

A large red circle containing the white letters "MC".

# MELISSA CADENA

FULL STACK WEB DEVELOPER | GITHUB: MELISSABCADENA |  
214.694.6491

## OBJECTIVE

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Highly motivated upcoming Coding Bootcamp graduate, with strong foundation in software engineering and programming principles, seeking to launch a career as a full stack web developer.

## SKILLS

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HTML  
CSS  
Responsive Design  
Quality Inspection  
Creative Problem Solving  
Communication Skills  
Strong leadership abilities

## WORK HISTORY

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### CUSTOMER RELATIONS REPRESENTATIVE • SOUTHWEST AIRLINES • MAR 2018 - CURRENT

Ensured superior Customer experiences by addressing Customer concerns, demonstrating empathy, and resolving issues creatively on the spot.

### CUSTOMER CARE SUPERVISOR • STERICYCLE • JAN 2014 - MAR 2018

Started with the company as an administrator. Quickly was promoted to Supervisor over the Reimbursement Department overseeing accuracy and quality of the team's work while keeping up a professional rapport with several management leaders of our Clients.

## EDUCATION

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### UNIVERSITY OF TEXAS AT AUSTIN CODING BOOTCAMP • NOVEMBER 2020

### ASSOCIATES DEGREE • JANUARY 2018 • DALLAS COLLEGES ONLINE



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