

# MELISSA HOOKEY

## FULL STACK DEVELOPER

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<https://melissahookey.github.io/Portfolio/>

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Full stack developer with the ability to learn and collaborate in fast-paced environments. Equipped with a diverse and promising skill set. Proficient in many technologies and passionate about beautiful and accessible web development.

## EDUCATION

### University of Texas

Full Stack Web Development Certificate

Austin, TX

Mar - June 2022

### Washington State University

Bachelor of Fine Art

Pullman, WA

2017 - 2021

## EXPERIENCE

### University of Texas

Teaching Assistant

Austin, TX

Mar 2023 - Present

- Adapted teaching methods and instructional materials to meet the varying needs and skill levels of students.
- Provided individual and small group demonstrations to over 40 students.

### Athleta

Associate

Austin, TX

Feb 2023 - Present

- Fulfilled shipments, managed incoming inventory, and organized back stock.
- Promoted customer loyalty and increased sales by providing friendly and knowledgeable assistance to customers.

### Minted

Customer Service Representative - Seasonal

Remote

Nov 2021 - Jan 2022

- Maintained excellent organization and handled upwards of 80 client cases a day.
- Communicated effectively, problem solved and troubleshooted customer's issues, and stayed calm under pressure.

### Target

Style Associate

Austin, TX

Aug - Nov 2021

- Processed cash and credit payments using a POS system.
- Maintained up-to-date knowledge, facilitated inventory management, and resolved customer issues.

### College Hill Custom Threads

Graphic Design Intern

Pullman, WA

Aug - Dec 2019

- Designed merchandise, posters, and content every week; including the creation and presentation of a mock music festival to supervisors.
- Collaborated with and critiqued work of four team members.

## SKILLS

**Languages:** JavaScript, SQL, CSS, HTML

**Technologies:** React, Node, Express, jQuery, Bootstrap, ChakraUI, Bulma, MongoDB

**Programs:** Photoshop, Illustrator, InDesign, Premiere, Figma, Canva