Melina Nevarez, RVT 8333 Gaylord St Denver, CO 80229 847.530.3053 melina.l.nevarez@gmail.com

Profile:

Experienced veterinary professional with a strong background in nursing, leadership, customer service, management, and financial operations. Proven ability to contribute to improved efficiency and profitability within the veterinary industry while fostering a collaborative and client-focused environment. Currently learning full-stack coding through a boot camp program, with plans to apply these skills to innovate and enhance the veterinary industry upon completion.

Education:

University of Denver/EdX Coding Boot Camp November 2024- April 2025
University of Illinois at Chicago, General Studies, May 2014
William Rainey Harper College, Palatine, Il Associates of Arts, December 2012
Bel-Rea Inst. of Animal Tech., Denver, Co, AAS in Vet. Technology., December 2002

Professional Experience:

Operations Manager, February - present

Mountain West Veterinary Imaging, CO

- Oversee daily operations and workflow efficiency at each location
- Develop and implement operational strategies to improve service delivery and client experience
- Assist in marketing initiatives and client engagement strategies for business growth

On-Demand Veterinary Consultant, August 2024 – February 2025

Whskr Technologies, Philadelphia, PA

- Advise on strategic Practice Information Management Software changes to better align with the needs of the medical veterinary community.
- Provide consulting services to a start-up company to ensure the team delivers effective product demonstrations, focusing on key messaging and strategies that drive successful software sales.

Veterinary Practice Manager, August 2022 – December 2024

Indian Tree Animal Hospital, Arvada, CO

- Spearheaded the effective management of daily operations with a focus on client service innovations and staff growth.
- Implemented successful staffing strategies resulting in notable improvements in culture and overall hospital performance.
- Restructured, trained new leadership and implemented a new inventory and COGs program which has successfully increased our revenue and EBITDA.

Multi-site Veterinary Practice Manager, December 2022 – August 2023

Founders Green Animal Hospital, Denver, CO

- Marketed the DeNovo company through different local events, business-to-business relations, and social media initiatives.
- Onboard and trained a new Practice Manager to relieve my position.

Veterinary Practice Manager, December 2020 – December 2021

BluePearl Specialty and Emergency Pet Hospital, Lafayette, CO

- Successfully managed the transition of operations of a private hospital (BRVS) to corporate.
- Established and maintained a Colorado wide ER hospital communication list.
- Established multiple hospital committees, staff events.

Veterinary Practice Manager, November 2015 – December 2020

DBA Boulder Road Veterinary Specialists, Lafayette, CO

- Assisted in establishment and management of two separate De Novo hospitals under the Veterinary Neurology of Northern Colorado name.
- Established and maintained hospital-wide training, standard operating procedures, equipment, staff meetings, and practice management software.
- Continued inventory management, accounts receivable, collections, reception, training manager, ECC technician, scheduling coordinator for all staff, payroll for DVM and technicians, and benefits coordination

Chapter 6 Leadership Team, May 2024 - present

Colorado Veterinary Medical Association, Denver Area

- Offered a seat on the leadership team as one of two non-DVM members.
- Veterinary specialty outreach to assume partial responsibility for state-wide continuing education.

PMI Advisory Board, March 2024 - present

Pima Medical Institute, Aurora

• Attend annual advisory meetings and offer suggestions to further veterinary technician and veterinary assistant educational courses.

Skills:

- Proven leadership skills with a focus on organizational culture and servant leadership
- Proficiency in profit and loss statement analysis
- Innovative approaches to client service improvement
- Successful establishment and growth of multiple de novo hospitals
- Recruitment, training, and educational growth of employees
- Effective implementation of monthly staff meetings and weekly leadership meetings