```sql
--------------------------------------------------------------------------------------------------
-------------
  ---Create OPS Current Accounts List
  --------------------------------------------------------------------------------------------------
---------------
  SELECT
      [Equipment]
        ,[Equipment_Description]
     ,[Serial_Number]
        ,[Cust_Hierarchy]
        ,[Location]
        ,[Sold_To_Party]
     ,[Name_Sold_To]
        ,[Name]
        ,[Name_2]
        ,[Street]
        ,[Postal_Code]
        ,[l].[Account Name]
        ,[l].[SDM]
       INTO #temp_OPSMIF
       FROM [base].[RAW_ZDSVERT] z
       LEFT JOIN [lup].[SDM_HIERARCHY] AS [l] ON [l].[HEIRARCHY] =
[z].[Cust_Hierarchy]
            WHERE [Cust_Hierarchy] IN (SELECT DISTINCT [HEIRARCHY] FROM
[lup].[SDM_HIERARCHY])
            --AND [Contract_End] = '00.00.0000'


  --------------------------------------------------------------------------------------------------
---------------
  ---Establish Working Days & Reporting Month
  --------------------------------------------------------------------------------------------------
---------------

  DROP TABLE [ops].[Reporting Month]

  DECLARE @StartDate DATE
  DECLARE @EndDate DATE
  SET @StartDate = DATEADD(MONTH, -2, DATEADD(DAY, 1, EOMONTH(GETDATE())))
  SET @EndDate = DATEADD(MONTH, -2, DATEADD(DAY, 31, EOMONTH(GETDATE())))


  SELECT
   (DATEDIFF(dd, @StartDate, @EndDate) + 1)
  -(DATEDIFF(wk, @StartDate, @EndDate) * 2)
  -(CASE WHEN DATENAME(dw, @StartDate) = 'Sunday' THEN 1 ELSE 0 END)
  -(CASE WHEN DATENAME(dw, @EndDate) = 'Saturday' THEN 1 ELSE 0 END) AS [Working_Days]
   ,DATEADD(MONTH, -2, DATEADD(DAY, 1, EOMONTH(GETDATE()))) AS [Reporting Month]
  INTO [ops].[Reporting Month]

  --------------------------------------------------------------------------------------------------
---------------
  ---Current Month Service
  --------------------------------------------------------------------------------------------------
---------------
  SELECT *
  INTO #temp_OPS_Service
  FROM [base].[ACC_DRAFT_REPORT]

  UPDATE #temp_OPS_Service SET [Notif_Creation_Date]=
REPLACE([Notif_Creation_Date],'.','/')
```

```sql
    UPDATE #temp_OPS_Service SET [Notif_Closing_Date]=
REPLACE([Notif_Closing_Date],'.','/')



    SELECT
    [o].[Cust_Hierarchy] AS [Hierarchy]
    ,[o].[Account Name]
    ,[o].[SDM]
    ,CAST([Month_Year] AS DATE) AS [Month_Year]
    ,[s].[Equipment] AS [Equipment_Number]
    ,[Model] AS [Main Material]
    ,[Customer_Name]  AS [Name 1]
    ,[Name2] AS [Name 2]
    ,[Street_Name] AS [Street]
    ,[Post_Code] AS [Postal Code]
    ,[Start_Up_Date]
    ,0 AS [Install Date]
    ,0 AS [Network Connection]
    ,[s].[Serial_Number] AS [Serial No]
    ,[Notification_Number] AS [Notification_Number]
    ,[Cause_Name]
    ,[Problem_Name]
    ,CONVERT(DATE,[Notif_Creation_Date],103) AS [Notif Creation Date]
    ,[Notif_Start_Time] AS [Notif Start Time]
    ,CASE
    WHEN [Notif_Closing_Date] = '#' THEN '01-01-1900'
    ELSE CONVERT(DATE,[Notif_Closing_Date],103)
 END AS [Notif_Closing_Date]
    ,[Notif_Closing_Time]
    ,[Active_MIF] AS [Active MIF]
    ,0 AS [Total Page Vol]
    ,0 AS [Avg Monthly Page Vol]
    ,0 AS [Avg Monthly Page Vol (BW)]
    ,0 AS [Avg Monthly Page Vol (COL)]
    ,[Number_of_All_Visits] AS [J-2I Number of All Visits]
    ,[Number_of_CM_Visits] AS [J-2B Number of CM Visits]
    ,[Number_of_PM_Visits] AS [J-2E Number of PM Visits]
    ,[Number_of_Continuation_Visits] AS [J-2D Number of Continuation Visits]
    ,[No_of_Continuation_Visits_RTF] AS [L0028 No of Continuation Visits -- RTFs]
    ,[Number_of_Installation_Visits] AS [Install Visits]
    ,[Number_of_other_Visits] AS [Other Visits]
    ,[Labour_Hours_for_All_Visits] AS [J-2J Labour Hours for All Visits]
    ,[Labour_Hours_for_CM_Visits] AS [Labour Hours for CM Visits]
    ,[Hours_for_Travel] AS [J-3C Hours for Travel]
    ,[Average_Labor_Time] AS [Average Labour Time (Mins)]
    ,[Average_Travel_Time_Mins] AS [Average Travel Time (Mins]
    ,[Avg_Response_Time_IncBP] AS [Average Response Time (Inc B&P)]
    ,[Total_CMVisit_Response_Time_IncBP] AS [Total Response time for CM Visits]
    --,CAST(ISNULL([Average_Response_Time],0) AS
INT)*CAST(ISNULL([Number_of_CM_Visits],0) AS INT)
    ,[Downtime_IncBP] AS [Downtime (Inc B&P)]
    ,[Downtime_Mins_IncBP] AS  [Downtime - Mins (Inc B&P)]
    ,ISNULL([Uptime_Percentage_IncBP],0) AS [Uptime % (Inc B&P)]
    --,[Visit_Code]
    ,[r].[Reporting Month] AS [Date]
    ,CAST([Month_Year] AS DATE) AS [Month]
    ,[Model] AS [Device Name]
    ,[s].[Equipment] AS [Equipment Number]
    ,[s].[Serial_Number] AS [Serial Number]
    ,[Notification_Number] AS [Notification Number]
    ,CASE
```

```sql
     WHEN [Notification_Number] = '#' THEN '1'
     ELSE '0'
     END AS [Count]
     ,[Customer_Name]  AS [SAP Address Name 1]
     ,[Name2] AS [SAP Address Name 2]
     ,[Street_Name] AS [SAP Street Name]
     ,[Post_Code] AS [SAP Postcode]
     ,CASE
     WHEN CAST(ISNULL([s].[Number_of_CM_Visits],0)AS FLOAT) BETWEEN '1' AND '10' THEN
CAST(ISNULL([s].[Labour_Hours_for_CM_Visits],0)AS
FLOAT)/CAST(ISNULL([s].[Number_of_CM_Visits],0)AS FLOAT)
     ELSE '0'
     END AS [Average CM Labour Time]
     ,CAST(ISNULL([Labour_Hours_for_CM_Visits],0) AS
FLOAT)+CAST(ISNULL([Avg_Response_Time_IncBP],0)AS FLOAT) AS [Average Restore Time]
     ,CASE
     WHEN [o].[Cust_Hierarchy] = 'GBR-SEHT' OR [o].[Cust_Hierarchy] = 'GBR-SHSCT' AND
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT) = '1' THEN '0'
     WHEN [o].[Cust_Hierarchy] = 'GBR-SEHT' OR [o].[Cust_Hierarchy] = 'GBR-SHSCT' AND
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT) >
CAST(ISNULL([Number_of_CM_Visits],0)AS FLOAT) THEN
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT)-
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT)
     WHEN [o].[Cust_Hierarchy] = 'GBR-SEHT' OR [o].[Cust_Hierarchy] = 'GBR-SHSCT' AND
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT) <
CAST(ISNULL([Number_of_CM_Visits],0)AS FLOAT) THEN
CAST(ISNULL([Number_of_CM_Visits],0)AS FLOAT) -
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT)
     WHEN CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT) >
CAST(ISNULL([Number_of_CM_Visits],0)AS FLOAT) THEN
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT)-
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT)
     WHEN CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT) <
CAST(ISNULL([Number_of_CM_Visits],0)AS FLOAT) THEN
CAST(ISNULL([Number_of_CM_Visits],0)AS FLOAT) -
CAST(ISNULL([No_of_Continuation_Visits_RTF],0)AS FLOAT)
     ELSE '0'
     END AS [First Time Fix]
     ,[r].[Working_Days] AS [Working Days]
     ,[Downtime_Mins_IncBP] AS [Total Down Time]
     ,CASE
     WHEN CAST(ISNULL([Number_of_CM_Visits],0)AS FLOAT) > 0 THEN
CAST(ISNULL([Total_CMVisit_Response_Time_IncBP],0)AS FLOAT) * 60
     ELSE '0'
     END AS [Response Mins]
     ,CASE
     WHEN CAST(ISNULL([Number_of_CM_Visits],0) AS FLOAT) > 0 THEN
CAST(ISNULL([Labour_Hours_for_CM_Visits],0) AS FLOAT)*60
     ELSE '0'
     END AS [Restore Mins]
     ,CASE
     WHEN [Visit_Code] = '10' THEN 'Installation Visit'
     WHEN [Visit_Code] = '20' THEN 'PM/Inspection'
     WHEN [Visit_Code] = '24' THEN 'PM to CM'
     WHEN [Visit_Code] = '30' THEN 'Engineer Fix'
     WHEN [Visit_Code] = '32' THEN 'Continuation Call'
     WHEN [Visit_Code] = '40' THEN 'Toner Delivery'
     WHEN [Visit_Code] = '41' THEN 'Courtesy Visit'
     WHEN [Visit_Code] = '42' THEN 'Obtain Meter Reading'
     WHEN [Visit_Code] = '44' THEN 'Change Configuration'
     WHEN [Visit_Code] = '45' THEN 'Customer Support/Training'
     WHEN [Visit_Code] = '46' THEN 'Machine Removal'
```

```sql
        WHEN [Visit_Code] = '47' THEN 'Modification'
        WHEN [Visit_Code] = '48' THEN 'Continuation Call'
        WHEN [Visit_Code] = '4E' THEN 'Update (Software)]'
        WHEN [Visit_Code] = '60' THEN 'Telephone Fix'
        WHEN [Visit_Code] = '63' THEN 'Follow up/ Escalation Call'
        WHEN [Visit_Code] = '71' THEN 'Machine Returned to Warehouse'
        WHEN [Visit_Code] = '73' THEN 'Support DFE'
        WHEN [Visit_Code] = '74' THEN 'CSRC Maintenance/Initialisation'
        WHEN [Visit_Code] = '79' THEN 'Resite and Reconnection'
        ELSE 'Other'
        END AS [Call Out Type]
        ,CONVERT(DATE,[Notif_Creation_Date],103) AS [Notification Date]
        ,[Notif_Start_Time] AS [Notification Time]
        INTO #temp_Service_Link
        FROM #temp_OPS_Service s
        LEFT JOIN #temp_OPSMIF AS [o] ON [o].[Equipment] = [s].[Equipment]
        LEFT JOIN [ops].[Reporting Month] AS [r] ON [r].[Reporting Month] = [s].[Month_Year]
        WHERE [o].[Cust_Hierarchy]IS NOT NULL
        AND [r].[Reporting Month] = [s].[Month_Year]
        ORDER BY [Notification_Number]

          SELECT
        [Hierarchy]
        ,[Account Name]
        ,[SDM]
        ,CASE
WHEN [Notif_Closing_Date] = CAST([Month_Year] AS DATE) THEN CAST([Month_Year] AS DATE)
WHEN [Notif_Closing_Date] != CAST([Month_Year] AS DATE) THEN
DATEADD(day,1,EOMONTH([Notif_Closing_Date],-1))
ELSE CAST([Month_Year] AS DATE)
END AS [Month Year]
        ,[Equipment_Number]
        ,[Main Material]
        ,[Name 1]
        ,[Name 2]
        ,[Street]
        ,[Postal Code]
        ,[Start_Up_Date]
        ,[Install Date]
        ,[Network Connection]
        ,[Serial No]
        ,[Notification_Number]
        ,[Cause_Name]
        ,[Problem_Name]
        ,[Notif Creation Date]
        ,[Notif Start Time]
        ,[Notif_Closing_Date]
        ,[Notif_Closing_Time]
        ,[Active MIF]
        ,0 AS [Total Page Vol]
        ,0 AS [Avg Monthly Page Vol]
        ,0 AS [Avg Monthly Page Vol (BW)]
        ,0 AS [Avg Monthly Page Vol (COL)]
        ,[Date]
        ,[Month]
        ,[Device Name]
        ,[Equipment Number]
        ,[Serial Number]
        ,[Notification Number]
        ,[Count]
        ,[SAP Address Name 1]
        ,[SAP Address Name 2]
```

```sql
      ,[SAP Street Name]
      ,[SAP Postcode]
      ,[Average CM Labour Time]
      ,[Average Restore Time]
      ,[First Time Fix]
      ,CASE
      WHEN [Hierarchy] = 'GBR-SEHT' OR [Hierarchy] = 'GBR-SHSCT' AND CAST(ISNULL([First
Time Fix],0)AS FLOAT) = '1' THEN '1'
      WHEN [Call Out Type] = 'Installation Visit' THEN ''
      ELSE CAST(ISNULL([First Time Fix],0)AS FLOAT)/CAST(ISNULL([J-2I Number of All
Visits],0)AS FLOAT)
      END AS [Return to Fix %]
      ,[Working Days]
      ,[Total Down Time]
      ,[Response Mins]
      ,CASE
      WHEN [Response Mins] > '481' THEN '481 Minutes or More'
      WHEN [Response Mins] BETWEEN '0' AND '240' THEN '0 - 240 Minutes'
      WHEN [Response Mins] BETWEEN '241' AND '360' THEN '241 - 360 Minutes'
      WHEN [Response Mins] BETWEEN '361' AND '480' THEN '361 - 480 Minutes'
      END AS [Response Time]
      ,[Restore Mins]
      ,CASE
      WHEN [Restore Mins] > '481' THEN '481 Minutes or More'
      WHEN [Restore Mins] BETWEEN '0' AND '120' THEN '0 - 120 Minutes'
      WHEN [Restore Mins] BETWEEN '121' AND '240' THEN '121 - 240 Minutes'
      WHEN [Restore Mins] BETWEEN '241' AND '360' THEN '241 - 360 Minutes'
      WHEN [Restore Mins] BETWEEN '361' AND '480' THEN '361 - 480 Minutes'
      END AS [Restore Time]
      ,[Call Out Type]
      ,[Notification Date]
      ,[Notification Time]
      INTO #temp_service_link2a
      FROM #temp_Service_Link


      SELECT*
      INTO #temp_service_link3
      FROM  #temp_service_link2a
      WHERE [Month Year] = [Date]

      SELECT
      [o].[Cust_Hierarchy] AS [Hierarchy]
      ,[o].[Account Name]
      ,[o].[SDM]
      ,[ReportingMonth]
      ,[t].[Equipment]
      ,[o].[Equipment_Description] AS [Main Material]
      ,CASE
      WHEN [r].[Name 1] IS NULL THEN [v].[Name_Sold_To]
      ELSE [r].[Name 1]
      END AS [Name 1]
      ,CASE
      WHEN [r].[Name 2] IS NULL THEN [v].[Name_Location]
      ELSE [r].[Name 2]
      END AS [Name 2]
      ,CASE
      WHEN [r].[Street] IS NULL THEN [v].[Street]
      ELSE [r].[Street]
      END AS [Street]
      ,CASE
      WHEN [r].[Postal Code] IS NULL THEN [v].[Postal_Code]
```

```sql
    ELSE [r].[Postal Code]
    END AS [Postal Code]
    ,[r].[Start_Up_Date]
    ,ISNULL([r].[Install Date],0) AS [Install Date]
    ,0 AS [Network Connection]
    ,[o].[Serial_Number] AS [Serial No]
    ,[Notification] AS [Notification_Number]
    ,0 AS [Cause Name]
    ,[Description] AS [Problem_Name]
    ,[Notifdate] AS [Notif Creation Date]
    ,[Notif Time] AS [Notif Start Time]
    ,[Notifdate] AS [Notif Closing Date]
    ,0 AS [Notif Closing Time]
    ,0 AS [Active MIF]
    ,0 AS [Total Page Vol]
    ,0 AS [Avg Monthly Page Vol]
    ,0 AS [Avg Monthly Page Vol (BW)]
    ,0 AS [Avg Monthly Page Vol (COL)]
    --,[Visit Type]
    ,[ReportingMonth] AS [Date]
    ,[ReportingMonth] AS [Month]
    ,[o].[Equipment_Description] AS [Device Name]
    ,[t].[Equipment] AS [Equipment Number]
    ,[o].[Serial_Number] AS [Serial Number]
    ,[Notification] AS [Notification Number]
    ,0 AS [Count]
    ,CASE
    WHEN [r].[Name 1] IS NULL THEN [v].[Name_Sold_To]
    ELSE [r].[Name 1]
    END AS [SAP Address Name 1]
    ,CASE
    WHEN [r].[Name 2] IS NULL THEN [v].[Name_Location]
    ELSE [r].[Name 2]
    END AS [SAP Address Name 2]
    ,CASE
    WHEN [r].[Street] IS NULL THEN [v].[Street]
    ELSE [r].[Street]
    END AS [SAP Street Name]
    ,CASE
    WHEN [r].[Postal Code] IS NULL THEN [v].[Postal_Code]
    ELSE [r].[Postal Code]
    END AS [SAP Postcode]
    ,0 AS [Average CM Labour Time]
    ,0 AS [Average Restore Time]
    ,1 AS [First Time Fix]
    ,1 AS [Return to Fit %]
    ,[p].[Working_Days]
    , CASE
    WHEN [t].[Visit type] = '60' THEN '5'
    WHEN [t].[Visit type] = '63' THEN '30'
    ELSE '0'
    END AS [Total Down Time]
    ,0 AS [Response Mins]
    ,'0 - 240 Minutes' AS [Response Time]
    ,'Telephone Fix' AS [Call Out Type]
    ,CASE
    WHEN [t].[Visit type] = '60' THEN '5'
    WHEN [t].[Visit type] = '63' THEN '30'
    ELSE '0'
    END AS [Restore Mins]
    ,'0 - 120 Minutes' AS [Restore Time]
    ,[Notifdate] AS [Notification Date]
```

```sql
      ,[Notif Time] AS [Notification Time]
    INTO #temp_phone_OPS
    FROM [base].[TELEPHONE_FIXES] [t]
    LEFT JOIN #temp_OPSMIF AS [o] ON [o].[Equipment] = [t].[Equipment]
    LEFT JOIN #temp_service_link3 AS [r] ON [r].[Equipment_Number] = [t].[Equipment]
    LEFT JOIN [base].[RAW_ZDSVERT] AS [v] ON [v].[Equipment] = [t].[Equipment]
  LEFT JOIN [ops].[Reporting Month] AS [p] ON [p].[Reporting Month] =
[t].[ReportingMonth]
    WHERE [o].[Account Name] IS NOT NULL
    AND [t].[ReportingMonth] = DATEADD(MONTH, -2, DATEADD(DAY, 1, EOMONTH(GETDATE())))


      SELECT
    [Hierarchy]
    ,[Account Name]
    ,[SDM]
    ,[ReportingMonth]
    ,[Equipment]
    ,[Main Material]
    ,[Name 1]
    ,[Name 2]
    ,[Street]
    ,[Postal Code]
    ,[Start_Up_Date]
    ,[Install Date]
    ,[Network Connection]
    ,[Serial No]
    ,[Notification_Number]
    ,[Cause Name]
    ,[Problem_Name]
    ,[Notif Creation Date]
    ,[Notif Start Time]
    ,[Active MIF]
    ,[Total Page Vol]
    ,[Avg Monthly Page Vol]
    ,[Avg Monthly Page Vol (BW)]
    ,[Avg Monthly Page Vol (COL)]
    ,[Date]
    ,[Month]
    ,[Device Name]
    ,[Equipment Number]
    ,[Serial Number]
    ,[Notification Number]
    ,[Count]
    ,[SAP Address Name 1]
    ,[SAP Address Name 2]
    ,[SAP Street Name]
    ,[SAP Postcode]
    ,[Average CM Labour Time]
    ,[Average Restore Time]
    ,[First Time Fix]
    ,[Return to Fit %]
    ,[Working_Days]
    ,[Total Down Time]
    ,CAST([Response Mins] AS FLOAT) AS [Response Mins]
    ,[Response Time]
    ,[Call Out Type]
    ,CAST([Restore Mins] AS FLOAT) AS [Restore Mins]
    ,[Restore Time]
    ,[Notification Date]
    ,[Notification Time]
    INTO #temp_Tele_ops
```

```sql
FROM #temp_phone_OPS




 INSERT INTO #temp_service_link3
([Hierarchy]
,[Account Name]
,[SDM]
,[Month Year]
,[Equipment_Number]
,[Main Material]
,[Name 1]
,[Name 2]
,[Street]
,[Postal Code]
,[Start_Up_Date]
,[Install Date]
,[Network Connection]
,[Serial No]
,[Notification_Number]
,[Cause_Name]
,[Problem_Name]
,[Notif Creation Date]
,[Notif Start Time]
,[Active MIF]
,[Total Page Vol]
,[Avg Monthly Page Vol]
,[Avg Monthly Page Vol (BW)]
,[Avg Monthly Page Vol (COL)]
,[Date]
,[Month]
,[Device Name]
,[Equipment Number]
,[Serial Number]
,[Notification Number]
,[Count]
,[SAP Address Name 1]
,[SAP Address Name 2]
,[SAP Street Name]
,[SAP Postcode]
,[Average CM Labour Time]
,[Average Restore Time]
,[First Time Fix]
,[Return to Fix %]
,[Working Days]
,[Total Down Time]
,[Response Time]
,[Response Mins]
,[Restore Time]
,[Restore Mins]
,[Call Out Type]
,[Notification Date]
,[Notification Time])

    SELECT
[Hierarchy]
,[Account Name]
,[SDM]
,[ReportingMonth]
,[Equipment]
,[Main Material]
```

```sql
      ,[Name 1]
      ,[Name 2]
      ,[Street]
      ,[Postal Code]
      ,ISNULL([Start_Up_Date],0) AS [Start_Up_Date]
      ,ISNULL([Install Date],0) AS [Install Date]
      ,[Network Connection]
      ,[Serial No]
      ,[Notification_Number]
      ,[Cause Name]
      ,[Problem_Name]
      ,[Notif Creation Date]
      ,[Notif Start Time]
      ,[Active MIF]
      ,[Total Page Vol]
      ,[Avg Monthly Page Vol]
      ,[Avg Monthly Page Vol (BW)]
      ,[Avg Monthly Page Vol (COL)]
      ,[Date]
      ,[Month]
      ,[Device Name]
      ,[Equipment Number]
      ,[Serial Number]
      ,[Notification Number]
      ,[Count]
      ,[SAP Address Name 1]
      ,[SAP Address Name 2]
      ,[SAP Street Name]
      ,[SAP Postcode]
      ,[Average CM Labour Time]
      ,[Average Restore Time]
      ,[First Time Fix]
      ,[Return to Fit %]
      ,[Working_Days]
      ,[Total Down Time] [Total Down Time]
      ,[Response Time][Response Time]
    ,[Response Mins]
      ,[Restore Time] [Restore Time]
        ,[Restore Mins] [Restore Mins]
      ,[Call Out Type][Call Out type]
      ,[Notification Date]
      ,[Notification Time]
    FROM #temp_Tele_ops

INSERT INTO #temp_service_link3
    ([Hierarchy]
    ,[Account Name]
    ,[SDM]
    ,[Month Year]
    ,[Equipment_Number]
    ,[Main Material]
    ,[Name 1]
    ,[Name 2]
    ,[Street]
    ,[Postal Code]
    ,[Start_Up_Date]
    ,[Install Date]
    ,[Network Connection]
    ,[Serial No]
    ,[Notification_Number]
    ,[Cause_Name]
    ,[Problem_Name]
```

```sql
  ,[Notif Creation Date]
  ,[Notif Start Time]
  ,[Active MIF]
  ,[Total Page Vol]
  ,[Avg Monthly Page Vol]
  ,[Avg Monthly Page Vol (BW)]
  ,[Avg Monthly Page Vol (COL)]
  ,[Date]
  ,[Month]
  ,[Device Name]
  ,[Equipment Number]
  ,[Serial Number]
  ,[Notification Number]
  ,[Count]
  ,[SAP Address Name 1]
  ,[SAP Address Name 2]
  ,[SAP Street Name]
  ,[SAP Postcode]
  ,[Average CM Labour Time]
  ,[Average Restore Time]
  ,[First Time Fix]
  ,[Return to Fix %]
  ,[Working Days]
  ,[Total Down Time]
  ,[Response Time]
  ,[Response Mins]
  ,[Restore Time]
  ,[Restore Mins]
  ,[Call Out Type]
  ,[Notification Date]
  ,[Notification Time])


SELECT
  [Hierarchy]
  ,[Account Name]
  ,[SDM]
  ,[Calendar Year/Month]
  ,[Equipment]
  ,[Main Material]
  ,[Name 1]
  ,[Name 2]
  ,[Street Name]
  ,[Postal_Code]
  ,[Start-up Date]
  ,[Installation Date]
  ,[Network Connection]
  ,[Serial #]
  ,[Notification]
  ,[Cause]
  ,[Problem]
  ,[Notif Creation Date]
  ,[notif St Time]
  ,[J-1B Active MIF]
  ,[Total Page Vol (Approx in period)]
  ,[Avg Monthly Vol (Total)]
  ,[Avg Monthly Vol (BW)]
  ,[Avg Monthly Vol (Col)]
  ,[Date]
  ,[Month]
  ,[Device Name]
  ,[Equipment Number]
```

```sql
      ,[Serial No]
      ,[Notification Number]
      ,[Count]
      ,[SAP Name 1]
      ,[SAP Name 2]
      ,[SAP Street Name]
      ,[SAP Postal Code]
      ,[Average CM Labour Time]
      ,[Average Restore Time]
      ,[First Time Fix]
      ,[Return to Fix %]
      ,[Working Days]
      ,[Total Downtime]
      ,[Response Time]
      ,[Response Mins]
      ,[Restore Time]
      ,[Restore Mins]
      ,[Call Out Type]
      ,[Notification Date]
      ,[Notification Time]
  FROM [ops].[MJ_FLOOD]
```