

## IRCTCs e-Ticketing Service Electronic Reservation Slip (Personal User)



- This ticket will only be valid along with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket: Voter Identity
  Card / Passport / PAN Card / Driving License / Photo ID card issued by Central/State Govt./ Student Identity
  Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with
  photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 4555161033	Train No. & Name: 16342/GURUVAYUR EXP	Quota: General			
Transaction ID: 0522320173	Date of Booking: 04-Jul-2012 03:57:52 PM	Class: 2S			
From: ERANAKULAM JN(ERS)	Date of Journey: 14-Jul-2012	To: GURUVAYUR(GUV)			
Boarding: ERANAKULAM JN(ERS)	Date of Boarding: 14-Jul-2012	Scheduled Departure: 21:35 *			
Resv Upto: GURUVAYUR(GUV)	Distance: 0097 KM	Adult: 01 Child: 00			
Passenger Mobile Number: 9633485826					
Passenger Address: - Vaishnaveeyam, Karavaloor P O, Punaloor Kollam Kerala - 691001					

## **FARE DETAILS:**

S.No.	Description	Amount (In rupees)	Amount (In words)
1	Ticket Fare	Rs. 48	Rupees Forty Eight Only
2	IRCTC Service Charges	Rs. 10	Rupees Ten Only
3	Total	Rs. 58	Rupees Fifty Eight Only

## **PASSENGER DETAILS:**

SNo.	Name	Age	Sex	Concession Code	Booking Status/ Current Status/Coach No./Seat No
1	Arun M	25	Male		CONFIRM D1/ 0036/ WS

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.



## **IMPORTANT:**

- For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
- \*New Time Table is effective from 01-07-2012. Departure time printed on this ERS/VRM is liable to change. Please Check correct departure from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- The accommodation booked is not transferable and is valid only if one of the ID card noted above is presented
  during the journey. The ERS/VRM/SMS sent by IRCTC along with the valid ID proof in original would be verified by
  TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM/SMS sent by IRCTC
  due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a
  penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off
  board will give Excess Fare Ticket for the same.
- E-ticket cancellations are permitted through <u>www.irctc.co.in</u> by the user.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS
  travelled, A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC Ltd.,
  Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request
  for claiming refund.
- Contact us on: 24\*7 Hrs Customer Support at 011-39340000 , Chennai Customer Care 044 25300000 or Mail To: care@irctc.co.in.