

## TOOLS

Sketch  
Adobe XD  
Balsamic  
Invision  
Photoshop  
Illustrator  
Pen & Paper  
HTML/CSS  
SQL

## SKILLS

Sketching  
Wireframing  
Prototyping  
Heuristics Evaluation  
Affinity Diagrams  
Usability Testing  
Information Architecture

## HOBBIES

Cultural Travel  
Photography

## RELEVANT EXPERIENCE

MAY 17  
PRESENT

### INTERACTION DESIGNER (ANALYTICS) @ NEXTIVA | REMOTE

Leading the designs of all Nextiva's Analytics Products (*Call Center Analytics Tool, Dashboard Builder & Query Builder*) aim at helping small business owners to identify and answer business questions efficiently. Conducted user research, created diagrams for navigations, sketched UIs and prototyped designs in various fidelities for user testing and development.

Performed comprehensive Heuristics Evaluation on CRM tool to improve usability.

OCT 16  
APR 17

### PRODUCT DESIGNER @ INSTABEAT | SAN FRANCISCO

Led the design of Instabeat iOS App from start to finish by conducting user research, affinity diagramming, sketching ideas, creating hi-fi designs. My goal was to help athletic swimmers to easily track and understand their performances.

JUN 13  
MAR 16

### DATA MANAGEMENT ANALYST @ GOOGLE | SAN FRANCISCO

Analyzed data quality, managed data management projects and worked closely with product teams to recommend designs that improve data cleanliness.

MAR 15  
FEB 16

### PRODUCT MANAGER @ BILLION ACTS | REMOTE

Volunteered as a Product Manager, worked closely with designers, engineers and other stakeholders to create Billion Acts website and mobile app.

## EDUCATION

JUN 11

### B.A. COMMUNICATION STUDIES @ UCLA