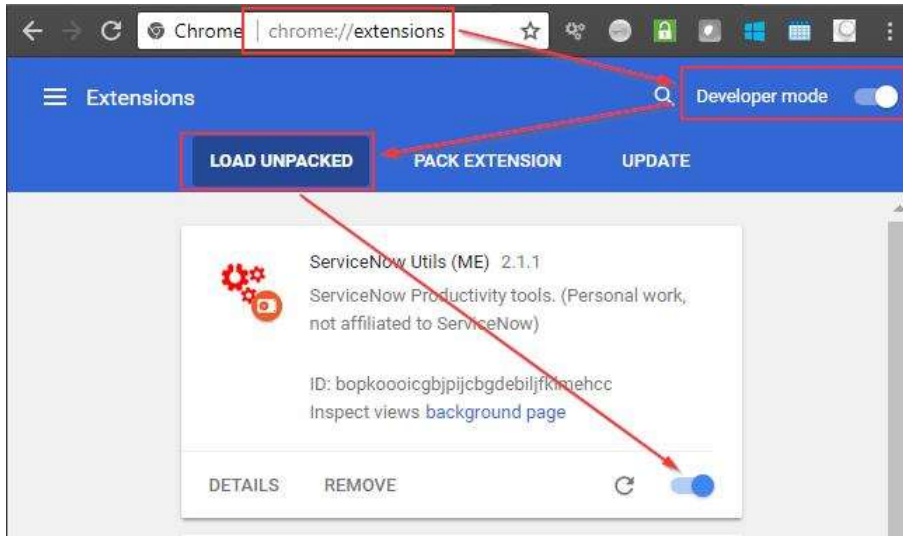


1. Installation

Download <https://github.com/meinzeugde/ServiceNow-Utils>, unzip and activate in Chrome:



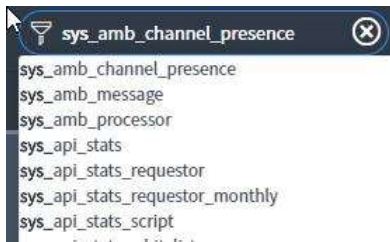
Current Version is 2.7.0.

If the original ServiceNow Utils is still activated, disable or deinstall it.

If you have ServiceNow still open, reload the page to have the extension initialize properly.

2. INITIAL FEATURES

In Application Navigator press Ctrl+Space for auto-completion:



When adding a . (dot) after the table name and press Ctrl+Space again, a list of available functions appear:



".list" is now replaced with ".li". Sorting is set to "sys_updated_on DESC" (Exception: "[syslog.li](#)" filters additionally on "sys_created_on TODAY").

Try not to use ".list" anymore

".mine" is like ".li", with additional Filter "sys_updated_by BY current user" or "sys_created_by BY current user"

".struct" leads to Sys Dictionary

".config" shows Business Rules, UI Actions, etc. (OOTB)

".do" opens new record form (OOTB)

2.1. Updates 2018-06-08

- Features:
 - Extended Global Search: Add search for sys_id, see <https://github.com/arnoudkooi/ServiceNow-Utills/issues/4>

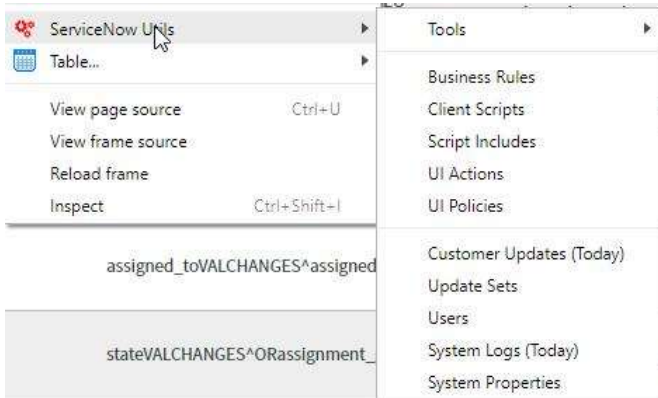


2.1.1. Fixes:

- Ctrl+Shift+F for was not properly working in Navigator
CTRL+Left Click should not open List from within Related Lists

2.2. Updates 2018-06-20

- I changed the structure for the context menu and added some often used tables



- Hotkeys for context menu actions, see here: <https://github.com/arnoudkooi/ServiceNow-Utills/issues/7>
- Show Select field values, see here: <https://github.com/arnoudkooi/ServiceNow-Utills/issues/8>

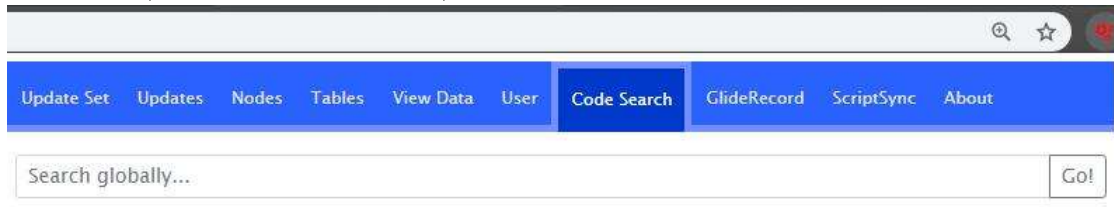


- **Experimental (and pre-London only):** Click on info icon with Ctrl held opens the record in a new tab (although this works not as usual: The reference will open in current tab, and the current form will be reopened in another tab)

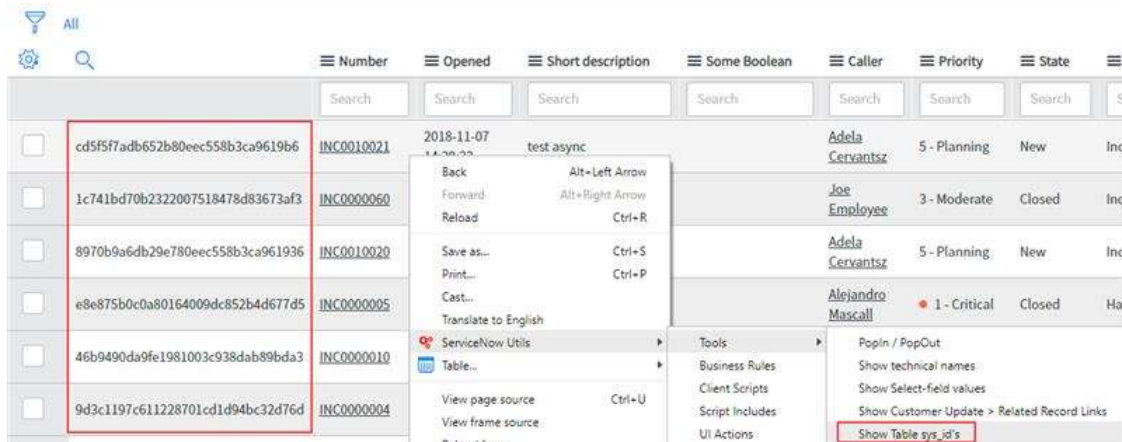


2.3. Updates 2018-11-08

- Code Search (uses OOTB CodeSearch API)

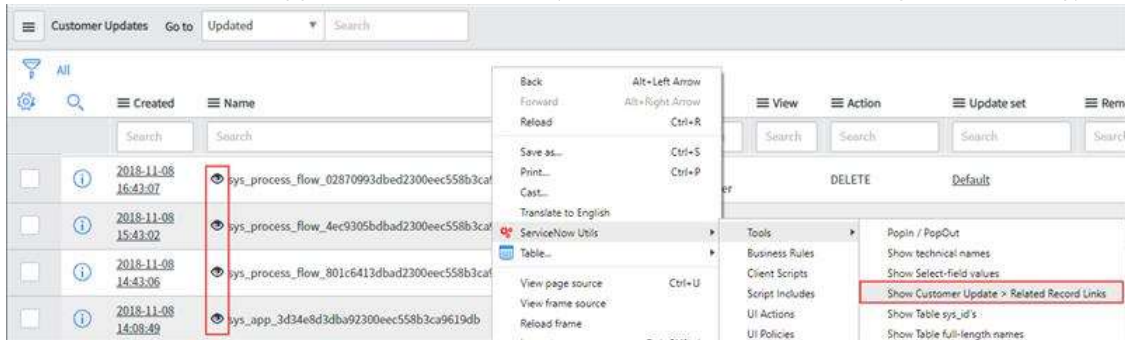


- Extended Shorthands for Auto-Completion in Application Navigator
 - EncodedQuery with ">": e.g. **"incident.li>numberLIKE123"** -> will open incident list with Numbers containing a 123
 - Direct jump to Form by Query: e.g. **"incident.do>number=INC0010123"** -&table> will open Record (if existing)
 - Direct jump to Form by SysId: e.g. **"incident>1c741bd70b2322007518478d83673af3"** -> will open Record (if existing)
 - List shorthand: e.g. **"incident">** -> will jump to List (like "incident.li")
- Show SysId in a List -> will replace the Info icon with SysId's



- Related Record Links in Customer Updates

- will add a little Icon to directly jump to a related Record (useful when combined with holding down CTRL key)



- Show full-length of truncated fields in Lists

- Normally oversized fields will get cut in Lists after ~50 characters. This option shows the full text for those fields

The screenshot displays the SAP Incident Management (IM) interface. The main table lists incidents with columns for Number, Date, Description, and Status. A context menu is open over the incident INC00000059, showing options like 'Show Form Sections', 'Show Table full-length names', and 'Show Table sys_id's'. The 'Show Form Sections' option is highlighted with a red border.

Incident Number	Date	Description	Status	Category	Assignment Group
INC0010021	2018-11-07 14:29:22	test async			
INC00000060	2016-12-12 16:19:57	I am unable to connect to the email server. It appears to be down.			
INC0010020	2018-11-06 11:46:28	test 123456			
INC00000005	2018-02-17 00:06:52	Watcher daemon detected that the CPU was 100% busy for more than 10 minutes			
INC00000010	2018-02-21 23:53:02	Currently running 10GR1 and need to upgr...			
INC00000004	2018-02-27 23:49:22	User forgot their email password.			
INC00000014	2018-01-27 00:37:35	Logged in and didn't see my home directo...			
INC00000035	2018-03-03 01:32:47	Forgot password and unable to log in. Ca...			
INC00000059	2016-08-10 18:14:29	I can access my personal folder but can't...			

- Show Form Sections
 - marks all Sections on a form with a red border and adds a Link to the corresponding Customer Update

Change Request
New Record

Go to Form Section "a0502879a090164916269952a08709c" | Go to Customer Updates for Form Section

New
Active
Authorised
Scheduled
Implemented
Review
Closed
Cancelled

Number: CHG000006

Requested by: Mattias Esche

Category: Other

Configuration item:

Priority: 4 - Low

Risk: Moderate

Impact: 3 - Low

Short description:

Description:

Type: Normal

State: New

Conflict status: Not Run

Conflict last run:

Assignment group:

Assigned to:

Back: Alt+Left Arrow
Forward: Alt+Right Arrow
Reload: Ctrl+R
Save as...: Ctrl+S
Print...: Ctrl+P
Cast...
Translate to English

ServiceNow Tools

Tools

Popin / PopOut

Table...

Business Rules

Client Scripts

Script Includes

UI Actions

UI Policies

Customer Updates

Update Sets

Users

System Logs (Today)

System Properties

Show technical names

Show Select-Field values

Show Customer Update + Related Record Links

Show Table sys_id's

Show Table full-length names

Show Form Sections

Set all fields to non-mandatory

Cancel transactions

Update Versions

stats.do

Planning
Schedule
Conflicts
Notes
Closure Information

Go to Form Section "ee956279a0801649096a15a018c13a0c" | Go to Customer Updates for Form Section

Time between planned start date and planned end date is the requested change window

Planned start date:

Planned end date:

CAB required:

CAB date: