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| User Story No | User Story | Priority (Business Value-Addition) | Priority (MoSCoW) |
| 1 | As a renter, I want to submit an online rental application and provide necessary documents securely. | High | Must-have |
| 2 | As a renter, I want to submit maintenance requests online and track their status. | High | Must-have |
| 3 | As a maintenance staff member, I want to assign maintenance tasks to staff members and track their progress. | High | Must-have |
| 4 | As a property manager, I want to generate detailed reports on property performance. | High | Must-have |
| 5 | As a property manager, I want to access financial reports and track rent payments and expenses for each property. | High | Must-have |
| 6 | As a property manager, I want to communicate with tenants and maintenance staff efficiently through the system. | High | Must-have |
| 7 | As a renter, I want to view detailed information about available rental properties. | Medium | Should-have |
| 8 | As a renter, I want to make rent payments online securely and conveniently. | Medium | Should-have |
| 9 | As a renter, I want to sign my lease electronically and access a digital copy. | Medium | Should-have |
| 10 | As a renter, I want to access a tenant portal to view my payment history and lease documents. | Medium | Should-have |
| 11 | As a property manager, I want to view an overview of all rental properties, including occupancy rates and maintenance status. | Medium | Should-have |
| 12 | As a property manager, I want to access historical data on tenant interactions and maintenance requests for analysis. | Medium | Should-have |
| 13 | As a property manager, I want to track lease expirations and send renewal notices to tenants. | Medium | Should-have |
| 14 | As a renter, I want to receive notifications and updates on the status of my rental application. | Medium | Should-have |
| 15 | As a property manager, I want to update property listings and vacancy information on the website in real-time. | Medium | Should-have |
| 16 | As a maintenance staff member, I want to update the status of maintenance tasks in real-time. | Medium | Should-have |
| 17 | As a property manager, I want to receive notifications for new rental applications and review applicant details online. | Medium | Should-have |
| 18 | As a property manager, I want to receive notifications for new maintenance requests and prioritize them. | Medium | Should-have |
| 19 | As a maintenance staff member, I want to report equipment failures or maintenance issues. | Medium | Should-have |
| 20 | As a maintenance staff member, I want to request additional resources or support for complex maintenance tasks. | Medium | Should-have |
| 21 | As a renter, I want to set up automated rent payments and receive reminders for upcoming payments. | Medium | Should-have |
| 22 | As a maintenance staff member, I want to access manuals and documentation for equipment and repair procedures. | Medium | Should-have |
| 23 | As a property manager, I want to access detailed information about maintenance tasks. | Medium | Should-have |
| 24 | As a maintenance staff member, I want to track inventory levels for maintenance supplies and equipment. | Medium | Should-have |
| 25 | As a renter, I want to search for rental properties based on specific amenities and location preferences. | Low | Could-have |
| 26 | As a renter, I want to view my lease agreement online. | Low | Could-have |
| 27 | As a property manager, I want to access financial reports and track rent payments and expenses. | Low | Could-have |
| 28 | As a property manager, I want to assign maintenance tasks to specific technicians and track their completion. | Low | Could-have |
| 29 | As a property manager, I want to schedule routine property inspections and track findings. | Low | Could-have |
| 30 | As a renter, I want to view property listings and vacancy information on the website. | Low | Could-have |