Melissa Nguyen

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EXPERIENCE

Portland State University, Portland, OR

Technical Course Support Specialist Facilitator   **Mar 2021 – Present**
- Communicated with Leader Karla Fant and students through email, telephone, and face to face.
- Identified and developed learning presentations to increase the technical knowledge of CS162 Introduction to Computer Science students.
- Supervised and mentored Technical Course Support Specialist staff.

Technical Course Support Specialist   **Sep 2020 – Present**
- Worked with students to identify their tutoring needs.
- Answered questions about data structures such as binary search trees and linear linked lists.
- Resolved issues regarding gdb/compilation and coding bugs.
- Assisted the facilitator with admin responsibility.
- Proctored for the Proficiency Demos.

Fred Meyers, Hillsboro, OR

Grocery Clerk   **Jun 2014 – Present**
- Helped ring up sales at cash registers and bagged merchandise.
- Assisted in floor moves, merchandising, display maintenance, and housekeeping.
- Built customer loyalty through fostering stronger relationship.
- Used expert level communications skills to zero in on true customer needs.
- Assisted team members in organizing stock room, unloading merchandise, and cleaning up.

SKILLSET

Programming Languages: (Proficient)C++, (Familiar) Java, (Familiar)Python.

Technologies/Environments: Windows, Linux.

Strong interpersonal skills, relationship-building, and experience working in a collaborative environment with diverse cross-functional teams.

Ability to meet deadlines and project milestones.

EDUCATION

Portland State University, Portland, OR

Bachelor of Science in Computer Science   **Anticipated Graduation Year: 2023**