

# Melissa Brasil

## Product Designer

Hello! I'm ~~Melissa Brasil~~, but everyone calls me **Mel**! I'm a Product Designer that really loves to solve user problems with simple but aesthetically pleasing solutions. I'm always looking for new opportunities in which I can acquire more skills and improve my performance.

## Professional Experience

november 2021 — present

### UX / UI Designer

Inetum Portugal, Lisbon

Inetum is an IT services company that provides digital services and solutions, and that helps companies and institutions to get the most out of digital flow.  
— Interface creation utilising user experience focused methodologies, backed-up by: user research, ux assessments, information architecture, wireframing, usability testing and interviews, prototyping and more.  
— Design of styleguides and hand-offs for the development team.  
— Mainly involved in the ePortugal project, the portal of Public Administration services, for citizens and companies, available in simple and accessible language, where accessibility is a top priority.

january 2018 — september 2018

### Cashier

Continente Bom Dia, Barreiro

— Experience in costumer service working with diversified teams.  
— Communication and conflict resolution skills acquired.

## Education

september 2022 — present

### Post-graduate course in Digital Experience Design

Faculty of Fine-Arts, University of Lisbon, Portugal

september 2018 — june 2021

### Degree in Communication Design

Faculty of Fine-Arts, University of Lisbon, Portugal  
Entrance Score: 18.4

## Certifications

2022

### Cognitive Psychology applied to UX

Amyris Fernandez, Udemey

2021

### WEB Accessibility

Leiria Technical School


2021

### Accessibility of Digital Content

AMA - Agência para a Modernização Administrativa

## Get in touch!

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## Software Skills

Sketch / Figma	●●●●○
Adobe XD	●●●●○
HTML5 / CSS3	●●○○○
Adobe InDesign	●●●●○
Adobe Illustrator	●●●●○
Adobe Photoshop	●●●●○

## Soft Skills

Team Player	Communication
Positive Attitude	Creativity
Flexibility	Curiosity
Empathy	Responsability

## Languages

Portuguese <sup>Native</sup>	English <sup>Level B2</sup>
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## Interests

Music	Photography
Food	Cinema
Travelling	Nature
Pets	Fashion

## Methods

Research	Accessibility
UX Design	Design thinking
UI Design	Prototyping
Usability testing	Problem solving