

## SUMMARY

With a background in Analytics, I love approaching problems with my analytical hat and thinking up solutions with my creative hat.

## TOOLS

Sketch  
Adobe XD  
Balsamiq  
Invision  
Photoshop  
Illustrator  
Pen & Paper  
HTML/CSS  
SQL

## SKILLS

Sketching  
Wireframing  
Prototyping  
Heuristics Evaluation  
Affinity Diagrams  
Usability Testing  
Information Architecture

## HOBBIES

Cultural Travel  
Photography

## RELEVANT EXPERIENCE

MAY 17  
PRESENT

### UX DESIGNER (ANALYTICS) @ NEXTIVA | REMOTE

Nextiva is a business communication company with ~800 employees, 100k customers and 100m revenue/year.

I lead the design of various launched Analytics products include Contact Center Analytics, Interaction Rating Interface, Query Builder and Dashboard Builder etc. My responsibilities include conducting user research, creating diagrams for navigations, sketching UIs, prototyping and collecting feedback from users and stakeholders.

OCT 16  
APR 17

### PRODUCT DESIGNER @ INSTABEAT | SAN FRANCISCO

Worked with Olympic swim teams to design an iOS App that helps them to track and understand their performances. Responsibilities incl. user research, affinity diagramming, sketching ideas, creating hi-fi designs.

JUN 13  
MAR 16

### DATA MANAGEMENT ANALYST @ GOOGLE | SAN FRANCISCO

Analyzed data quality, managed data management projects and worked closely with product teams to recommend designs that improve data cleanliness.

MAR 15  
FEB 16

### PRODUCT MANAGER @ BILLION ACTS | REMOTE

Volunteered as a Product Manager at Nobel Peace Prize Nominee Billion Acts, worked closely with designers, engineers and other stakeholders to create its website and mobile app.

## EDUCATION

JUN 11

### B.A. COMMUNICATION STUDIES @ UCLA