

11568 W. 39<sup>th</sup> Ave.  
Wheat Ridge, CO 80033

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# Melissa Crocker

## Summary:

Detail-oriented GIS professional responsible for collecting, organizing and maintaining geospatial data, equipment and systems. Experienced with ESRI software and solutions including ArcMap 10.3, ArcGIS Online and ArcGIS Server. Focused on web mapping, UAV technologies and asset management for local government.

## Highlights:

- HTML/CSS/SASS/JavaScript programming skills
- SQL/VBScript/Python/ scripting skills
- Cartographic Designer
- ArcGIS and Cartegraph software
- Problem solving and critical thinking abilities
- Excellent communicator
- UAS pilot
- Project management experience

## Work Experience:

March 2017 - Present                      City of Golden                      Golden, Colorado  
**GIS Analyst**

- Administers ArcGIS Online Organizational account
- Publishes services through ArcGIS Server for consumption by custom applications
- Coordinates with City's various departments to plan, develop and implement new applications
- Represents the City's GIS division and Public Works department as part of the City's UAS team

October 2013- March 2017                      City of Golden                      Golden, Colorado  
**GIS Technician**

- Maintains Cartegraph OMS asset management system
- Collects high accuracy GPS data on the City's critical assets
- Performs QA/QC to ensure and maintain data accuracy
- Provides training to staff members on use of ArcGIS Online, ArcGIS desktop and Cartegraph
- Writes technical documentation for departmental procedures

## Conferences:

2018 National Association of Government Web Professionals Conference  
2018 URISA Leadership Academy  
2017 National Association of Government Web Professionals Conference  
2017 ESRI Developer's Summit  
2016 National Association of Government Web Professionals Conference, Preconference  
Seminars: Productive and Practical Data Science for Web Professionals, Ready, Set, Drupal 8!  
2016 ESRI International User Conference

2015 GIS in the Rockies Conference  
2015 GeCo West Conference, Preconference Seminars: ArcGIS Online Deep Dive,  
Introduction and Advanced Javascript  
2014 GeCo West Conference  
2014 ESRI International User Conference

**Education:** 2018 - Present University of Wisconsin-Madison Madison, Wisconsin  
**Master's Degree in GIS and Web Map Programming**

- Classes in Cartography, Geocomputing and Spatial Databases
- Experience with Adobe Illustrator, Photoshop, GDAL and Python

  
2011 - 2013 University of Denver Denver, Colorado  
**Graduate Certificate in Geographic Information Science**

- Completed classes in Remote Sensing, GEOINT, Environmental applications and GPS skills

  
2005 - 2009 Regis University Denver, Colorado  
**Bachelor of Arts degree in History, minor in Anthropology**

- Graduated magna cum laude
- National Society of Collegiate Scholars member
- Board of Trustees scholarship

  
**Additional Experience:** April 2014 – October 2016 Golden Library Golden, Colorado  
**Operations Staff Volunteer**  
  
January 2013-2014 The Family Tree Wheat Ridge, Colorado  
**Housing Volunteer**  
  
**Additional Awards:** Certificate of Recognition for developing Noxious Weed Mapping Application  
Certificate of Appreciation from Denver Public Schools for participating in Career Fair for 2015, 2016, 2017 and 2018  
Family Tree's Outstanding New Volunteer Award for 2014  
  
**Misc. Skills:** Proficient with Microsoft Office Suite including Word, Excel and PowerPoint.  
Experienced with ArcGIS 9.3, 10.1, 10.3 and extensions such as spatial analyst.  
Experienced using Trimble devices and TerraSync.  
  
**References:** Les Major, Utilities Superintendent, City of Golden, (303) 384-8170,  
lmajor@cityofgolden.net  
  
Kim Soulliere, GIS Coordinator, City of Golden, (303) 384-8157,  
ksoulliere@cityofgolden.net  
  
Mindy Miller, Friend and Co-worker, (720) 217-7315