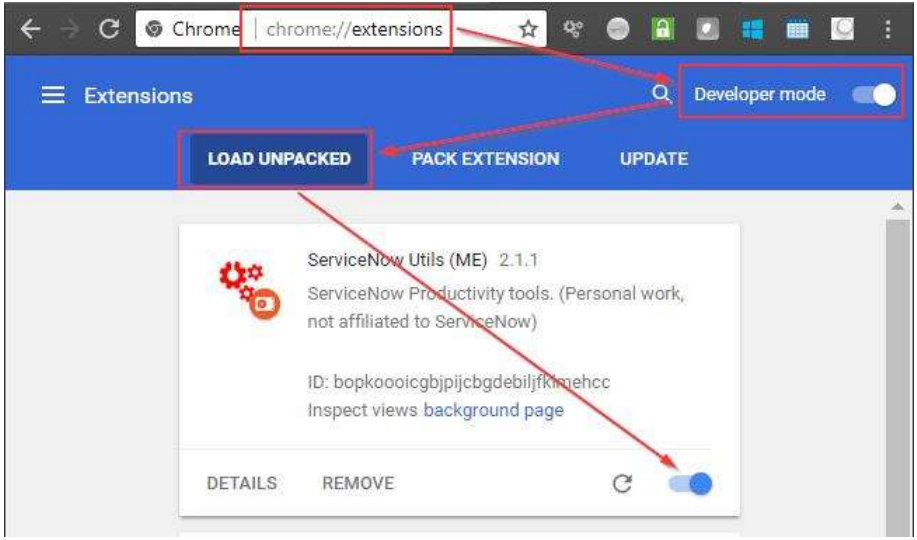
1. Installation

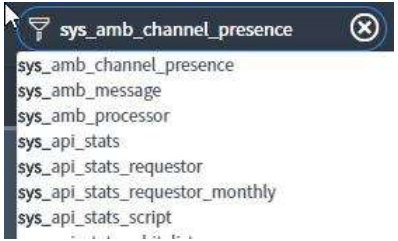
Download https://github.com/meinzeugde/ServiceNow-Utils, unzip and activate in Chrome:



Current Version is 2.7.0.
If the original ServiceNow Utils is still activated, disable or deinstall it.
If you have ServiceNow still open, reload the page to have the extension initialize properly.

2. INITIAL FEATURES

In Application Navigator press Ctrl+Space for auto-completion:



When adding a . (dot) after the table name and press Ctrl+Space again, a list of available functions appear:

".list" is now replaced with ".li". Sorting is set to "sys_updated_on DESC" (Exception: "syslog.li" filters additionally on "sys_created_on TODAY").
Try not to use ".list" anymore
".mine" is like ".li", with additional Filter "sys_updated_by BY current user" or "sys_created_by BY current user"
".struct" leads to Sys Dictionary
".config" shows Business Rules, UI Actions, etc. (OOTB)
".do" opens new record form (OOTB)

2.1. Updates 2018-06-08

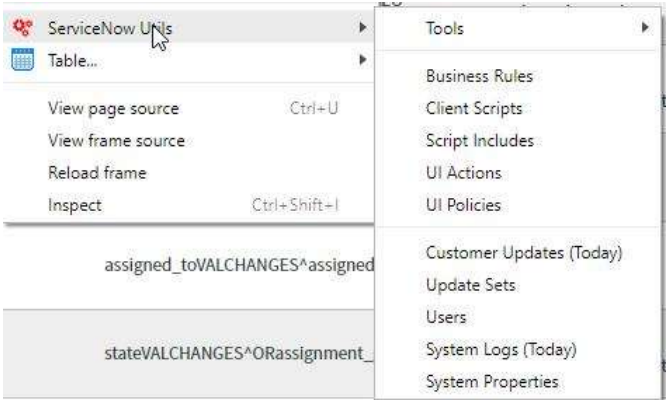
- Features:
  - Extended Global Search: Add search for sys_id, see https://github.com/arnoudkooi/ServiceNow-Utils/issues/4

2.1.1. Fixes:

- Ctrl+Shift+F for was not properly working in Navigator
  CTRL+Left Click should not open List from within Related Lists

2.2. Updates 2018-06-20

- I changed the structure for the context menu and added some often used tables

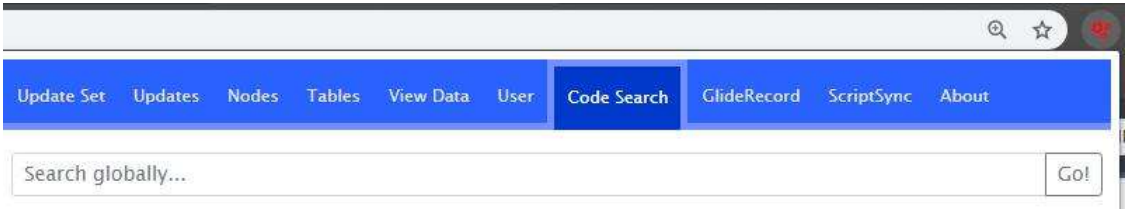


- Hotkeys for context menu actions, see here: https://github.com/arnoudkooi/ServiceNow-Utils/issues/7
- Show Select field values, see here: https://github.com/arnoudkooi/ServiceNow-Utils/issues/8

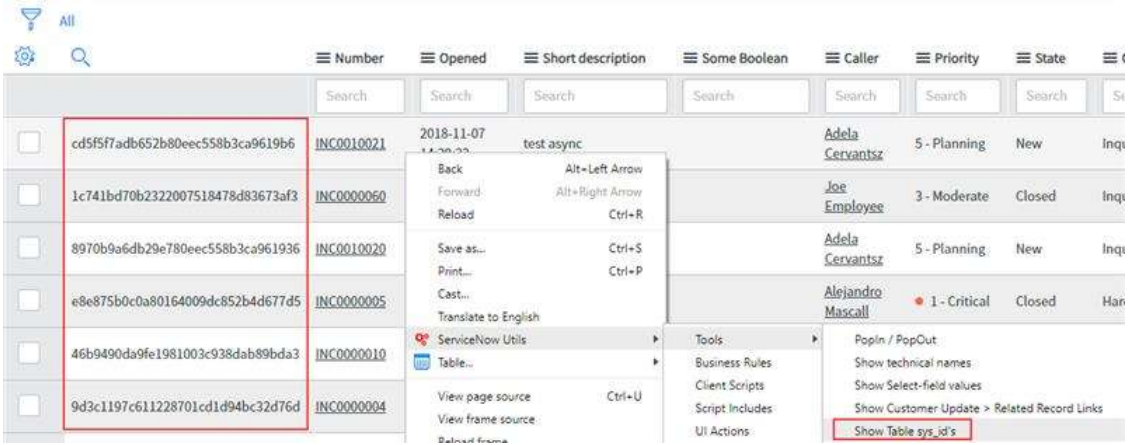
- **Experimental (and pre-London only)**: Click on info icon with Ctrl held opens the record in a new tab (although this works not as usual: The reference will open in current tab, and the current form will be reopened in another tab)

2.3. Updates 2018-11-08

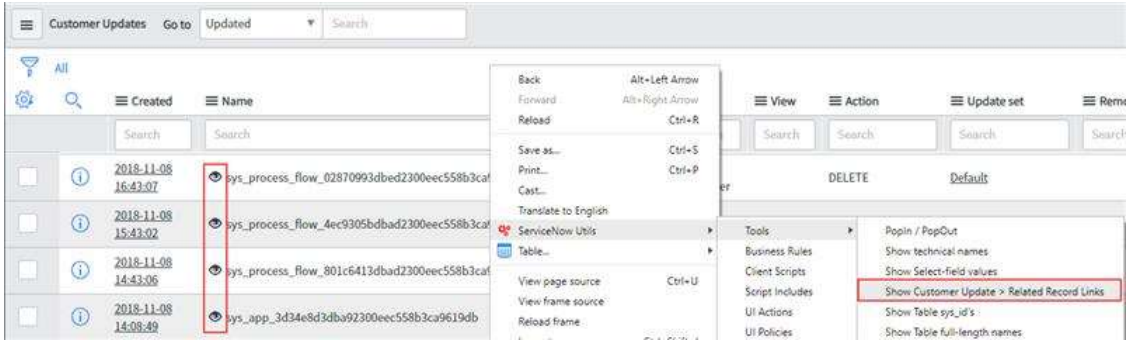
- Code Search (uses OOTB CodeSearch API)



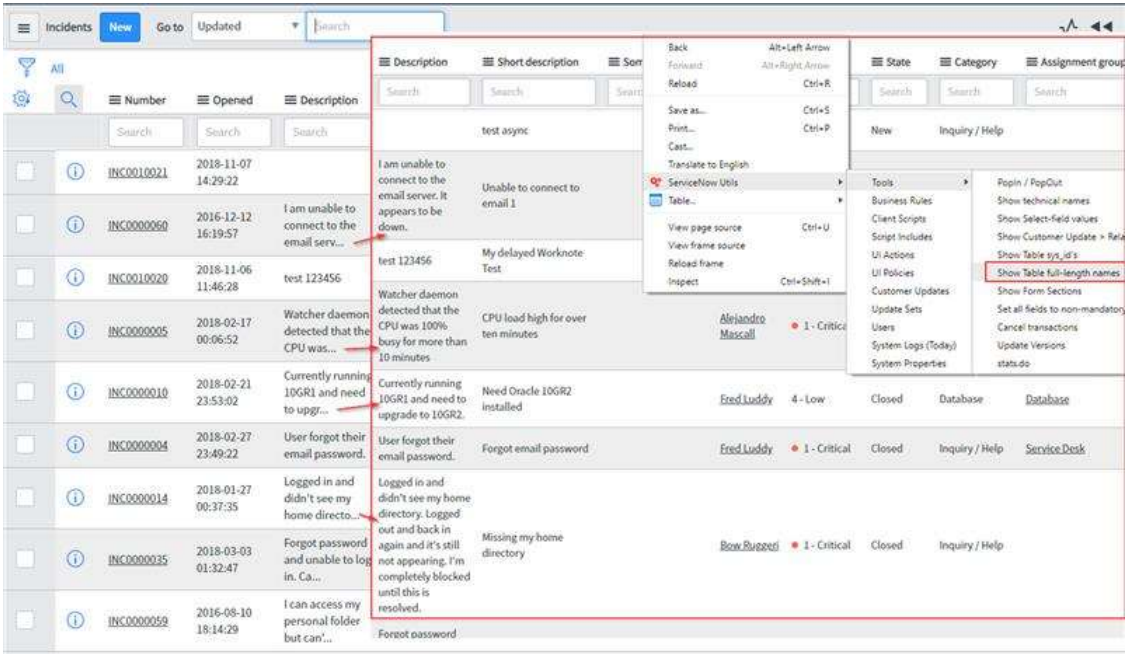
- Extended Shorthands for Auto-Completion in Application Navigator
  - EncodedQuery with ">": e.g. **"incident.li>numberLIKE123" ->** will open incident list with Numbers containing a 123
  - Direct jump to Form by Query: e.g. **"incident.do>number=INC0010123" ->** will open Record (if existing)
  - Direct jump to Form by SysId: e.g. **"incident>1c741bd70b2322007518478d83673af3" ->** will open Record (if existing)
  - List shorthand: e.g. **"incident>" ->** will jump to List (like "incident.li")
- Show SysId in a List -> will replace the Info icon with SysId's



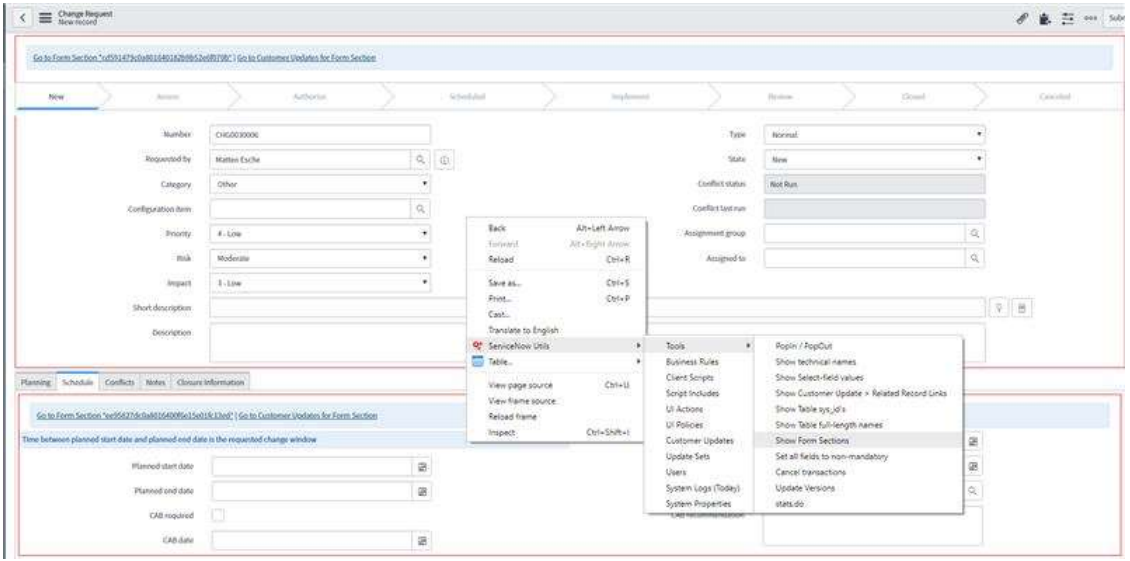
- Related Record Links in Customer Updates
  - will add a little Icon to directly jump to a related Record (useful when combined with holding down CTRL key)



- Show full-length of truncated fields in Lists
  - Normally oversized fields will get cut in Lists after ~50 characters. This option shows the full text for those fields



- Show Form Sections
  - marks all Sections on a form with a red border and adds a Link to the corresponding Customer Update


Change Request
New record
New
Number
Requested by
Matten Esche
Category
Other
Configuration item
Priority
4 - Low
Risk
Moderate
Impact
3 - Low
Short description
Description
Type
Normal
State
New
Conflict status
Not Run
Conflict last run
Assignment group
Assigned to
Back
Alt+Left Arrow
Forward
Alt+Right Arrow
Reload
Ctrl+R
Save as...
Ctrl+S
Print...
Ctrl+P
Cast...
Translate to English
ServiceNow Utils
Table...
View page source
Ctrl+U
View frame source
Reload frame
Inspect
Ctrl+Shift+I
Tools
Business Rules
Client Scripts
Script Includes
UI Actions
UI Policies
Customer Updates
Update Sets
Users
System Logs (Today)
System Properties
PopIn / PopOut
Show technical names
Show Select-field values
Show Customer Update > Related Record Links
Show Table sys_id's
Show Table full-length names
Show Form Sections
Set all fields to non-mandatory
Cancel transactions
Update Versions
stats.do
Planning
Schedule
Conflicts
Notes
Closure Information
Time between planned start date and planned end date is the requested change window
Planned start date
Planned end date
CAB required
CAB date