

Guide to Designing and Implementing a Resort Management Database System

Introduction

A well-designed database system is crucial for efficient resort management, enabling seamless operations, data analysis, and customer service. This guide provides step-by-step instructions for designing and implementing a Resort Management Database System using Microsoft SQL Server Management Studio (SSMS), along with best practices for data modeling, security, and visualization.

Prerequisites

Before starting, ensure you have:

- Microsoft SQL Server Management Studio installed
- Basic understanding of database design principles and SQL
- Access to PowerBI for data visualization

Step 1: Database Design

1. Create an Entity-Relationship Diagram (ERD)

- Identify key entities such as Resort, Employee, Customer, Room and Booking
- Define relationships between entities (e.g., one-to-many between Resort and Employee)
- Normalize the database structure to minimize redundancy

2. Implement the Database Schema

- Use SQL Data Definition Language (DDL) to create tables
- Define primary keys, foreign keys, and constraints

Step 2: Data Security Implementation

1. Set Up Encrypted Columns

- Identify sensitive data (e.g., credit card information)
- Use SQL Server's built-in encryption functions to secure this data

E.g: Sample Query to encrypt *Password* column

```
-- Create DMK
CREATE MASTER KEY ENCRYPTION BY PASSWORD = 'Team18_P@sswOrd';
-- Create certificate to protect symmetric key
CREATE CERTIFICATE ResortCertificate
WITH SUBJECT = 'Resort Management Certificate', EXPIRY_DATE = '2030-10-31';
-- Create symmetric key to encrypt data
CREATE SYMMETRIC KEY ResortSymmetricKey
WITH ALGORITHM = AES_256
ENCRYPTION BY CERTIFICATE ResortCertificate;
```

```

-- Open symmetric key
OPEN SYMMETRIC KEY ResortSymmetricKey
DECRYPTION BY CERTIFICATE ResortCertificate;

INSERT resortmgm.Customer VALUES ('Ram', 'Kiran', 'ram.k',
EncryptByKey(Key_GUID('ResortSymmetricKey'), 'jgjh48345'), 2067817643, 'ram@gmail.com', 1, 6);

-- Close symmetric key
CLOSE SYMMETRIC KEY ResortSymmetricKey;

```

Customer Enter a SQL expression to filter results (use Ctrl+Space)					
Grid	CustomerID	FirstName	LastName	Username	Password
1	1	Ram	Kiran	ram.k	hëE]Í K² ÁbClñ & % ñWe z... [68]
2	2	Jack	Kiran	jack.k	hëE]Í K² ÁbClñ ô- â7ok ä e ... [68]
3	3	Ben	Joy	ben.joy	hëE]Í K² ÁbClñ væ³¼(ù bÜ ... [68]
4	4	Moirä	Rose	rose.m	hëE]Í K² ÁbClñ @X U3 ZNAi... [68]
5	5	Beny	Roy	roy.ben	hëE]Í K² ÁbClñ ±Y;Ýv'â¥¼BÂ... [68]
6	6	Alis	Rao	meghana.r	hëE]Í K² ÁbClñ ¼2 Z , ±' Çá... [68]
7	7	Viks	Joy	vidya.j	hëE]Í K² ÁbClñ #ziÖ ;Ä j Éê... [68]
8	8	Sweety	Reddy	vid.red	hëE]Í K² ÁbClñ ü) Y[,Ú¼ »... [68]

2. Implement Access Controls

- Create user roles with appropriate permissions
- Use SQL Server's security features to restrict access to sensitive data

Step 3: Database Optimization

1. Create Indexes

- Identify frequently queried columns
- Create appropriate indexes to improve query performance

2. Implement Triggers

- Design triggers for data integrity (e.g., updating membership points)
- Use triggers for auditing purposes (e.g., logging changes to customer information)

E.g: Trigger to update membership points

```

CREATE TRIGGER resortmgm.UpdateMembershipPoint
ON resortmgm.Booking
AFTER INSERT,UPDATE
AS
BEGIN
    DECLARE @TotalAmountPaid DECIMAL(19,2)
    DECLARE @CustomerID INT
    SET @CustomerID = (SELECT CustomerID FROM INSERTED)
    DECLARE @MembershipID INT
    SET @MembershipID = (SELECT c.MembershipID FROM resortmgm.Customer c WHERE c.CustomerID = @CustomerID)
    IF @MembershipID IS NOT NULL
        AND (SELECT StartDate FROM resortmgm.Membership WHERE MembershipID = @MembershipID) <= GETDATE()
        AND (SELECT EndDate FROM resortmgm.Membership WHERE MembershipID = @MembershipID) >= GETDATE()
    BEGIN
        SET @TotalAmountPaid = (
            SELECT SUM(b.TotalAmountPaid)
            FROM resortmgm.Booking b
            WHERE b.CustomerID = @CustomerID AND b.TotalAmountPaid >= b.TotalPriceDue
        )
        UPDATE resortmgm.Membership
        SET Points = ISNULL(@TotalAmountPaid,0) * 0.1
        FROM resortmgm.Membership
        WHERE MembershipID = @MembershipID
    END
END;

```

Step 4: Data Analysis and Visualization

1. Develop SQL Queries

- Write optimized SQL queries for common reporting needs
- Utilize joins, subqueries, and aggregate functions for complex analyses

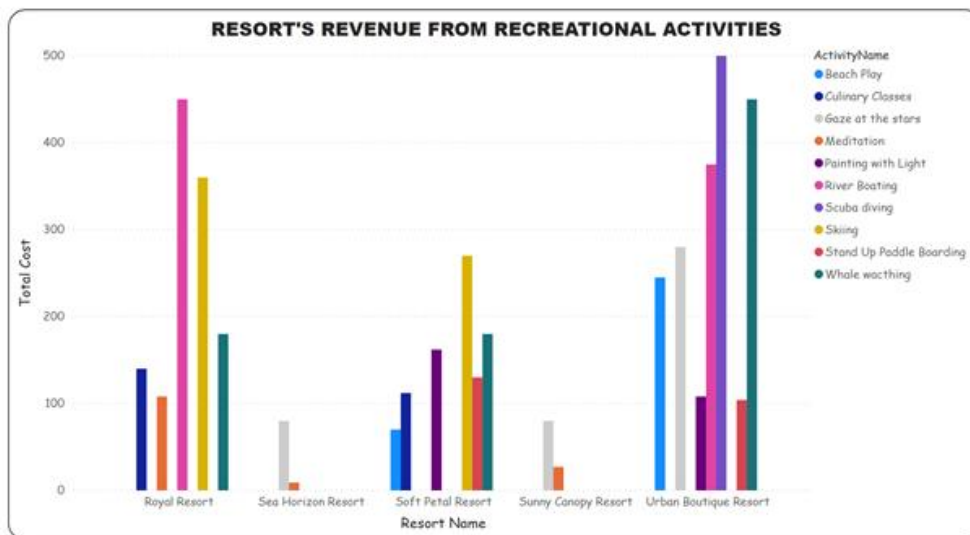
E.g: SQL View to find out resort's revenue from recreational activities

```
CREATE VIEW resortmgm.ResortFacilityRevenue AS (  
SELECT  
    r.Name as [Resort Name], f.FacilityID, f.FacilityName,  
    f.FacilityDesc , f.PricePerHour AS [Cost per hour] ,  
    COUNT(bf.FacilityID) as [Total number of bookings] ,  
    SUM(bf.TotalPrice) as [Total Revenue]  
FROM  
    resortmgm.Facility f  
INNER JOIN resortmgm.BookingFacility bf ON  
    f.FacilityID = bf.FacilityID  
INNER JOIN resortmgm.Room rm ON  
    rm.RoomID = bf.RoomID  
INNER JOIN resortmgm.Resort r ON  
    rm.ResortID = r.ResortID  
GROUP BY  
    r.Name, f.FacilityID, f.FacilityName, f.PricePerHour, f.FacilityDesc );
```

2. Connect to PowerBI

- Establish a connection between SQL Server and PowerBI
- Create interactive dashboards for key metrics (e.g., occupancy rates, revenue)

E.g: Dashboard Representation of Resort's Revenue from Recreational Activities



Best Practices for Resort Management Database

Data Integrity

- Implement check constraints to ensure data validity
- Use functions / stored procedures for complex operations to maintain consistency

Ex: Function to validate the Email address of *Employee* and *Customer*

```
CREATE FUNCTION resortmgm.fn_ValidateEmailID(@emailaddress VARCHAR(255))
RETURNS bit
as
BEGIN
    DECLARE @validemail bit
    SET @validemail = 0
    IF @emailaddress IS NOT NULL
        SET @emailaddress = LOWER(@emailaddress)
        IF @emailaddress LIKE '[a-z,0-9,-,%][a-z,0-9,-,%].[a-z][a-z]%'
            AND @emailaddress NOT LIKE '%@%@%'
            AND CHARINDEX('.',@emailaddress) = 0
            AND CHARINDEX('..',@emailaddress) = 0
            AND CHARINDEX(',',@emailaddress) = 0
            AND RIGHT(@emailaddress,1) BETWEEN 'a' AND 'z'
                SET @validemail = 1
    RETURN @validemail
END;
```

Performance Optimization

- Regularly update statistics and rebuild indexes
- Use query execution plans to identify and resolve performance bottlenecks

Backup and Recovery

- Implement a regular backup schedule
- Test recovery procedures to ensure data can be restored in case of failure

Documentation

- Maintain up-to-date documentation of database schema and relationships
- Document stored procedures, triggers, and other database objects

Conclusion

By following these steps and best practices, you can create a robust Resort Management Database System that ensures data integrity, security, and efficient operations. This approach enables data-driven decision-making and enhances overall resort management capabilities.