MELJOHN JAY A. REYES

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PERSONAL INFORMATION

Date of Birth: November 24, 2001

Age: 23

Nationality: Filipino

Gender: Male

Religion: Catholic

SKILLS

- Front-End Development (HTML, CSS, JS, Angular)

- Back-End Database (Node.js, PHP, Python, Java, SQL, NoSql)

- UI Design (Figma and WordPress)

- Knowledgeable in Shopify and Air Table

- Video Editing

- Adaptability Proficient in Microsoft Word/Power Point

- Strong Communication

- Time Management

- Problem Solving

CERTIFICATION

- FreeCodeCamp (January 2024) (Responsive Web Design)

- Intro to Figma (September 2024)

- Intro to CyberSecurity | Cisco (November 2021)

- Intro to IoT | Cisco (Nov 2021)

REFERENCE

Reference available upon request.

OBJECTIVE

Seeking a responsible position for web development role to apply my IT skills, tackle challenges, and gain hands-on experience to enhance my technical and problem-solving abilities.

WORK EXPERIENCE

Teleperformance

Content Moderator   2024 - 2025

- Reviewed and analyzed user-generated content to ensure compliance with company policies and community guidelines.
- Identified and removed inappropriate, offensive, or harmful content in accordance with moderation standards.
- Collaborated with team members and reported trends to improve moderation strategies.

IDIALU   2021 - 2022

Sales Agent Representative

- Handle high volume of customer interaction per day, assessing customer eligibility for the service, and ensure customer satisfaction.
- Memorized company's various scripts and all company's product and services to respond to customer and efficiently increase upsell.
- Warm lead/ warm transfer.

Nutribudget   2021-2021

Data Encoder

- Handled administrative task such as maintaining data base and updating information in Ecommerce platform.
- Responsible for email management and other messaging platforms.
- Logistics, tracking of customer's parcel

EDUCATION

Holy Angel University (College) - 2022 - Present

BS in Information Technology

Major in Web Development

Rafael L Lazatin Memorial High School (SHS) - 2018 - 2020
Humanities and Social Science

Rafael L Lazatin Memorial High School (HS) - 2012 - 2018

Sta Maria Elementary School - 2011 - 2012

Jocson College Inc - 2005 - 2011