

MELVIN FRANCIS

SOFTWARE DEVELOPER

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SUMMARY

To obtain a challenging web developer position in a dynamic and innovative organization where i can utilize my technical and creative skills to develop and maintain responsive, user-friendly, and visually appealing websites.

EDUCATION

B.Tech

Bachelor's Degree in Eletrical and Electronics Engg
2011 – 2015

PGDM

Wireless Information Networking
2021– 2022

SKILLS

- HTML
- CSS
- Javascript
- Linux
- Shell Scripting
- Jenkins
- MySQL
- PostGreSQL
- MongoDB
- Communication Skills
- Time Management

LINKS

- LinkedIn Profile:
(<https://www.linkedin.com/in/melvin-francis-9a6b96294/>)
- GitHub :
(<https://github.com/melvinx143>)
- Portfolio Link:
(<https://melvinx143.github.io/melvinx143/myself.html>)

PROFESSIONAL EXPERIENCE

TECHNICAL SUPPORT ADVISOR

NORDIA | 2023- Present

- A strong knowledge of TCP/IP and related protocols
- Installation and support knowledge of Microsoft Server
- Installation and support knowledge for firewall devices
- Strong knowledge of MS Office suites
- Strong verbal and written communication skills
- Personal vehicle and valid driver's license
- College Diploma or equivalent training/experience

CUSTOMER SERVICE REPRESENTATIVE

CIRCLE K | 2021- 2023

- Providing excellent customer service
- Communication and friendly conversation
- Performing at a quick pace while having fun
- Working both independently, as part of a team to accomplish daily goals
- Coming up with great ideas to solve problems
- Multi-tasking
- Performs all duties with minimal supervision.

AMAZON

ML LEARNING ASSOCIATE| 2018- 2021

- Experience working with prototype assets or relevant experience
- Ability to work well with people at all levels inside and outside the company
- Excellent communication, interpersonal and problem-solving skills
- Taking initiative to learn and willing to roll up sleeves to support the team
- Strong organizational skills and demonstrated ability to multi-task
- Ability to deliver high-quality work within tight timelines