# Mansour Saffar M.

### Machine Learning Engineer

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# **Work Experience**

#### 03/18 - Now Machine Learning Developer (Part-time)

AltaML, Edmonton

- Designed and helped to develop a **data generation framework** for training **task-oriented chatbots**. This framework enabled us to (1): create **high-quality training data** (covering most of the real-world scenarios) for specific domains which no data was available and (2): develop **multi-domain chatbots**.
- Researched and trained **Natural Language Understanding (NLU)** models for task-oriented chatbots. Given the need for a robust NLU model for our chatbot pipeline, I developed NLU models with high accuracy/F1-score (+93%) for user intent classification and entity extraction.
- Technologies: Python, Rasa, ParlAI, spaCy, NLTK, Scikit-learn, MongoDB, Pandas, AWS, Git, Docker

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Finning Canada, Edmonton

- Created regression models for rental machinery residual value prediction using **ensemble methods** (Random Forest and GBRT) with high  $R^2$  (+90%).
- Developed a **recommender system** using **association rule mining** method. Faced with the problem of a large number of records, I augmented the system with specific data structures for speed-up.
- Technologies: Python, C++, Pandas, Scikit-learn, H2O, XGBoost, LightGBM, Azure ML, MySQL, Microsoft SSMS, Plotly

# **Selected Projects**

#### 09/17 - 11/18 **Deep Learning Models for Task-oriented Chatbots**

Graduate Research Assistant (Master's Thesis)

- Given the success of **self-attentional models** in machine translation, I researched usage of them for task-oriented chatbots. The results showed faster training with comparable accuracy. [Source Code]
- Developed an **evaluation method** for **task-oriented chatbots** using profile-conditioned user simulator. This method can model **user characteristic** and behavior in chatbot evaluation.
- Technologies: Python, Tensorflow (tensor2tensor), Rasa, Git

#### 09/16 - 11/16 Retinal Image Segmentation

Machine Learning Course

- Developed segmentation model by applying **ensemble and SVM models** on retinal images. Faced with the problem of small dataset size, we achieved good results by using bagging methods. [Report Link]
- Technologies: Python, MATLAB

#### 04/15 - 04/16 Classification of Epileptic Patients

Bachelor's Thesis

- Applied **SVM and Kernel SVM models** on statistical and textual information extracted from brain MRIs to detect epileptic patients.
- Technologies: Python, MATLAB

### **Education**

#### 2016 - 2019 M.Sc in Computer Science (4/4)

University of Alberta, Edmonton

- Expected graduation date: February 2019
- Relevant Coursework: Reinforcement Learning, Deep Learning, Machine Learning, Data Mining
- · Supervisor: Prof. Osmar Zaiane
- Thesis: "Self-attentional Models Application for Task-oriented Dialogue Generation Systems"

#### 2011 - 2016 **B.Sc in Electrical Engineering (3.67/4)**

University of Tehran, Tehran

- Relevant Coursework: **Data Structures and Algorithms**, **Advanced Programming**, Pattern Recognition, Introduction to Artificial Intelligence, Linear Algebra
- Thesis: "Classification and Detection of Epileptic Patients Using Brain MRI Images"

### **Technical Skills**

Expertise Areas of Expertise:

Machine Learning, Deep Learning, Natural Language Processing, Conversational Al

Languages Programming Languages:

Python (4+ years), C++ & MATLAB (Proficient), Java (Intermediate)

ML/DL Tools Machine Learning & Deep Learning Libraries:

Scikit-learn, H2O, Tensorflow, Familiar with Pytorch

Optimization Numerical Analysis & Optimization Libraries:

NumPy, SciPy, hyperopt

NLP Natural Language Processing & Conversational Al Libraries:

spaCy, NLTK, Gensim, Rasa (Core & NLU), ParlAI

Big Data Analysis Frameworks:

Familiar with Hadoop, Apache Spark (PySpark)

Database Data Management & Munging:

MySQL, Pandas, MongoDB, Redis [Udemy Certificate]

Cloud Computing Platforms:

AWS (EC2, S3, Lambda), Microsoft Azure (ML)

Tools **Software Development Tools:** 

Git, Docker [Udemy Certificate], AWS CLI

# **Teaching Assistantships**

Fall 2017 Reinforcement Learning in Artificial Intelligence

University of Alberta, Edmonton

• A comprehensive course on reinforcement learning. Besides grading, I collaborated with 10 TAs in the labs to help 250 students with their programming assignments.

Fall 2016 Introduction to Foundations of Computation

University of Alberta, Edmonton

• An introduction to data structures in Python. I ran weekly labs and taught data structure concepts and Python programming to the students in my lab and held office hours to help them with their assignments.

# Volunteering

2014 - 2015 Chief Editor

• Chief editor of Biotech journal published by University of Tehran student branch of ISBME. I managed 5 students in order to publish a monthly magazine about the latest innovations in biomedical engineering.

Winter 2014 Event Organizer

• Helped in organizing the first biomedical engineering technical ideas competition (Ideas Bazaar) with cooperation of Amirkabir University of Technology.