Meltwater
Outside Insight

Getting Developers to Adopt Your Service

Jessica Andersson

Jessica

@solidtubez

Jessica Andersson

Infrastructure Engineer

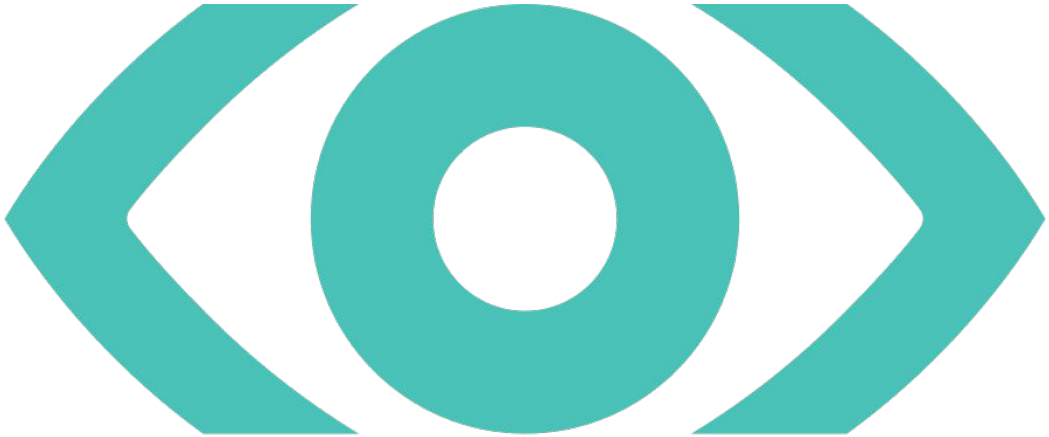
Jessica

@solidtubez

Meltwater

Where do I come from?

Meltwater

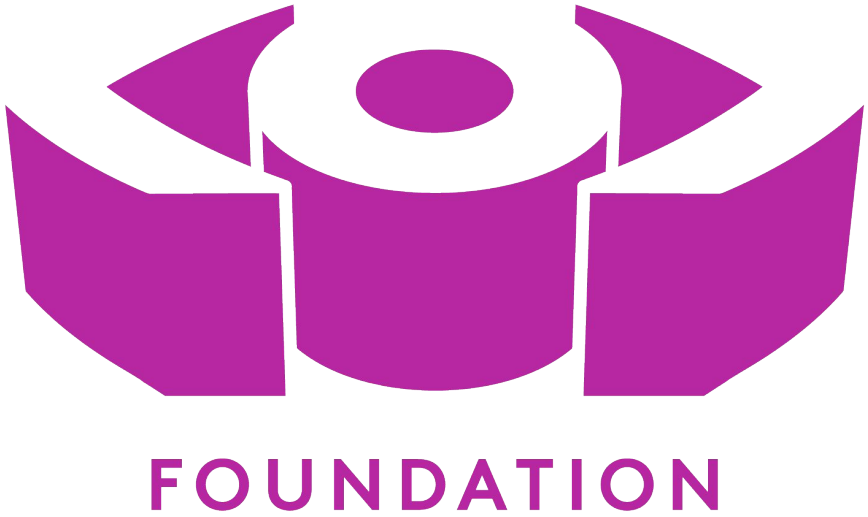


Meltwater

@solidtubez

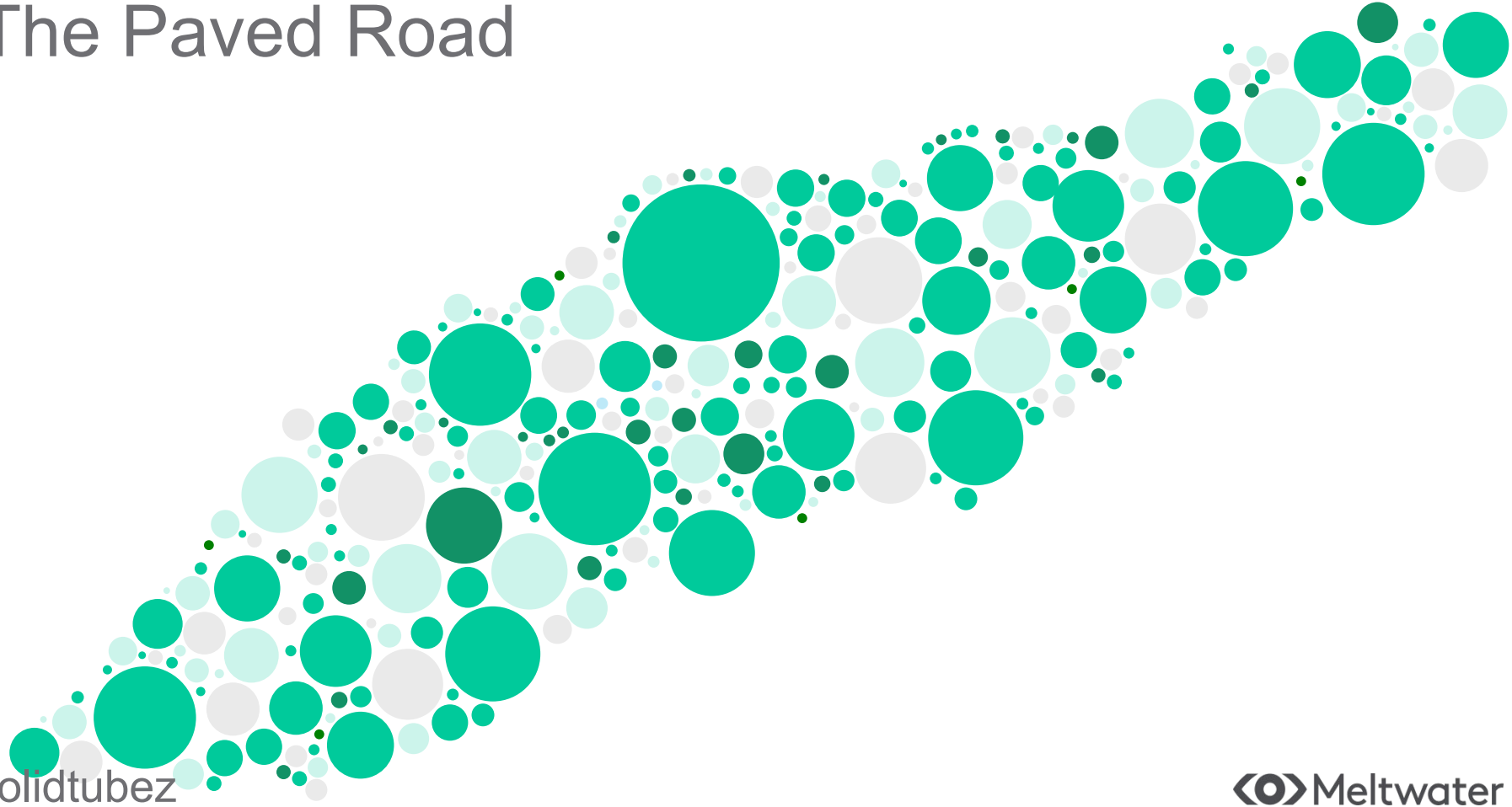
Toronto, ON
Manchester, NH
London, UK
Gothenburg, SWE
Reading, UK
San Francisco, CA
Santa Clara, CA
Raleigh, NC
Berlin, GER
Budapest, HU
Bengaluru, IN
Sydney, AUS

Mission



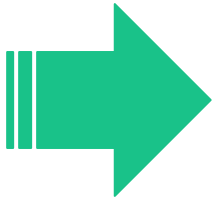
"We enable teams to accelerate without thinking too much about the infrastructure, allowing a rapid path from ideation to prototype to providing business value."

The Paved Road



Toronto, ON
Manchester, NH
London, UK
Reading, UK
Gothenburg, SWE
San Francisco, CA
Santa Clara, CA
Raleigh, NC
Berlin, GER
Budapest, HU
Bengaluru, IN
Sydney, AUS

The Service

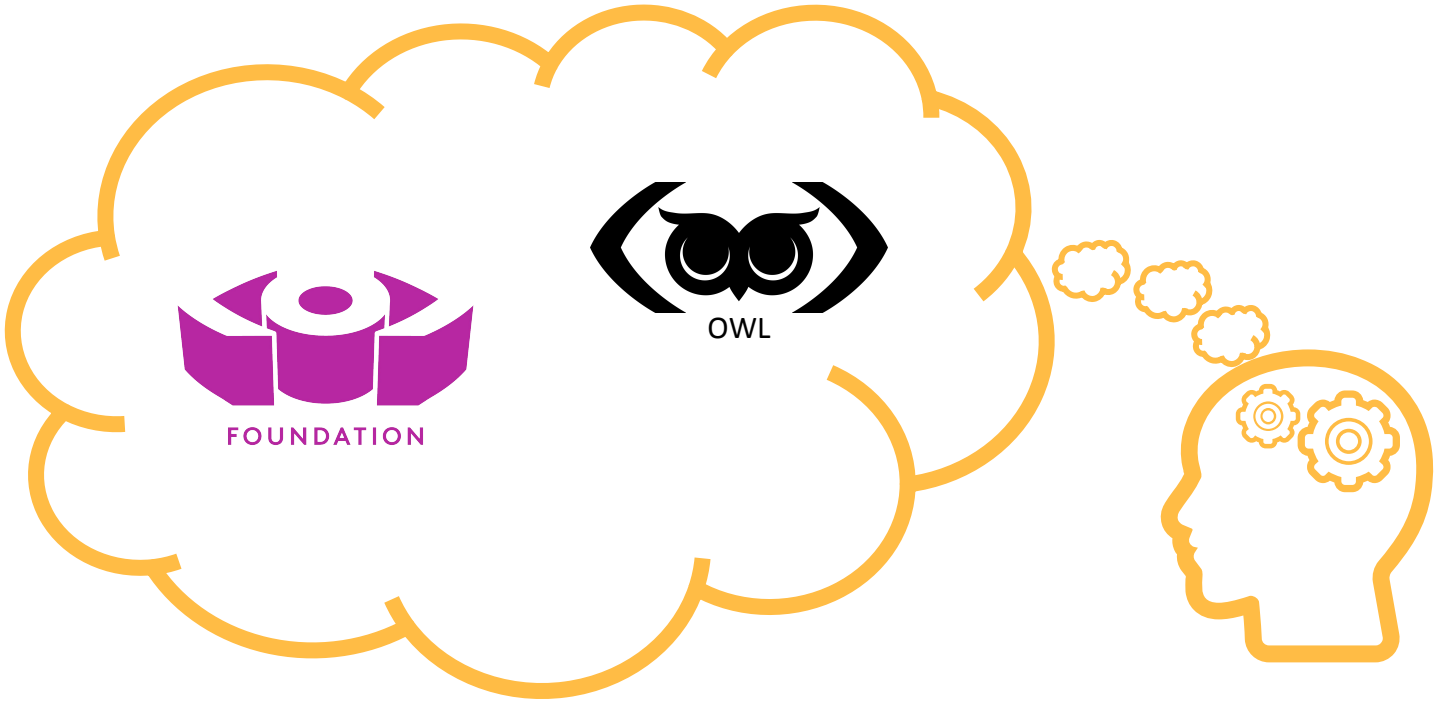


Cluster in Numbers

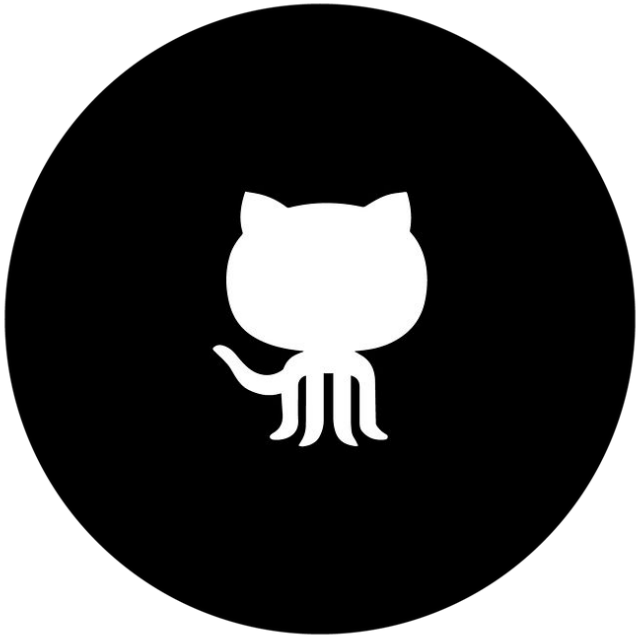
Some things we did

Meltwater

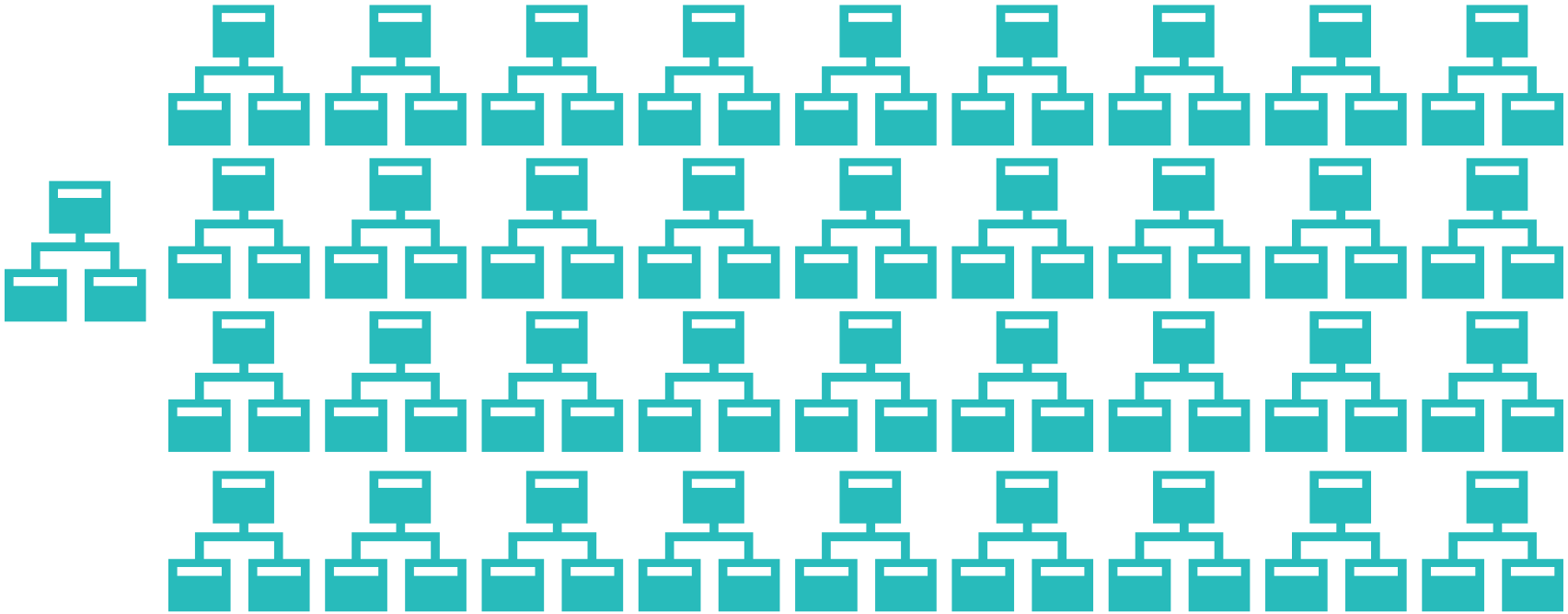
One team - One week



Authentication



Templating

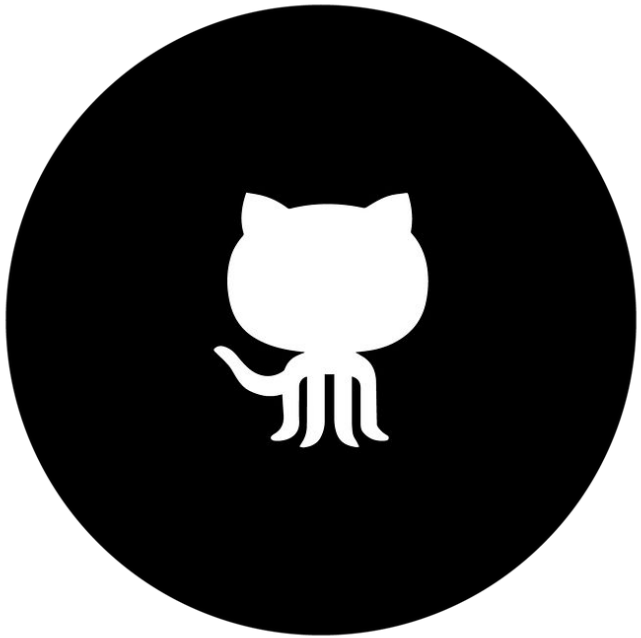


Templating

HashiCorp

Terraform

Gitops



Time To Market

Attractors

Who loves it

Lead the way

Appreciation

Communication Matters

Write

blog posts, documentation

Record

sprint reviews, presentations, workshops

Broadcast

blog posts, sprint reviews, presentations, workshops

Visit

enablement weeks, collaborations

Meltwater
DEVOPSICON
8

Toronto
Nov 5-8
2018

@solidtubez

When s**t hits the fan

Meltwater

https://about.gitlab.com/2017/02/10/postmortem-of-database-outage-of-january-31/

← Back to company

On January 31st 2017, we experienced a major service outage for one of our products, the online service GitLab.com. The outage was caused by an accidental removal of data from our primary database server.

@solidtubez

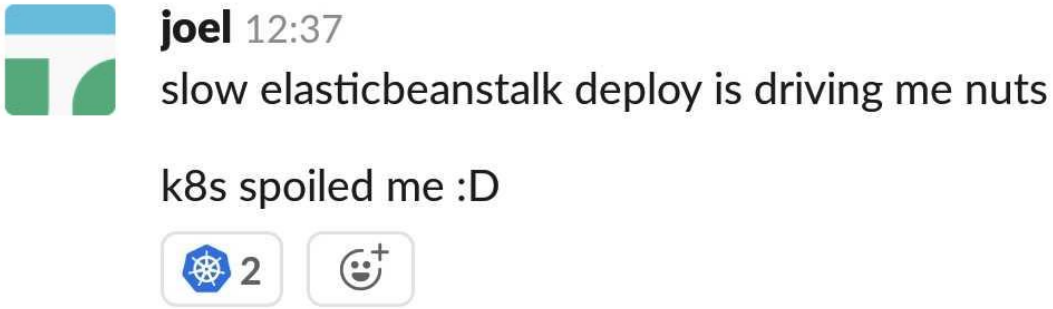
Transparency leads to trust

"Thank you for sharing this in such a transparent manner. It is great to see that Foundation takes the responsibility for the cluster very seriously. [...] So while the service went down and that of course is problematic, I actually do trust the service more now, due to this communication."

Share the love

Meltwater

Share the love



Meltwater
Outside Insight

underthehood.meltwater.com

Jessica

@solidtubez