

USER TYPE	EPIC	USER STORY
CUSTOMER	REGISTRATION AND LOGIN	<ul style="list-style-type: none"> • As a Customer, I want to be able to register an account so that I can access to the app. • As a Customer, I want to be able to log in to my account to access features and services. • As a Customer, I want to be able to log out of my account for security reasons.
	BOOKING	<ul style="list-style-type: none"> • As a Customer, I want to be able to make a booking for a ride to my desired destination. • As a Customer, I want to view the details of my current booking, including the driver's information and estimated arrival time. • As a Customer, I want to view my booking history to track past rides and payments.
	CARS	<ul style="list-style-type: none"> • As a Customer, I want to see a list of all available cars with their current locations.

USER TYPE	EPIC	USER STORY
	PAYMENT	<ul style="list-style-type: none"> • As a Customer, I want to create a new payment method for a smooth and convenient payment. • As a Customer, I want to update an existing payment method if there are any changes. • As a Customer, I want to delete an existing payment method that I no longer use. • As a Customer, I want to view a list of all my existing payment methods for easy management.
	FEEDBACK	<ul style="list-style-type: none"> • As a Customer, I want to provide new feedback about the app or my ride experience. • As a Customer, I want to update my existing feedback if I have any additional comments or changes. • As a Customer, I want to delete my existing feedback if I no longer want it to be visible. • As a Customer, I want to view a list of all existing feedbacks provided by other users.

USER TYPE	EPIC	USER STORY
DRIVER	REGISTRATION AND LOGIN	<ul style="list-style-type: none"> • As a Driver, I want to be able to register an account to become a driver for the application service. • As a Driver, I want to be able to log in to my account to access driver-related features and functions. • As a Driver, I want to be able to log out of my account for security reasons.
	BOOKING	<ul style="list-style-type: none"> • As a Driver, I want to view the incoming booking requests from customers. • As a Driver, I want to accept a booking request that I can fulfill based on my availability and location. • As a Driver, I want to cancel a booking request if unexpected circumstances prevent me from fulfilling it.
	JOB HISTORY	<ul style="list-style-type: none"> • As a Driver, I want to view my job history, including past rides and earnings. • As a Driver, I want to view the details of the car I am assigned to drive.

USER TYPE	EPIC	USER STORY
PROVIDER	REGISTRATION AND LOGIN	<ul style="list-style-type: none"> • As a Provider, I want to be able to register an account to offer ride-hailing services. • As a Provider, I want to be able to log in to my account to access related features and functions. • As a Provider, I want to be able to log out of my account for security reasons.
	CARS	<ul style="list-style-type: none"> • As a Provider, I want to see a list of all cars and their details that are available for ride-hailing services. • As a Provider, I want to view all cars on a map to track their locations in real-time.
	FEEDBACK	<ul style="list-style-type: none"> • As a Provider, I want to see a list of all existing feedback provided by customers for review and improvement.