

## **Delivery Trends in the Puget Sound Region (2017, 2019, 2021)**

The 2021 regional travel survey collected day-to-day information from households in the central Puget Sound region: how we traveled, where we went, how long it took – even where we chose to live and whether we got home deliveries. This report compares household delivery choices in 2021, during COVID-19 conditions, to that in the previous years of 2017 and 2019. Learn more at the [PSRC household travel survey webpage](#). You can also [view the full travel survey dataset here](#), including 2017, 2019, and 2021 data.

### **Food and Grocery Deliveries more than doubled from 2019 to 2021**

In 2021, although the average food/meal or grocery delivery share was only 4 or 5%, that represents twice the share of these type of deliveries in both 2017 and 2019.

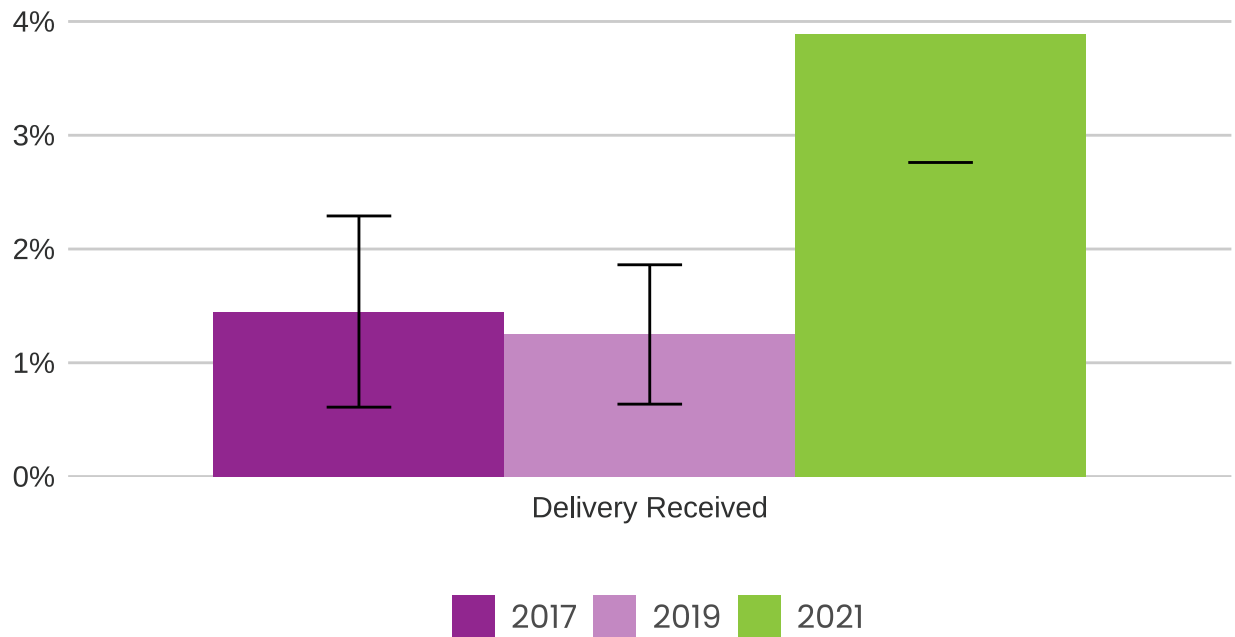
Package deliveries, which represent the highest share of deliveries on an average weekday for households, had a growth rate that doubles from 2019 to 2021.

Work or service deliveries remained consistent at around 5%.

When combined visually, it's easy to see the distribution of home deliveries on an average weekday.

## Food/Meal Deliveries

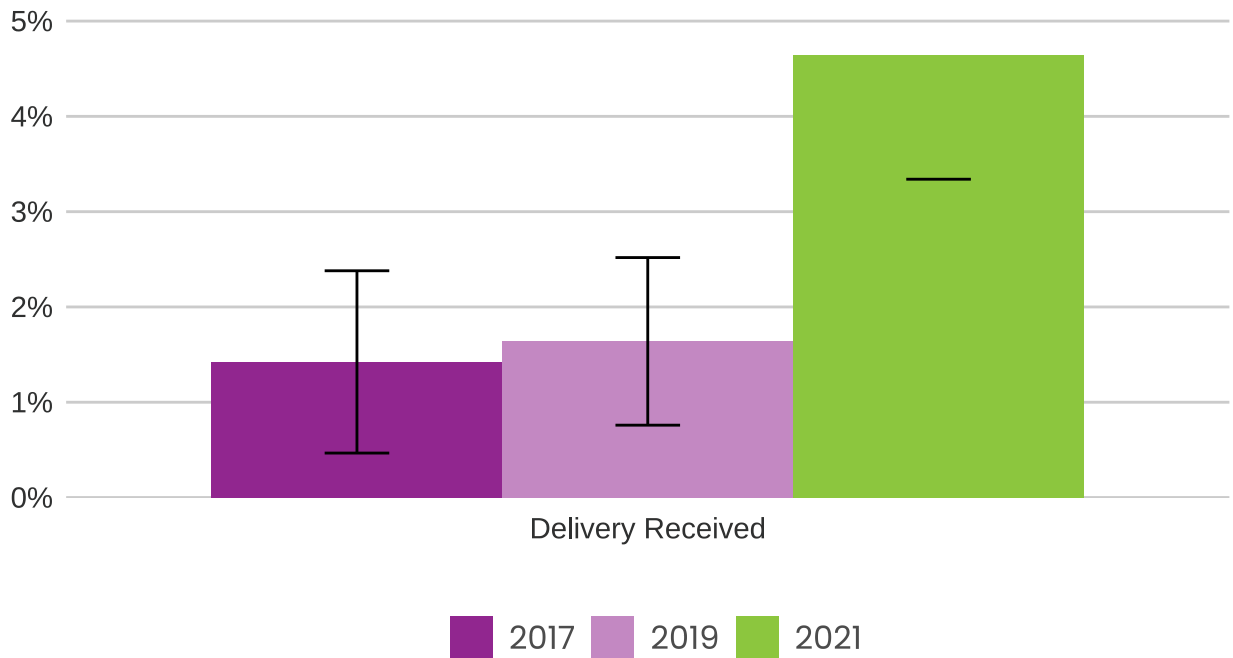
(e.g., pizza/sushi, Grubhub)



*regional household travel survey*

## Grocery Deliveries

(e.g., Amazon Fresh, Instacart, Safeway Online)

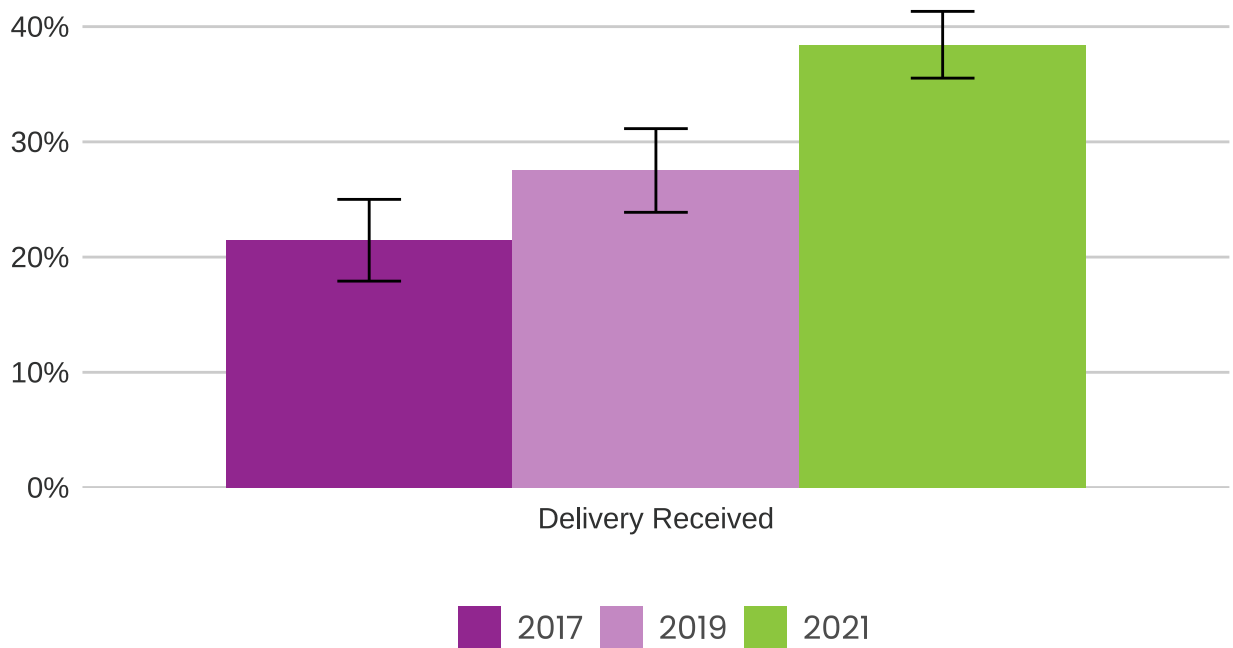


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### Package Deliveries

(e.g., FedEx, UPS, USPS)

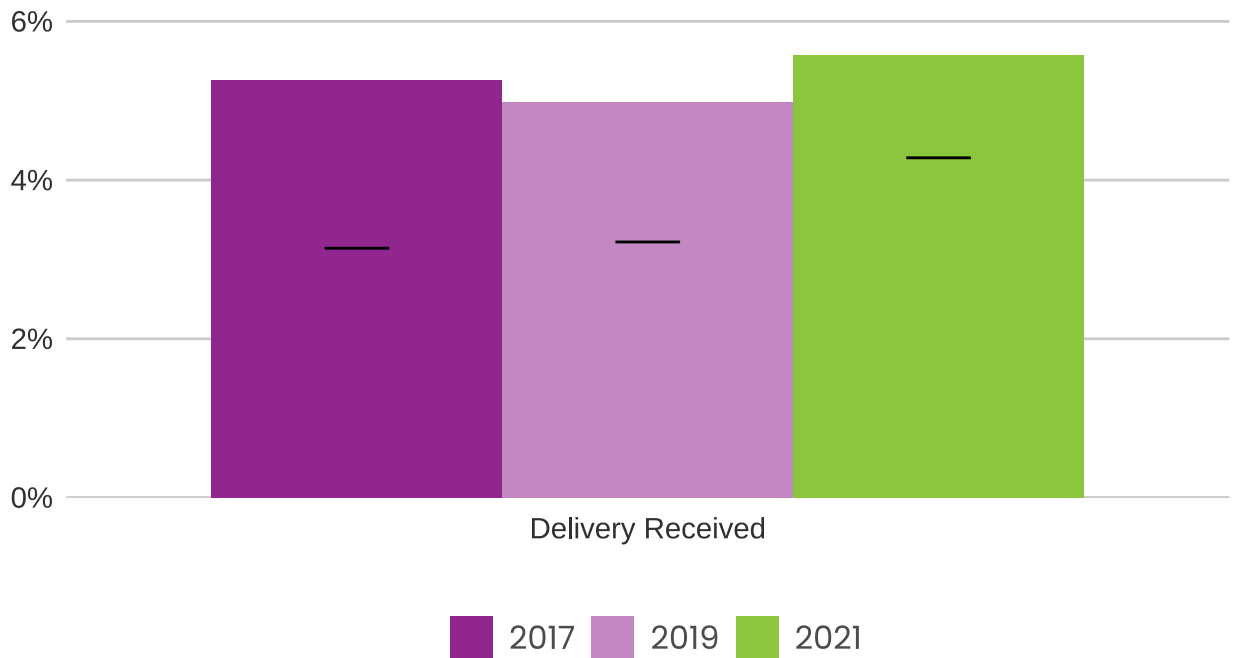


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### Work/Service Deliveries

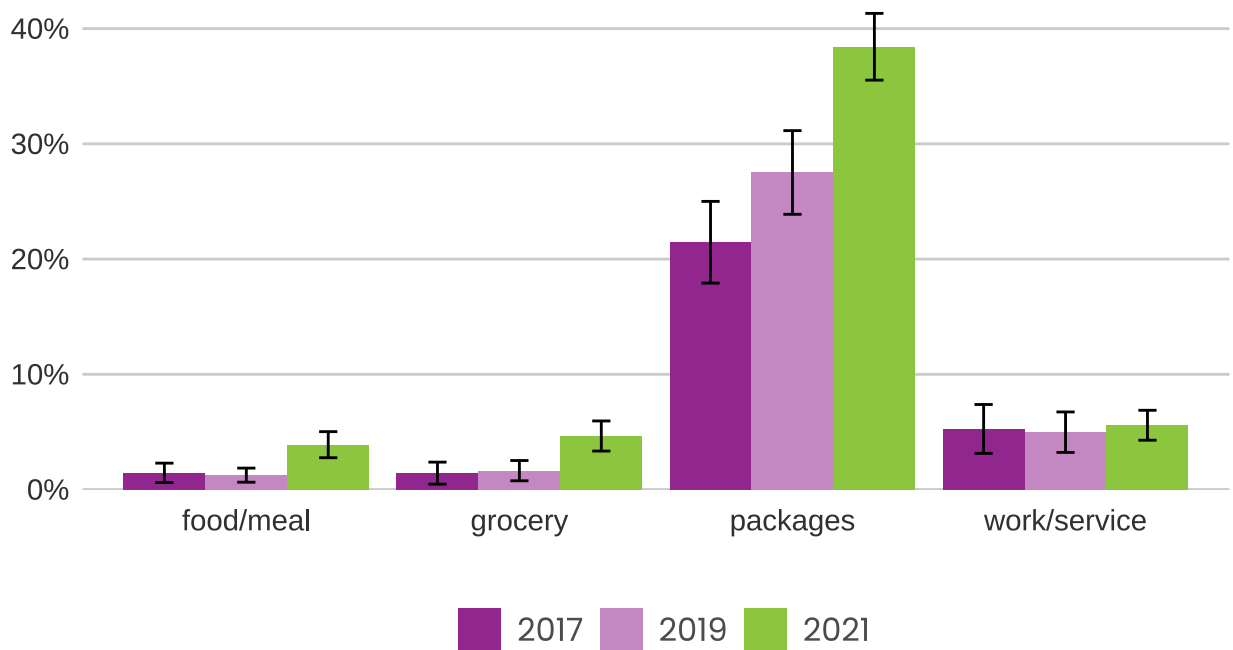
(e.g., landscaping, cable service, house-cleaning)



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## Home Deliveries or Services

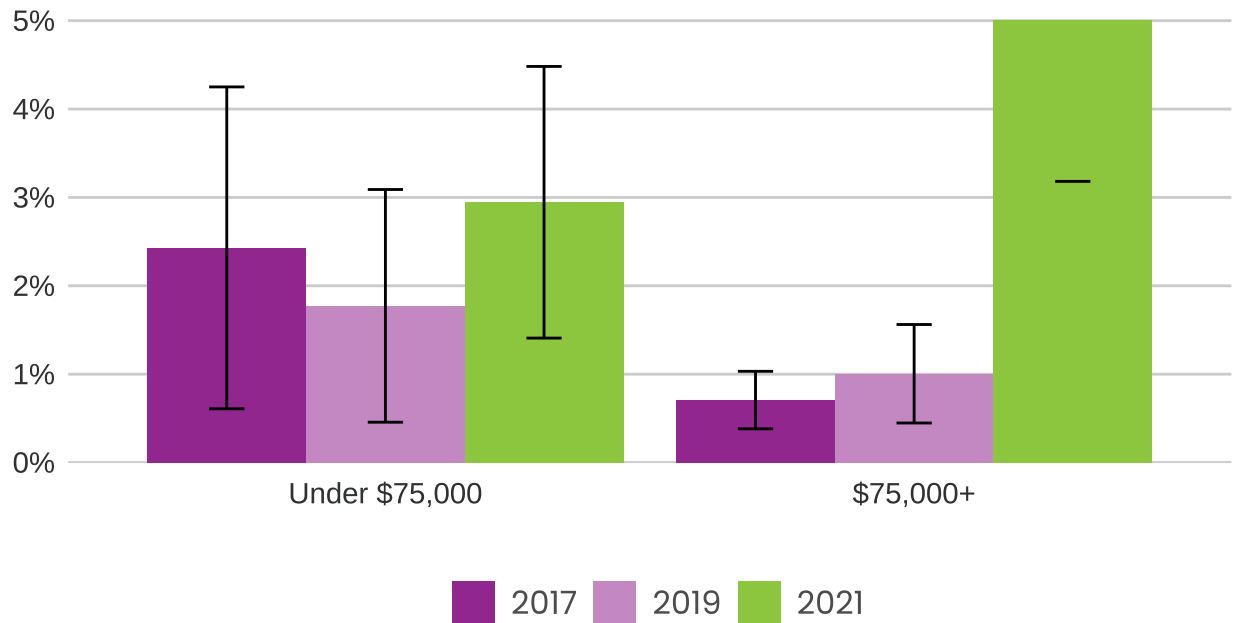
Share of Households on Average Weekday



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## Food/M Meal Deliveries by Income

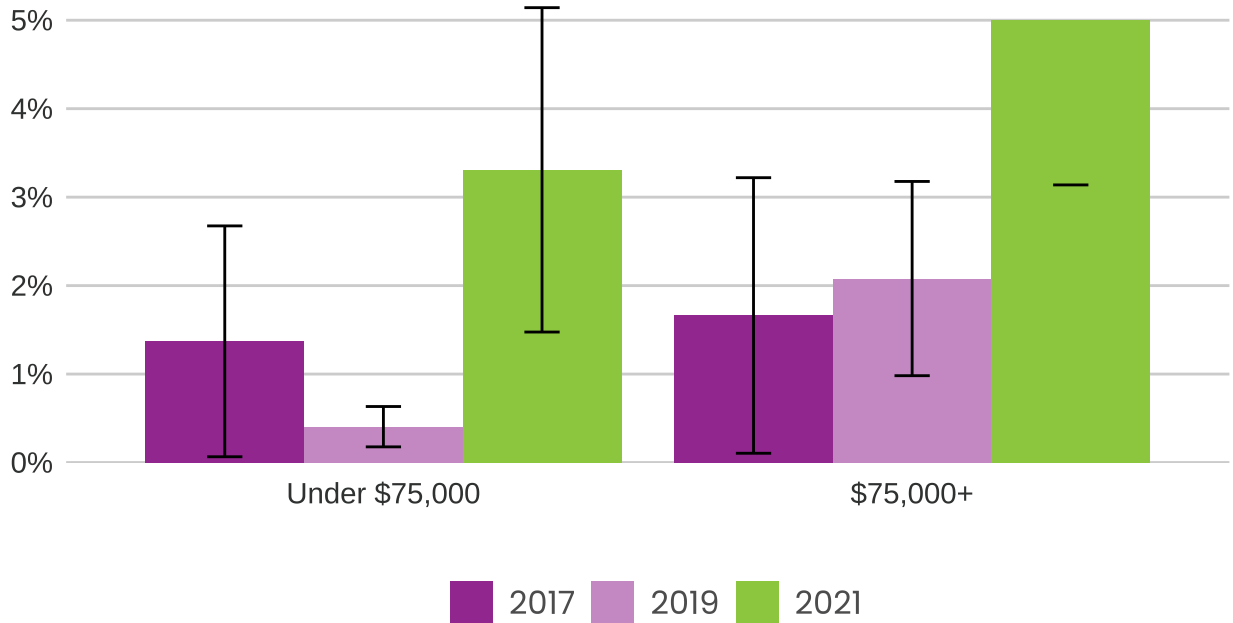
(e.g., pizza/sushi, Grubhub)



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## Grocery Deliveries

(i.e., Amazon Fresh, Safeway Online, Instacart)



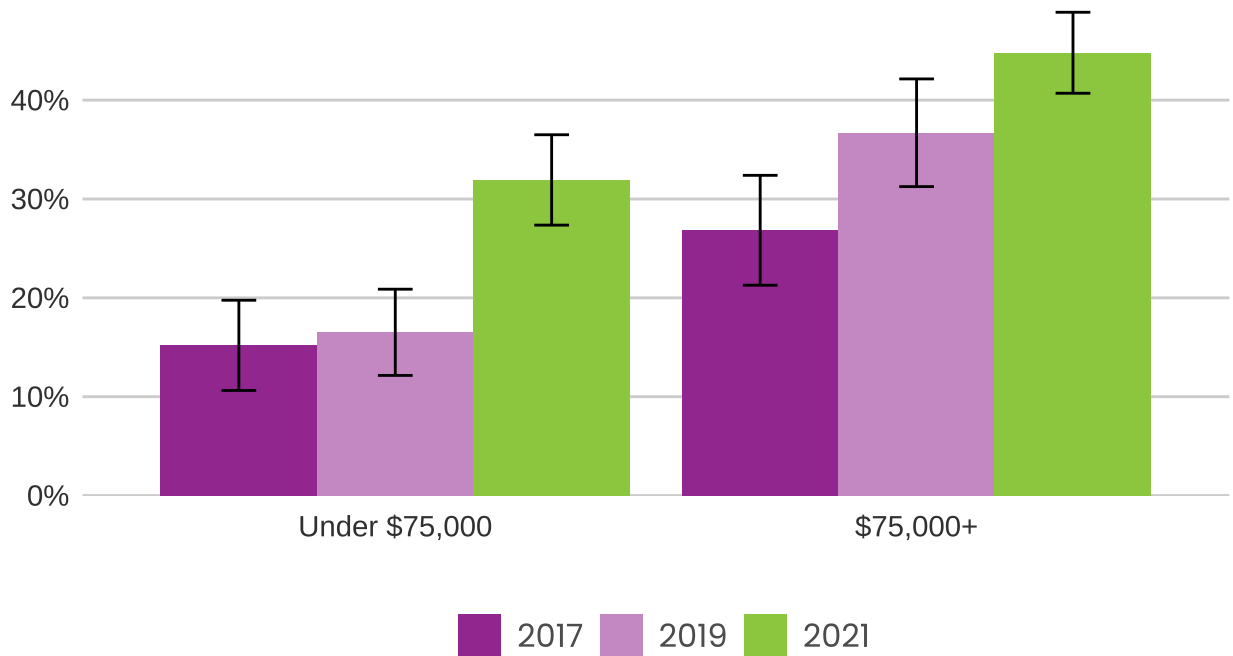
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### Package Deliveries

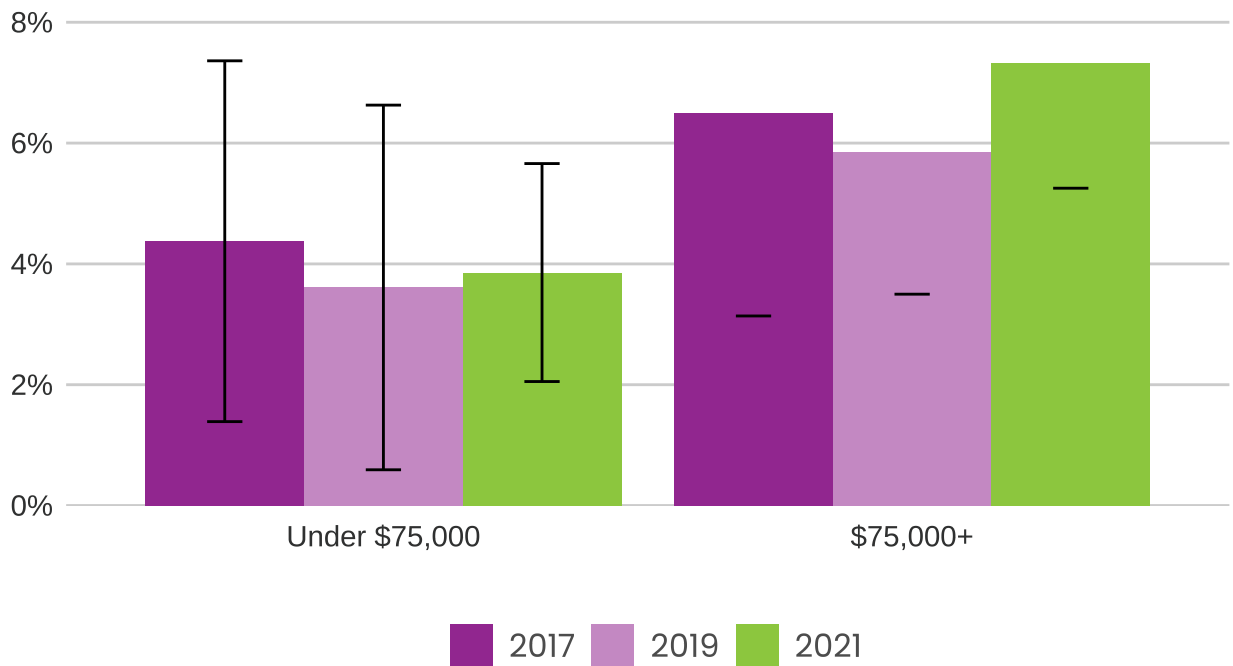
(i.e., FedEx, UPS, USPS)



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## Work Deliveries by Income

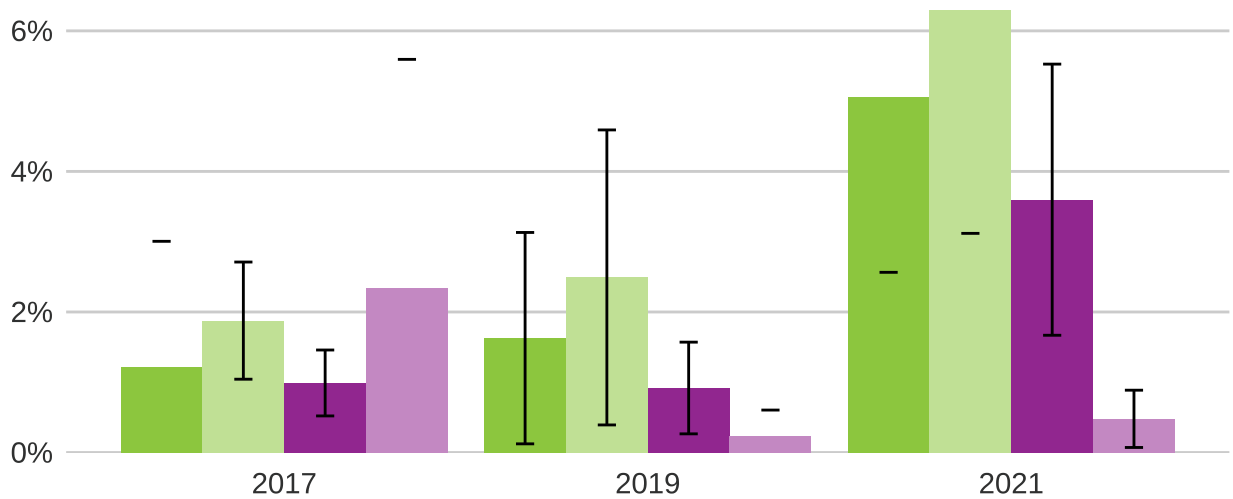
(e.g., landscaping, cable service, house-cleaning/cable)



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## Food Deliveries

(e.g., pizza/sushi, GrubHub)

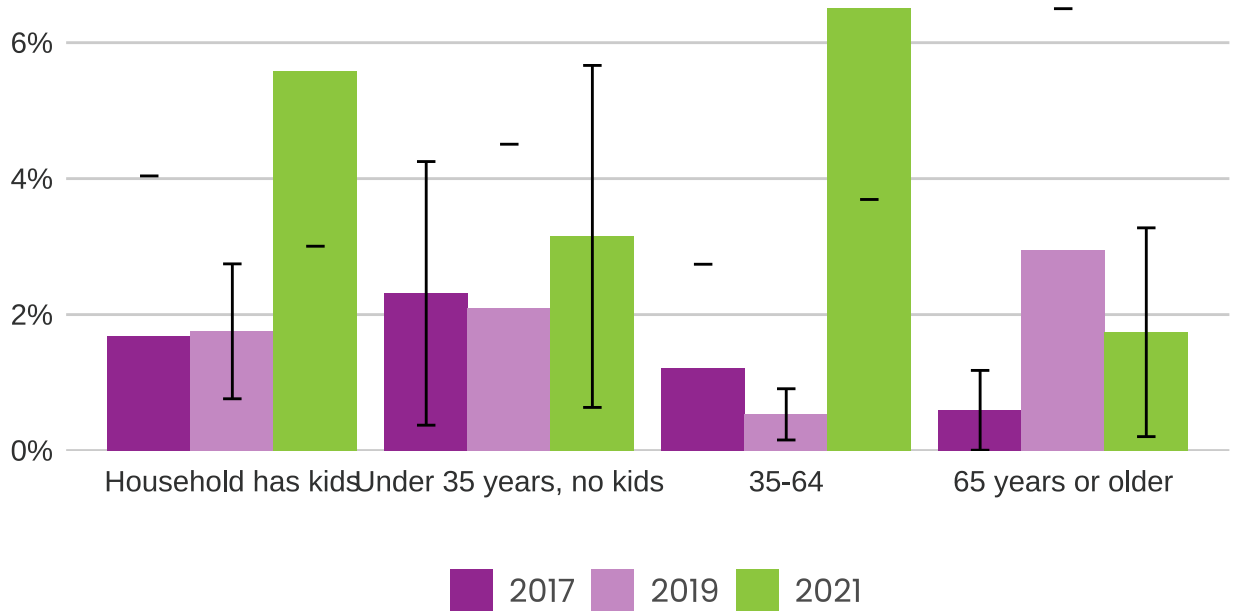


Household has kids Under 35 years, no kids 35-64 65 years or older

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## Grocery Deliveries by Household

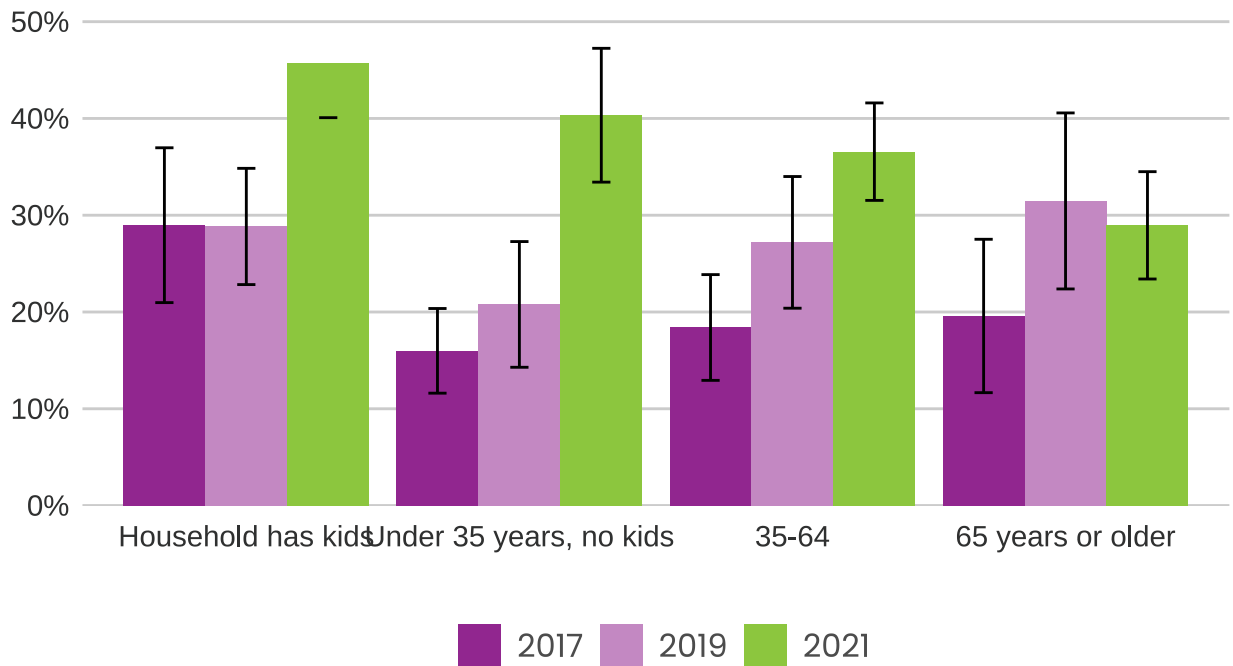
(e.g., Amazon Fresh, Safeway Online, Instacart)



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## Packages Deliveries by Household

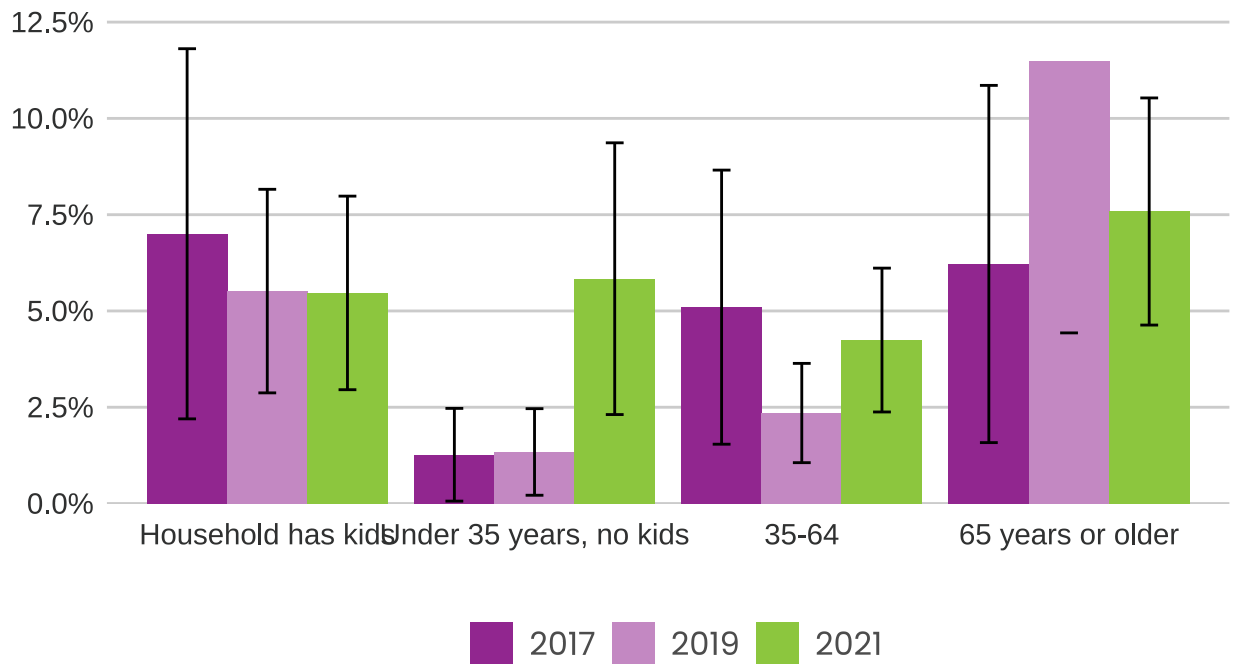
(e.g., FedEx, UPS, USPS)



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### Work/Service Deliveries by Household

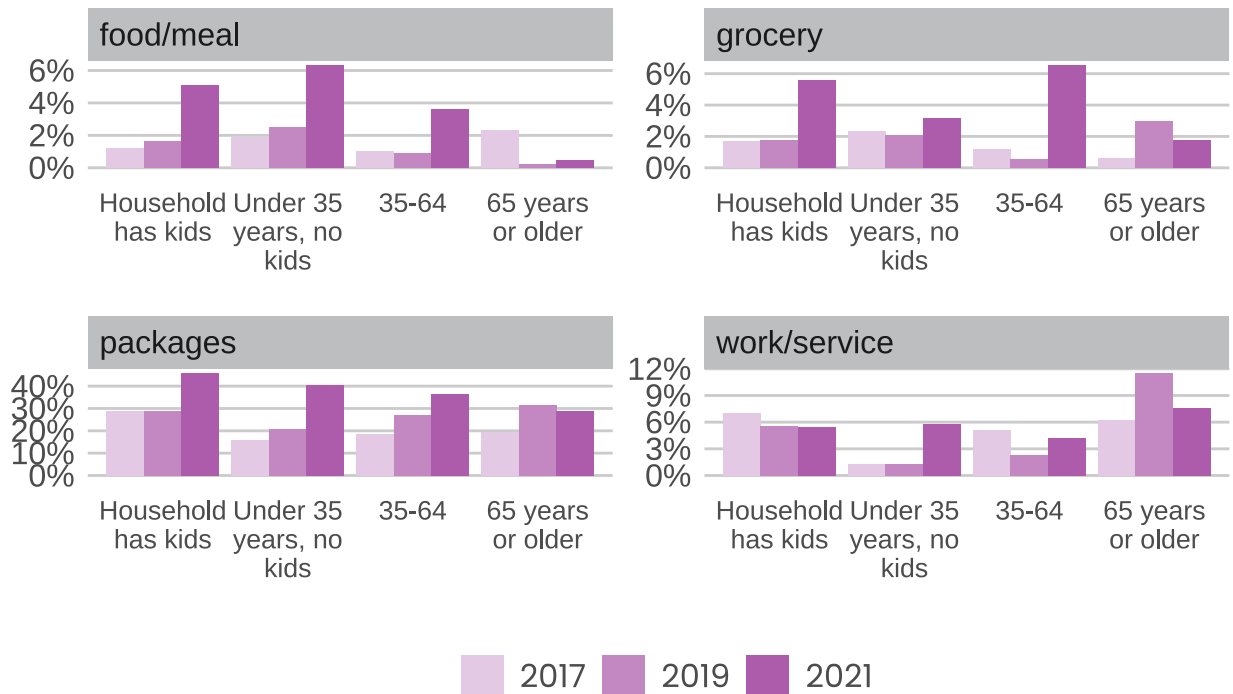
(e.g., landscaping, cable service, house-cleaning)



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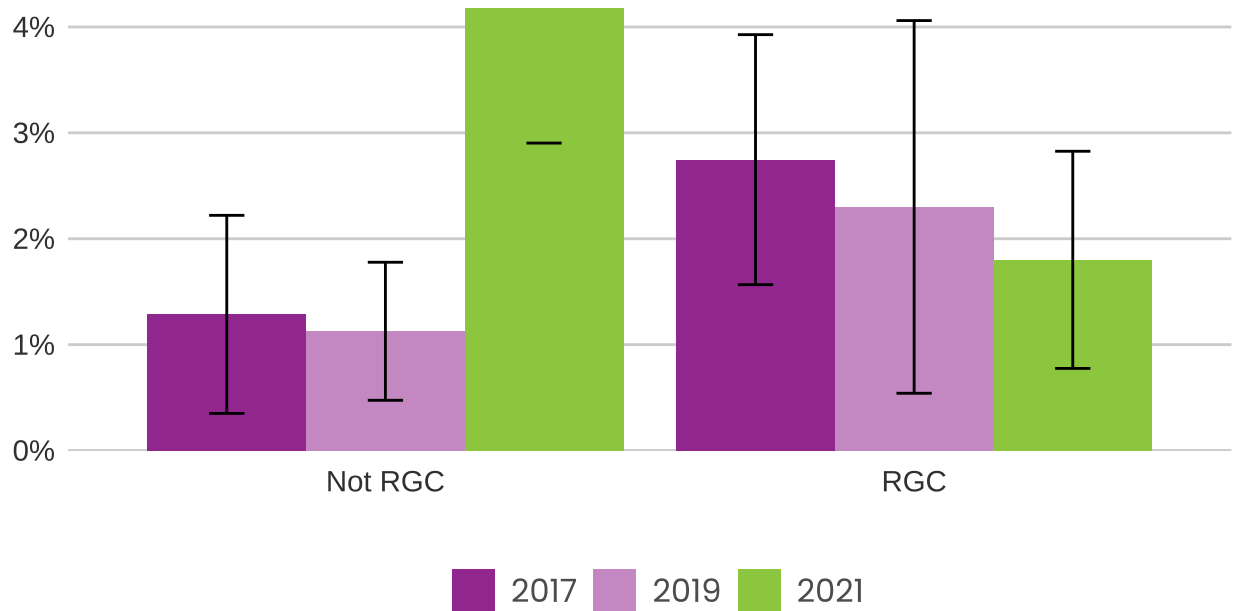
### Home Deliveries or Services by Year and by Type

Share of Households on Average Weekday



## Food/M Meal Deliveries by Household Location

Share of Households on Average Weekday

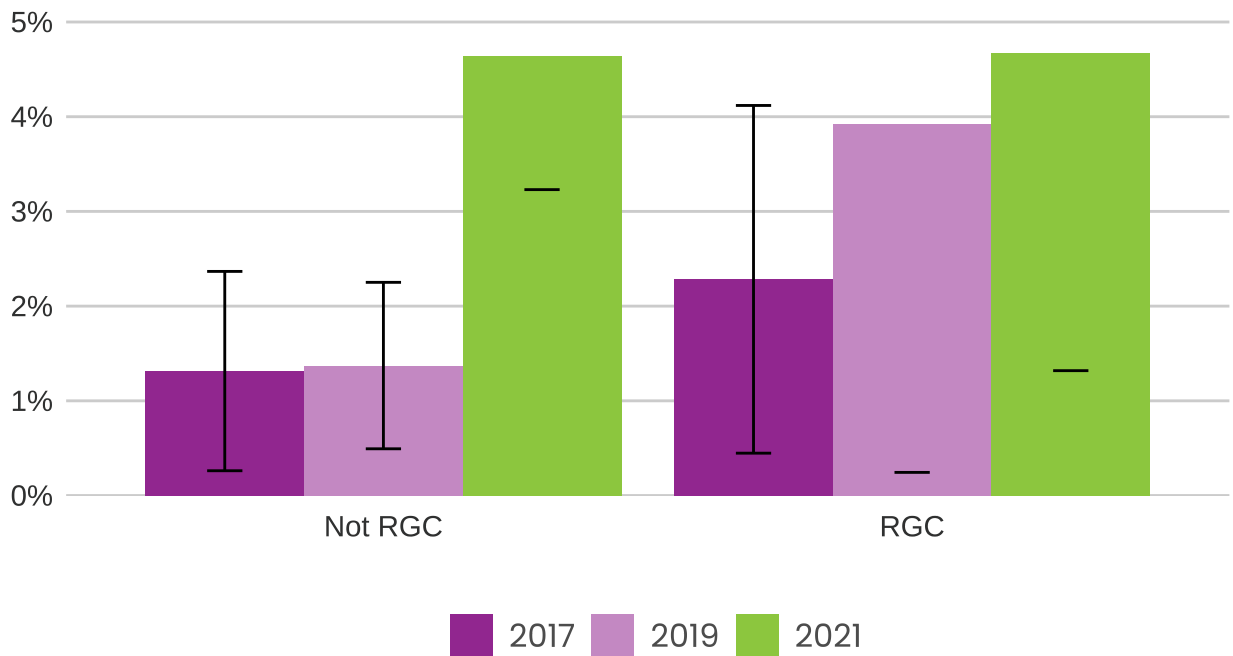


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## Grocery Deliveries by Household Location

Share of Households on Average Weekday

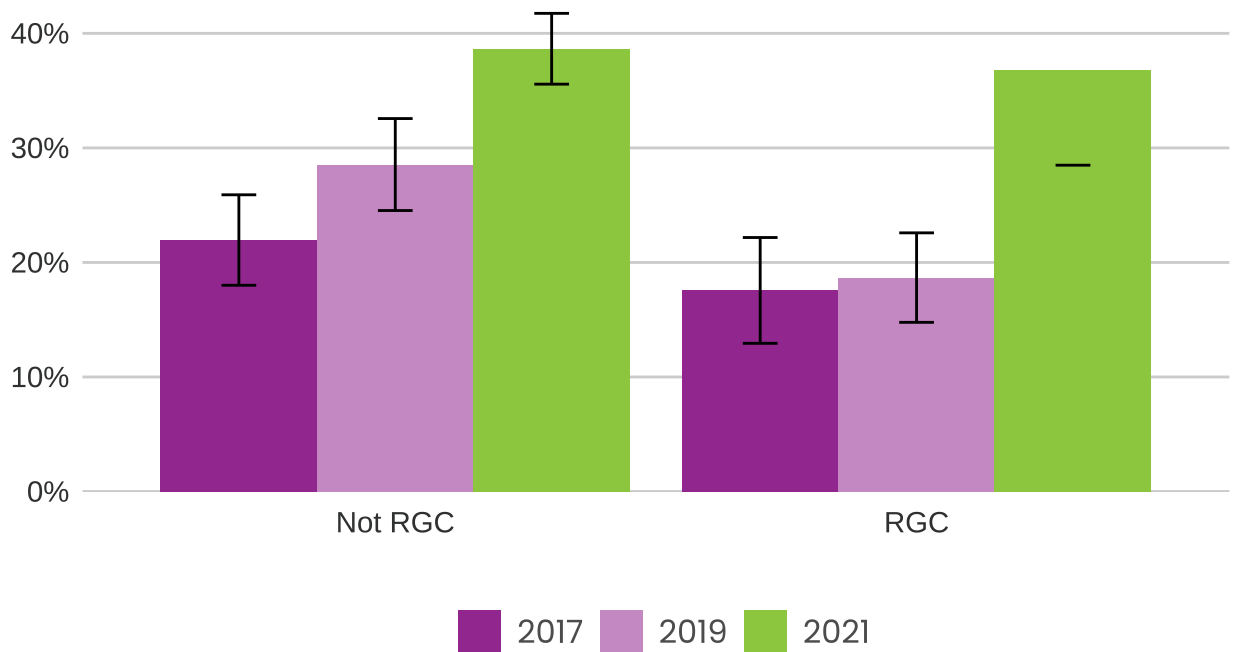


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### Package Deliveries by Household Location

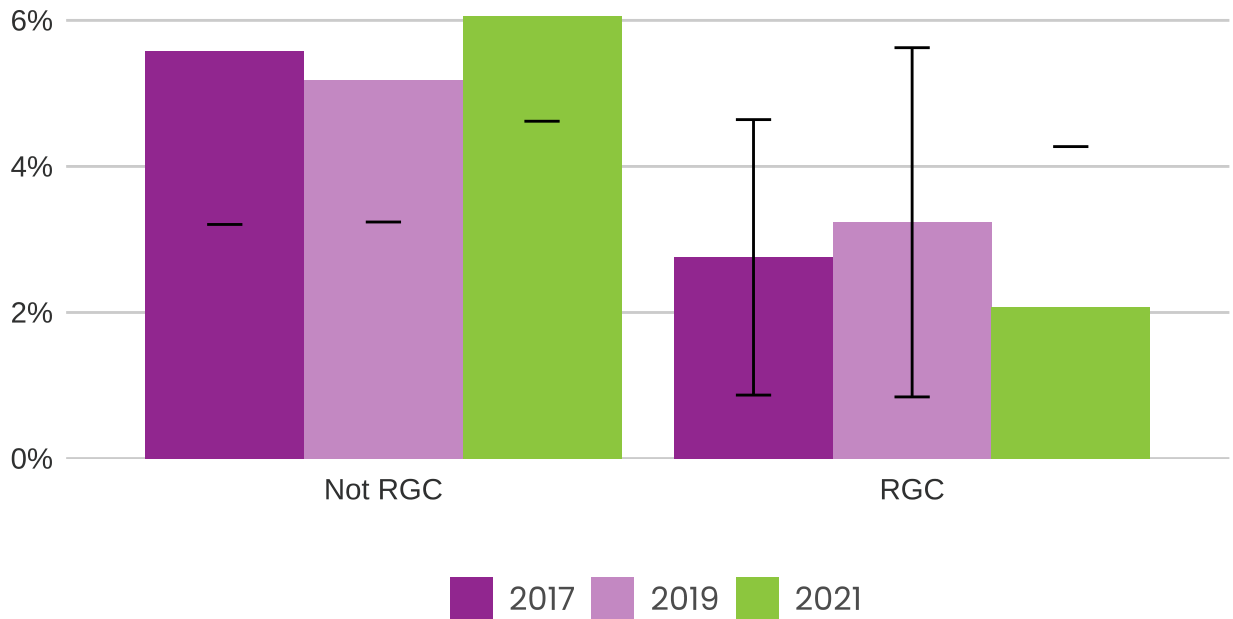
Share of Households on Average Weekday



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## Work Deliveries by Household Location

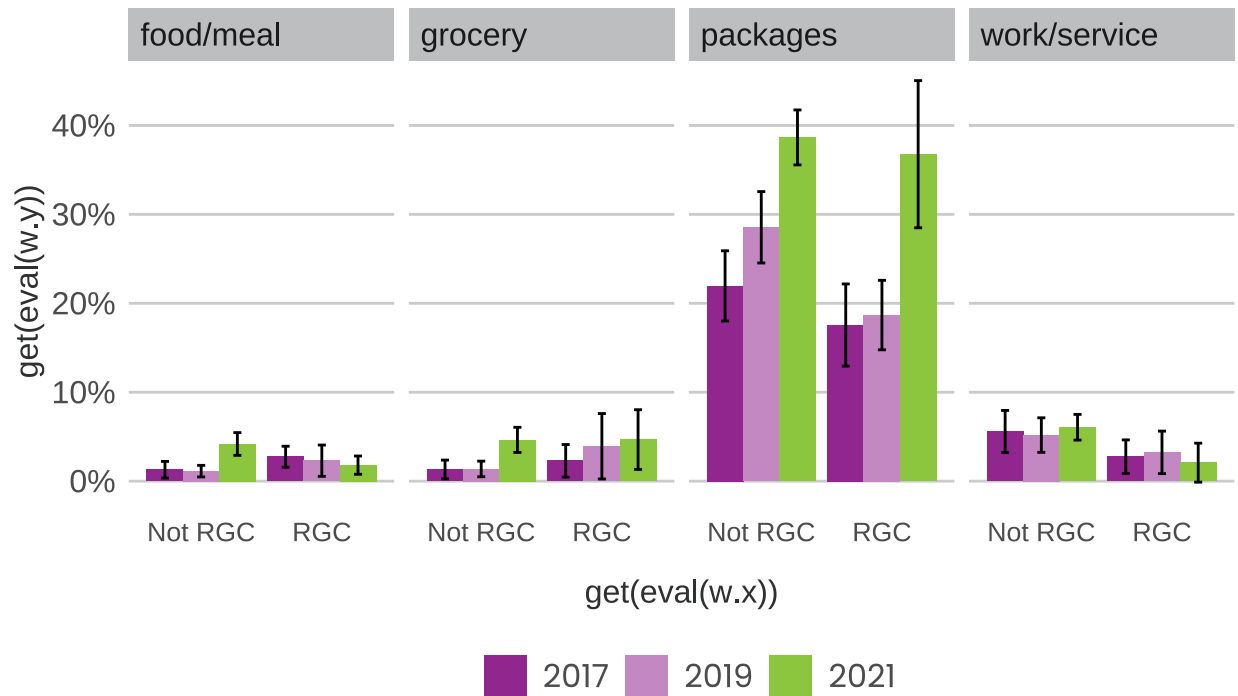
Share of Households on Average Weekday



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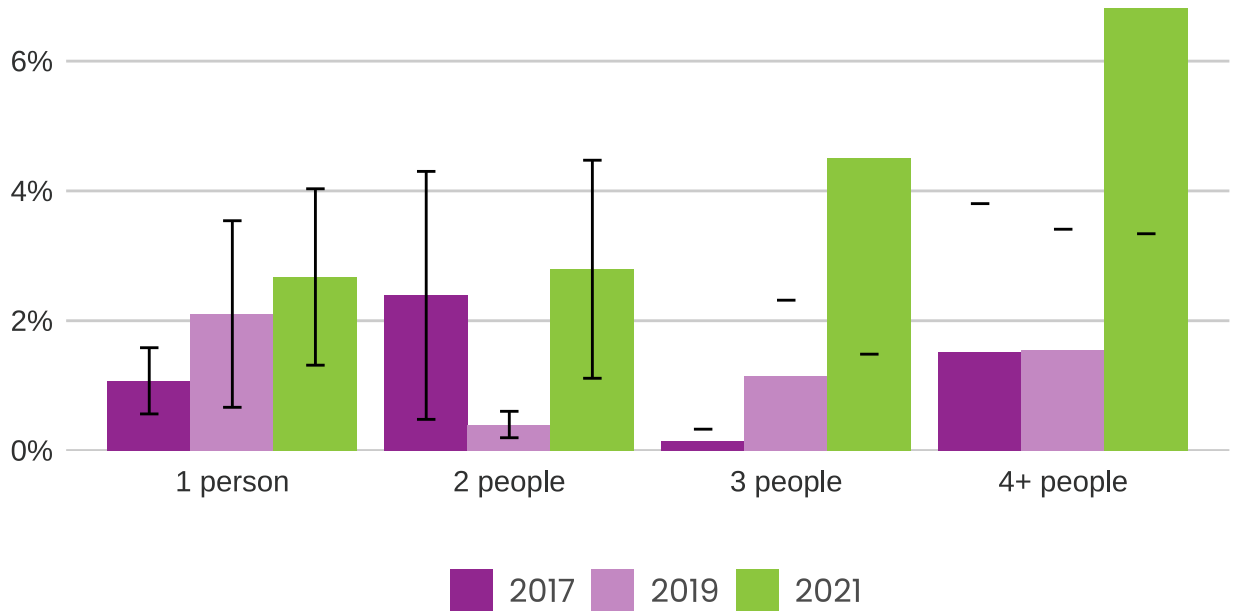
## Home Deliveries or Services by RGC

Share of Households on Average Weekday



## Food/M Meal Deliveries by Household Size

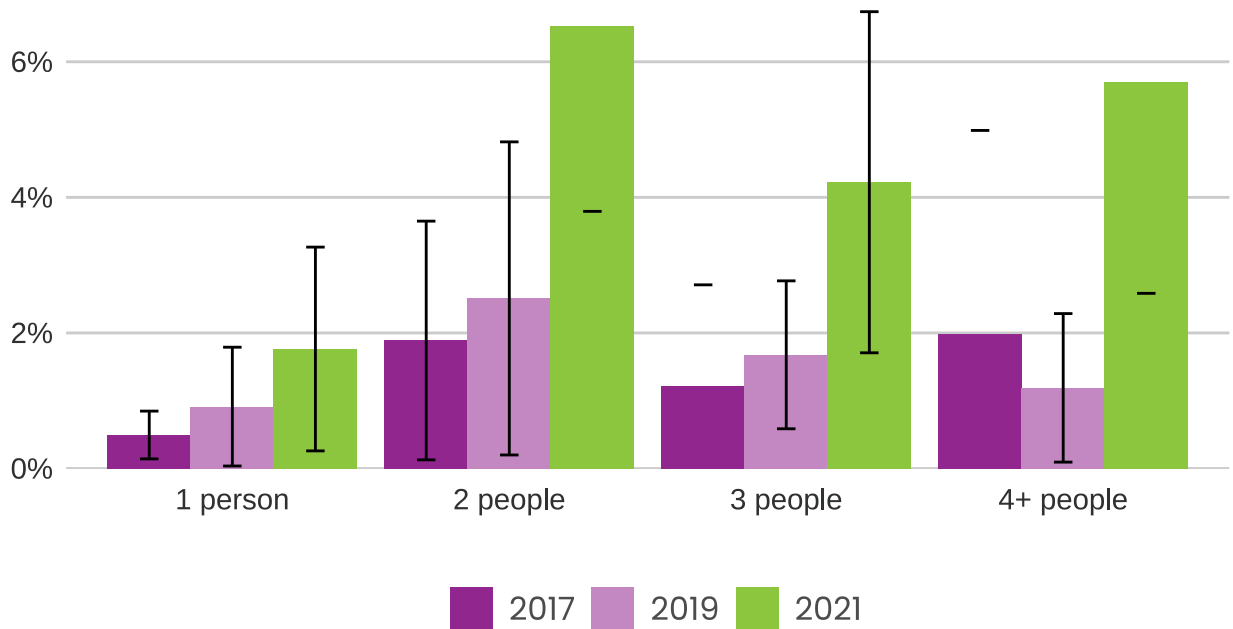
Share of Households on Average Weekday



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## Grocery Deliveries by Household Size

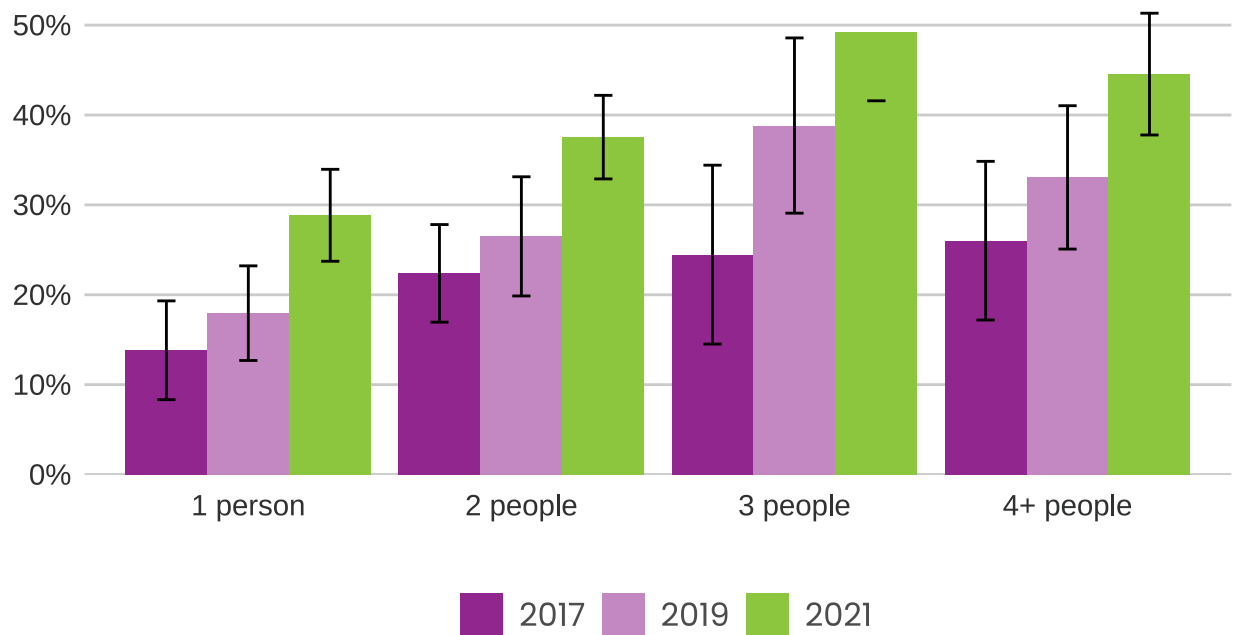
Share of Households on Average Weekday



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### Package Deliveries by Household Size

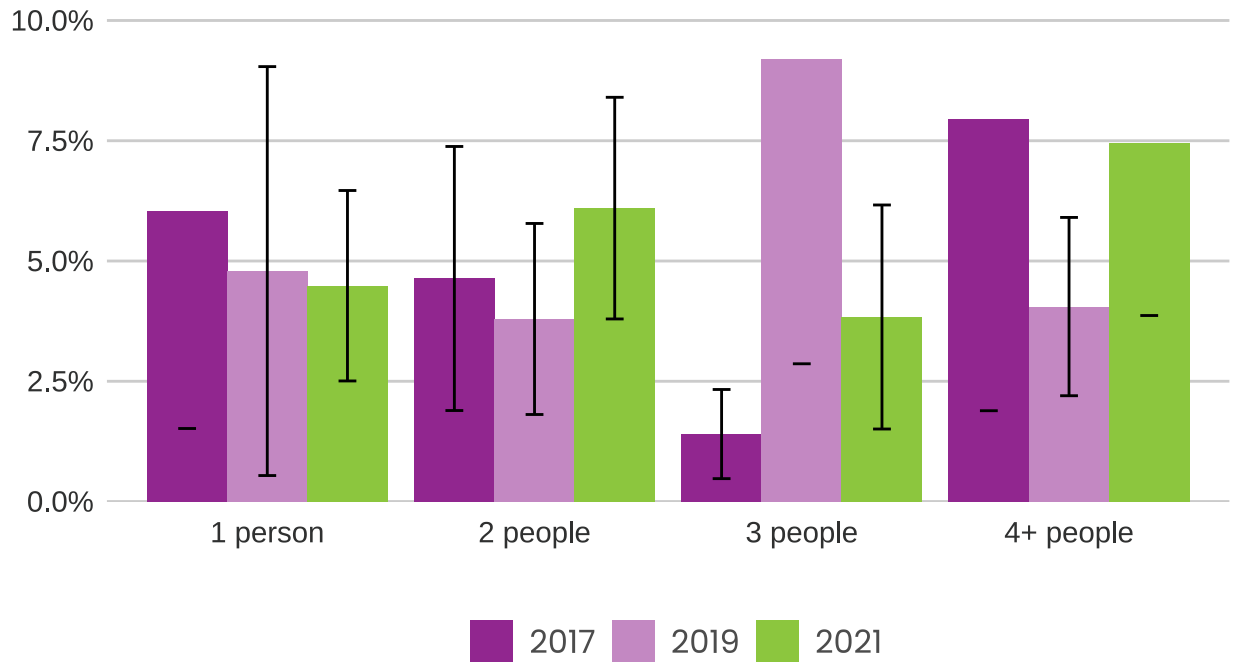
Share of Households on Average Weekday



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## Work/Service Deliveries by Household Size

Share of Households on Average Weekday



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