

Eastern Mediterranean University Doğu Akdeniz Üniversitesi

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To Whom It May Concern:

I am writing this letter to recommend Mr. Nkoana Collins Mello, who completed his master's thesis under my supervision at Eastern Mediterranean University. During his studies, Mr. Mello showed a consistent interest and growing competence in the field of telecommunications and digital transformation.

His thesis, titled "Simless Telecommunication Network: Transitioning from Subscriber Identity Module to Next-Generation Mobile Networks" explored an important and timely topic in the evolving mobile communication ecosystem. The study focused on the shift from traditional physical SIM cards to eSIM technology, outlining the motivations, technical background, and implications of this transition.

Mr. Mello approached the topic with a structured methodology, combining historical and technical background with both qualitative and quantitative research methods. He conducted surveys to assess user adoption and preferences and complemented this with interviews and focus group discussions with industry participants. These efforts helped him identify key factors influencing the adoption of eSIM technology and user attitudes toward simless networks.

Throughout the research process, Mr. Mello worked responsibly and maintained good communication. He showed the ability to work independently, meet deadlines, and analyse data with a reasonable level of insight. His written work was clear and coherent, reflecting a solid understanding of the subject matter.

In conclusion, I believe Mr. Mello is capable of contributing to professional environments, particularly in roles related to telecom research, technology analysis, or digital services. His academic experience and practical engagement with the topic make him a suitable candidate for positions that value analytical thinking and a foundational knowledge of mobile network systems.

Please feel free to contact me if you need any further information.

Sincerely,

Prof. Dr. Ali Hakan Ulusoy

Director, Institute of Graduate Studies and Research Faculty Member, Department of Information Technology

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