar & BPFK Negeri Sembilan – 2015
- Bengkel Root Cause Analysis Peringkat Negeri Sembilan anjuran BPFK Negeri Sembilan- 2015
- Pengacara Majlis/ Urusetia – Kempen Antibiotic Awareness Week Negeri Sembilan, anjuran BPFK Negeri Sembilan dan JKN Negeri Sembilan-2015