Name: DR LEE YEW FONG

Senior Principal Assistant Director of Health, Penang State Health Department

Office Address: Jabatan Kesihtan Negeri Pulau Pinang, Tingkat 37, 10590,

Georgetown, Penang

Home Address: 34, Jalan Sekolah La Salle, 11400, Penang, Malaysia

Email: lyfpam@yahoo.com

Ph: 016-4322236

EDUCATION

Master of Health Management (2014)

Faculty of Medicine, School of Public Health and Community Medicine, University of New South Wales

Bachelor of Medicine and Bachelor of Surgery (M.B.B.S) 2002-2007

Melaka- Manipal Medical College

Achievement: Credit Average

Outstanding Academic Performance: Distinction average in second year academic

subjects

NON UNIVERSITY QUALIFICATIONS

Certificate in "Good Clinical Practice" - 2011

In accordance to International Conference of Harmonization body

Focus: Good Clinical Practice guidelines include protection of human rights as a subject in clinical trial. It also provides assurance of the safety and efficacy of the newly developed compounds. It emphasizes on standards of how clinical trials should be

conducted; defines the roles and responsibilities of clinical trial sponsors, clinical research investigators, assistants and monitors.

Certificate as "Measuring & Managing Quality Trainer" - 2012

Institute of Health System Research

Ministry of Health, Malaysia

Focus: Certified trainer in total quality management (TQM) which focuses on managing people, processes, information and resources which can assist the healthcare system to improve what they do, continuously, saving money and improving the quality of service to customers/ patients.

Certificate as "Lead Auditor ISO 9001:2008" - 2013

International Register of Certificated Auditors (IRCA)

Focus: Gained specialist skills to ensure quality management system (QMS) is ISO compliant and built on a culture of making excellence a habit which will aid in maintaining optimal healthcare performance.

ACHIEVEMENTS

Scholarship from the Ministry of Health, Malaysia

This scholarship includes sponsorship for my tuition fees and living expenses Masters of Health Management, UNSW, Sydney. Only 3-4 such scholarships are given each year.

RESEARCH AND PUBLICATION

Corresponding Author and Co- Investigator -In progress

The effect of hand hygiene monitoring on healthcare associated infection prevalence in Penang Government Hospitals, Malaysia.

This is an international collaboration with UNSW, Sydney with the objective to develop a validated automated hand hygiene compliance data collection system.

Co- Investigator, 2013- present

<u>Seamless Training And Rotation of Specialists and Medical Officers in Ministry of Health, Penang: Reach for the STARS Program</u>

The objective of the program is to improve quality of medical services in districts and health clinics through seamless specialist coverage and training of medical officers

Co-Author, 2013

"An observational Study to Assess the Confidence Level of Medical Officers Performing Clinical Procedures in Non- specialist Government Hospital in Penang" PUBLISHED in ASIA PACIFIC JOURNAL OF PUBLIC HEALTH

URL: http://aph.sagepub.com/content/early/2013/05/16/1010539513489136

International Co- Presenter, Chiang Mai, 2013

"An observational Study to Assess the Confidence Level of Medical Officers Performing Clinical Procedures in Non-specialist Government Hospital in Penang" for "The Development Dimension of Thai Graduate to ASEAN Citizenship: dd-TGAC 2013"

Primary Investigator & Primary Author, 2012

"Retrospective study on outcome of hospitalized H1N1 patient in Penang Hospital, May 2009- August 2011"

PUBLISHED in PENANG MEDICAL JOURNAL Vol 10, 2012

Co- Author & 2nd Prize Winner, 2012

National Scientific Poster Competition

6th National Conference for Clinical Research, Malaysia 2012

Editor & Corresponding Author, 2012

"A Compendium of QA Quality Assurance Abstract (Medical) 2008-2011 PUBLISHED in 2012

Study Manager, 2011

National Health and Morbidity survey in chronic kidney disease patients in Malaysia (NHMS in CKD for Malaysia), 2011

Presenter, 2011

Scientific Poster Competition

5th National Conference for Clinical Research, Malaysia 2011

EMPLOYMENT

(1) Senior Principal Assistant Director (Medical Quality), 2014- Current

Penang State Health Department, Ministry of Health, Malaysia

• Supervision of Patient Safety& Quality related activities conducted in all government hospitals in the State

(2) Principal Assistant Director (Head of Medical Quality Unit), 2011- 2013

Penang State Health Department, Ministry of Health, Malaysia

- Supervision of Patient Safety& Quality related activities conducted in all government hospitals in the State
- Dealing with legal complaints made towards Penang State Health Department (internal & external inquiry board)

(3) Research Medical Officer, 2010-2011

Clinical Research Centre, Penang, Malaysia

Roles:

• **Research clinician** in 2 bioequivalent studies:

The comparative bioequivalence study of a generic amoxicillin capsules 500mg, amoxicillin® capsules (from Y.S.P Industries Co. Ltd, Taiwan) and Moxilen® (from Medochemie Ltd, Cyprus) 500mg (amoxicillin) capsules in healthy subjects.

The comparative bioequivalence study of a generic Cephalexin tablets 500 mg, Cephalexin capsules "mpi" 250mg (from Malaysian pharmaceutical industries Sdn Bhd) and Ospexin (from Sandoz, Austria) 500mg (Cephalexin) tablets in healthy subjects.

Study Manager

National Health and Morbidity survey in chronic kidney disease patients in

Malaysia (NHMS in CKD for Malaysia), Ministry of Health, Malaysia

(4) Clinician, 2007-2010

Medical Officer at Penang General Hospital (state specialist hospital) and

Hospital Bukit Mertajam (district hospital).

KEY SKILLS

Possess sound judgment and analytical skills.

Familiar with operating systems like Microsoft PowerPoint, Excel, Word and the

internet, SPSS and academic search engines.

Possess extensive knowledge of medical and health care policies and processes.

Familiar with medical laws, terminologies and ethics.

Effective command over verbal and written communication with good

interpersonal skills.

Flexible and ability to work effectively under stressful environment.

Ability to carry out multiple tasks simultaneously.

LANGUAGES

English: fluent oral and written

Malay: fluent oral and written

Mandarin: fluent oral

PROFESSIONAL MEMBERSHIP

• Malaysia Medical Association Life Member