NO.	ITEM	DESCRIPTION			
1.	Name	Nur Ezdiani Mohamed			
2.	National Identity	821005-05-5050			
	Card Number				
3.	Name and address	National QA Secretariat Unit			
	of Department /	Institute for Health Systems Research (IHSR)			
	Institution	Ministry Of Health Malaysia			
		No.55-1, 55-2, 55-3, 55-4,			
		Setia Avenue 2, Jalan Setia Prima S U13/S,			
		Seksyen U13, Setia Alam,			
		40170 Shah Alam, Selangor. MALAYSIA			
4.	Title of Position	Medical Officer (Dr)			
	currently held				
5.	Official telephone number	+6 03-3346 6400 ext 471			
6.	Official fax number	03-33596017			
7.	Official e- mail	nurezdiani.m@ihsr.gov.my			
8.	Other e-mail	ezdiani2012@gmail.com			
9.	Academic and	Medical degree (MBBChBAO), 2002-2007, Trinity College Dublin,			
٦.	professional	Ireland.			
	qualifications	il Cidild.			
10.	Awards	Anugerah Perkhidmatan Cemerlang 2012			
11.	Working	Houseman in University Malaya Medical Centre (September			
	experience/Other	2007- October 2008)			
	trainings	2. Houseman (Medical/Ortho) /Medical Officer (Ortho) in			
	J	Hospital Pakar Sultanah Fatimah (October 2008 – July 2009)			
		3. Medical Officer (Medical/Psychiatry) (July 2009 – Jun 2010)			
		4. Monitoring & Evaluation — Learning, MDF Training Centre,			
		the Netherlands			
		5. Improving the Quality of Health Services, Department of			
		Global Health and Population, Harvard School of Public			
		Health (HSPH)			
12.	Major research	1. Project Changing Future Health Initiative: Intervention to			
	projects	Reduce Obesity, Cardiovascular Disease & Diabetes			
	completed or	Transmission Across Generations (Collaboration between MOH			
	involved	Malaysia & Novo Nordisk) (2014) NMRR-14-904-21963			
		2. Blood Transfusion Errors in Ministry of Health Hospitals: A Study			
		to Explore Underlying Causes and Effectiveness of the			

NO.	ITEM	DE	DESCRIPTION		
			Interventional Measures (2013- 2015) NMRR-13-510-14915		
		3.	Measurement For Health Systems Performance And Indicators		
			For Delivering Quality Healthcare Services: A Systematic Review		
			(2014-2015) NMRR-14-582-19401		
		4.	A Study Of The Factors Influencing Oral Health Among		
			Schoolchildren (2014-2016) NMRR-14-748-21710		
		5.	Country Self-Assessment Tool For UHC-PHC Alignment Malaysia		
			(2014) NMRR-14-1068-21679		
		6.	Community Perception on Malaysia Health Care (2012-2014)		
			NMRR-14-952-21142		
		7.	National Health Morbidity Survey (NHMS 2011 (Sub-module of		
			Health Care Demand: Health Seeking Behaviour)		
		8.	Evaluation of Quality Assurance Programme in Malaysia (2009-		
			2010) NMRR-09-87-3438		
		9.	Assessment of the 1Malaysia Clinic: Suitability, Utilisation,		
			Acceptability and Cost (2009 – 2010) NMRR-10-729-6743		
12.	Other	1.	Secretariat for National Technical Committee for Quality		
	involvement/		Assurance Programme Ministry of Health Malaysia		
	Committee	2.	Reviewer for Scientific Review Board Institute for Health		
			Systems Research		
		3.	Editorial board Q Bulletin Ministry of Health Malaysia, 2010-		
			2015		
		4.	CPD secretariat at IHSR (Institutional Level)		
13.	Publication	1.	Zurina AB, Loh KH, Siti Haniza M, Mazlina MD, Samsiah A, Nur		
			Ezdiani M, 2015. A Dental Quality Effort: Sharing the Success		
			Story (manuscript awaiting response)		
		1.	Siti Haniza M, Samsiah A, Haniza MA, Noorhaida U, Ramli Z, Nur		
			Ezdiani M, Azman AB, 2014. Evaluation of Quality Assurance		
			Programme. ISBN 978-967-5398-57-5		
		2.	Siti Haniza M, et al, 2014. Laporan Teknikal Konvensyen QA		
			Peringkat Kebangsaan Kali ke-7, 2013.		
		3.	Q Bulletin MOH, Vol. 1. No 17. Jan-June 2013. ISSN 1985-0131		
		4.	Q Bulletin MOH, Vol. 2. No 18. Jul-Dec 2013. ISSN 1985-0131		
		5.	Abdul Jamil A, Samsiah A, Siti Haniza M, Noorhaida U, Ramli Z,		
			Nur Ezdiani M, 2012. QA Workbook: The Problem Solving		
			Approach. 2 nd edition. ISBN 978-967-5398-40-7		
		6.	Siti Haniza M, Nur Ezdiani M, Zarifah AZ, Anis Syakira J, Roslinah		

- A, 2013. The National Quality Assurance Programme: Secretariat Technical Report 2012. ISBN 978-967-5398-51-3
- 7. Samsiah A, Nur Ezdiani M, Siti Haniza M, Roslinah A, 2012. *The National QAP: Secretariat Technical Report 2011*. ISBN 978-967-5398-26-1
- 8. Samsiah A, Siti Haniza M, Nur Ezdiani M, Azman AB, 2011. *The National QAP: Secretariat Technical Report 2010*. ISBN 978-967-5398-26-1
- 9. Q Bulletin MOH, Vol. 2. No 18. Jul-Dec 2013. ISSN 1985-0131
- 10. Q Bulletin MOH, Vol. 1. No 17. Jan-June 2013. ISSN 1985-0131
- 11. Q Bulletin MOH, Vol. 2. No 16. Jul-Dec 2012. ISSN 1985-0131
- 12. Q Bulletin MOH, Vol. 1. No 15. Jan-June 2012. ISSN 1985-0131
- 13. Q Bulletin MOH, Vol. 2. No 14. Jul-Dec 2011. ISSN 1985-0131
- 14. Q Bulletin MOH, Vol. 1. No 13. Jan-June 2011. ISSN 1985-0131
- 15. Q Bulletin MOH, Vol. 1. No 12. Jul-Dec 2010. ISSN 1985-0131
- 16. Hasan AR, Maimunah AH, Noorliza MN, Samsiah A, Nur Ezdiani M, Siti Haniza M and Nor'Aishah AB. OECD/WHO, 2012. Quality of care initiatives in the Asia/Pacific region Chapter, in Health at a Glance, Asia Pacific. OECD Publishing. DOI:10.1787/9789264183902-38-en
- 17. Nur Ezdiani M, Roslinah A, Sararaks S, Noor Izni MS, Retneswari M, Patimah A, Rozaini MZ, 2010. "It's Your Health: Do Participate!" Research Highlight, Institute for Health Systems Research, Kuala Lumpur. ISBN 977-218-00410-0-5
- Nur Ezdiani M, Roslinah A, Sararaks S, Retneswari M, Patimah A, Rozaini MZ, 2010. "Patients Think You Know Best", Research <u>Highlight</u>, Institute for Health Systems Research, Kuala Lumpur. ISBN 977-218-00410-0-5
- 19. The 6th National QA Convention: Malaysian Journal of Public Health Medicine, Vol 11(suppl 5) 2011. ISSN 1675-0306
- 20. Sharing Best Practices- Compendium of Quality Assurance Projects presented at the National QA Convention. ISBN 978-967-5398-27-8
- 21. Siti Haniza M, Haniza MA, Samsiah A, Noorhaida U, Roslinah A, Ramli Z, Nur Ezdiani M, Azman AB, 2011. *Quality Assurance Programme: Where Are We?* Malaysian Journal of Public Health Medicine. Vol. 11 (supp 4)pp.48-49. Malaysian Public Health

NO.	ITEM	DE	DESCRIPTION	
			Physicians' Association. ISSN 1675-0306	
		22	. Amirulazman AB, <u>Nur Ezdiani M</u> , Haniza MA, 2011. <i>1Malaysia</i>	
			Clinics: Community Assessment. Malaysian Journal of Public	
			Health Medicine. Vol 11 (supp 4)pp. 29-30. Malaysian Public	
			Health Physicians' Association. ISSN 1675-0306	
14.	Presentation	1.	Nur Ezdiani M, <u>Jabrullah AH</u> , Samsiah A, Farrah OA, Zurriyati Y,	
			Lee Lan L & Naing L. Measuring Community Perception on	
			Healthcare Delivery Systems: A Tool Developmental Process.	
			Abstract accepted for poster presentation at Geneva Health	
			Forum 2014, Geneva, Switzerland on 14 – 17 April 2014.	
		2.	Norris N, Siti Haniza M, Anis Syakira J, Ramli Z, Nur Ezdiani M,	
			Afifah H, Zalina M, Thayani S, Cheong TW, Iylia Raihana S,	
			Nuraisyah K, Wan Norazma WS, Tengku Norita TY, Norzilah S,	
			Nurul Ashikin Z, Maslia D, Noor Asiah MN, Yee Mang C, Wan	
			Shihabudin WM, Farrah Ong A, Adilius M, Awatef EN, Zuraini	
			MY, Faraizah AK, Roshida H. Health Care Workers' Perspectives:	
			Factors that Contribute towards Error in Transfusion Process.	
			Poster presentation at the 33rd International Congress of the	
			ISBT, Seoul, Korea. May 31 - June 5, 2014.	
		3.	Nur Ezdiani M, Lee Lan L, Farrah OA, Samsiah A, Nor Syuhada AB, Jabrullah AH, Zurriyati Y, Yak Khoon L, Albeny JP, Zarina ME, Rozisham MA, Maria S, Noor Izni MS, Rozita Halina H, Davis J, Yussni A, Sondi S, Dahlia AL, Roslinah A. Healthcare Delivery System of Malaysia: When The Community Talks. Best Poster at the 4 th International Public Health Conference 2014, Pullman Putrajaya Lakeside Hotel, Putrajaya MALAYSIA. August 26-28, 2014	
		4.	<u>Siti Haniza M</u> , Nur Ezdiani M, Izzatur Rahmi MU, Ramli Z,	
			Jamaiyah H, Roslinah A. Healthcare Performance Measurement	
			in Malaysia: Current Status. Poster presentation at the 46 th	
			APACPH Conference at the Hilton Hotel Kuala Lumpur. October	
			17 – 19, 2014.	
		5.	<u>Izzatur Rahmi M</u> , Nur Khairah B, Nur Ezdiani M, Siti Haniza M,	
			Roslinah A. Analysis of Quality Assurance Projects in Malaysia	
			(2006 – 2013). Poster presentation at the 46 th APACPH	
			Conference at the Hilton Hotel Kuala Lumpur. October 17 – 19,	
			2014.	
		6.	Balkish MN, Riyanti S, Fadli MY, Nor Ani A, Hamizatul AH,	

Norhafizah S, S Maria A, Tahir A, Anis S, Jabrullah H, Edziani M, Adillius M. Pap Smear Screening among Malaysian Women.

Poster presentation at the 10th Allied Health Science

Conference, Malaysia at Berjaya Times Square Hotel. September 9- 10, 2014.

- 7. Nur Ezdiani M, Nur Khairah B, Anis Syakira J, Izzatur Rahmi MU, Zarifah AZ, Umi Kalsom M, Siti Haniza M. From Research to Policy: Replication of 10 Quality Assurance Initiatives. *Poster presentation at the 17th NIH Scientific Seminar in Conjunction with NIH Research Week 2014 at Institute for Health Management, Bangsar, Kuala Lumpur. 24 28, 2014.*
- Nur Ezdiani M, Nur Khairah B, Anis Syakira J, Izzatur Rahmi MU, Zarifah AZ, Umi Kalsom M, Siti Haniza M. Replication of 10 Quality Assurance Initiatives: Post 2-year Policy. Poster presentation at the 17th NIH Scientific Seminar in Conjunction with NIH Research Week 2014 at Institute for Health Management, Bangsar, Kuala Lumpur. 24 – 28, 2014.
- 9. Norris N, Anis SyakiraJ, Siti Haniza M, Ramli Z, Nur Ezdiani M, Afifah H, Zalina M, Thayani S, Cheong TW, Iylia Raihana S, Nuraisyah K, Wan Norazma WS, Tengku Norita TY, Norzilah S, Nurul Ashikin Z, Maslia D, Noor Asiah MN, Yee Mang C, Wan Shihabudin WM, Farrah Ong A, Adilius M, Awatef EN, Zuraini MY, Faraizah AK, Roshida H. Blood Transfusion Error: Where is the critical point? Poster presentation at the 17th NIH Scientific Seminar in Conjunction with NIH Research Week 2014 at Institute for Health Management, Bangsar, Kuala Lumpur. 24 28 November, 2014.
- 10. Nur Ezdiani M, Jabrullah AH, Farrah OA, et al. Community Perception on Health Care Delivery Systems. *Presented at Mesyuarat KPK Khas Bil 2/2012 (Special Meeting with the Director-General of Health & State Directors)*, 15th May 2013
- 11. Nur Ezdiani M, Jabrullah AH, Farrah OA, et al. Community
 Perception on Health Care Delivery Systems. *Presented at the Meeting with the Deputy Director-General of Health (Research & Technical Support)*, 25th March 2013.
- 12. Nur Ezdiani M. QAP: the present, the past & the future.

 Presented at the QA Intensive Course in Measuring & Managing

Quality for Mid-Level Managers, 2012

- 13. Nur Ezdiani M. QA in Nursing: What is to be considered? Presented at Workshop with Nurses, 2nd & 3rd April 2012
- 14. Nur Ezdiani M. Brief Introduction to theory & application in Qualitative Research. Presented at the Community Perception on Health Care Delivery Systems: Content Analysis Workshop, 9 August 2011
- 15. Nur Ezdiani M. Sharing Experience: Malaysian Quality Assurance Programme. *Presented at Training of Trainers on Quality Assurance / Improvement in Patient Safety Activities in the WHO Western Pacific Region*, 23 May 2011
- 16. Nur Ezdiani M. Community Perception on Health Care Delivery Systems. Presented at Meeting with Consultants (from Harvard) & Stakeholders for Research under 10MP/N156 1Care For 1Malaysia Bersama Pakar Runding Universiti Harvard.
- 17. Siti Haniza M, Samsiah A, Haniza MA, et al. REVISITING QUALITY ASSURANCE PROGRAMME IN MOH, MALAYSIA: AFTER 25 YEARS. *Presented at the MOH QAP Committee Meeting*, 16 July 2012
- 18. <u>Nur Ezdiani M, Zurriyati Y, Low LL, et al. Preliminary Analysis of</u>
 Health Seeking Behaviour NHMS 2011. *Oral Presentation at 15th NIH Scientific Meeting incorporating National Health Morbidity Survey (NHMS) 2011 and Global Adult Tobacco Survey (GATS) Conference*, 13 June 2012.
- 19. Nur Ezdiani M. *Preliminary findings for qualitative phase of community perception on health care delivery system project*. Presented at a meeting with stakeholders, 23 April 2012.
- 20. Samsiah A, Nur Ezdiani M, Noorliza M. Quality Assurance Projects: From Research to Policy and Practice. *Presented at Mesyuarat KPK Khas Bil 2/2012 (Special Meeting with the Director-General of Health)*, 9 April 2012.
- 21. Haniza MA, Adilius M, Zulkarnain AK, Samsiah A, Nur Ezdiani M. Implementation of 1Malaysia Clinics in Urban Poor Regions of Malaysia. Poster presentation at Geneva Health Forum 2012. A Critical Shift to Chronic Conditions: Learning from the Frontliners. Geneva, 18-20 April 2012.
- 22. Siti Haniza M, Haniza MA, Samsiah A, Noorhaida U, Roslinah A,

NO.	ITEM	DE	DESCRIPTION		
			Ramli Z, Nur Ezdiani M, Azman AB. Quality Assurance		
			Programme: Where Are We? Poster presentation at the 6 th		
			National Public Health Conference, Malaysian Public Health		
			Physicians' Association. Negeri Sembilan, Malaysia, 11 – 13 July		
			2011.		
		23	. Nur Ezdiani M, Amirulazman AB, Haniza MA. 1Malaysia Clinics:		
			Community Assessment. <i>Presented at the 6th National Public</i>		
			Health Conference, Malaysian Public Health Physicians'		
			Association. Negeri Sembilan, Malaysia, 12 July 2011.		
		24	. Nur Ezdiani M, Amirulazman AB, Haniza MA. Evaluation of 1MC		
			by the surrounding community. Presented at the Deliberative		
			Dialogue 1MC. Institute for Health Systems Research, 12 January		
			2011.		
15.	Technical Advice	1.	Revising National Indicators & SOP for Engineering Division,		
			MOH Mesyuarat dan Bengkel QAP bagi Perkhidmatan Sokongan		
			Hospital, Bhg Kejuruteraan KKM		
		2.	Bengkel Kajian QA 2014, ZON 1 (Perlis, Kedah, Perak, Kelantan,		
			Terengganu, Sabah, Sarawak, Labuan) Bahagian Perkhidmatan		
			Farmasi		
		3.	Trainer for Data Collectors for National Health Morbidity Survey		
			2011		
		4.	Penetapan Standard baru NIA Kejururawatan (Setting new NIA		
			Standard for Nursing)		
		5.	Penetapan Standard baru NIA Bhg Pemakanan (Setting new NIA		
			for Nutritional Division)		
		6.	Perbincangan dengan Program Rawatan Pesakit bagi membantu		
			memulakan Kajian Penambahbaikan Perkhidmatan Perubatan		
			Pediatrik 2013		