


## API Controls

## FAQ

- Is there a maximum of configured apps?
  - Yes, 15,000. We are in talks with Google about this
- Can I unconfigure an app?
  - It does not appear like you can truly “unconfigure” an app. We are talking to Google about this.
- I’m having issues with the iPhone native mail and calendar apps when I’m blocking APIs
  - This is the full App ID for iOS in my console: 450232826690-0rm6bs9d2fps9tifvk2oodh3tasd7vl7.apps.googleusercontent.com.
- Can we disable the ability for students to “Request apps”?
  - No. But it is something we will talk about internally to see if there is a work around.
  - We asked Google and it’s “in the works”.
- Can staff request apps like students?
  - No. Only under 18 can request. We are asking Google. Most likely a temp thing. (hopefully)
- Where does that “request” go (when students request access to an app)?
  - Admin Console Dashboard > App access control card
  - Security > API Controls > App Access Control > Manage Third-Party App Access. Then it’s the middle box across the top that says “Apps pending review”.
- Can we see “who” requested the app? Can we get alerted?
  - Under Reporting > Audit and investigation > OAuth log events. Then add the condition “Event is Request”.
  - Yes, by creating a Custom Rule: With the previous navigation then click on “Create activity rule” or “Reporting Rule” (depending on your edition). It will walk you through creating a rule (alert) where you can have it get sent to the Alert Center and email people.
- Can you explain the API Block-Exempt option when trusting an app?
  - This is for people with Standard or Plus and use Context Aware Access.
  - Selected apps maintain API access to Google Workspace services even when those services have Context-Aware Access policies that apply to API access. Resources: When adding an app, Assign Context-Aware access levels to apps, Use Cases. 
- Q & As from the after party
  - Slide 1, Slide 2, Slide 3