

USER TYPE	EPIC	USER STORY
CUSTOMER	REGISTRATION AND LOGIN	<ul style="list-style-type: none"> • As a customer, I should be able to register so that I can login and access the app functionalities. • As a customer, I should be able to login so that I can access the app functionalities. • As a Customer, I want to be able to log out of my account for security reasons.
	BOOKING	<ul style="list-style-type: none"> • As a customer, I should be able to search for a ride-hailing transport if I add in my current location and expected destination so that I can reach my destination on time. • As a Customer, I want to view the details of my current booking, including the driver's information and estimated arrival time. • As a customer, I should be able to view my booking history so that I can have an overview of how much I have spent over a period of time.

USER TYPE	EPIC	USER STORY
	PAYMENT	<ul style="list-style-type: none">• As a customer, I should be able to add a new payment method so that I can utilize it for my subsequent ride hailing bookings.• As a customer, I should be able to update an existing payment method so that I can utilize it for my subsequent ride hailing bookings.• As a customer, I should be able to delete an existing payment method so that my actual payment methods are kept up to date.• As a customer, I should be able to list all my existing payment methods so that I can have a good overview of it at once.

USER TYPE	EPIC	USER STORY
	FEEDBACK	<ul style="list-style-type: none"> • As a customer, I should be able to provide a new Feedback so that the provider will have sensing of how they can improve the overall application. • As a customer, I should be able to update an existing Feedback that I've provided so that the provider will have sensing of how they can improve the overall application. • As a customer, I should be delete an existing Feedback that I have provided so that my actual Feedbacks are kept up to date. • As a customer, I should be able to list all my existing Feedbacks so that I can have a good overview of what I have submitted and can make edits.
DRIVER	REGISTRATION AND LOGIN	<ul style="list-style-type: none"> • As a driver, I should be able to register so that I can login and access the app functionalities. • As a driver, I should be able to login so that I can access the app functionalities. • As a Driver, I want to be able to log out of my account for security reasons.

USER TYPE	EPIC	USER STORY
	BOOKING	<ul style="list-style-type: none"> • As a Driver, I want to view the incoming booking requests from customers. • As a Driver, I want to accept a booking request that I can fulfill based on my availability and location.
	JOB HISTORY	<ul style="list-style-type: none"> • As a driver, I should be able to view my booking job history so that I can have an overview of what I have driven for the month and so on.
	CAR	<ul style="list-style-type: none"> • As a Driver, I want to add a new car to my driver profile. • As a Driver, I want to update the details of the car I am assigned to drive. • As a Driver, I want to delete the details of a car from my driver profile. • As a driver, I should be able to view my car details so that I can have an overview of what my car details are and when I have to sent it for servicing.

USER TYPE	EPIC	USER STORY
	FEEDBACK	<ul style="list-style-type: none">• As a driver, I should be able to provide a new Feedback so that the provider will have sensing of how they can improve the overall application.• As a driver, I should be able to update an existing Feedback that I've provided so that the provider will have sensing of how they can improve the overall application.• As a driver, I should be able to delete an existing Feedback that I have provided so that my actual Feedbacks are kept up to date.• As a driver, I should be able to list all my existing Feedbacks so that I can have a good overview of what I have submitted and can make edits.

USER TYPE	EPIC	USER STORY
PROVIDER	REGISTRATION AND LOGIN	<ul style="list-style-type: none"> • As a provider, I should be able to register so that I can login and access the app functionalities • As a provider, I should be able to login so that I can access the app functionalities. • As a Provider, I want to be able to log out of my account for security reasons.
	CARS	<ul style="list-style-type: none"> • As a provider, I should be able to list all cars so that I can track their locations in real-time. • As a provider, I should be able to reset all car positions so that I can do more testing for my app.
	FEEDBACK	<ul style="list-style-type: none"> • As a Provider, I want to see a list of all existing feedback provided by customers for review and improvement.