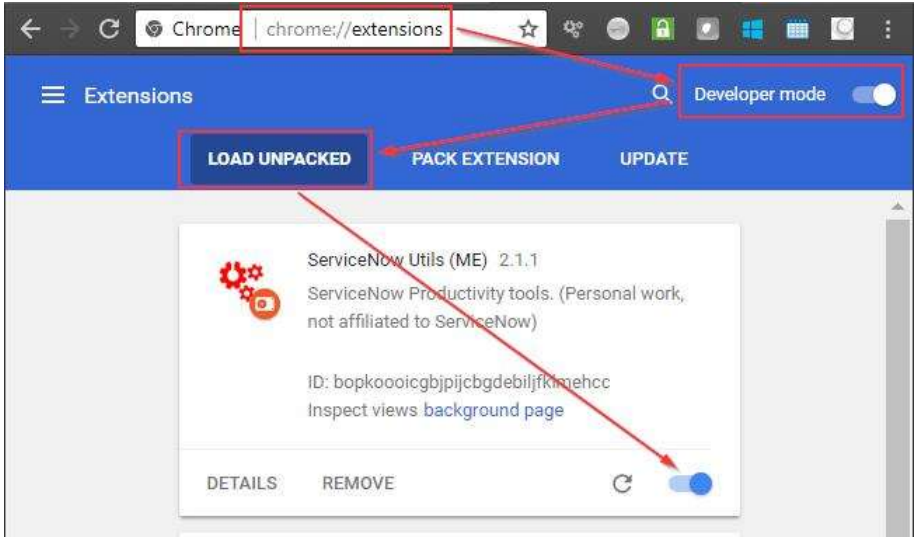
1. Installation

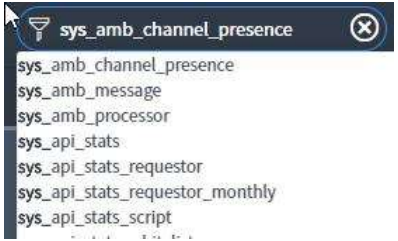
Download https://github.com/meinzeugde/ServiceNow-Utils, unzip and activate in Chrome:



Current Version is 2.7.0.
If the original ServiceNow Utils is still activated, disable or deinstall it.
If you have ServiceNow still open, reload the page to have the extension initialize properly.

2. INITIAL FEATURES

In Application Navigator press Ctrl+Space for auto-completion:



When adding a . (dot) after the table name and press Ctrl+Space again, a list of available functions appear:

".list" is now replaced with ".li". Sorting is set to "sys_updated_on DESC" (Exception: "syslog.li" filters additionally on "sys_created_on TODAY").
Try not to use ".list" anymore
".mine" is like ".li", with additional Filter "sys_updated_by BY current user" or "sys_created_by BY current user"
".struct" leads to Sys Dictionary
".config" shows Business Rules, UI Actions, etc. (OOTB)
".do" opens new record form (OOTB)

2.1. Updates 2018-06-08

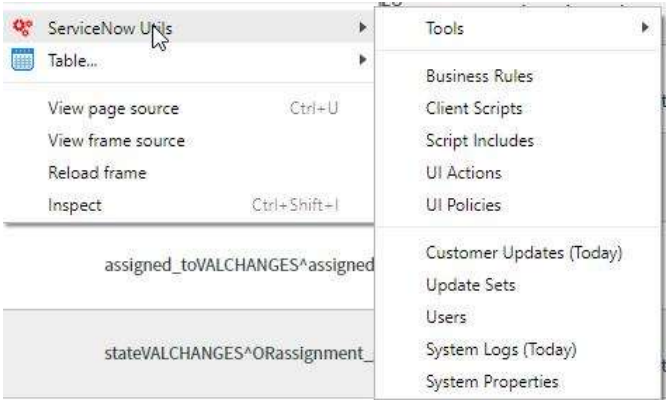
- Features:
  - Extended Global Search: Add search for sys_id, see https://github.com/arnoudkooi/ServiceNow-Utils/issues/4

2.1.1. Fixes:

- Ctrl+Shift+F for was not properly working in Navigator
  CTRL+Left Click should not open List from within Related Lists

2.2. Updates 2018-06-20

- I changed the structure for the context menu and added some often used tables

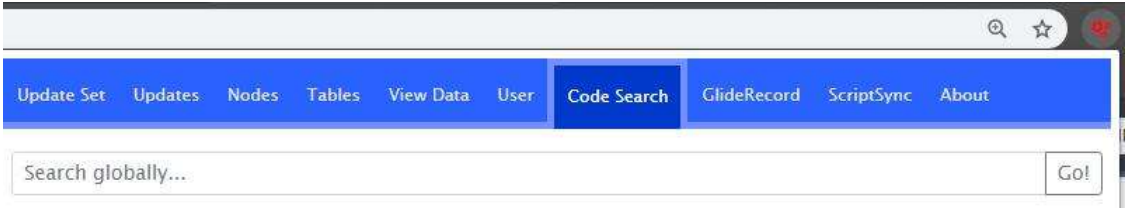


- Hotkeys for context menu actions, see here: https://github.com/arnoudkooi/ServiceNow-Utils/issues/7
- Show Select field values, see here: https://github.com/arnoudkooi/ServiceNow-Utils/issues/8

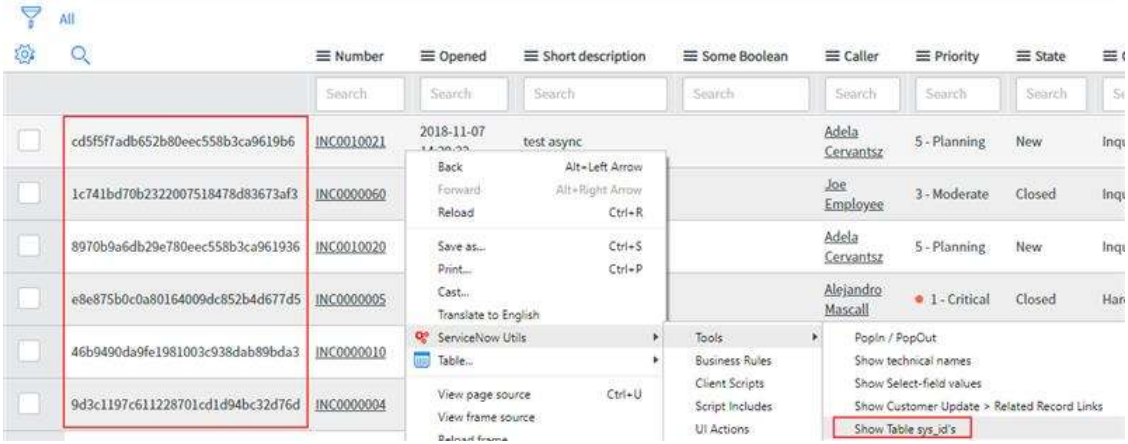
- **Experimental (and pre-London only)**: Click on info icon with Ctrl held opens the record in a new tab (although this works not as usual: The reference will open in current tab, and the current form will be reopened in another tab)

2.3. Updates 2018-11-08

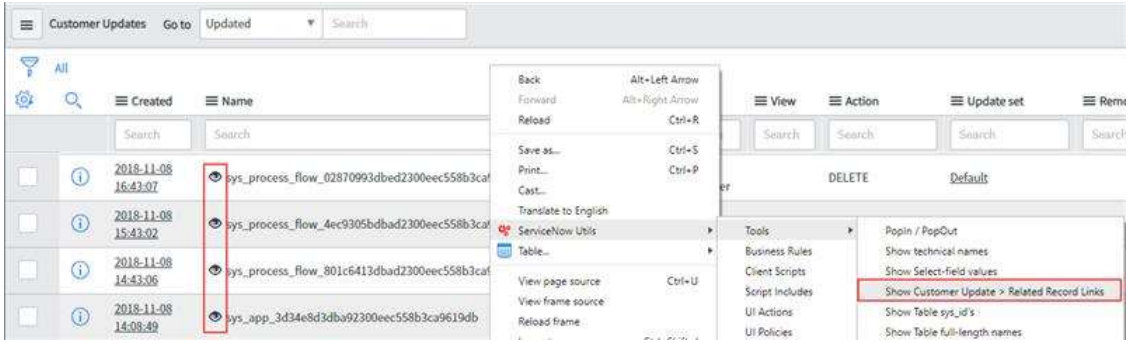
- Code Search (uses OOTB CodeSearch API)



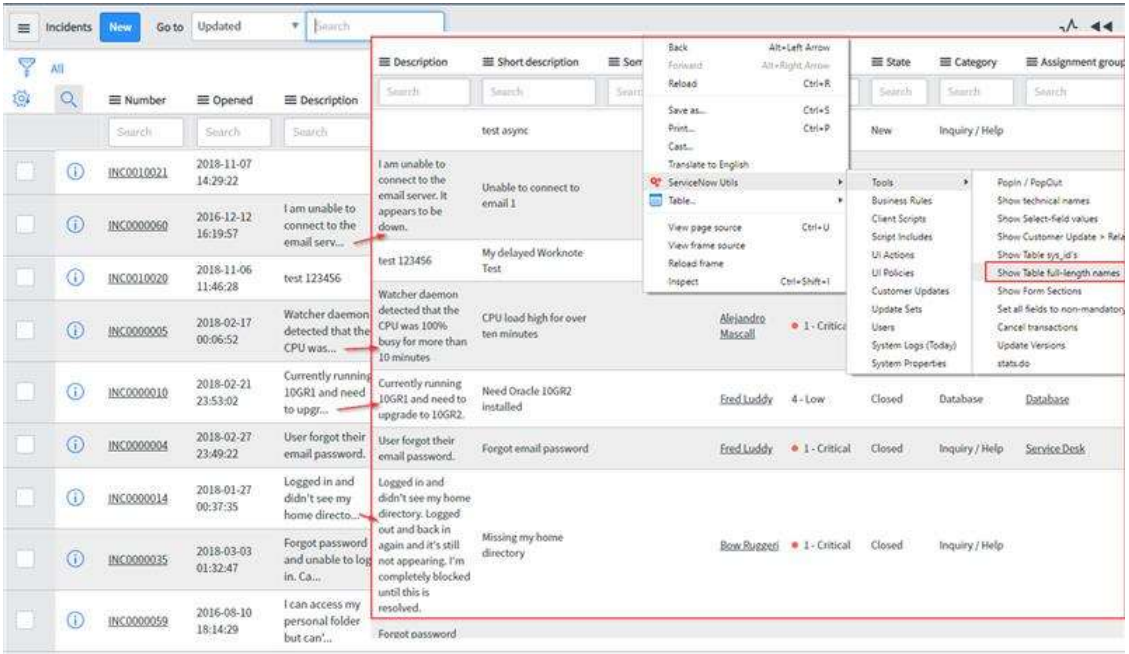
- Extended Shorthands for Auto-Completion in Application Navigator
  - EncodedQuery with ">": e.g. **"incident.li>numberLIKE123" ->** will open incident list with Numbers containing a 123
  - Direct jump to Form by Query: e.g. **"incident.do>number=INC0010123" ->** will open Record (if existing)
  - Direct jump to Form by SysId: e.g. **"incident>1c741bd70b2322007518478d83673af3" ->** will open Record (if existing)
  - List shorthand: e.g. **"incident>" ->** will jump to List (like "incident.li")
- Show SysId in a List -> will replace the Info icon with SysId's



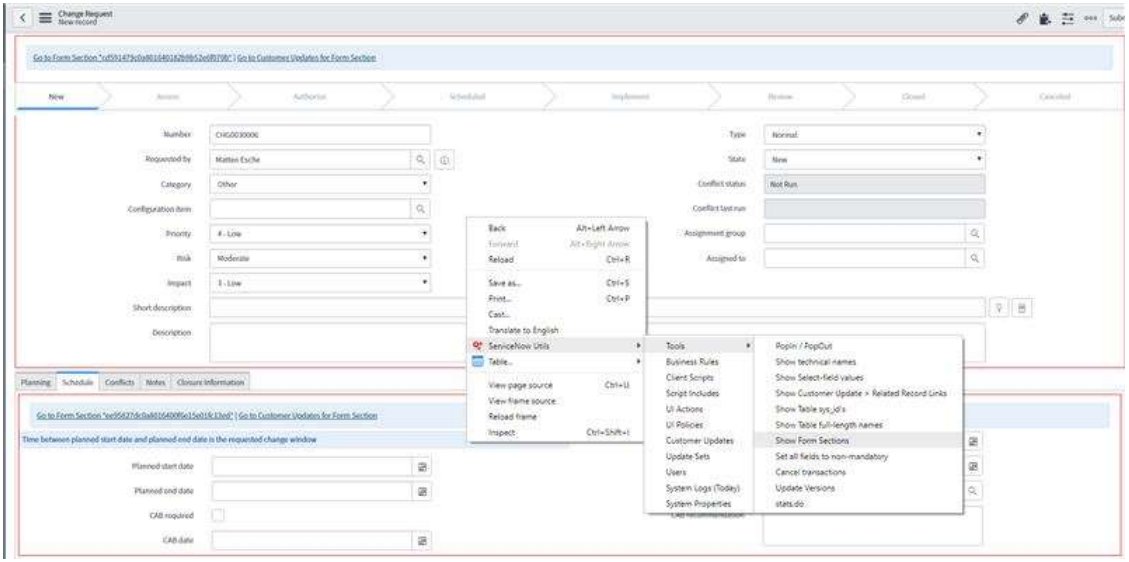
- Related Record Links in Customer Updates
  - will add a little Icon to directly jump to a related Record (useful when combined with holding down CTRL key)



- Show full-length of truncated fields in Lists
  - Normally oversized fields will get cut in Lists after ~50 characters. This option shows the full text for those fields

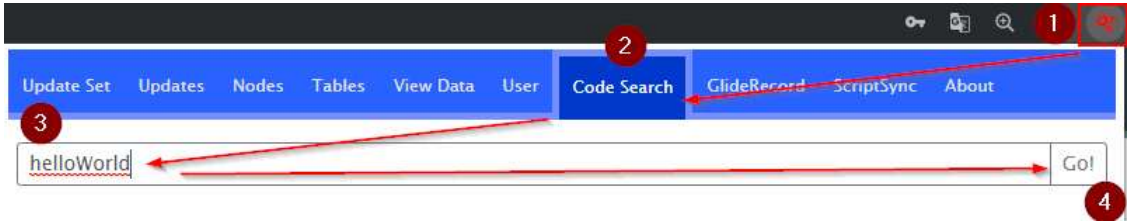


- Show Form Sections
  - marks all Sections on a form with a red border and adds a Link to the corresponding Customer Update

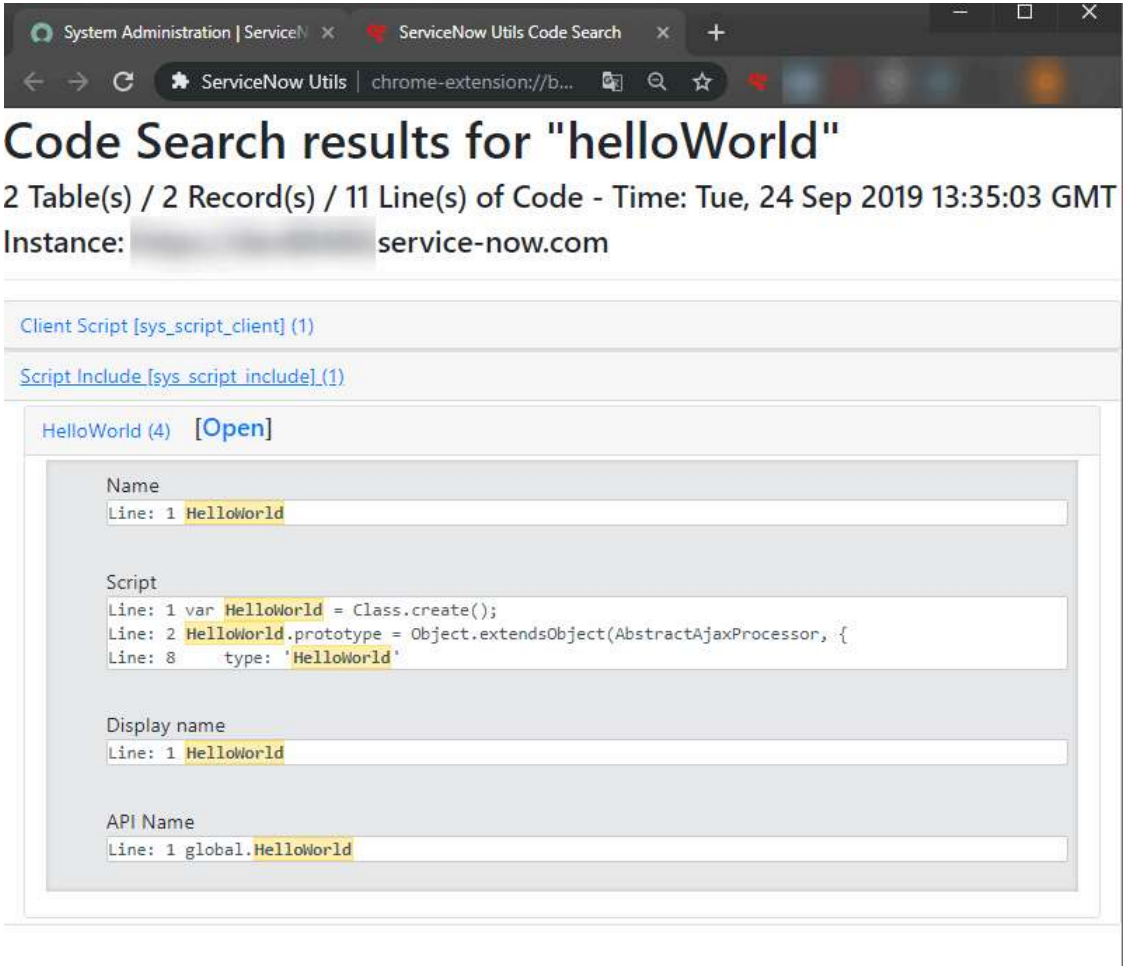


2.4. Updates 2019-09-24

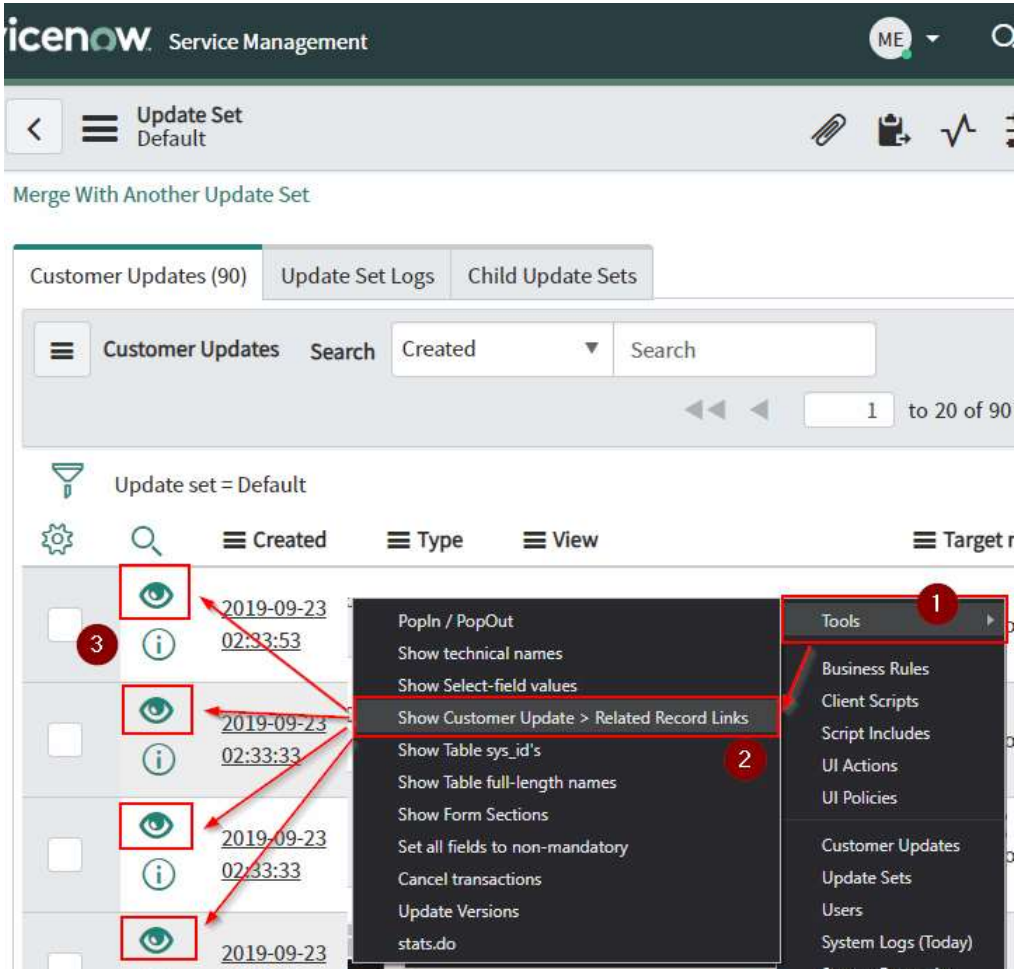
- Code Search (uses OOTB CodeSearch API)
  - modified Layout
  - Access regularly via the ServiceNow-Utils Popup

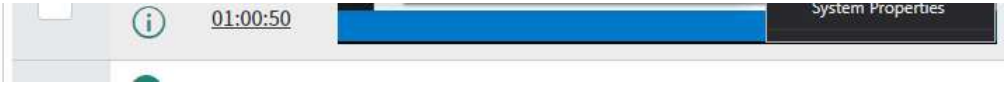


- This will open a new tab. Depending on the amount of search results, it may take a while, until results appear


System Administration | ServiceN
ServiceNow Utils Code Search
ServiceNow Utils | chrome-extension://b...
Code Search results for "helloWorld"
2 Table(s) / 2 Record(s) / 11 Line(s) of Code - Time: Tue, 24 Sep 2019 13:35:03 GMT
Instance: service-now.com
Client Script [sys_script_client] (1)
Script Include [sys_script_include] (1)
HelloWorld (4) [Open]
Name
Line: 1 HelloWorld
Script
Line: 1 var HelloWorld = Class.create();
Line: 2 HelloWorld.prototype = Object.extendsObject(AbstractAjaxProcessor, {
Line: 8 type: 'HelloWorld'
Display name
Line: 1 HelloWorld
API Name
Line: 1 global.HelloWorld

- **Experimental** Show Customer Update > Related Record Links
  - when accessing Update Sets, there will be some Links added to each Customer Update, that allows for direct access to the record itself
  - in case the Customer Updates List gets updated somehow (Sorting, Filtering, ...), this needs to be applied manually via the ServiceNow-Utils Context Menu


Service Management
ME
Update Set
Default
Merge With Another Update Set
Customer Updates (90)
Update Set Logs
Child Update Sets
Customer Updates
Search
Created
Search
1
to 20 of 90
Update set = Default
Created
Type
View
Target r
2019-09-23 02:33:53
2019-09-23 02:33:33
2019-09-23 02:33:33
2019-09-23
3
PopIn / PopOut
Show technical names
Show Select-field values
Show Customer Update > Related Record Links
Show Table sys_id's
Show Table full-length names
Show Form Sections
Set all fields to non-mandatory
Cancel transactions
Update Versions
stats.do
2
Tools
1
Business Rules
Client Scripts
Script Includes
UI Actions
UI Policies
Customer Updates
Update Sets
Users
System Logs (Today)


01:00:50
System Properties