

The background image shows a wide-angle aerial shot of the Golden Gate Bridge in San Francisco, California. The bridge's iconic orange towers stand tall against a clear sky. In the foreground, a winding coastal road follows the edge of a steep, rocky cliff overlooking the dark blue ocean. The overall scene is bathed in the warm, golden light of either sunrise or sunset.

# From Developers and Operations to DevOps and Autonomous Teams



@solidtubez



# Jessica Andersson

Infrastructure Engineer at Meltwater

Co-organiser of Kubernetes Göteborg

Cloud Native Nordics Community

**Contact me at:**

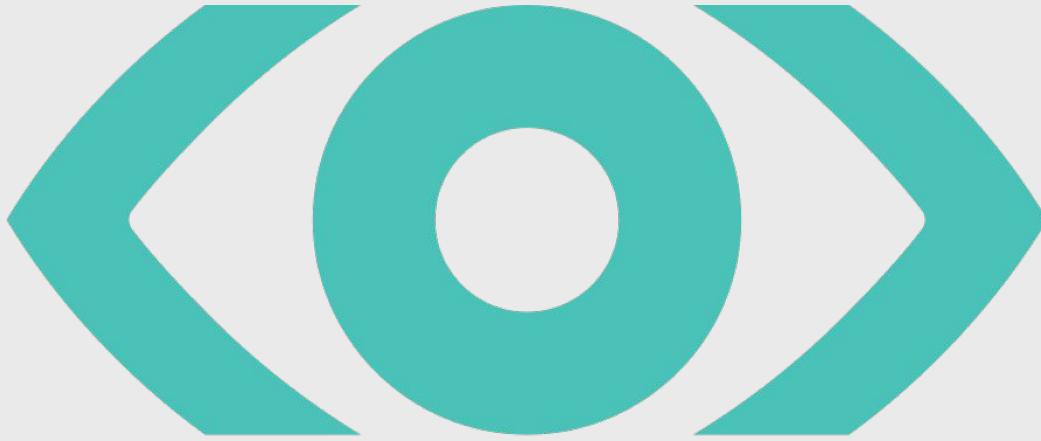
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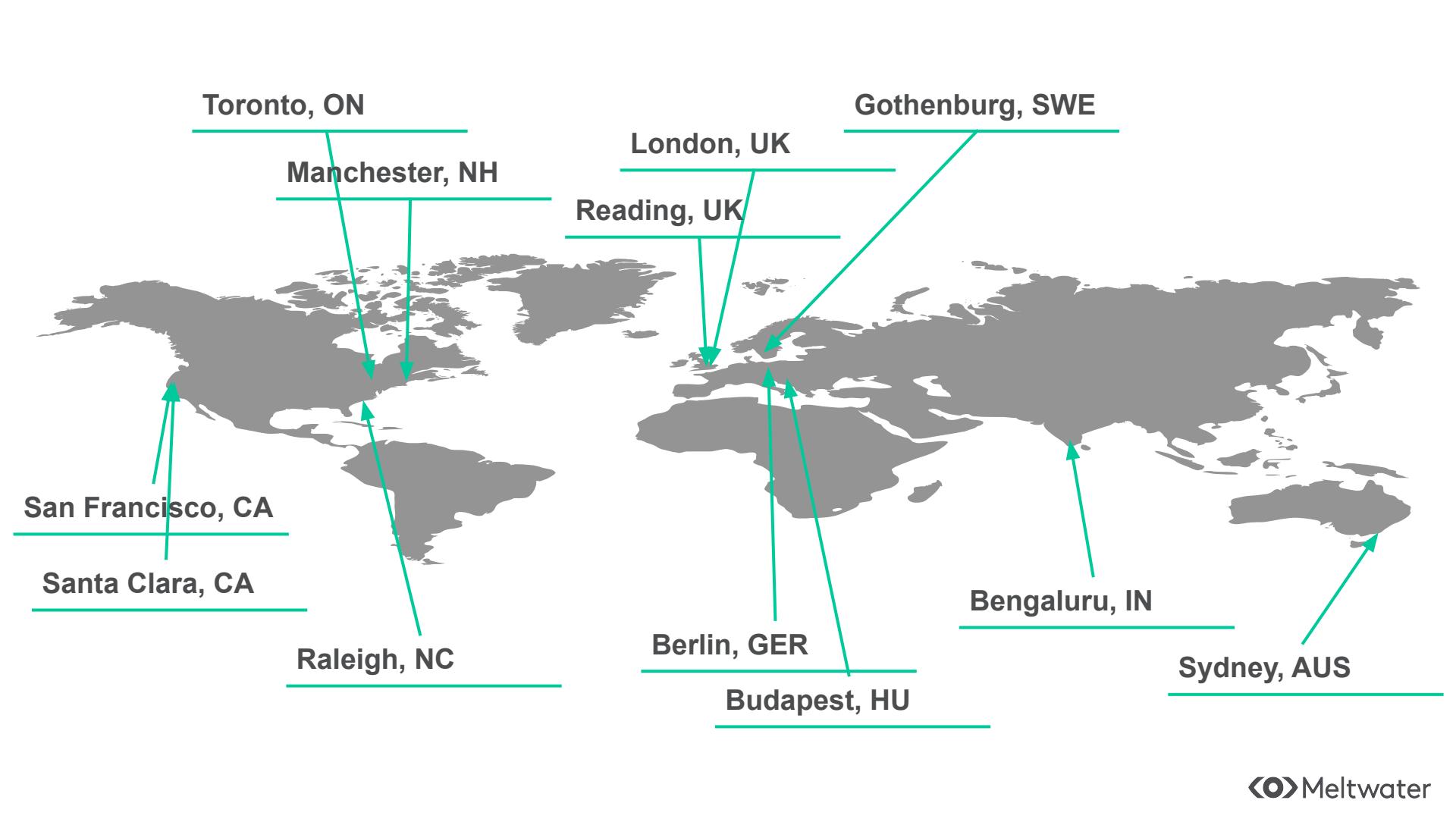
# Foundation Mission

**Platform team, Developer Experience, Engineering Efficiency, Engineering Enablement ...**

**Tomorrow 10:45 - Adarsh Shah, Priyanka Rao - Enabling DevOps culture with a Platform engineering team**



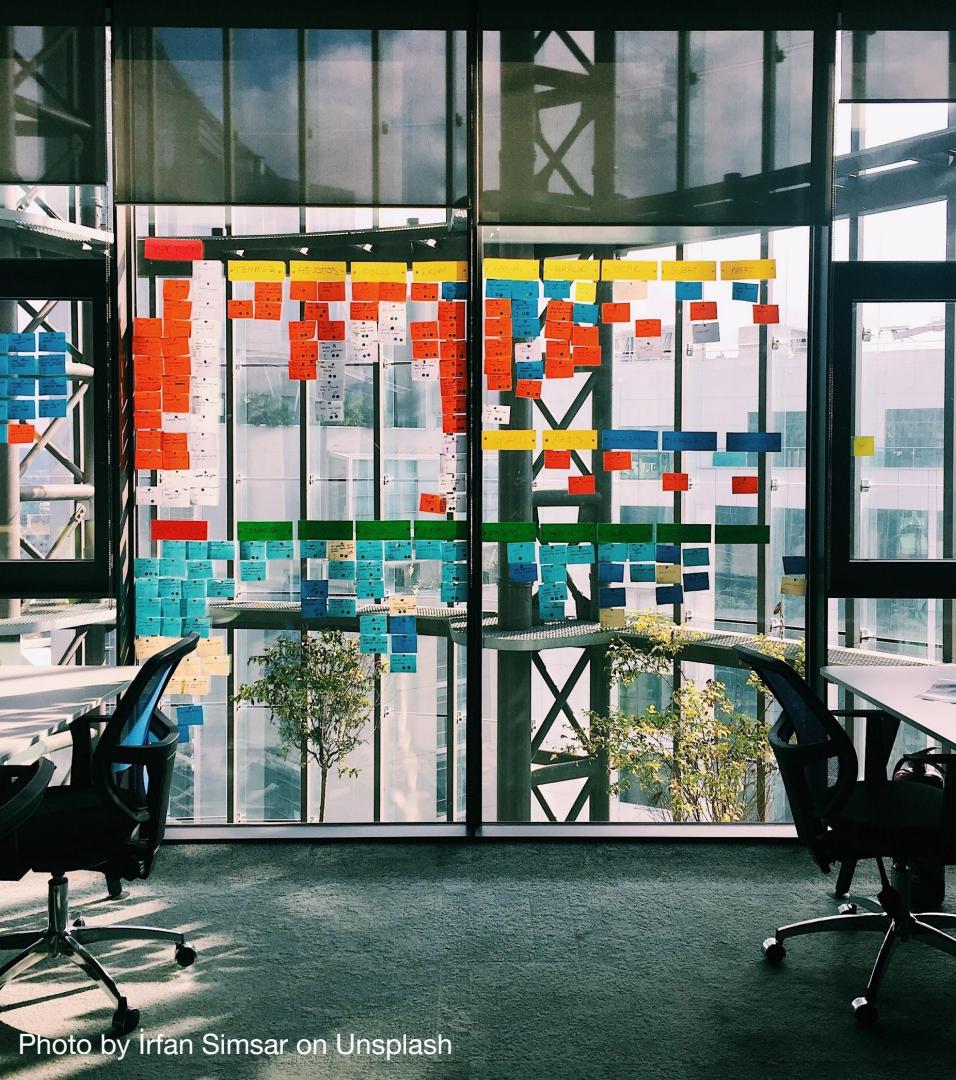
Meltwater





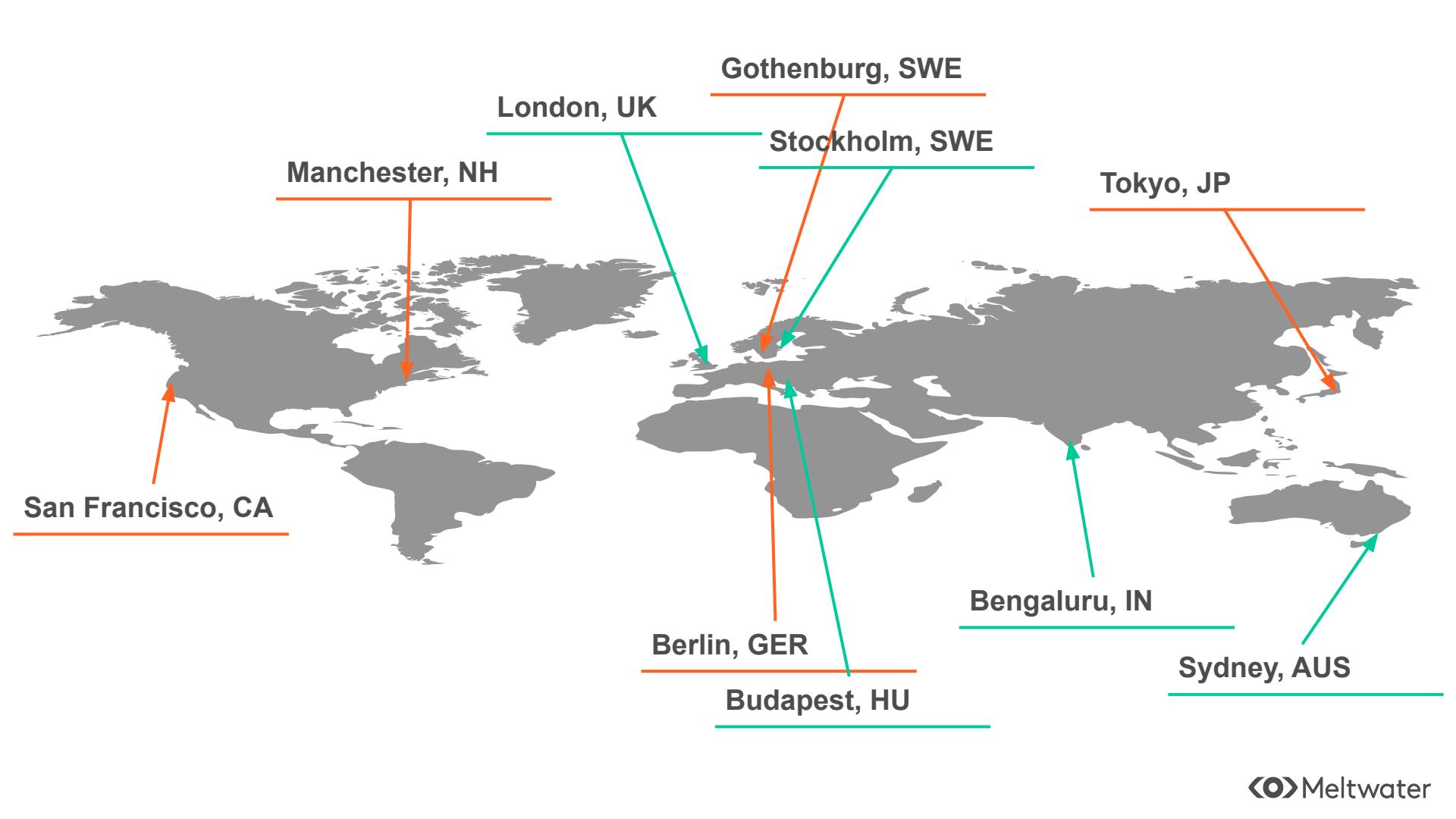
- **Where we came from**
- **Why we wanted change**
- **How we achieved change**

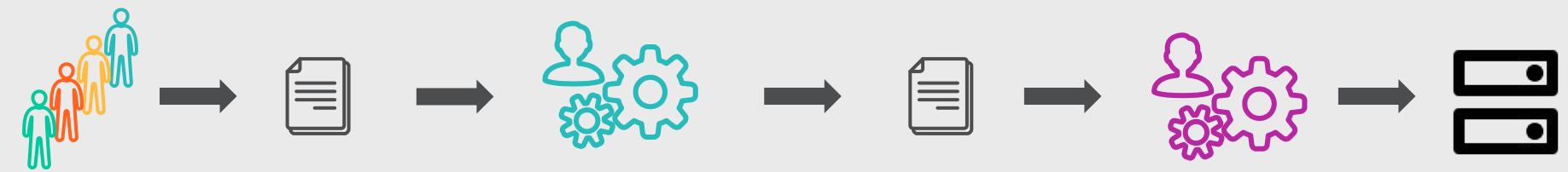


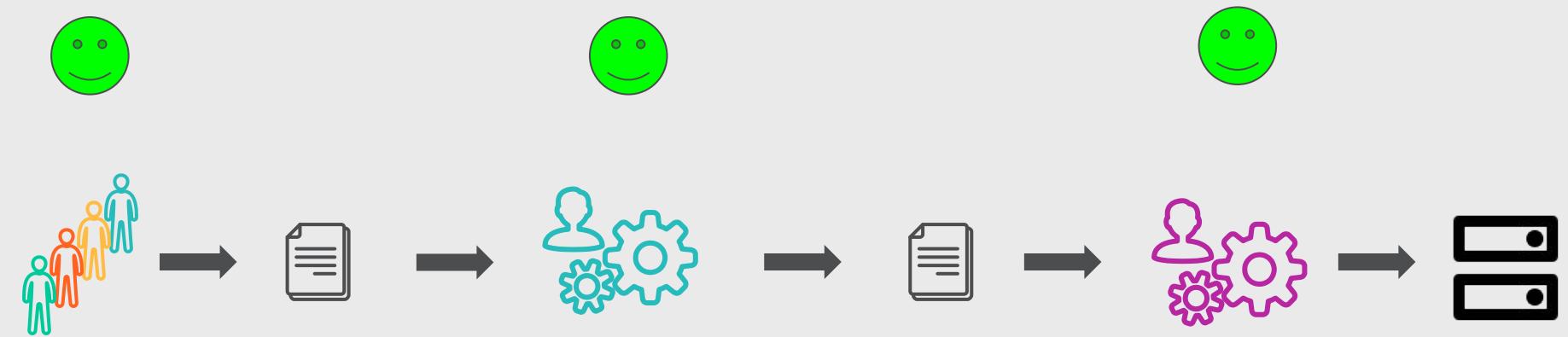


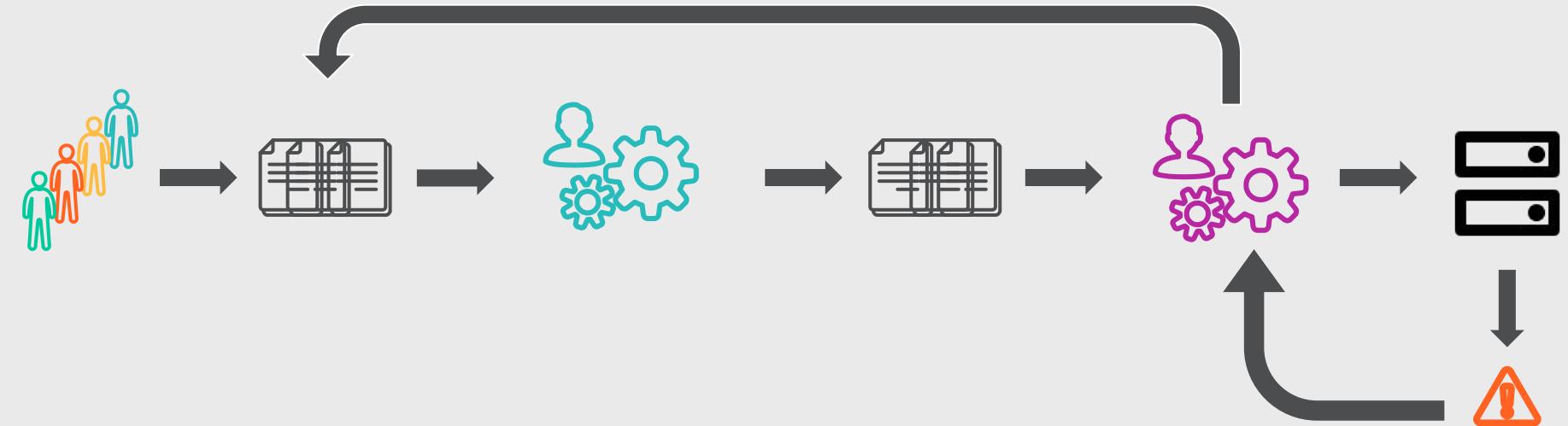
## Where we came from

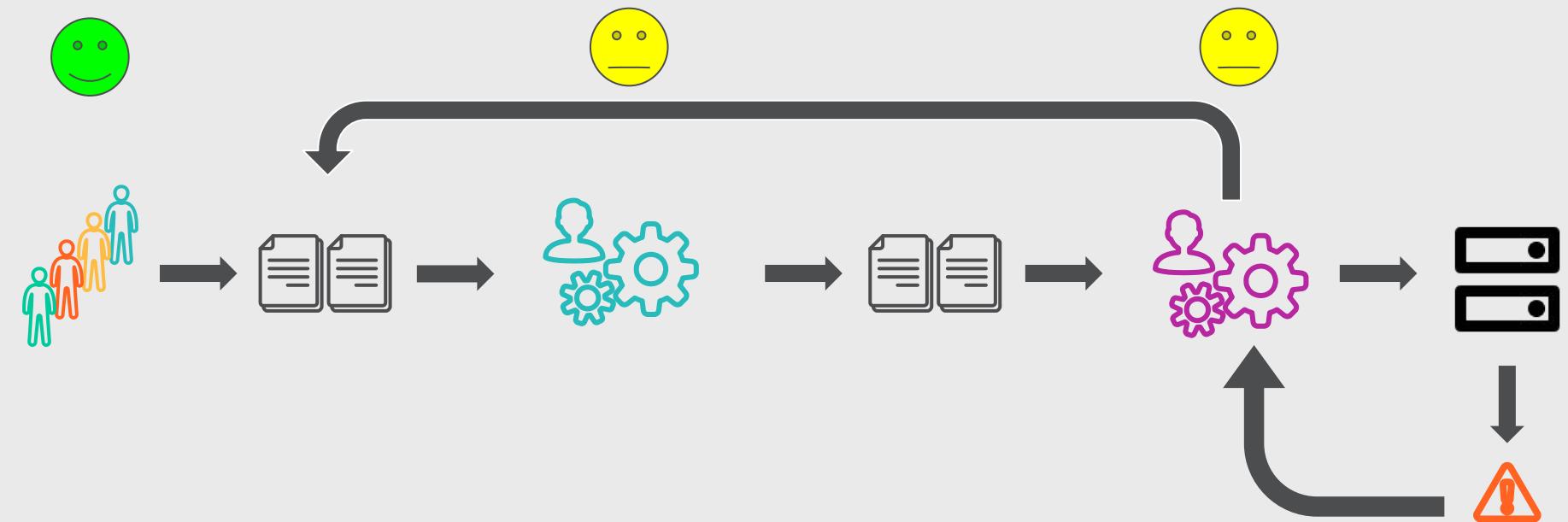
- Agile
- Distributed
- Tech Ops

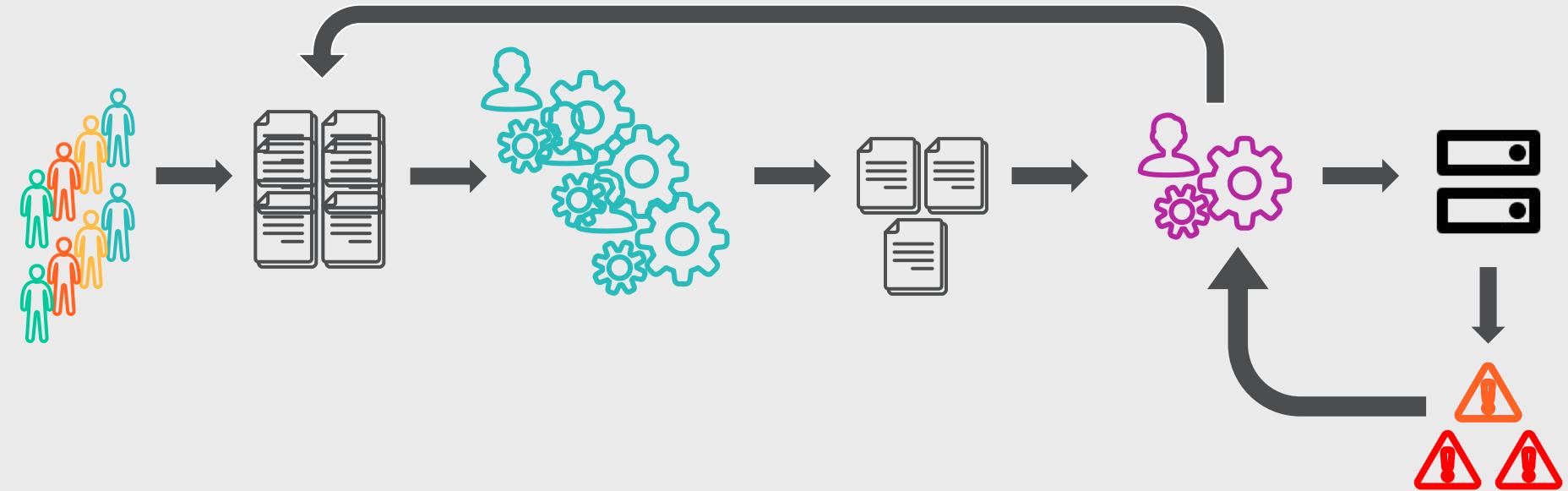


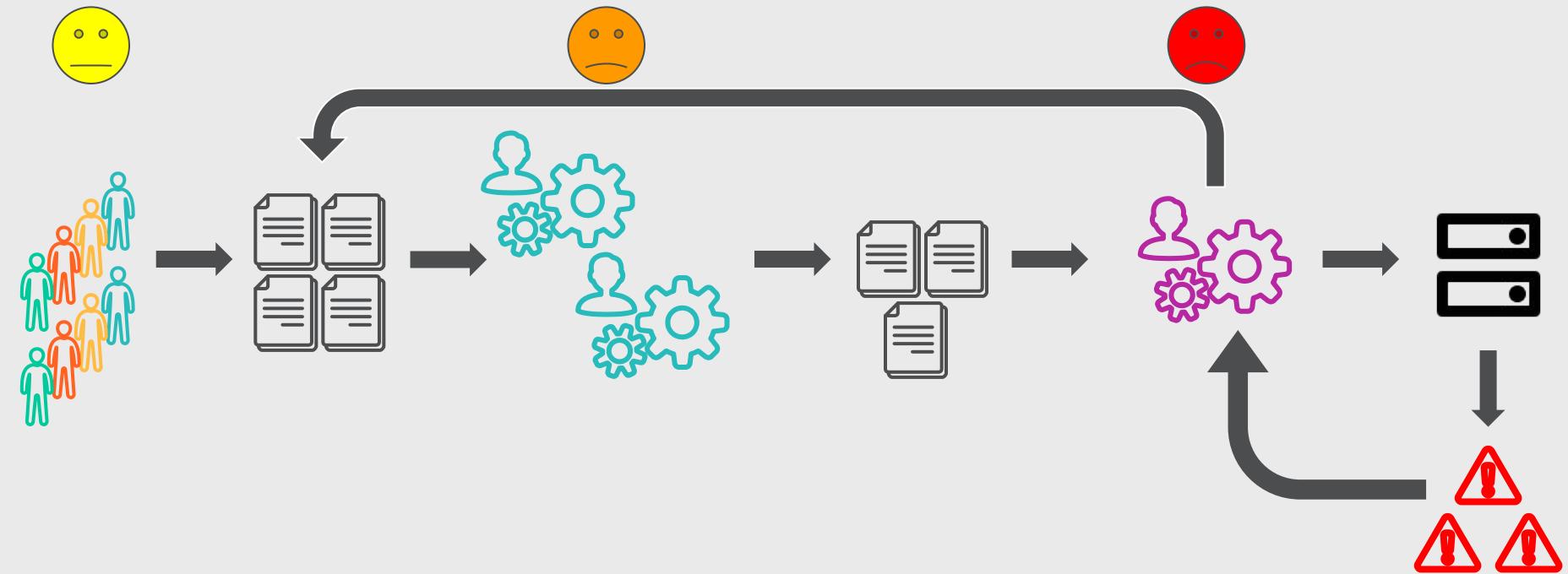














Why?



Photo by [Jay Heike](#) on [Unsplash](#)

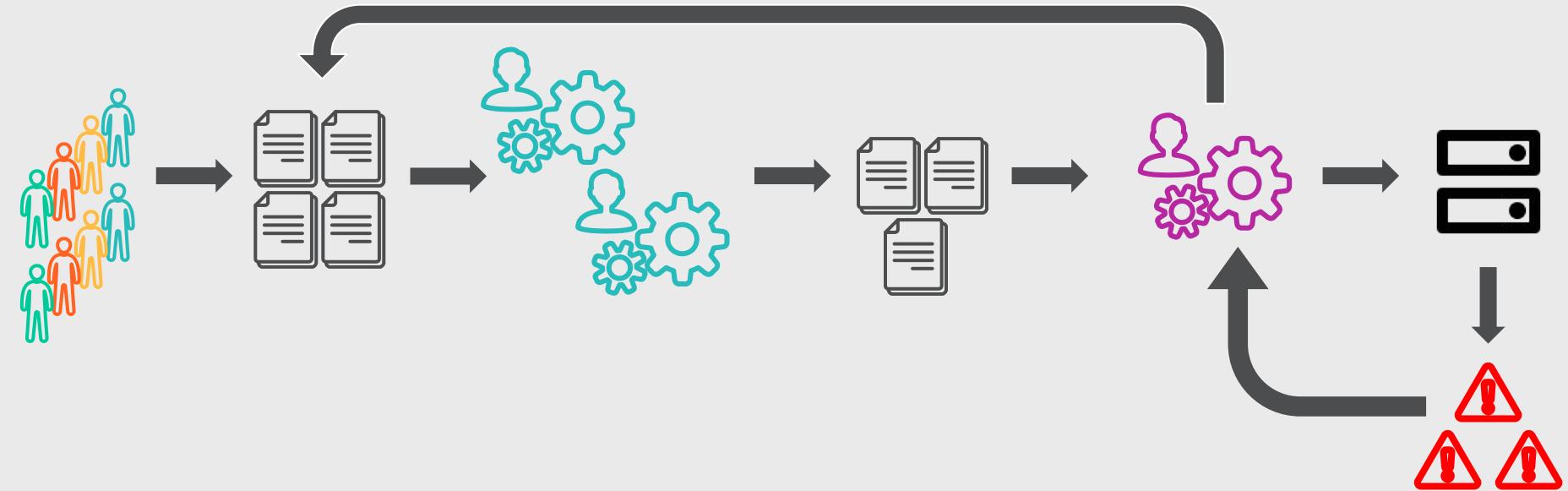




Photo by Meredith Petrick on Unsplash



How?

# Empowering Teams

- From idea to end user
- Autonomy
- DevOps



# All them questions!

- **How do we knowledge share?**
- **What skills do I need to learn?**
- **Will I be on-call?**
- **How much will it cost?**
- **What about stability?**
- **Will it work?**



# How do we knowledge share?

# What skills do I need to learn?

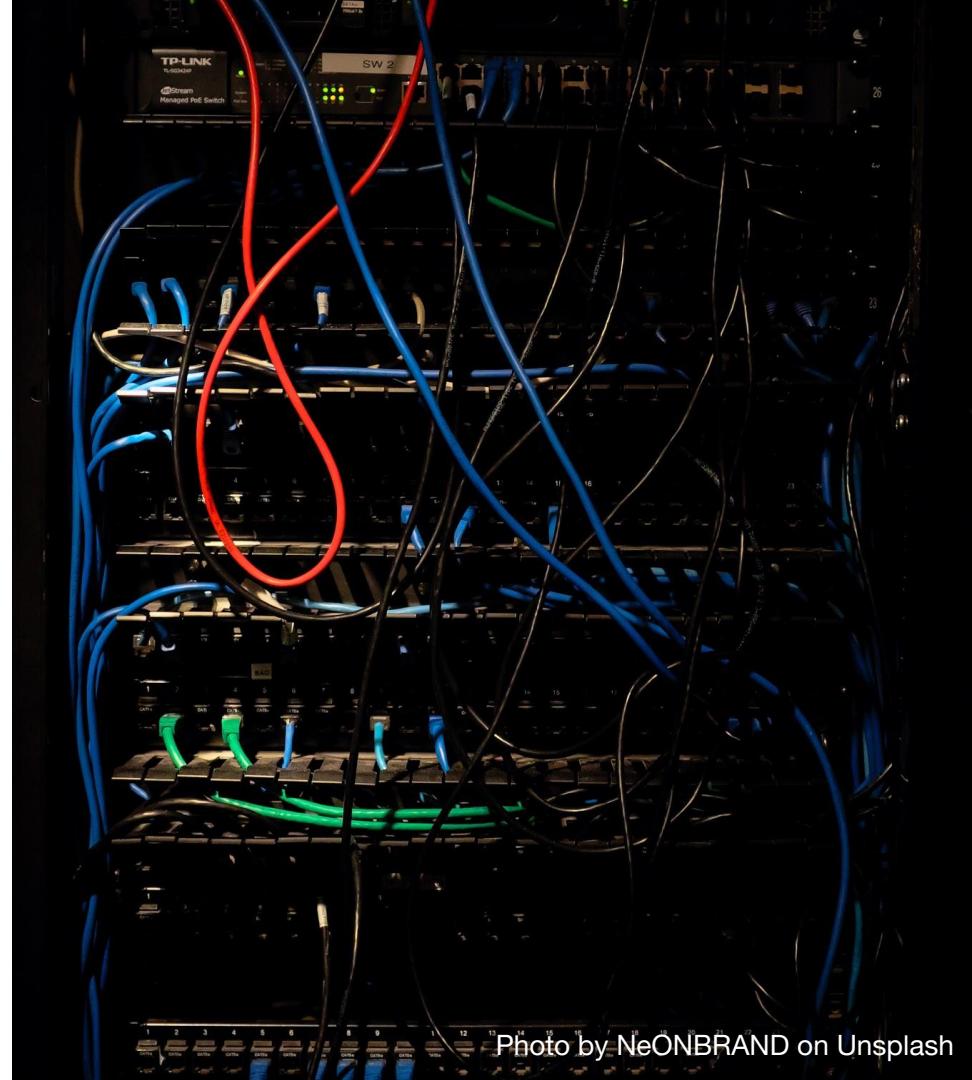


Photo by NeONBRAND on Unsplash

# Confidence Matrix

Task	Person 1	Person 2	Person 3	Person 4
Deploy Service A to Production	3	4	5	3
Debug Service A	2	3	5	3
Create dashboard for metrics on Service B	1	2	3	3
Modify Alerts for Service B	1	2	3	3

1. Not confident, need onboarding
2. Somewhat confident, need guidance
3. Mostly confident, need consulting
4. Confident, can provide guidance
5. Expert, can write the book

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# PagerDuty

Will I have to be  
oncall? **(YES)**

# What will it cost?



Photo by Jp Valery on Unsplash



# What about stability?

# #changes-releases

# #incidents

30%

tech improvements

# Will it work?

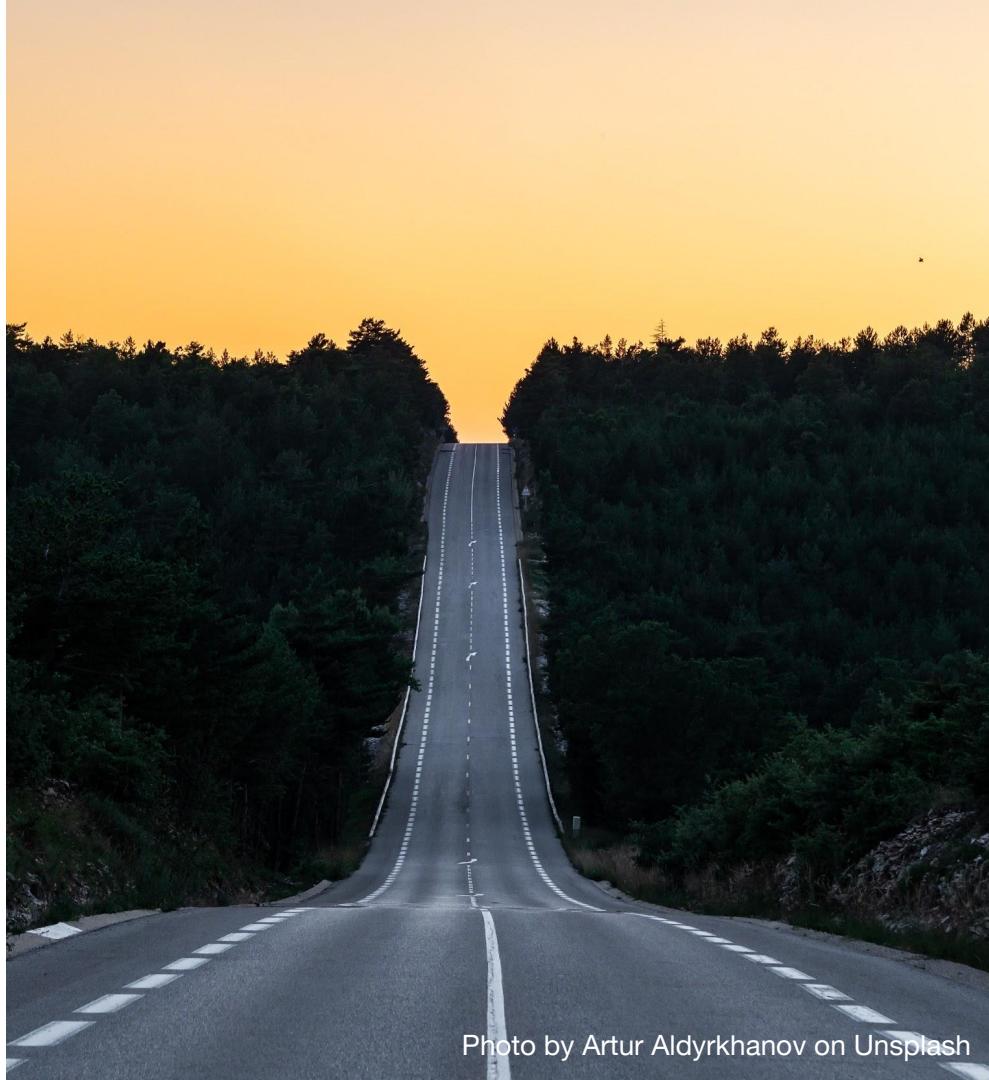


Photo by Artur Aldyrkhanov on Unsplash

# communication

# celebration

- **Understand where you come from**
- **Know why you want to change**
- **Plan how you will achieve change**



The background image shows the Golden Gate Bridge in San Francisco, California, during sunset or sunrise. The bridge's towers are illuminated, and the surrounding hills and water are visible.

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to DevOps and Autonomous Teams**

**Thanks!**



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