# Lehlokoa Melida Pertunia

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# Professional Summary

IT graduate with hands-on experience in technical support, networking, and entry-level AI development. Certified in Microsoft Azure and Microsoft 365 Fundamentals. Proficient in Python, system troubleshooting, and network configuration. Eager to contribute technical expertise and a problem-solving mindset in a dynamic tech environment.

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# Education

Tshwane University of Technology  
National Diploma in Information Technology  
2019 – 2025

St Bede's High School  
Matric Certificate  
2012 – 2016

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# Work Experience

AI Candidate – Capaciti  
April 2025 – Present  
- Developed topic-specific chatbots and AI app prototypes using Python  
- Contributed to data handling, model testing, and API integration  
- Engaged in collaborative projects on responsible AI and bias detection

IT Technician Intern (WIL) – Gauteng Department of Education  
January 2024 – December 2024  
- Provided hardware, software, and network support to staff and educators  
- Diagnosed and resolved user issues across various systems  
- Assisted with system setup, configuration, and basic server maintenance

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# Certifications

Microsoft Azure Fundamentals

Microsoft 365 Fundamentals

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# Technical Skills

Languages & Tools: Python, HTML/CSS, Java, Bash  
 Platforms & Systems: Windows OS, Linux CLI, Windows Server  
 Networking Tools: Cisco Packet Tracer, System Configuration  
Other Tools: Git, VS Code, AI model APIs (basic)

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# Projects

Personal Portfolio Website – Showcasing skills, certifications, and projects

Sentiment Analysis Dashboard – Built using Python and visualization libraries to analyze user sentiment on datasets

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# Soft Skills

Effective Communication  
 Team Collaboration  
 Problem Solving  
 Adaptability  
Attention to Detail

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# Languages

🗣️ English  
🗣️ Sepedi  
🗣️ isiZulu

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# References

Oarabile Mogase – Talent Development Coach, Capaciti  
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Nokubonga Ncane – Senior IT Technician, Gauteng Dept. of Education  
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