

# MELISSA JAEN

UX/UI Design

## LET'S CONNECT

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## ABOUT ME

I am a linguist turned UX and UI designer with a passion for carrying out thorough user testing, as well as creating interfaces that marry intuitive functionality with aesthetic design.

## SKILLS

Spanish - Native-level fluency  
Korean - Intermediate-level fluency  
Adobe Creative Suite CC  
Sketch  
Invision  
Prototyping  
Wireframing  
User Testing  
Competitive Analyses  
HTML/CSS  
Ethnographic research

## EDUCATION

**2016 - MA Linguistics**  
Northeastern Illinois University  
**2007 - BA International Studies**  
Loyola University Chicago

## EXPERIENCE

### 2016-PRESENT UX/UI/FRONTEND DESIGNER TRACK BLOC

- Studies and applies UX and UI principles to web and mobile app projects
- Creates mobile apps, e-commerce, and SaaS web apps
- Develops with HTML5, CSS3, Javascript and jQuery
- Projects: Salm, Aqui, Blocbox

### 2015-PRESENT TEFL CERTIFICATION INSTRUCTOR INTERNATIONAL TEFL ACADEMY

- Instructs month-long TEFL Certification Course to class of 12 students per month
- Designs and administers student teaching demonstratives and evaluative projects
- Trains students in English grammar and phonology, TESOL pedagogy, and cultural sensitivity

### 2011-2015 REGIONAL COACH SUPERVISOR ROSETTA STONE

- Trained and supervised 40+ English and Foreign Language coaches remotely
- Prepared training materials regarding curriculum delivery, sessions policies, and technical support
- Assisted in curriculum design and program development

### 2008-2010 UNIVERSITY ENGLISH INSTRUCTOR LAUREATE INTERNATIONAL UNIVERSITIES

- Taught 13 semester-long courses in English as a Foreign Language
- Designed and administered tests, evaluated students, and reported grades
- Coordinated the substitute training program, and led the department in interviewing, hiring, and training new professors

### 2007-2008 ENVIRONMENTAL HEALTH EXTENSIONIST UNITED STATES PEACE CORPS

- Collaborated with rural communities to create sustainable government contacts for rural health projects
- Completed community ethnographic studies regarding community needs
- Secured funding and trained community in composting latrine construction
- Translated English <> Spanish for medical professionals visiting Panama