

## The Housing Authority of Ot. James Parish

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At the St. James Parish Housing Authority, we prioritize the health and safety of our communities and want to ensure the well-being of our residents, staff and Board of Commissioners. As the outbreak of the COVID-19, commonly known as the novel coronavirus, continues to impact the Louisiana area, the PHA is taking precautionary measures to limit in-person interactions as recommended by the Centers for Disease Control and Prevention. In addition, effective March 19, 2020 and until the state of emergency is lifted, the PHA's Board and Executive Director will implement the following precautions to protect the public housing residents.

- Suspension of evictions, notices to vacate, and lease violations for non-criminal activity Note: Criminal violations will continue to be handled by local Law Enforcement and we are asking for increased patrolling of our neighborhoods – actions needed to remove those who are a threat to the community will continue
- > Suspensions of all transfers and all new move-ins (exceptions if already processed)
- > Suspension of all routine and preventative work orders
- Emergency work-orders will require additional troubleshooting via phone calls (Contractors may respond as long as it is safe to do so)
- > Suspension of all annual and housekeeping inspections until further guidance is received
- Rent payments may be placed in the drop-box at the main office; mailed to PO Box 280, Lutcher, LA 7007l or you may pay at any time of the month at First American Banks (Lutcher and Vacherie branches) or at Regions Bank in Lutcher. (Banks are accepting drive thru visits only)
- Visitors are discouraged per the guidance from the Governor's Office and the CDC, so please do not congregate or hang out for your safety and for those at greater risk
- > Pest Control Services will be conducted on the exterior of the buildings and common areas only
- ➤ Lawn Services will continue until further notice, they are asking that you please do not approach any of the workers and maintain social distancing and safe practices
- ➤ PHA will accept reexamination and interim packets by mail or you may drop them off in the drop box. If you fax capabilities you can fax to 225 869 8552 or email <a href="mailto:sjones@stjameshousing.com">sjones@stjameshousing.com</a> or aboe@stjameshousing.com
- Visit our website for forms, updates and additional guidance www.stjameshousing.com

As the guidance from the Governor's Office continues to be released, we will update all Residents accordingly. Please, let us all do our part to remain safe.

NOTE: Residents are encouraged to continue monitoring updates provided by the Local, State, and Federal Officials.

Here to Serve

Dana Groover,

**Executive Director**