Melvin Teo

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EDUCATION

Bachelor of Science (B.Sc.) in Computer Science - 4.00 GPA

The University of British Columbia, Vancouver, BC

EXPERIENCE

Software Engineer Intern, Amazon

May 2023 - Present

 Optimizing the Amazon Prime membership cancellation flow to provide a simplified, frustration-free, and informative customer experience

Amazon Future Engineer Intern, Amazon

May 2022 - August 2022

Expected Grad: April 2025

Technologies: Bash, FreeMarker, Git, Manual Development Entry Testing

- Implemented customer-facing features related to a Pause & Resume membership state for **millions** of worldwide Amazon Prime customers, helping to retain **tens of thousands** of customers annually
- Wrote 10+ Bash scripts to automate the implementation of 11 features (e.g. customer emails, risk message widgets, etc.) across 14 countries, reducing expected development time from 1.6 years to 0.7 years, a 49% time and 43% cost reduction
- Researched and drove a design document for content translations automation, including a pros & cons analysis of two main options
- Created and deployed 10 AWS CloudWatch Metrics Widgets and 20 Alarms using an AWS TypeScript CDK to monitor features related to Prime membership Pause & Resume

Development Director, nwPlus UBC

May 2023 - Present

Technologies: Next.js, React, Firebase (Firestore, Storage, Analytics, Hosting)

- Leading a team of **6** developers to build **3** hackathon websites and maintain internal tools such as a QR Check-in App, a Hacker Application/Information Hub, a component library and a CMS
- Establishing coding standards and best practices to improve the quality and maintainability of the codebase for 3
 new project initiatives using Prettier and ESLint

Hackathon Logistics Director, nwPlus UBC

April 2022 - April 2023

- Spearheaded the logistics for HackCamp 2022, Western Canada's largest beginner-friendly hackathon, attracting ~100 participants (76% first-time hackers), 26 project submissions, and offering \$1500+ in prizes
- Managed and delegated tasks amongst 3 coordinators during weekly team meetings

PROJECTS

expawdition (Stormhacks 2023 - 1st Place)

Devpost | Github

Technologies: Next.js, React, Firebase (Firestore), Express, Node

- Developed an AI trip planner using the GPT-3.5-turbo AI model, Google Places API, and Google Routes API to
 generate optimized itineraries that consider user destinations, budgets, travel time, and personal preferences
- Designed a user-friendly interface using the Chakra UI library and custom Figma illustrations
- Collaborated with a team of 4, including a Project Manager, a Designer, and 2 Developers, to transform a Figma
 prototype into a fully functional full-stack web application within 24 hours

liftz Workout Tracker Demo

Technologies: Next.js, React, MongoDB, Express, Node

- Developed a comprehensive workout library, weight calculator, personal record tracker, and session history calendar using the MERN stack
- Utilized Next.js server-side rendering, Chakra UI for a modern user interface, and Formik & Yup for robust form
 validation
- Implemented user authentication and sessions with Passport.js & Express Validator

SKILLS

Languages: Java, C/C++, JavaScript, TypeScript, Python, SQL, HTML/CSS

Tools & Frameworks: React, Express, Node, MongoDB, Git, Next.js, Flask, Firebase, JUnit, Bash